

First Annual

PERFORMANCE REPORT

Fiscal Year 2008-2009



California Water Boards

September 2009





- Supports Strategic Plan Transparency & Accountability Priority
- Measures Illustrate the Work of the Water Boards
- Simple and Informative Format
- Web-Based
- Format Provides for Expansion and Contraction of Information



What Are We Measuring?

- What We Do (our products and actions)
- Discharger Actions & Compliance (behavioral outcomes)
- Environmental Outcomes



Ground Rules

- Report information that is readily accessible
- Disclose data concerns
- Build in opportunities for feedback
- *Don't wait for PERFECT!*

Report Limitations

- Existing data systems are not fully integrated into our work
- Data systems generally capture our outputs, not outcomes





Future Enhancements

- Display of resource information (program/region)
- Publication of Annual Targets
- Evolution of data systems to capture Environmental Outcome information