



RON CHAPMAN, MD, MPH
Director & State Health Officer

State of California—Health and Human Services Agency
California Department of Public Health



EDMUND G. BROWN JR.
Governor

February 10, 2014
System No. 1000405

Mr. Calvin Doyal
Doyal's Mobile Home Park
P.O. Box 321
Piedra, CA 93649

cc: Mr. James Rowland
CA Department of Housing and Community Development
Codes and Standards Field Office
9342 Tech Center Drive, Suite 550
Sacramento, CA 95826-2581

Dear Mr. Doyal:

RE: Citation No. 03-23-14C-002 with Administrative Penalty

Enclosed is a Citation issued to Calvin Doyal, owner of the Doyal's Mobile Home Park water system (Water System). The Citation includes penalties that will continue to be assessed monthly for failure to comply with the Citation. As of the date of this letter, the penalty is \$750.00. Please note that the Department will consider suspending the Water System's obligation to pay the penalties if the Water System complies with the specific directives in the Citation by the specified due dates, and continues to maintain compliance through December 31, 2014.

If you have any questions regarding this letter, please contact Philip Dutton of my staff or me at (559) 447-3300.

Sincerely,

Betsy S. Lichti, P.E.
Senior Sanitary Engineer, Fresno District
SOUTHERN CALIFORNIA BRANCH
DRINKING WATER FIELD OPERATIONS

BSL/el

Enclosures

STATE OF CALIFORNIA
DEPARTMENT OF PUBLIC HEALTH

IN RE: **DOYAL'S MOBILE HOME PARK**
Water System No. 1000405

TO: Mr. Calvin Doyal
Doyal's Mobile Home Park
P. O. BOX 321
Piedra, CA 93649

CC: CA Department of Housing and Community Development
Codes and Standards Field Office
9342 Tech Center Drive, Suite 550
Sacramento, CA 95826-2581

**CITATION FOR VIOLATION OF THE
CALIFORNIA HEALTH AND SAFETY CODE
AND THE CALIFORNIA CODE OF REGULATIONS
TOTAL COLIFORM MONITORING AND REPORTING REQUIREMENTS
AND CITATION NO. 03-23-13C-048**

August – December 2013

Issued on February 10, 2014

Section 116650 of the California Health and Safety Code (CHSC), authorizes the issuance of a citation for failure to comply with the requirements of CHSC, Division 104, Part 12, Chapter 4, (California Safe Drinking Water Act), or any regulation, standard, permit, or order issued thereunder.

The California Department of Public Health, Division of Drinking Water and Environmental Management (hereinafter 'Department') hereby issues a Citation to Calvin Doyal for failure of the Water System known by the name of Doyal's Mobile Home Park (hereinafter 'Water System'), located at 25433 Trimmer Springs Rd.,



1 Sanger, CA 93657, to comply with California Health and Safety Code Section
2 116555(a) and 116450 and the California Code of Regulations Title 22 Sections
3 64423 (a)(3), 64463.4 (a)(2) and 64469 (a) and (d), and Directives No. 1, 2, 3 and 4
4 of Citation No. 03-23-13C-048.

5
6 **APPLICABLE AUTHORITIES**

7 **Section 116555(a) of the Health and Safety Code provides:**

8 116555. Operational Requirements.

9 (a) Any person who owns a public water system shall ensure that the system does
10 all of the following:

- 11 (1) Complies with primary and secondary drinking water standards.
12 (2) Will not be subject to backflow under normal operating conditions.
13 (3) Provides a reliable and adequate supply of pure, wholesome, healthful, and
14 potable water.
15 (4) Employs or utilizes only water treatment operators or water treatment
16 operators-in-training that have been certified by the department at the
appropriate grade.
17 (5) Complies with the operator certification program established pursuant to
Chapter 4 (commencing with Section 106875).

17 **Section 116650 of the Health and Safety Code provides:**

18 116650. Citations.

19 (a) If the department determines that a public water system is in violation of this
20 chapter or any regulation, permit, standard, citation, or order issued or adopted
21 thereunder, the department may issue a citation to the public water system. The
22 citation shall be served upon the public water system personally or by certified mail.
23 Service shall be deemed effective as of the date of personal service or the date of
receipt of the certified mail. If a person to whom a citation is directed refuses to
accept delivery of the certified mail, the date of service shall be deemed to be the
date of mailing.

24 (b) Each citation shall be in writing and shall describe the nature of the violation or
violations, including a reference to the statutory provision, standard, order, citation,
25 permit, or regulation alleged to have been violated.

26 (c) A citation may specify a date for elimination or correction of the condition
constituting the violation.

27 (d) A citation may include the assessment of a penalty as specified in
subdivision (e).



1 (e) The department may assess a penalty in an amount not to exceed one
2 thousand dollars (\$1,000) per day for each day that a violation occurred, and for
3 each day that a violation continues to occur. A separate penalty may be assessed
4 for each violation.

4 **Section 116450(a) of the Health and Safety Code provides:**

5 (a) When any primary drinking water standard specified in the department's
6 regulations is not complied with, when a monitoring requirement specified in the
7 department's regulations is not performed, or when a water purveyor fails to comply
8 with the conditions of any variance or exemption, the person operating the public
9 water system shall notify the department and shall give notice to the users of that
10 fact in the manner prescribed by the department. When a variance or an exemption
11 is granted, the person operating the public water system shall give notice to the
12 users of that fact.

10 **Section 64423(a)(1), Title 22, California Code of Regulations (Routine
11 Sampling for a community water system) provides:**

12 (a) Each water supplier shall collect routine bacteriological water samples as
13 follows:

13 (1) The minimum number of samples for community water systems shall be
14 based on the known population served or the total number of service
15 connections, whichever results in the greater number of samples, as shown in
16 Table 64423-A. A community water system using groundwater which serves
17 28-1000 persons may request from the Department a reduction in monitoring
18 frequency. The minimum reduced frequency shall not be less than one sample
19 per quarter.

18 **Section 64463.4(a)(2), Title 22, California Code of Regulations provides:**

19 (a) Each water system shall give public notice pursuant to this section if any of the
20 following occurs:

21 (2) All violations of the monitoring and testing procedure requirements in
22 sections 64421 through 64426.1, article 3 (Primary Standards –
23 Bacteriological Quality), for which the Department determines that a Tier 2
24 rather than a Tier 3 public notice is required, based on potential health
25 impacts and persistence of the violations;

23 **Section 64469(a) and (d), Title 22, California Code of Regulations (Reporting
24 Requirements) provides:**

25 (a) Analytical results of all sample analyses completed in a calendar month shall be
26 reported to the Department no later than the tenth day of the following month.

27 (d) Within 10 days of giving initial or repeat public notice pursuant to Article 18 of
this Chapter, except for notice given under 64463.7(d), each water system shall
submit a certification to the Department that it has done so, along with a
representative copy of each type of public notice given.



STATEMENT OF FACTS

1
2
3
4 Doyal's Mobile Home Park currently operates under a water supply permit issued
5 by the Fresno County Department of Health (County) on May 14, 1985. The Water
6 System is a small community water system serving a residential population of 33
7 persons through 18 residential service connections. The Water System utilizes raw
8 groundwater under the direct influence of surface water (GWUDI), obtained from a
9 single groundwater well adjacent to the Kings River, as the sole source of domestic
10 water supply. Use of a GWUDI source requires full and approved multibarrier
11 treatment, as specified in the Surface Water Treatment Rule, California Code of
12 Regulations, Title 22, Section 64653.

Failure to Conduct Bacteriological Monitoring

13
14
15 Title 22, CCR, Section 64423(a)(1) specifies through Table 64423-A the minimum
16 number of routine bacteriological samples for community water systems. Based on
17 a reported population of approximately thirty three (33) persons, the Water System
18 is required to collect and report a minimum of one (1) routine bacteriological water
19 quality sample each month.

20 As of the date of this Citation, the Department has not received any bacteriological
21 monitoring results since July 2013. The Water System has failed to collect and
22 report bacteriological water quality samples.

23
24 The Department issued Enforcement Letter No. 03-23-13E-130 on December 11,
25 2013, to the Water System for failure to submit any bacteriological monitoring
26 results for the month of August 2013. The enforcement action required the water
27 system to notify the water users of the failure to conduct the required monitoring.



1 The Department has not received the Proof of Notification demonstrating that the
2 public notification was conducted for that violation.

3
4 **Failure to Comply with the Directives of Citation No. 03-23-13C-048**

5 The Water System was issued Citation No. 03-23-13C-048 on November 6, 2013,
6 for its violation of directives specified in Compliance Order No. 03-23-12O-006. The
7 Water System has failed to comply with the following Directives of that Citation:

8 *1. The Water System shall immediately comply with all requirements and orders*
9 *described in Compliance Order No. 03-23-12O-006, provided as Attachment A.*

10 *Specifically, the Water System shall take the following actions:*

- 11
- 12 *a. Cease and Desist from failing to comply with Title 22, CCR Sections 64652,*
13 *64653, 64654, and CHSC Section 116555.*
- 14 *b. The Water System shall submit to the Department, for review and approval,*
15 *a plan for improvements to provide an alternate source of potable water or*
16 *to comply with all SWTR requirements and eliminate the need to deliver*
17 *water to consumers that does not meet the treatment requirements as*
18 *specified under the SWTR. The plan shall include a time schedule for*
19 *completion of various phases of the project, such as evaluation of*
20 *alternatives, selection of project, design and construction, and startup.*
- 21 *c. Until a permanent solution is in place, the Water System shall provide 4-log*
22 *virus inactivation through continuous disinfection of Well 01.*
- 23 *d. The Water System shall maintain, at a minimum, a T1 and D1 certified*
24 *operator, in accordance with Enforcement Letter No. 03-23-12E-008, issued*
25 *by the Department on January 30, 2012, for failure to maintain an*
26 *appropriately certified operator. The T1 certified water treatment operator*
27



1 *shall provide operational oversight and control of the disinfection treatment*
2 *required under Order No. 4 of the Compliance Order.*

3
4 2. **Effective immediately**, the Water System shall provide notice to all users notifying
5 them to boil their water for drinking and cooking. The Water System shall
6 immediately distribute the Boil Water Order, provided as Attachment B. The Boil
7 Water Order shall remain in place until such a time that a department-approved
8 disinfection treatment is activated and reliably achieves the 4-log virus inactivation,
9 as required under Order No. 4 of the Compliance Order.

10
11
12 3. By **November 30, 2013**, the Water System shall schedule and attend an office
13 hearing regarding Compliance Order No. 03-23-12O-006, and at which, the plan
14 for improvements shall be presented for review and shall address all requirements
15 specified in Directive Nos. 1(b), (c), and (d) of this Citation.

16
17
18 4. **The Water System is directed to pay the penalty of \$1,500 within 60 days of receipt**
19 **of this citation.** Payments shall be made by check payable to the California
20 Department of Public Health Safe Drinking Water Account with the number of this
21 Citation (Citation No. 03-23-13C-048) written on the check. A "Notice of Citation
22 Issuance" is included as Attachment C to this citation that instructs the Water
23 System on how payment of the penalty is to be made. **However, the requirement to**
24 **pay the penalty shall be suspended if the Water System complies with Directive**
25 **Nos. 1(b), (c), (d), 2, and 3 of this Citation, by December 31, 2013.**



1 The Compliance Order and Citation were returned unclaimed. The Compliance
2 Order was mailed via "regular" mail; the Citation was hand delivered on December
3 2, 2013. The Department has received no response from the Water System
4 addressing compliance with Citation No. 03-23-13C-048, nor has the Department
5 received the results of any bacteriological sample(s) taken in accordance with the
6 requirements of Enforcement Letter No. 03-23-13E-130.

8 DETERMINATIONS

9 The Department has determined that the Doyal's Mobile Home Park water system
10 is in violation of Sections 116555(a) and 116450(a) of the CHSC in that the Water
11 System has not collected or reported bacteriological monitoring results as required;
12 has not provided proof that the Water System users were notified of the violations;
13 nor has it responded to or complied with Citation No. 03-23-13C-048.

14
15 The Department has determined that the Doyal's Mobile Home Park water system
16 is in violation of Title 22, California Code of Regulations (CCR), Sections
17 64423(a)(3), 64463.4(a)(2) and 64469(a) and (d). Specifically, the Water System
18 failed to monitor and report bacteriological water quality for August, September,
19 October, November and December of 2013. Additionally, the Water System did not
20 provide public notification of the aforementioned violation.

21 The Department has determined that the Water System is in violation of Directives
22 No. 1, 2, 3, 4 and 5 of Citation No. 03-23-13C-048 in that the Water System failed
23 to comply with any of those Directives.

24 ADMINISTRATIVE PENALTIES

25 PURSUANT TO HEALTH AND SAFETY CODE SECTION 116650

26 Sections 116650(d) and 116650(e) of the CHSC allow for the assessment of a civil
27 penalty for failure to comply with requirements of the California Safe Drinking Water



1 Act. Despite all efforts by the Department to work with the Water System, the
2 Doyal's Mobile Home Park Water System has failed to comply with the
3 requirements for domestic water supply source and distribution system
4 bacteriological monitoring and reporting. Therefore, the Department hereby
5 assesses an administrative upon the Doyal's Mobile Home Park water system, as
6 follows:

7
8 **A penalty of \$150 per month for each month that the Water System has**
9 **violated or continues to violate the CHSC and California Code of Regulations**
10 **is hereby assessed.** As of the date of issuance of this Citation, the Water System
11 has violated the directives of Citation No. 03-23-13C-048, amounting to five months
12 of non-compliance, and thus the amount of penalty imposed as of the date of this
13 Citation is \$750.

14
15 The penalty will continue to accrue at a rate of \$150 per month for each additional
16 month in which the water system fails to comply with all directives of this Citation.

17
18 Directive No. 7 describes the requirements for the payment of the Penalty and
19 conditions for the waiver of the Penalty if compliance is achieved.

20 21 DIRECTIVES

22 The Doyal's Mobile Home Park water system is hereby directed to take the
23 following actions:

- 24
25
26 1. The Water System shall collect a **routine bacteriological sample by**
27 **February 15, 2014**, and the results shall be submitted to the Department at
the above address no later than March 10, 2014. If the analytical result is



1 negative or absent for total coliform bacteria, the system is to resume its
2 monthly bacteriological sampling frequency.

- 3
4 2. Public notification for violation of any requirement of Section 64423 shall be
5 in accordance with Sections 64463 which outlines the prescribed methods
6 and information to be included in the public notice to the customers. Public
7 notification for failure to conduct the required bacteriological monitoring for
8 the months of August, September, October, November and December of
9 2013 is required. The Water System shall utilize the Tier 2 Public Notice to
10 inform their customers of the failure to conduct the required bacteriological
11 monitoring. This notice is provided as Attachment B and shall be given
12 pursuant to Section 64463.4 and 64465.

13
14 (a) By **February 15, 2014**, provide public notification of the failure to
15 maintain the required bacteriological monitoring and reporting program
16 by posting the public notice in conspicuous locations within the general
17 service area for a minimum of seven (7) days and by an additional
18 secondary method in order to reach persons not likely to be reached by
19 posting the notice.

20
21 (b) By **February 28, 2014**, the Water System shall provide proof of posting
22 and a secondary notification method of the bacteriological monitoring and
23 reporting violation to each consumer by completing Attachment C and
24 returning it to:

25 Betsy S. Lichti, Senior Sanitary Engineer
26 Department of Public Health
27 Drinking Water Field Operations Branch
265 W. Bullard Avenue, Suite 101
Fresno, CA 93704



- 1
- 2 3. **Effective immediately**, the Water System shall provide notice to all users
- 3 notifying them to boil their water for drinking and cooking. The Water System
- 4 shall immediately distribute the Boil Water Order, provided as Attachment D.
- 5 The Boil Water Order shall be in place until such a time that a department-
- 6 approved disinfection treatment is activated and achieves 4-log virus
- 7 inactivation, as required under Order No. 4 of the Compliance Order. Upon
- 8 reliable operation of the disinfection treatment required under Order No. 4,
- 9 the Boil Water Order may be rescinded.
- 10
- 11 4. By **February 28, 2014**, the Water System shall provide a valid mailing
- 12 address for all correspondence to the Department.
- 13
- 14 5. Pursuant to Section 64423 in this Citation, the Water System shall initiate
- 15 and maintain bacteriological monitoring program required by Title 22, CCR,
- 16 Section 64423 by collecting one (1) sample each calendar quarter and shall
- 17 report the analytical results to the Department at the above address no later
- 18 than the tenth day of the following month. These requirements are
- 19 summarized in Attachment E, "Bacteriological Monitoring Requirements for
- 20 Small Water Systems."
- 21
- 22 6. The Water System shall also require its contracting laboratory to submit
- 23 copies of all required bacteriological monitoring results directly to the
- 24 Department pursuant to Section 64423.1(c)(2).
- 25
- 26 7. The Water System is directed to pay the Penalty of \$750.00 (seven hundred
- 27 fifty dollars) within 30 days of receipt of this Citation. Payment shall be
- made by check made payable to California Department of Public Health



1 Safe Drinking Water Account. Further instructions on submittal of the
2 payment is provided in Attachment F, "Notice of Citation Issuance"
3 **However, if the Water system complies with Directives Nos. 1, 2 and 5**
4 **by February 28, 2014, the Department will consider, at its sole**
5 **discretion, suspending the Penalty through December 31, 2014, and**
6 **will provide written notice to the Water System of its decision.**
7 **Additionally, if the Water System complies with all monitoring and**
8 **reporting requirements established by the Department through**
9 **December 31, 2014, it will consider, at its sole discretion, terminating**
10 **the requirement to pay the Penalty and will provide written notice to**
11 **the Water System of its decision.**

12
13 The Department reserves the right to make such modifications to this Citation, as it
14 may deem necessary to protect public health and safety. Such modifications may
15 be issued as amendments to this Citation and shall be effective upon issuance.

16
17 Nothing in this Citation relieves the Water System of its obligation to meet the
18 requirements of Health and Safety Code, Division 104, Part 12, Chapter 4
19 (California Safe Drinking Water Act), or any regulation, permit, standard or order
20 issued or adopted thereunder.

21
22 **PARTIES BOUND**

23 This Citation shall apply to and be binding upon the Water System, its officers,
24 directors, agents, employees, contractors, successors, and assignees.
25
26
27



1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

SEVERABILITY

The directives of this Citation are severable, and the Water System shall comply with each and every provision thereof notwithstanding the effectiveness of any provision.

FURTHER ENFORCEMENT ACTION

Division 104, Part 12, Chapter 4, (commencing with section 116270) of the California Health and Safety Code authorizes the Department to: issue additional citations with assessment of penalties if the Water System continues to fail to correct a violation identified in a citation; take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with orders of the Department; and petition the superior court to take various enforcement measures against a public water system that has failed to comply with orders of the Department. The Department does not waive any further enforcement action by issuance of this citation.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

Failure to comply with the directives of this Citation, including payment of the assessed Penalty, within the specified time periods, will result in further enforcement action as of the date of violation of any provision of this Citation.

2-10-2014
Date


Carl Carlucci, P.E., Chief
Central California Section
Drinking Water Field Operations



Attachments:

- Attachment A: Bacteriological Distribution Monitoring Report for 2012 and 2013
- Attachment B: Public Notice
- Attachment C: Proof of Notification form
- Attachment D: Boil Water Order Notification
- Attachment E: Bacteriological Monitoring Requirements for Small Water Systems
- Attachment F: Fine Payment Submittal Form

Bacteriological Distribution Monitoring Report

1000405**Doyal's Mobile Home Park****Distribution System Freq: 1/M**

Sample Date	Time	Location	T Coli	E Coli	F Coli	Type	Cl2	Violation	Comment
1/31/2012		No Sample						MR1	3/27/12 Issued 03-23-12E-0;
2/29/2012		No Sample						MR1	4/18/12 Issued 03-23-12C-0.
3/31/2012		No Sample						MR1	4/20/12 Issued 03-23-12C-0.
4/30/2012		No Sample						MR1	6/6/12 Inspection Planned by Dutton to assist in meeting requirements. 6/11/12 BWO
5/31/2012		No Sample						MR1	Addressed during Inspection Issued 5/1/12 through 7/11/1
6/12/2012	6:00	10 1/2	A	A		Routine			
7/16/2012	17:00	Spc #11	P	A		Routine			
7/18/2012	17:50	Store Main HB	A	A		Repeat			
7/18/2012	18:10	Spc 10 1/2	A	A		Repeat	1.9		
7/18/2012	18:31	Well Raw	P	A		Source Repeat			
8/31/2012		No Sample						MR1	MR4 also - Other actions pla
9/20/2012	9:40	Tank	A	A		Routine			
10/17/2012	12:00	Willo	A	A		Routine	0.71		
11/15/2012	11:35	WELL?	A	A		Routine	4.2		
12/31/2012		No Sample						MR1	2/21/13 Issued EL 03-23-13I
1/4/2013	15:30	Well (1)	A	A		Routine			Well Sample?
1/29/2013	14:40	Well	A	A		Routine			Well Sample?
1/31/2013		No Sample						MR1	4/10/13 Issued 03-23-13E-0: taken from well, not distribut.
2/27/2013	10:35	Well	A	A		Routine			Well Sample?
2/28/2013		No Sample						MR1	4/10/13 Issued 03-23-13E-0: from the well
3/29/2013	11:00	Well	A	A		Routine	0		Well Sample? CDPH staff sp. with Bud regarding distbn sa requirement
4/30/2013	15:45	10 1/2	A	A		Routine	0		
5/31/2013		No Sample						MR1	8/19/13 Issued 03-23-13E-1
6/30/2013		No Sample						MR1	8/19/13 Addressed in 03-23-
7/31/2013	12:30	10 1/2	A	A		Routine	0		
8/31/2013		No Sample						MR1	12/11/13 Issued EL 03-23-1:
9/30/2013		No Sample						MR1	
10/31/2013		No Sample						MR1	
11/30/2013		No Sample						MR1	
12/31/2013		No Sample						MR1	

Violation Key

MCL	Exceeds the maximum contaminant level	MR5	Incorrect number of repeat samples as follow-up to a positive sample
MR1	No monthly sample for the report month	MR6	No source sample
MR2	No quarterly sample for the report month	MR7	No summary report submitted
MR3	Incorrect number of routine samples for the report month	MR8	Other comments and/or info
MR4	Did not collect 5 routine samples for previous month's positive sample	MR9	Cl2 not reported

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

**Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.**

Bacteriological Monitoring Requirements Not Met for Doyal's Mobile Home Park

Our water system failed to monitor as required for a drinking water monitoring standard during August, September, October, November and December of 2013 and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the months of August, September, October November and December of 2013, we did not monitor or test for total coliform bacteria and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
Total coliform bacteria	1 per month	_____	_____	_____

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

Corrective action:

For more information, please contact _____ at phone number _____ or mailing address _____.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.



RON CHAPMAN, MD, MPH
Director & State Health Officer

State of California—Health and Human Services Agency
California Department of Public Health



EDMUND G. BROWN JR.
Governor

ATTACHMENT C

PROOF OF NOTIFICATION

(Return with copy of notice)

As required by Section 116450 of the California Health and Safety Code, I notified all users of water supplied by the **Doyal's Mobile Home Park water system** of the failure to meet the **Monitoring and Reporting Requirement for Coliform bacteria sampling for the months of August, September, October, November and December of 2013.**

Notification was made on _____ by _____
(date)

hand delivered and/or mailed and/or posted written notice.
(circle all that apply)

Signature of Water System Representative

Date

DISCLOSURE: Be advised that Section 116725 and 116730 of the California Health and Safety Code state that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the attached order may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for separate violation for each day that violation continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be punished by a fine of not more than \$25,000 for each day of violation, or be imprisoned in the county jail not to exceed one year, or by both the fine and imprisonment.

Due to the Department: February 28, 2014
Total Coliform M&R Violation: August, September, October, November and December 2013
System Number: 1000405
Enforcement Action No.: 03-23-14C-002



Do your part to help California save energy. To learn more about saving energy, visit the following web site:
<http://www.fypower.org>

Southern California Drinking Water Field Operations Branch
265 W. Bullard Avenue, Suite 101, Fresno, CA 93704
(559) 447-3300; Fax (559) 447-3304
Internet Address: <http://www.dhs.ca.gov/ps/ddwem/>

BOIL WATER ORDER

Este informe contiene información importante sobre su agua potable.
Traducir él o hablar con alguien que entiende bien.

BOIL YOUR WATER BEFORE USING

Failure to follow this advisory could result in stomach or intestinal illness.

The well serving the Doyal's Mobile Home Park has been deemed groundwater under the direct influence of surface water and requires treatment that is not currently provided. Additionally, management has not conducted the required bacteriological water quality monitoring necessary to ensure that your water is safe. The California Department of Public Health is advising all users of the Doyal's Mobile Home Park water system to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution.

Doyal's Mobile Home Park has been required to provide full treatment of the well water or find a replacement source of supply. Until a permanent solution has been identified, Doyal's Mobile Home Park will be required to provide adequate chlorine disinfection of the well water. This Boil Water Order will remain in place until the disinfection is installed.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, **let it boil for one (1) minute**, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water. This is the preferred method to assure that the water is safe to drink. An alternative method of purification is to use fresh liquid household bleach (Chlorox, Purex, etc.). To do so, add 8 drops (or 1/4 teaspoon) of bleach per gallon of clear water or 16 drops (or 1/2 teaspoon) per gallon of cloudy water, mix thoroughly, and allow to stand for 30 minutes before using. A chlorine-like taste and odor will result from this purification procedure and is an indication that adequate disinfection has taken place.

You will be notified when you no longer need to boil your water.

For more information call:

- Doyal's Mobile Home Park Management
- California Department of Public Health
Fresno District Staff (559) 447-3300.
265 W. Bullard Avenue, Suite 101, Fresno, CA 93704

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

2/3/2014

ORDEN DE HERVIR EL AGUA

Este informe contiene información muy importante sobre su agua potable.

HERVIR EL AGUA ANTES DE USAR

No seguir este asesor podría provocar en el estomago o enfermedad intestinal.

El pozo que sirve Mobile Home Park de Doyal ha sido considerada subterránea bajo la influencia directa de agua superficial y requiere un tratamiento que no está previsto actualmente. Además, la administración no realizó la calidad bacteriológica del agua necesaria supervisión necesarias para garantizar que el agua es segura. El departamento de salud pública de California es asesorar a todos los usuarios del sistema de agua de Mobile Home Park de Doyal utilizar agua del grifo hervida o agua embotellada para beber y cocinar con fines como una medida de seguridad.

Mobile Home Park del Doyal ha sido requerido para proporcionar un tratamiento completo del agua de pozo o encontrar una fuente de sustitución de la oferta. Hasta una solución permanente ha sido identificada, será necesario proporcionar desinfección adecuadas de cloro del agua de pozo de Mobile Home Park del Doyal. Este pedido de agua hierva permanecerán en vigor hasta que se instale la desinfección.

NO BEBER EL AGUA SIN HERVIR PRIMERO. Llevar a ebullición a toda el agua, dejarla hervir un 1 minuto y dejar enfriar antes de usar o usar agua embotellada. Agua hervida o embotellada debe utilizarse para la preparación de alimentos y beber hasta nuevo aviso. Punto de ebullición mata a las bacterias y otros organismos en el agua. Este es el método preferido para asegurar que el agua es seguro para beber. Un método alternativo de purificación es utilizar fresco blanqueador doméstico líquido (Chlorox, Purex, etc.). Para hacerlo, agregue 8 gotas (o 1/4 de cucharadita) de blanqueador por galón de agua clara o 16 gotas (o 1/2 cucharadita) por cada galón de agua turbia, homogeneizar y dejar para reposar durante 30 minutos antes de usar. Un olor y sabor de cloro-como serán el resultado de este procedimiento de purificación y es una indicación de que ha producido la desinfección adecuada.

Se le notificará cuando ya no necesite a hervir el agua.

Para obtener más información, llame al:

- Doyal's Mobile Home Park Management
- El Departamento de Salud Publico
Fresno District Staff (559) 447-3300.
265 W. Bullard Avenue, Suite 101, Fresno, CA 93704

Por favor compartir esta información con todas las demás personas que beben de esta agua, especialmente a aquellos que no han recibido este aviso directamente (por ejemplo, personas en apartamentos, hogares de ancianos, escuelas y empresas). Puede hacerlo mediante la publicación de este aviso en un lugar público o distribuir copias a mano o correo.



RON CHAPMAN, MD, MPH
 Director & State Health Officer

State of California—Health and Human Services Agency
 California Department of Public Health



EDMUND G. BROWN JR.
 Governor

BACTERIOLOGICAL MONITORING REQUIREMENTS
For Small Water Systems

1. Minimum Monitoring Frequency

Community Water System	1 per month
Nontransient Noncommunity	1 per month
Transient Noncommunity (groundwater)	1 per quarter
Transient Noncommunity (surface water)	1 per month

An increased monitoring frequency may be required if there is more than one pressure zone in the distribution system, if there are multiple sources or storage reservoirs, or if the daily population served is greater than 1,000. If your system is providing continuous chlorination treatment, closely review Item 6 below.

2. Routine and Repeat Sampling

All **routine samples** should be collected from the distribution system (not from the well) at locations specified in an approved Bacteriological Sample Siting Plan. If such a plan has not been prepared for your water system, contact the Department for assistance.

3. Repeat Monitoring After a Coliform-Positive Sample

Notification of a Coliform-Positive Sample - The water system shall require the laboratory to notify the system within 24 hours if any sample is coliform-positive. The water system must collect a repeat sample set within 24 hours of notification of the coliform-positive sample. **If the sample is fecal coliform- or *E. coli*-positive, the water system should contact the Department immediately.**

Repeat Sampling - *For systems collecting only one sample per month or quarter*, a repeat sample set shall consist of at least four (4) samples as follows: one (1) from the routine sample site at which the positive occurred, one (1) from the upstream repeat sample site, one (1) from the downstream repeat sample site and one (1) from each active source.

For systems collecting more than one sample per month, a repeat sample set shall consist of three (3) samples as follows: one (1) from the routine sample site at which the positive

occurred, one (1) from the upstream repeat sample site, and one (1) from the downstream repeat sample site.

The repeat sample sites shall be located within five service connections upstream and downstream of the routine site as identified in the Bacteriological Sample Siting Plan. At least one repeat sample shall be collected from upstream and one from downstream unless there is no upstream or downstream service connection. Contact the Department as soon as the results of the repeat samples are obtained.

The following criteria should be considered when determining where to collect the fourth repeat sample:

- For systems with only one active well and do not provide continuous chlorination, the sample may be collected at the wellhead.
- For systems with more than one active well, it may not be possible to determine which well was serving the area where the positive routine sample was collected. For these systems, repeat samples should be taken at each wellhead.
- For systems providing continuous chlorination, the system should already be conducting raw-water bacteriological monitoring at a point ahead of chlorination on at least a quarterly basis. These samples should be used to determine if the source of bacteriological contamination is from the well itself. For these systems, the fourth repeat sample should be collected at a storage tank or another point in the distribution system.
- Contact the Department for assistance.

If any of the above criteria would result in a change or revision to your existing bacteriological sample-siting plan, you must first submit a revised plan to our office for review and approval before implementing any such change or revision.

Any additional samples collected from the well(s) for investigative purposes (*not part of the repeat sample set*) should be labeled as “special” samples (or “other” samples), and will not be counted towards compliance with the monthly total coliform water quality standards.

Sampling the Month Following a Coliform-Positive Sample - If a public water system for which fewer than five routine samples/month are collected has one or more total coliform-positive samples, the water supplier shall collect at least five routine samples the following month. These samples can be collected on the same day from five different routine sites or from the same routine sites at 15 minute intervals (if fewer than five sites are available). If all five samples are negative for total coliform, the water system may return to the normal sampling frequency during the next sampling period.

4. Determining Compliance with the Coliform Standard

A public water system will fail the coliform maximum contaminant level (MCL) if: For a public water which collects fewer than 40 samples per month, at least two samples collected

in the same month are coliform-positive. When this occurs, the water system representative shall contact the Department immediately (within 24-hours or the next business day if the office is closed). The water system will be required to conduct public notification and will be provided with an approved notification to be used. Public notification shall be conducted by direct mail, hand delivery or posting (where approved).

5. Monthly Reporting of Coliform Monitoring Results

The analytical results of all coliform monitoring shall be reported to the Department by the 10th day of the month following sample collection. The water system can request the laboratory to provide the results to the Department; however, the water system is ultimately responsible to ensure that the sample results were received. If the water delivered to your water system is provided with a disinfection treatment, the chlorine residual should be measured and reported at the same time and location(s) that the bacteriological sample(s) are collected. This residual must be provided to the Department on the laboratory analysis report at this time.

6. Bacteriological Monitoring of Wells (for systems chlorinating)

Water systems that are routinely chlorinating the water supply are required to sample the raw well water for coliform bacteria. Initially, a minimum of six consecutive monthly samples must be collected from the well discharge. The samples must be collected at a location ahead of chlorination. After six consecutive monthly samples do not show the presence of coliform bacteria, the water system may request a reduction in sampling to one sample per quarter. The laboratory should be instructed to determine the most probable number of coliform (MPN) for well samples. The results of all samples shall be submitted to the Department.

DRINKING WATER FIELD OPERATIONS BRANCH

**NOTICE OF CITATION ISSUANCE
CIVIL PENALTY**

BACKGROUND STATEMENT

On February 10, 2014, the Drinking Water Field Operations Branch of the Division of Drinking Water and Environmental Management, issued Citation No. 03-23-14C-002 to Doyal's Mobile Home Park (System #1000405). **This Citation carries a fine of \$750.00 (seven hundred fifty dollars).**

METHOD OF PAYMENT

By **February 28, 2014**, please submit a check in the amount of \$750.00 and make payable to:

DEPARTMENT OF PUBLIC HEALTH

and mail to:

**Department of Public Health
Division of Drinking Water & Environmental Management
P.O. Box 997379, MS 7406
Sacramento, CA 95899-7413
Attn: Perin Peebles**

(Please indicate the Citation Number on the Check)

(Attach Check Here)