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STATE OF CALIFORNIA
WATER RESOURCES CONTROL BOARD
DIVISION OF DRINKING WATER

TO: California Rehabilitation Center - Norco
P.O. Box 1841
Norco, CA 92860-0991

Attn: Cynthia Y. Tampkins, Warden
California Rehabilitation Center - Norco

CITATION FOR VIOLATION OF CALIFORNIA CODE OF REGULATIONS, TITLE
22, SECTION 64533(a) - WATER SYSTEM NO. 3310800
C I T A T I O N N O . 05-20-15C-001
Issued on January 16, 2015

Section 116650 of the California Health and Safety Code authorizes the issuance of a citation to a public water system for violation of the California Safe Drinking Water Act (Health and Safety Code, Division 104, Part 12, Chapter 4, commencing with Section 116270) (hereinafter "California SDWA"), or any regulation, standard, permit or order issued or adopted thereunder.

The State Water Resources Control Board (hereinafter "Board"), acting by and through its Division of Drinking Water (hereinafter "Division") and the Deputy Director for the Division (hereinafter "Deputy Director"), hereby issues a citation to the California Rehabilitation Center – Norco (hereinafter, "CRC") (P.O. Box 1841, Norco,

1 CA 92860-0991) for violation of California Code of Regulations (CCR), Title 22,
2 Section 64533 subsection (a).

3

4

APPLICABLE AUTHORITIES

5

Section 116650 of California Health and Safety Code provides:

6

7

(a) If the department determines that a public water system is in violation
8 of this chapter or any regulation, permit, standard, citation, or order issued or adopted
9 thereunder, the department may issue a citation to the public water system. The
10 citation shall be served upon the public water system personally or by certified mail.
11 Service shall be deemed effective as of the date of personal service or the date of
12 receipt of the certified mail. If a person to whom a citation is directed refuses to accept
13 delivery of the certified mail, the date of service shall be deemed to be the date of
14 mailing.

15

(b) Each citation shall be in writing and shall describe the nature of the
16 violation or violations, including a reference to the statutory provision, standard, order,
17 citation, permit, or regulation alleged to have been violated.

18

(c) A citation may specify a date for elimination or correction of the
19 condition constituting the violation.

20

(d) A citation may include the assessment of a penalty as specified in
21 subdivision (e).

22

(e) The department may assess a penalty in an amount not to exceed
23 one thousand dollars (\$1,000) per day for each day that a violation occurred, and for
24 each day that a violation continues to occur. A separate penalty may be assessed for
25 each violation.

26

27

1 California Code of Regulations, Title 22, Section 64533, subsection (a) provides,
2 in relevant part:

3
4 (a) Using the monitoring and calculation methods specified in sections
5 64534, 64534.2, 64535, and 64535.2, the primary MCLs for the disinfection
6 byproducts shown in table **64533-A** shall not be exceeded in drinking water supplied
7 to the public.

8
9 **Table 64533-A**

10 Maximum Contaminant Levels and Detection Limits for
11 Purposes of Reporting Disinfection Byproducts

12	<i>Maximum</i>	<i>Detection Limit for</i>
13	<i>Contaminant</i>	<i>Purposes of Reporting</i>
14	<u><i>Level (mg/L)</i></u>	<u><i>(mg/L)</i></u>
15	Total trihalomethanes (TTHM)	0.080
16	Bromodichloromethane	0.0010
17	Bromoform	0.0010
18	Chloroform	0.0010
19	Dibromochloromethane	0.0010

20
21 **STATEMENT OF FACTS**

22 The CRC water system is operated under Water Supply Permit No. 05-20-07P-004,
23 issued on January 29, 2007.

24
25 CRC serves water to approximately 5,400 staff and inmates at the Rehabilitation
26 Center in Norco, CA. Water is also supplied to the Center Force (Hospitality House),
27 and the Department of Forestry (Camp Norco). CRC is located within the City of
28 Norco in the northwestern portion of Riverside County, and receives all of its potable
29 water from two service connections with the City of Norco (City). CRC has two

1 reservoirs, one booster station at Reservoir No. 1, and a chlorination station also
2 located at Reservoir No. 1. The water supplied by the City consists primarily of
3 groundwater produced by the City's wells and, depending on system demand and
4 availability, treated groundwater purchased from Western Municipal Water District
5 (WMWD). CRC provides continuous disinfection treatment for the water it receives to
6 ensure that a chlorine residual is present in the distribution system.

7

8 Pursuant to Title 22, CCR, Section 64534.2(d), CRC is required to collect two
9 distribution system samples per quarter for TTHM analyses in accordance with their
10 approved Stage 2 DBPR Monitoring Plan, dated February 24, 2012. Under Title 22,
11 CCR, Section 64535.2(b)(1), compliance with the TTHM MCL of 0.080 mg/L is based
12 on a running annual average, calculated quarterly, for each monitoring location. The
13 following enforcement actions were previously issued to this system for a similar
14 violation:

15

16 August 1, 2014: Citation No. 05-20-14C-007 was issued for exceedance of the TTHM
17 MCL at the Warehouse and Unit IV sample sites, based on the four-quarter LRAAs
18 calculated at the end of the second quarter of 2014.

19

20 May 7, 2014: Citation No. 05-20-14C-004 was issued for exceedance of the TTHM
21 MCL at the Warehouse and Unit IV sample sites, based on the four-quarter LRAAs
22 calculated at the end of the first quarter of 2014.

23

24 January 22, 2014: Citation No. 05-20-14C-002 was issued for exceedance of the
25 TTHM MCL at the Warehouse sample site, based on the four-quarter LRAA
26 calculated at the end of the fourth quarter of 2013.

27

1 October 29, 2013: Citation No. 05-20-13C-006 was issued for exceedance of the
2 TTHM MCL at the Warehouse and Unit IV sample sites, based on the four-quarter
3 LRAAs calculated at the end of the third quarter of 2013.

4
5 September 12, 2013: Citation No. 05-20-13C-005 was issued for exceedance of the
6 TTHM MCL at the Warehouse sample site, based on the four-quarter LRAA
7 calculated at the end of the second quarter of 2013, and failure to report the results
8 within 10 days of the end of the second quarter.

9
10 February 1, 2007: Citation No. 05-20-07C-002 was issued for exceedance of the
11 TTHM MCL at the end of the third quarter of 2006, based on a four-quarter system -
12 wide RAA, and failure to notify our office and the public of the violation within the
13 required timeframe.

14
15 The following is a chronology of events that occurred leading up to the TTHM MCL
16 failure. The laboratory reports are included as Attachment No. 1.

17
18 1st Quarter 2014: CRC collected a dual sample set on March 12, 2014, at the Unit IV
19 and Warehouse sample sites. The TTHM levels in the Unit IV and Warehouse
20 samples were 109 µg/L and 69 µg/L, respectively. The resultant TTHM LRAA for the
21 Unit IV sample site was 84.5 µg/L, and the resultant TTHM LRAA for the Warehouse
22 sample site was 84.1 µg/L. Both sample sites were in violation of the TTHM MCL.
23 CRC was issued a citation for failing the TTHM MCL at both sampling locations.

24
25 2nd Quarter 2014: CRC collected a dual sample set on June 11, 2014, at the Unit IV
26 and Warehouse sample sites. The TTHM levels in the Unit IV and Warehouse
27 samples were 69 µg/L and 75.7 µg/L, respectively. The resultant TTHM LRAA for the

1 Unit IV sample site was 93.7 µg/L. The resultant TTHM LRAA for the Warehouse
2 sample site was 75 µg/L. Based on these results, the Unit IV site was in violation of
3 the TTHM MCL. CRC was issued a citation for failing the TTHM MCL at the Unit IV
4 sampling location.

5

6 **3rd Quarter 2014:** CRC collected a dual sample set on September 24, 2014, at the
7 Unit IV and Warehouse sample sites. The TTHM levels in the Unit IV and Warehouse
8 samples were 89.6 µg/L and 65.2 µg/L, respectively. The resultant TTHM LRAA for
9 the Unit IV sample site was 74.1 µg/L. The resultant TTHM LRAA for the Warehouse
10 sample site was 62.6 µg/L. Based on these results, both sites were in compliance
11 with the TTHM MCL.

12

13 **4th Quarter 2014:** CRC collected a dual sample set on December 10, 2014, at the
14 Unit IV and Warehouse sample sites. The TTHM levels in the Unit IV and Warehouse
15 samples were 123 µg/L and 77.7 µg/L, respectively. The resultant TTHM LRAA for
16 the Unit IV sample site was 97.7 µg/L. The resultant TTHM LRAA for the Warehouse
17 sample site was 71.9 µg/L. Based on these results, the Unit IV site was in violation of
18 the TTHM MCL. Additionally, the TTHM operational evaluation level (OEL) was also
19 exceeded at the Unit IV site.

20

21

DETERMINATION

22 The Division has determined that CRC failed to comply with the Maximum
23 Contaminant Level (MCL) for total trihalomethanes (TTHM) at the Unit IV sample site
24 for the four-quarter monitoring period of January 1, 2014, through December 31,
25 2014. For a public water system monitoring quarterly, each locational running annual
26 average (LRAA), computed quarterly, shall not exceed the MCL of 0.080 mg/L (80
27 µg/L) for total trihalomethanes, consisting of chloroform, bromodichloromethane,



1 dibromochloromethane, and bromoform. The TTHM LRAA for the four-quarter
2 monitoring period of January 1, 2014, through December 31, 2014, was 97.7 µg/L at
3 the Unit IV sample site.

4

5

DIRECTIVES

6

CRC is hereby directed to take the following actions:

7

8

1. Forthwith, CRC shall cease and desist from failing to comply with the MCL for total trihalomethanes (TTHM).

9

10

11

2. By February 5, 2015, CRC shall provide notice of the TTHM MCL violation by posting at the Unit IV site and conspicuous locations throughout the facility. The notices must remain posted until such time the Division notifies CRC that monitoring results indicate that CRC has returned to compliance with the TTHM MCL.

12

13

14

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3. Within 30 days of receipt of this Citation, CRC shall provide to the Division certification of public notification using the enclosed form (Attachment No. 2). The certification of notification must identify the number of notices posted and the locations where the notices were posted.

18

19

20

21

22

4. CRC shall include information regarding the TTHM MCL violation identified in this Citation in the 2014 Consumer Confidence Report, which must be completed and distributed to staff and inmates by July 1, 2015. A draft of the 2014 Consumer Confidence Report shall be submitted to the Division for review and approval prior to distribution and/or posting.

23

24

25

26

27



1 5. By March 15, 2015, CRC shall provide a report documenting an evaluation of
2 CRC's operations to identify factors contributing to the MCL exceedance.
3 Completion of the enclosed Operational Evaluation forms will satisfy the report
4 requirement.

5

6 The Division reserves the right to make such modifications to this Citation as it may
7 deem necessary to protect public health and safety. Such modifications may be
8 issued as amendments to this Citation, and shall be deemed effective upon issuance.

9

10 Nothing in this Citation relieves CRC of its obligation to meet the requirements of the
11 California Safe Drinking Water Act, or of any regulation, permit, standard, or order
12 issued or adopted thereunder.

13

14 All submittals required by this Citation shall be submitted to the Division at the
15 following address:

16

17 J. Steven Williams, P.E.
18 District Engineer
19 State Water Resources Control Board
20 Division of Drinking Water
21 1350 Front Street, Room 2050
22 San Diego, CA 92101

23

24

PARTIES BOUND

25 This Citation shall apply to and be binding upon CRC, its officers, directors,
26 shareholders, agents, employees, contractors, successors, and assignees.

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SEVERABILITY

The Directives of this Citation are severable, and CRC shall comply with each and every provision thereof, notwithstanding the effectiveness of any other provision.

FURTHER ENFORCEMENT ACTION

The California SDWA authorizes the Board to: issue a citation with assessment of administrative penalties to a public water system for violation or continued violation of the requirements of the California SDWA or any permit, regulation, permit or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California SDWA also authorizes the Board to take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with an order of the Board; and to petition the superior court to take various enforcement measures against a public water system that has failed to comply with an order of the Board. The Board does not waive any further enforcement action by issuance of this citation.

1-16-15

Date



J. Steven Williams, P.E.,
District Engineer
Division of Drinking Water
State Water Resources Control Board

1 Attachments:

- 2 1. Quarterly DBP Monitoring Results (1st Quarter 2014 – 4th Quarter 2014)
3 2. Proof of Notification Form
4 3. Operational Evaluation Forms

5

6 cc: County of Riverside, Department of Environmental Health (w/o attachments)

7

8 Deanna Rogers, Capital Outlay Analyst, Department of Corrections and
9 Rehabilitation, Facilities Management Division, Capital Outlay Section, P.O.
10 Box 942883, Sacramento, CA 94283-0001 (w/out attachments)

11

12 Kimberly Hughes, Associate Warden – Business Services, California
13 Rehabilitation Center - Norco, P.O. Box 1841, Norco, CA 92860-0991 (w/out
14 attachments)

15

16 Hector Lopez, Correctional Business Manager, California Rehabilitation Center
17 - Norco, P.O. Box 1841, Norco, CA 92860-0991 (w/ attachments)



Attachment No. 1

Stage 2 DDBPR Quarterly TTHM Report for Disinfection Byproducts Compliance (in µg/L or ppb)

System Name: CRC-Norco System No.: 3310800 Year: 2014 Quarter: 4 TTHM MCL = 0.080 mg/L or 80 ug/L

Year:		2012				2013				2014				2015				2016			
Quarter:		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Sample Date (month/day):			6/12	9/17	12/17	3/11	6/10	9/11	12/11	3/12	6/11	9/24	12/10								
#	Monitoring Location	TTHM Results (ug/L)																			
1	Unit IV		35.0	110.6	80.1	87.3	32.5	168.0	28.6	109.0	69.0	89.6	123.0								
2	Warehouse		1.0	116.0	44.6	89.8	112.0	115.0	40.4	69.0	75.7	65.2	77.7								
3																					
4																					
Number of Samples Taken			2	2	2	2	2	2	2	2	2	2	2								
#	Monitoring Location	TTHM OEL (ug/L)																			
1	Unit IV				76.5	91.3	58.1	114.0	64.4	103.7	68.9	89.3	101.2								
2	Warehouse				51.6	85.1	89.6	108.0	77.0	73.4	65.2	68.8	74.1								
3																					
4																					
Is OEL ≤ MCL for all monitoring locations?					Y	N	N	N	Y	N	Y	N	N								
If no, list monitoring location # where MCL not met (a)						1, 2	2	1, 2		1		1	1								
#	Monitoring Location	TTHM LRAA (ug/L)																			
1	Unit IV					78.3	77.6	92.0	79.1	84.5	93.7	74.1	97.7								
2	Warehouse					62.9	90.6	90.4	89.3	84.1	75.0	62.6	71.9								
3																					
4																					
Meets standard for all monitoring locations (i.e., LRAA ≤ MCL)?						Y	N	N	N	N	N	Y	N								
If no, list monitoring location # where MCL not met (b)							2	1, 2	2	1, 2	1		1								
Will LRAA calc based on <4 qtrs of data be >MCL regardless of the monitoring results of subsequent qtrs, for all mon. locations? (c)																					
If yes, list monitoring location # where MCL not met (b)																					

- (a) If the OEL exceeds the TTHM MCL, system must conduct an operational evaluation and submit a report to CDPH no later than 90 days after being notified of the analytical result that caused the OEL exceedance.
- (b) If LRAA exceeds the TTHM MCL, system must conduct public notification. For the initial 3 qtrs of monitoring, system must meet the following: (1) Average of First Qtr Result is ≤4 MCL, (2) Average of 1st and 2nd Qtr Results is ≤ 2MCL, and (3) Average of 1st, 2nd, and 3rd Qtr Results is ≤1.33 MCL.
- (c) If any individual quarter's result will cause the LRAA to exceed the TTHM MCL, the system is out of compliance at the end of that quarter.

Comments:

Signature _____ Date _____

Stage 2 DDBPR Quarterly HAA5 Report for Disinfection Byproducts Compliance (in µg/L or ppb)

System Name: CRC-Norco System No.: 3310800 Year: 2014 Quarter: 4 HAA5 MCL = 0.060 mg/L or 60 µg/L

Year:		2012				2013				2014				2015				2016			
Quarter:		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Sample Date (month/day):			6/12	9/17	12/17	3/11	6/10	9/11	12/11	3/12	6/11	9/24	12/10								
#	Monitoring Location	HAA5 Results (ug/L)																			
1	Unit IV		17.0	13.6	5.0	15.1	2.7	16.6	6.6	15.8	3.8	16.4	13.9								
2	Warehouse		1.8	10.6	5.9	10.4	3.6	4.6	6.7	2.5	9.4	5.9	2.2								
3																					
4																					
Number of Samples Taken			2	2	2	2	2	2	2	2	2	2	2								
#	Monitoring Location	HAA5 OEL (ug/L)																			
1	Unit IV				10.2	12.2	6.4	12.8	8.1	13.7	7.5	13.1	12.0								
2	Warehouse				6.1	9.3	5.9	5.8	5.4	4.1	7.0	5.9	4.9								
3																					
4																					
Is OEL ≤ MCL for all monitoring locations?					Y	Y	Y	Y	Y	Y	Y	Y	Y								
If no, list monitoring location # where MCL not met (a)																					
#	Monitoring Location	HAA5 LRAA (ug/L)																			
1	Unit IV					12.7	9.1	9.9	10.3	10.4	10.7	10.6	12.5								
2	Warehouse					7.2	7.6	6.1	6.3	4.3	5.8	6.1	5.0								
3																					
4																					
Meets standard for all monitoring locations (i.e., LRAA ≤ MCL)?						Y	Y	Y	Y	Y	Y	Y	Y								
If no, list monitoring location # where MCL not met (b)																					
Will LRAA calc based on <4 qtrs of data be >MCL regardless of the monitoring results of subsequent qtrs, for all mon. locations? (c)																					
If yes, list monitoring location # where MCL not met (b)																					

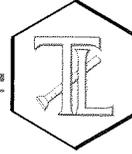
- (a) If the OEL exceeds the HAA5 MCL, system must conduct an operational evaluation and submit a report to CDPH no later than 90 days after being notified of the analytical result that caused the OEL exceedance.
- (b) If LRAA exceeds the HAA5 MCL, system must conduct public notification. For the initial 3 qtrs of monitoring, system must meet the following: (1) Average of First Qtr Result is ≤4 MCL, (2) Average of 1st and 2nd Qtr Results is ≤ 2MCL, and (3) Average of 1st, 2nd, and 3rd Qtr Results is ≤1.33 MCL.
- (c) If any individual quarter's result will cause the LRAA to exceed the HAA5 MCL, the system is out of compliance at the end of that quarter.

Comments:

Signature _____ Date _____

TRUESDAIL LABORATORIES, INC.

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REPORT

Client: California Rehabilitation Center

5th and Western Avenue

Norco, CA 91760

Attention: Singh Rai

Project Name: Weekly Routine

Project Number: Agmnt #5600003884

P.O. Number: 4400002277

Release Number:

Laboratory No. 812610

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Printed 3/31/2014

Samples Received on 3/12/2014 2:45:00 PM

Field ID	Lab ID	Collected	Matrix
Warehouse	812610-001	03/12/2014 09:30	W
Unit IV	812610-002	03/12/2014 10:00	W
Navy	812610-003	03/12/2014 10:30	W
Reservoir	812610-004	03/12/2014 09:00	W

Comments:

Total Coliforms and HPC analyzed by PA. HAA by EPA 552.2 analyzed by JG. THMs by EPA 524.2 analyzed by KD. General Physical analyzed by FM. MBAS analyzed by AL. pH analyzed by HV. TDS and EC analyzed by JT.

Coliform P/A Test - Colisure (24h)		Batch ColisurePA 3/12/2014				
Parameter	Unit	Analyzed	DF	MDL	RL	Result
812610-001 Coliforms, Total	P/A/100mL	03/13/2014 15:00	1	1.00	1.00	Abse00
812610-002 Coliforms, Total	P/A/100mL	03/13/2014 15:00	1	1.00	1.00	Abse00
812610-003 Coliforms, Total	P/A/100mL	03/13/2014 15:00	1	1.00	1.00	Abse00
812610-004 Coliforms, Total	P/A/100mL	03/13/2014 15:00	1	1.00	1.00	Abse00

Heterotrophic Plate Count HPC SM 9215B		Batch HPC-PCA 3/12/2014				
Parameter	Unit	Analyzed	DF	MDL	RL	Result
812610-001 Plate Count	CFU/mL	03/14/2014 15:00	1	1.00	1.00	ND
812610-002 Plate Count	CFU/mL	03/14/2014 15:00	1	1.00	1.00	170
812610-003 Plate Count	CFU/mL	03/14/2014 15:00	1	1.00	1.00	ND
812610-004 Plate Count	CFU/mL	03/14/2014 15:00	1	1.00	1.00	ND

This report applies only to the sample, or samples, investigated and is not necessarily indicative of the quality or condition of apparently identical or similar products. As a mutual protection to clients, the public, and these laboratories, this report is submitted and accepted for the exclusive use of the client to whom it is addressed and upon the condition that it is not to be used, in whole or in part, in any advertising or publicity matter without prior written authorization from Truesdail Laboratories.



Client: California Rehabilitation Center

Project Name: Weekly Routine

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Project Number: Agmnt #5600003884

Printed 3/31/2014

EPA 552 HAA's		Batch 710783				
Parameter	Unit	Analyzed	DF	MDL	RL	Result
812610-001 Dibromoacetic acid	ug/L	03/14/2014	1.00	0.226	1.00	2.47
Dibromopropionic Acid	%	03/14/2014	1.00	0	70.0	117
Dichloroacetic acid	ug/L	03/14/2014	1.00	0.342	1.00	ND
Monobromacetic acid	ug/L	03/14/2014	1.00	0.297	1.00	ND
Monochloroacetic acid	ug/L	03/14/2014	1.00	0.389	1.00	ND
Total Haloacetic Acids (HAA5)	ug/L	03/14/2014	1.00	0.844	1.00	2.47
Trichloroacetic acid	ug/L	03/14/2014	1.00	0.153	1.00	ND
812610-002 Dibromoacetic acid	ug/L	03/14/2014	1.00	0.226	1.00	10.3
Dibromopropionic Acid	%	03/14/2014	1.00	0	70.0	108
Dichloroacetic acid	ug/L	03/14/2014	1.00	0.342	1.00	1.30
Monobromacetic acid	ug/L	03/14/2014	1.00	0.297	1.00	1.50
Monochloroacetic acid	ug/L	03/14/2014	1.00	0.389	1.00	ND
Total Haloacetic Acids (HAA5)	ug/L	03/14/2014	1.00	0.844	1.00	15.8
Trichloroacetic acid	ug/L	03/14/2014	1.00	0.153	1.00	2.68

Method Blank

Parameter	Unit	DF	Result
Monochloroacetic acid	ug/L	1.00	ND
Dichloroacetic acid	ug/L	1.00	ND
Trichloroacetic acid	ug/L	1.00	ND
Monobromacetic acid	ug/L	1.00	ND
Dibromoacetic acid	ug/L	1.00	ND
Dibromopropionic Acid	%	1.00	108
Total Haloacetic Acids (HAA5)	ug/L	1.00	ND

Lab Control Sample

Parameter	Unit	DF	Result	Expected	Recovery	Acceptance Range
Monochloroacetic acid	ug/L	1.00	27.3	30.0	91.0	70 - 130
Dichloroacetic acid	ug/L	1.00	29.1	30.0	97.0	70 - 130
Trichloroacetic acid	ug/L	1.00	10.5	10.0	105	70 - 130
Monobromacetic acid	ug/L	1.00	20.0	20.0	100	70 - 130
Dibromoacetic acid	ug/L	1.00	10.1	10.0	101	70 - 130
Dibromopropionic Acid	%	1.00	24.7	25.0	98.8	70 - 130

This report applies only to the sample, or samples, investigated and is not necessarily indicative of the quality or condition of apparently identical or similar products. As a mutual protection to clients, the public, and these laboratories, this report is submitted and accepted for the exclusive use of the client to whom it is addressed and upon the condition that it is not to be used, in whole or in part, in any advertising or publicity matter without prior written authorization from Truesdail Laboratories.



Client: California Rehabilitation Center

Project Name: Weekly Routine

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Project Number: Agmnt #5600003884

Printed 3/31/2014

Lab Control Sample Duplicate

Parameter	Unit	DF	Result	Expected	Recovery	Acceptance Range
Monochloroacetic acid	ug/L	1.00	30.0	30.0	100	70 - 130
Dichloroacetic acid	ug/L	1.00	30.7	30.0	102	70 - 130
Trichloroacetic acid	ug/L	1.00	11.2	10.0	112	70 - 130
Monobromoacetic acid	ug/L	1.00	19.9	20.0	99.5	70 - 130
Dibromoacetic acid	ug/L	1.00	10.8	10.0	108	70 - 130
Dibromopropionic Acid	%	1.00	27.3	25.0	109	70 - 130

MRCVS - Primary

Parameter	Unit	DF	Result	Expected	Recovery	Acceptance Range
Monochloroacetic acid	ug/L	1.00	10.0	10.0	100	70 - 130
Dichloroacetic acid	ug/L	1.00	9.14	10.0	91.4	70 - 130
Trichloroacetic acid	ug/L	1.00	7.67	10.0	76.7	70 - 130
Monobromoacetic acid	ug/L	1.00	8.98	10.0	89.8	70 - 130
Dibromoacetic acid	ug/L	1.00	8.95	10.0	89.5	70 - 130
Dibromopropionic Acid	%	1.00	25.0	25.0	100	70 - 130

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Client: California Rehabilitation Center

Project Name: Weekly Routine

Page 7 of 10

Project Number: Agmnt #5600003884

Printed 3/31/2014

EPA 524.2 - GC/MS

Batch 710781

Parameter	Unit	Analyzed	DF	MDL	RL	Result
812610-001 Bromodichloromethane	ug/L	03/15/2014	1.00	0.0630	0.500	4.42
Bromofluorobenzene	%	03/15/2014	1.00	80.0	70.0	95.2
Bromoform	ug/L	03/15/2014	1.00	0.0910	0.500	44.6
Chloroform	ug/L	03/15/2014	1.00	0.0900	0.500	0.517
Dibromochloromethane	ug/L	03/15/2014	1.00	0.104	0.500	19.5
Total Trihalomethanes	ug/L	03/15/2014	1.00	0.0920	0.500	69.0
812610-002 Bromodichloromethane	ug/L	03/15/2014	1.00	0.0630	0.500	7.07
Bromofluorobenzene	%	03/15/2014	1.00	80.0	70.0	94.2
Bromoform	ug/L	03/15/2014	1.00	0.0910	0.500	68.1
Chloroform	ug/L	03/15/2014	1.00	0.0900	0.500	1.07
Dibromochloromethane	ug/L	03/15/2014	1.00	0.104	0.500	32.3
Total Trihalomethanes	ug/L	03/15/2014	1.00	0.0920	0.500	109

Method Blank

Parameter	Unit	DF	Result
Bromodichloromethane	ug/L	1.00	ND
Bromoform	ug/L	1.00	ND
Chloroform	ug/L	1.00	ND
Dibromochloromethane	ug/L	1.00	ND
Total Trihalomethanes	ug/L	1.00	ND
Bromofluorobenzene	%	1.00	97.0

Lab Control Sample

Parameter	Unit	DF	Result	Expected	Recovery	Acceptance Range
Benzene				0		
Bromodichloromethane	ug/L	1.00	4.97	5.00	99.4	80 - 120
Bromoform	ug/L	1.00	4.73	5.00	94.6	80 - 120
Chlorobenzene				0		
Chloroform	ug/L	1.00	4.95	5.00	99.0	80 - 120
Dibromochloromethane	ug/L	1.00	5.00	5.00	100	80 - 120
1,1-Dichloroethene				0		
Toluene				0		
Trichloroethene (TCE)				0		
Bromofluorobenzene	%	1.00	4.76	5.00	95.2	80 - 120
Toluene-d8				0		
Dibromofluoromethane				0		

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ORGANIC CHEMICAL ANALYSIS (9/99)

Date of Report: 14/06/30

Sample ID No.14F0197-01

Laboratory

Signature Lab

Name: TRUESDAIL LABS

Director: _____

Name of Sampler: Michael Sullivan

Employed By: CDCR-CRC

Date/Time Sample

Date/Time Sample

Date Analyses

Collected: 14/06/11/0800

Received @ Lab: 14/06/11/1625

Completed: 14/06/19

System

System

Name: CALIFORNIA REHABILITATION CENTER - NORCO

Number: 3310800

Name or Number of Sample Source: WAREHOUSE SAMPLE TAP - STG2 DBP

* User ID: WAT

* Station Number: 3310800-802 *

* Date/Time of Sample: |14|06|11|0800|

* Laboratory Code: 9469 *

* YY MM DD TTTT

* YY MM DD *

* Date Analysis completed: |14|06|19| *

* Submitted by: Shelly Brady Phone #: 714) 730 6239 *

Page 1 of 1

REGULATED ORGANIC CHEMICALS

TEST	CHEMICAL	ENTRY	ANALYSES	MCL	DLR
METHOD	ALL CHEMICALS REPORTED ug/L	#	RESULTS	ug/L	ug/L
Total Trihalomethanes (TTHMs)		82080	75.7	80	
Bromodichloromethane		32101	5.75		1.0
Bromoform		32104	45.2		1.0
Chloroform (Trichloromethane)		32106	1.14		1.0
Dibromochloromethane		32105	23.6		1.0
Haloacetic Acids (five) (HAA5)		A-049	9.44	60	
Monochloroacetic Acid (MCAA)		A-042	ND		2.0
Dichloroacetic Acid (DCAA)		77288	1.68		1.0
Trichloroacetic Acid (TCAA)		82723	ND		1.0
Monobromoacetic Acid (MBAA)		A-041	ND		1.0
Dibromoacetic Acid (DBAA)		82721	7.76		1.0

ORGANIC CHEMICAL ANALYSIS (9/99)

Date of Report: 14/06/30

Sample ID No.14F0197-05

Laboratory

Signature Lab

Name: TRUESDAIL LABS

Director: _____

Name of Sampler: Michael Sullivan

Employed By: CDCR-CRC

Date/Time Sample

Date/Time Sample

Date Analyses

Collected: 14/06/11/0830

Received @ Lab: 14/06/11/1625

Completed: 14/06/19

System

System

Name: CALIFORNIA REHABILITATION CENTER - NORCO

Number: 3310800

Name or Number of Sample Source: UNIT IV KITCHEN SINK - STG2 DBP

* User ID: WAT

Station Number: 3310800-801 *

* Date/Time of Sample: |14|06|11|0830|

Laboratory Code: 9469 *

* YY MM DD TTTT

YY MM DD *

* Date Analysis completed: |14|06|19| *

* Submitted by: *Sally Brady* Phone #: 714) 730-6239 *

Page 1 of 1

REGULATED ORGANIC CHEMICALS

TEST	CHEMICAL	ENTRY	ANALYSES	MCL	DLR
METHOD	ALL CHEMICALS REPORTED ug/L	#	RESULTS	ug/L	ug/L
Total Trihalomethanes (TTHMs)		82080	69.0	80	
Bromodichloromethane		32101	5.02		1.0
Bromoform		32104	42.8		1.0
Chloroform (Trichloromethane)		32106	0.799		1.0
Dibromochloromethane		32105	20.4		1.0
Haloacetic Acids (five) (HAA5)		A-049	3.78	60	
Monochloroacetic Acid (MCAA)		A-042	ND		2.0
Dichloroacetic Acid (DCAA)		77288	ND		1.0
Trichloroacetic Acid (TCAA)		82723	ND		1.0
Monobromoacetic Acid (MBAA)		A-041	ND		1.0
Dibromoacetic Acid (DBAA)		82721	3.78		1.0



REPORT

14201 FRANKLIN AVENUE
TUSTIN, CALIFORNIA 92780-7008
(714) 730-6239 · FAX (714) 730-6462
www.truesdail.com

Client: California Dept. Corrections & Rehab (CDCR)-CRC

P.O. Box 1841
Norco, CA 91760

Attention: Singh Rai

Project Name: Weekly Routine

Work Order No.: 1410353

Printed: 10/06/2014

CASE NARRATIVE

SAMPLE RECEIPT SUMMARY

Sample ID	Laboratory ID	Matrix	Type	Date Sampled	Date Received
Plant Ops	1410353-01	Water	Grab	09/24/2014 08:00	09/24/2014 14:10
Warehouse	1410353-02	Water	Grab	09/24/2014 08:30	09/24/2014 14:10
Unit IV	1410353-03	Water	Grab	09/24/2014 10:00	09/24/2014 14:10
Navy	1410353-04	Water	Grab	09/24/2014 09:30	09/24/2014 14:10
Reservoir	1410353-05	Water	Grab	09/24/2014 09:00	09/24/2014 14:10

DEFINITIONS

Symbol	Definition
_A	Absent
DF	Dilution Factor
MDL	Method Detection Limit
ND	Not Detected
RL	Reporting Limit

Respectfully yours,

Shelly Brady
Project Manager

Warehouse (Continued)
14I0353-02 (Water) (Continued)

Analyte	Result	RL	Units	DF	Batch	Analyzed	Analyst	Method	Notes
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Truesdail Laboratories, Inc

Haloacetic Acids by EPA 552.2

Monochloroacetic acid	ND	1.00	ug/L	1	1409467	10/01/2014 10:42	Jos	EPA 552.2	
Dichloroacetic acid	ND	1.00	ug/L	1	1409467	10/01/2014 10:42	Jos	EPA 552.2	
Trichloroacetic acid	ND	1.00	ug/L	1	1409467	10/01/2014 10:42	Jos	EPA 552.2	
Monobromoacetic acid	ND	1.00	ug/L	1	1409467	10/01/2014 10:42	Jos	EPA 552.2	
Dibromoacetic acid	5.94	1.00	ug/L	1	1409467	10/01/2014 10:42	Jos	EPA 552.2	
Total Haloacetic Acids (HAA5)	5.94	1.00	ug/L	1	[CALC]	10/01/2014 10:42	Jos	EPA 552.2	

Trihalomethanes

Bromoform	41.6	0.500	ug/L	1	1410005	10/01/2014 18:00	KD	EPA 524.2	
Chloroform	0.748	0.500	ug/L	1	1410005	10/01/2014 18:00	KD	EPA 524.2	
Dibromochloromethane	18.6	0.500	ug/L	1	1410005	10/01/2014 18:00	KD	EPA 524.2	
Bromodichloromethane	4.29	0.500	ug/L	1	1410005	10/01/2014 18:00	KD	EPA 524.2	
Total Trihalomethanes	65.2	0.500	ug/L	1	1410005	10/01/2014 18:00	KD	EPA 524.2	

Unit IV

14I0353-03 (Water)

Analyte	Result	RL	Units	DF	Batch	Analyzed	Analyst	Method	Notes
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Truesdail Laboratories, Inc

Field Measurements

Chlorine, Residual	0.58	0.00	mg/L	1	1409401	09/24/2014 10:00	AW	Field	
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Haloacetic Acids by EPA 552.2

Monochloroacetic acid	ND	1.00	ug/L	1	1409467	10/01/2014 11:04	Jos	EPA 552.2	
Dichloroacetic acid	1.53	1.00	ug/L	1	1409467	10/01/2014 11:04	Jos	EPA 552.2	
Trichloroacetic acid	ND	1.00	ug/L	1	1409467	10/01/2014 11:04	Jos	EPA 552.2	
Monobromoacetic acid	ND	1.00	ug/L	1	1409467	10/01/2014 11:04	Jos	EPA 552.2	
Dibromoacetic acid	14.9	1.00	ug/L	1	1409467	10/01/2014 11:04	Jos	EPA 552.2	
Total Haloacetic Acids (HAA5)	16.4	1.00	ug/L	1	[CALC]	10/01/2014 11:04	Jos	EPA 552.2	

Trihalomethanes

Bromoform	52.9	0.500	ug/L	1	1410005	10/01/2014 18:42	KD	EPA 524.2	
Chloroform	1.11	0.500	ug/L	1	1410005	10/01/2014 18:42	KD	EPA 524.2	
Dibromochloromethane	29.1	0.500	ug/L	1	1410005	10/01/2014 18:42	KD	EPA 524.2	
Bromodichloromethane	6.45	0.500	ug/L	1	1410005	10/01/2014 18:42	KD	EPA 524.2	
Total Trihalomethanes	89.6	0.500	ug/L	1	1410005	10/01/2014 18:42	KD	EPA 524.2	



REPORT

14201 FRANKLIN AVENUE
TUSTIN, CALIFORNIA 92780-7008
(714) 730-6239 · FAX (714) 730-6462
www.truesdail.com

Client: California Dept. Corrections & Rehab (CDCR)-CRC

P.O. Box 1841
Norco, CA 91760

Attention: Singh Rai

Project Name: Weekly Routine

Work Order No.: 14L0269

Printed: 01/04/2015

CASE NARRATIVE

SAMPLE RECEIPT SUMMARY

Sample ID	Laboratory ID	Matrix	Type	Date Sampled	Date Received
Warehouse	14L0269-01	Water	Grab	12/10/2014 08:00	12/10/2014 14:10
Visitor Processing	14L0269-02	Water	Grab	12/10/2014 08:30	12/10/2014 14:10
Unit IV	14L0269-03	Water	Grab	12/10/2014 09:00	12/10/2014 14:10
Navy	14L0269-04	Water	Grab	12/10/2014 09:30	12/10/2014 14:10
Reservoir	14L0269-05	Water	Grab	12/10/2014 10:00	12/10/2014 14:10

DEFINITIONS

Symbol	Definition
H1	The sample was originally analyzed within the analyte's hold time. The re-extract and/or re-analysis of the sample was analyzed outside of the analyte's hold time.
_A	Absent
DF	Dilution Factor
MDL	Method Detection Limit
ND	Not Detected
RL	Reporting Limit

Respectfully yours,

Shelly Brady
Project Manager



Warehouse
14L0269-01 (Water)

Table with 10 columns: Analyte, Result, RL, Units, DF, Batch, Analyzed, Analyst, Method, Notes

Truesdail Laboratories, Inc

Field Measurements

Table row for Chlorine, Residual: 0.38, 0.00 mg/L, 1, 1412255, 12/10/2014 08:00, LS, Field

Microbiology

Table rows for Total Coliforms (Absent), Plate Count (ND), E. Coli (Absent)

Wet Chemistry

Table rows for Color (0.00), Odor (ND), pH (7.66), Specific Conductivity (890), MBAS (ND), Total Dissolved Solids (489), Turbidity (0.231)

Haloacetic Acids by EPA 552.2

Table rows for Monochloroacetic acid, Dichloroacetic acid, Trichloroacetic acid, Monobromoacetic acid, Dibromoacetic acid, Surrogate: 2,3-Dibromopropionic acid, Total Haloacetic Acids (HAA5)

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Warehouse (Continued)
14L0269-01 (Water) (Continued)

Analyte	Result	RL	Units	DF	Batch	Analyzed	Analyst	Method	Notes
Truesdail Laboratories, Inc									
Trihalomethanes									
Bromoform	48.5	0.500	ug/L	1	1412466	12/26/2014 19:20	KD	EPA 524.2	H1
Chloroform	1.66	0.500	ug/L	1	1412466	12/26/2014 19:20	KD	EPA 524.2	H1
Dibromochloromethane	21.8	0.500	ug/L	1	1412466	12/26/2014 19:20	KD	EPA 524.2	H1
Bromodichloromethane	5.68	0.500	ug/L	1	1412466	12/26/2014 19:20	KD	EPA 524.2	H1
Total Trihalomethanes	77.7	0.500	ug/L	1	1412466	12/26/2014 19:20	KD	EPA 524.2	H1

<i>Surrogate: Dibromofluoromethane</i>		115%	70-130		1412466	12/26/2014 19:20	KD	EPA 524.2	H1

<i>Surrogate: Toluene-d8</i>		91%	70-130		1412466	12/26/2014 19:20	KD	EPA 524.2	H1

<i>Surrogate: Bromofluorobenzene</i>		86%	70-130		1412466	12/26/2014 19:20	KD	EPA 524.2	H1

Visitor Processing
14L0269-02 (Water)

Analyte	Result	RL	Units	DF	Batch	Analyzed	Analyst	Method	Notes
Truesdail Laboratories, Inc									
Field Measurements									
Chlorine, Residual	0.28	0.00	mg/L	1	1412255	12/10/2014 08:30	LS	Field	
Microbiology									
Total Coliforms	Absent	1.00	P/A	1	1412330	12/11/2014 14:30	PA	SM 9223 B	_A
Plate Count	ND	1.00	CFU/mL	1	1412330	12/12/2014 14:30	PA	SM 9215 B	
E. Coli	Absent	1.00	P/A	1	1412330	12/11/2014 14:30	PA	SM 9223 B	_A
Wet Chemistry									
Color	0.00		CU	1	1412318	12/11/2014 09:03	NE	SM 2120 A	
Odor	ND	1.00	TON	1	1412318	12/11/2014 08:47	NE	EPA 140.1	
pH	7.71		N/A	1	1412292	12/11/2014 07:58	JT1	SM 4500-H+ B	
Specific Conductivity	908	2.00	umho/cm	1	1412192	12/15/2014 00:00	JT	SM 2510 B	
MBAS	ND	0.0500	mg/L	1	1412262	12/11/2014 11:30	al	SM 5540 C	
Total Dissolved Solids	508	25.0	mg/L	1	1412209	12/10/2014 12:00	JT	SM 2540 C	
Turbidity	0.168	0.100	NTU	1	1412318	12/11/2014 08:38	NE	EPA 180.1	

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Unit IV
14L0269-03 (Water)

Analyte	Result	RL	Units	DF	Batch	Analyzed	Analyst	Method	Notes
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Truesdail Laboratories, Inc

Field Measurements

Chlorine, Residual	0.41	0.00	mg/L	1	1412255	12/10/2014 08:30	LS	Field	
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Haloacetic Acids by EPA 552.2

Monochloroacetic acid	ND	1.00	ug/L	1	1412260	12/12/2014 21:51	JG	EPA 552.2	
Dichloroacetic acid	ND	1.00	ug/L	1	1412260	12/12/2014 21:51	JG	EPA 552.2	
Trichloroacetic acid	ND	1.00	ug/L	1	1412260	12/12/2014 21:51	JG	EPA 552.2	
Monobromoacetic acid	ND	1.00	ug/L	1	1412260	12/12/2014 21:51	JG	EPA 552.2	
Dibromoacetic acid	13.9	1.00	ug/L	1	1412260	12/12/2014 21:51	JG	EPA 552.2	
<i>Surrogate: 2,3-Dibromopropionic acid</i>		<i>110%</i>	<i>70-130</i>		<i>1412260</i>	<i>12/12/2014 21:51</i>	<i>JG</i>	<i>EPA 552.2</i>	
Total Haloacetic Acids (HAA5)	13.9	1.00	ug/L	1	[CALC]	12/12/2014 21:51	JG	EPA 552.2	

Trihalomethanes

Bromoform	79.8	0.500	ug/L	1	1412466	12/26/2014 20:01	KD	EPA 524.2	H1
Chloroform	1.95	0.500	ug/L	1	1412466	12/26/2014 20:01	KD	EPA 524.2	H1
Dibromochloromethane	34.0	0.500	ug/L	1	1412466	12/26/2014 20:01	KD	EPA 524.2	H1
Bromodichloromethane	7.60	0.500	ug/L	1	1412466	12/26/2014 20:01	KD	EPA 524.2	H1
Total Trihalomethanes	123	0.500	ug/L	1	1412466	12/26/2014 20:01	KD	EPA 524.2	H1
<i>Surrogate: Dibromofluoromethane</i>		<i>116%</i>	<i>70-130</i>		<i>1412466</i>	<i>12/26/2014 20:01</i>	<i>KD</i>	<i>EPA 524.2</i>	<i>H1</i>
<i>Surrogate: Toluene-d8</i>		<i>90%</i>	<i>70-130</i>		<i>1412466</i>	<i>12/26/2014 20:01</i>	<i>KD</i>	<i>EPA 524.2</i>	<i>H1</i>
<i>Surrogate: Bromofluorobenzene</i>		<i>87%</i>	<i>70-130</i>		<i>1412466</i>	<i>12/26/2014 20:01</i>	<i>KD</i>	<i>EPA 524.2</i>	<i>H1</i>

Navy

14L0269-04 (Water)

Analyte	Result	RL	Units	DF	Batch	Analyzed	Analyst	Method	Notes
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Truesdail Laboratories, Inc

Field Measurements

Chlorine, Residual	0.57	0.00	mg/L	1	1412255	12/10/2014 08:30	LS	Field	
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Microbiology

Total Coliforms	Absent	1.00	P/A	1	1412330	12/11/2014 14:30	PA	SM 9223 B	_A
Plate Count	ND	0.00	CFU/mL	1	1412330	12/12/2014 14:30	AL	SM 9215 B	
E. Coli	Absent	1.00	P/A	1	1412330	12/11/2014 14:30	PA	SM 9223 B	_A

Attachment No. 2

Drinking Water Notification to Consumers

PROOF OF NOTIFICATION

Name of Water System: _____

Please explain what caused the problem if you have determined what it was and what steps you have taken to correct it. _____

Consumers Notified _____ Yes _____ No

If not, explain: _____

Date of Notification: _____

On the date of notification set forth above, I served the above referenced document(s) on the consumers by:

_____ Sending a copy through the U.S. Mail, first class, postage prepaid, addressed to each of the resident(s) at the place where the property is situated, pursuant to the California Civil Code. Attach copy of Notice.

_____ Newspaper (if the problem has been corrected). Attach a copy of Notice.

_____ Personally hand-delivering a copy to each of the consumers. Attach a copy of Notice.

_____ Posted on a public bulletin board, that will be seen by each of the consumers (for small, non-community water systems with prior Division approval). Attach copy of Notice.

I hereby declare the forgoing to be true and correct under penalty of perjury.

Dated: _____

Signature of Person Serving Notice

****Notice:** Complete this Proof of Notification and return it along with a copy of the notification to the State Water Resources Control Board, Division of Drinking Water (Division) within 10 days of receipt of giving public notice.

Disclosure: Be advised that the California Health and Safety Code states that any person who knowingly makes a false statement on any report or document submitted for the purpose of compliance with the attached order may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for each separate violation for each day that violation continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be punished by fine of not more than twenty-five thousand dollars (\$25,000) for each day of violation, or be imprisoned in county jail not to exceed one year or by both the fine and imprisonment.

Attachment No. 3

I. GENERAL INFORMATION

A. Facility Information

Facility Name: _____ PWSID: _____
 Facility Address: _____
 City: _____ State: _____ Zip: _____

B. Report Prepared by:

(Print): _____ Date prepared: _____
 (Signature): _____
 Contact Telephone Number: _____

II. MONITORING RESULTS

A. Provide the Compliance Monitoring Site(s) where the OEL was Exceeded.

Note: The site name or number should correspond to a site in your Stage 2 DBPR compliance monitoring plan.

B. Monitoring Results for the Site(s) Identified in II.A (include duplicate pages if there was more than one exceedance)

1. Check TTHM or HAA5 to indicate which result caused the OEL exceedance. TTHM HAA5

2. Enter your results for TTHM or HAA5 (whichever you checked above).

	Quarter			Operational Evaluation Value
	Results from Two Quarters Ago	Prior Quarter's Results	Current Quarter	
	A	B	C	
				$D = (A+B+(2*C))/4$
Date sample was collected				
TTHM (mg/L)				
HAA5 (mg/L)				

Note: The operational evaluation value is calculated by summing the two previous quarters of TTHM or HAA5 values plus twice the current quarter value, divided by four. If the value exceeds 0.080 mg/L for TTHM or 0.060 mg/L for HAA5, an OEL exceedance has occurred.

C. Has an OEL exceedance occurred at this location in the past? Yes No

If NO, proceed to item D. If YES, when did exceedance occur?

Was the cause determined for the previous exceedance(s)? Yes No

Are the previous evaluations/determinations applicable to the current OEL exceedance? Yes No

III. OPERATIONAL EVALUATION FINDINGS

A. Did the State allow you to limit the scope of the operational evaluation? Yes No

If NO, proceed to item B. If YES, attach written correspondence from the State.

B. Did the **distribution system** cause or contribute to your OEL exceedance(s)? Yes No
 Possibly

If NO, proceed to item C. If YES or POSSIBLY, explain (attach additional pages if necessary):

C. Did the **treatment** system cause or contribute to your OEL exceedance(s)? Yes No
 Possibly

If NO, proceed to item D. If YES or POSSIBLY, explain (attach additional pages if necessary):

D. Did **source water quality** cause or contribute to your OEL exceedance(s)? Yes No
 Possibly

If NO, proceed to item E. If YES or POSSIBLY, explain (attach additional pages if necessary):

E. Attach all supporting operational or other data that support the determination of the cause(s) of your OEL exceedance(s).

F. If you are unable to determine the cause(s) of the OEL exceedance(s), list the steps that you can use to better identify the cause(s) in the future (attach additional pages if necessary):

G. List steps that could be considered to minimize future OEL exceedances (attach additional pages if necessary)

H. Total **Number of Pages** Submitted, Including Attachments and Checklists: _____

Distribution System Evaluation Checklist

Page 1 of 2

System Name: _____
Checklist Completed by: _____ Date: _____

A. Do you have disinfectant residual or temperature data for the monitoring location where you experienced the OEL exceedance? Yes No

If NO, proceed to item B. If YES, answer the following questions for the period in which an OEL exceedance occurred:

Yes No

Was the water temperature higher than normal for that time of the year at that location?

Was the disinfectant residual lower than normal for that time of the year at that location?

Was the disinfectant residual higher than normal for that time of the year at that location?

B. Do you have maintenance records available for the time period just prior to the OEL exceedance? Yes No

If NO, proceed to item C. If YES, answer the following questions:

Yes No

Did any line breaks or replacements occur in the vicinity of the exceedance?

Were any storage tanks or reservoirs taken off-line and cleaned?

Did flushing or other hydraulic disturbances (e.g., fires) occur in the vicinity of the exceedance?

Were any valves operated in the vicinity of the OEL exceedances?

C. If your system is metered, do you have access to historical records showing water use at individual service connections? Yes No

If NO, proceed to item D. If YES, was overall water use in your system unusually low, indicating higher than normal water age? Yes No

D. Do you have high-volume customers in your system (e.g., an industrial processing plant)? Yes No

If NO, proceed to item E. If YES, was there a change in water use by a high-volume customer? Yes No

E. Is there a finished water storage facility hydraulically upstream from the monitoring location where you experienced the OEL exceedance? Yes No

If NO, proceed to item F. If YES, review storage facility operations and water quality data to answer the following questions for the period in which the OEL exceedance occurred:

Yes No

Was a disinfectant residual detected in the stored water or at the tank outlet?

Do you know of any mixing problems with the tank or reservoir?

Does the facility operate in "last in-first out" mode?

Was the tank or reservoir drawn down more than usual prior to OEL exceedance, indicating a possible discharge of stagnant water?

Was there a change in water level fluctuations that would have resulted in increased water age within the tank or reservoir?

Distribution System Evaluation Checklist

F. Does your system practice booster chlorination? Yes No

If NO, proceed to item G. If YES, was there an increase in booster chlorination feed rates? Yes No

G. Did you have customer complaints in the vicinity of the OEL exceedance? Yes No

If NO, proceed to item H. If YES, explain.

H. Did concern about complying with a rule other than Stage 2 DBPR, such as the Lead and Copper rule, the TCR, or any other rule constrain your options to reduce the DBP levels at this site? For example, are you limited by the need to maintain a detectable disinfectant residual in your ability to control DBP levels in the distribution system? Yes No

If NO, proceed to item I. If YES, explain below and consult EPA's *Simultaneous Compliance Guidance Manual* for alternative compliance approaches.

I. Conclusion

Did the distribution system cause or contribute to the OEL exceedance(s)? Yes No

Possibly

If NO, proceed to evaluations of treatment systems and source water. If YES or POSSIBLY, explain below.

Source Water Evaluation Checklist

NO DATA AVAILABLE

System Name: _____

Checklist Completed by: _____ Date: _____

A. Do you have source water temperature data? Yes No

If NO, proceed to item B. If YES, was the source water temperature high? Yes No

If NO, proceed to item B. If YES, answer the following questions for the time period prior to the OEL exceedance.

Yes No

- Was the raw water storage time longer than usual?
- Did you place another water source on-line?
- Were river/reservoir flow rates lower than usual? If yes, indicate the location of lower flow rates and the anticipated impact on the OEL exceedance.
- Did point or non-point sources in the watershed contribute to the OEL exceedance?

B. Do you have data that characterizes organic matter in your source water (e.g., TOC, DOC, SUVA, color, THM formation potential)? Yes No

If NO, proceed to item C. If YES, were these values higher than normal? Yes No

If NO, proceed to item C. If YES, answer the following questions for the time period prior to the OEL exceedance.

Yes No

- Did heavy rainfall or snowmelt occur in the watershed?
- Did you place another water source on-line?
- Did lake or reservoir turnover occur?
- Did point or non-point sources in the watershed contribute to the OEL exceedance?
- Did an algal bloom occur in the source water?
- If algal blooms were present, were appropriate algae control measures employed (e.g. addition of copper sulfate)?
- Did a taste and odor incident occur?

C. Do you have source water bromide data? Yes No

If NO, proceed to item D. If YES, were the bromide levels higher or lower than normal? Yes No

If NO, proceed to item D. If YES, answer the following questions for the time period prior to the OEL exceedance.

Yes No

- Has saltwater intrusion occurred?
- Are you experiencing a long-term drought?
- Did heavy rainfall or snowmelt occur in the watershed?
- Did you place another water source on-line?
- Are you aware of any industrial spills in the watershed?

D. Do you have source water turbidity or particle count data? Yes No

If NO, proceed to item E. If YES, were the turbidity values or particle counts higher than normal? Yes No

If NO, proceed to item E. If YES, answer the following questions for the time period prior to the OEL exceedance.

Yes No

- Did lake or reservoir turnover occur?
- Did heavy rainfall or snowmelt occur in the watershed?
- Did logging, fires, or landslides occur in the watershed?
- Were river/reservoir flow rates higher than normal?

E. Do you have source water pH or alkalinity data? Yes No

If NO, proceed to item F. If YES, was the pH or alkalinity different from normal values? Yes No

If NO, proceed to item F. If YES, answer the following questions for the time period prior to the OEL exceedance.

Yes No

- Was there an algal bloom in the source water?
- If algal blooms were present, were algae control measures employed?
- Did heavy rainfall or snowmelt occur in the watershed?
- Has the PWS experienced diurnal pH changes in source water?

F. Conclusion

Did source water quality factors contribute to your OEL exceedance? Yes No
 Possibly

If YES or POSSIBLY, explain below.
