

1 STATE OF CALIFORNIA
2 STATE WATER RESOURCES CONTROL BOARD
3 DIVISION OF DRINKING WATER
4

5 TO: San Francisco Public Utilities Commission
6 525 Golden Gate Avenue
7 San Francisco, CA 94102
8

9 ATTENTION: Harlan L. Kelly, Jr.
10 General Manager
11

12 CITATION FOR VIOLATION OF CALIFORNIA CODE OF REGULATIONS

13 TITLE 22, SECTIONS 64650(b), 64652(a), AND 64654(a)

14 WATER SYSTEM NO. 3810001

15 CITATION NO. 02_04_15C_005

16 ISSUED ON MAY 8, 2015
17

18 Section 116650 of the California Health and Safety Code authorizes the issuance of a
19 citation to a public water system for violation of the California Safe Drinking Water Act
20 (Health and Safety Code, Division 104, Part 12, Chapter 4, commencing with Section
21 116270) (California SDWA), or any regulation, standard, permit or order issued or
22 adopted thereunder.
23

24 The State Water Resources Control Board (Board), acting by and through its Division
25 of Drinking Water (Division) and the Deputy Director for the Division (Deputy Director),
26 hereby issues a citation to the San Francisco Regional Water System (RWS), owned
27

Page 1 of 11

1 and operated by the San Francisco Public Utilities Commission (SFPUC), (mailing
2 address: 525 Golden Gate Ave, San Francisco, CA 94102) for violation of the
3 California Code of Regulations, Title 22, Section 64650, subsection (b), Section
4 64652, subsection (a), Section 64654, subsection (a), and Permit Provision No. 3(b) of
5 the domestic water supply permit issued to RWS on July 16, 2004. A copy of the
6 applicable statutes and regulations are contained in Attachment 1 to this citation.

7
8 **STATEMENTS OF FACTS**
9

10 SFPUC is currently operating the RWS under the authority of a domestic water supply
11 permit (Permit No. 02-04-04P-3810001) issued by the California Department of Health
12 Services' Division of Drinking Water and Environmental Management (DDWEM)
13 (Division succeeds to and is vested with all of the authority, duties, powers, purposes,
14 functions, responsibilities, and jurisdiction of DDWEM) on July 16, 2004, and four
15 permit amendments issued on June 2, 2005; October 27, 2005; February 28, 2012;
16 and March 7, 2014.

17
18 The SFPUC RWS delivers treated drinking water to 2.6 million consumers in the San
19 Francisco Bay Area (Bay Area). Approximately one-third of the delivered water goes
20 to retail customers in the City of San Francisco, while the remaining two-thirds goes to
21 27 wholesale agencies in Alameda, Santa Clara, and San Mateo counties. About
22 85% of SFPUC's water comes from the Hetch Hetchy watershed in Yosemite National
23 Park, conveyed to the Bay Area through an aqueduct system. The Hetch Hetchy water
24 supply meets the criteria for avoiding filtration and receives required disinfection
25 treatment before reaching the Bay Area. This source is considered "finished water,"
26 ready to be delivered to consumers. About 15% of RWS' water comes from the
27 Alameda and Peninsula watersheds within the Bay Area. Water from Calaveras and

1 San Antonio reservoirs is treated at the SVWTP. San Antonio Reservoir, located near
2 the Town of Sunol, stores a blend of surface runoff from the Alameda Watershed and
3 from the Hetch Hetchy aqueduct. SFPUC estimates that San Antonio Reservoir
4 typically contains approximately 60% Hetch Hetchy water. Because of the
5 contribution from local surface runoff, California's surface water treatment regulations
6 (SWTR) require that the water stored in San Antonio Reservoir receive multi-barrier
7 treatment, including both filtration and disinfection, before being delivered to
8 customers.

9

10 March 3, 2015 – March 5, 2015

11

12 On March 3, 2015, at approximately 4:30 p.m., RWS staff failed to close a valve while
13 transferring water from the Hetch Hetchy supply to the San Antonio Reservoir. The
14 open valve allowed untreated water from San Antonio Reservoir to enter the RWS
15 (finished water) transmission system. Untreated water from San Antonio Reservoir
16 passed into the RWS for an estimated 20 minutes.

17

18 SFPUC notified Division staff about the incident at 5:09 p.m. and began notifying
19 wholesale customers at 6:07 p.m. The wholesale customers were advised to not draw
20 water from the RWS if at all possible until the "slug" of untreated water passed their
21 individual customer turnouts. The slug was tracked by RWS personnel by monitoring
22 temporary fluctuations in chlorine residuals and pH.

23

24 SFPUC developed an emergency operations plan to minimize the area affected and to
25 allow the slug to pass through the five Bay Division Pipelines (BDPLs) and discharge
26 into Crystal Springs Reservoir on the Peninsula. Some customers, however, had no
27 choice but to continue taking water from the RWS for the duration of the incident.



1 Based on calculations performed by Division staff, at least four logs (99.99 percent)
2 inactivation of virus was achieved in all water delivered to consumers.

3
4 SFPUC discovered the error almost immediately and quickly warned its wholesale
5 customers, including the customers closest to the San Antonio Reservoir. SFPUC
6 estimates up to 715,000 gallons of untreated water entered the RWS, with most of the
7 water being released into Crystal Springs Reservoir. There were 11 out of 18
8 wholesale customers supplied by RWS' East Bay treatment facilities (Hetch Hetchy
9 Aqueduct and SVWTP) unable to avoid taking untreated San Antonio Reservoir water
10 as it passed their turnouts. Customers served by those agencies, along with
11 approximately 100 SFPUC retail customers served by the RWS directly, received a
12 blend of finished water and untreated San Antonio Reservoir water. None of the
13 untreated water reached consumers within the City of San Francisco or northern San
14 Mateo County.

15
16 Throughout the day on March 4, 2015, SFPUC communicated with the Division and
17 wholesale agencies regarding movement of the untreated surface water.

18
19 On March 4, 2015, the slug from BDPL Numbers 1, 2 and 5 was discharged into the
20 Crystal Springs Reservoir after 2 p.m. On March 5, 2015, the remaining portion of the
21 slug from BDPL Numbers 3 and 4 was discharged into Crystal Springs Reservoir
22 around 4:00 a.m.

23
24 SFPUC personnel, Division staff, and RWS wholesale customers held conference
25 calls and meetings throughout the period of the incident to keep stakeholders apprised
26 of the situation.

27

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

San Antonio Reservoir Water Quality

Two years of Long Term 2 Enhanced Surface Water Treatment Rule (LT2ESWTR) water quality data leading up to the incident and collected the day after the incident confirmed the absence of *Cryptosporidium* and *Giardia*.

San Antonio Reservoir is in an actively protected and managed watershed that does not allow public access. The area is managed under a comprehensive Alameda County Watershed Management Plan designed to protect this watershed and water quality of the reservoir.

DETERMINATION

The Division has determined that RWS failed to comply with the California Code of Regulations, Title 22, Sections 64650(b), 64652(a), and 64654(a). Specifically, RWS failed to provide multibarrier treatment to the raw surface water from San Antonio Reservoir to reliably ensure a total of 99.9 percent reduction of *Giardia lamblia* cysts through filtration and disinfection; a total of 99.99 percent reduction of viruses through filtration and disinfection; and a total of 99 percent removal of *Cryptosporidium* through filtration on March 3, 2015.

The Division has also determined that SFPUC is required to notify the public of the violation of treatment technique requirements for surface water treatment. Under the *Public Notification Rule*, the treatment technique violations are categorized as Tier 2 violations. Section 64463.4 of Title 22, CCR requires that the notification be conducted within 30 days after the public water system learns of the violation. SFPUC

1 delivered a Division-approved public notice to water users within the required time
2 period by direct mail. In addition, SFPUC was required to use one or more of the
3 following methods to reach persons not likely to be reached by a mailing or direct
4 delivery (renters, university students, nursing home patients, prison inmates, etc.): 1)
5 publication in a local newspaper, 2) posting in conspicuous public places served by
6 RWS's wholesale customers, or on the Internet; or 3) delivery to community
7 organizations.

8
9 The Division approved SFPUC's proposed public notice on March 18, 2015
10 (Attachment 2). SFPUC posted the Tier 2 Notice of Violation on its website
11 www.sfwater.org on March 27, 2015. Appropriate public notices were provided by the
12 affected RWS wholesale customers (listed in Attachment 3) to their customers within
13 the required time period.

14
15 **DIRECTIVES**

16
17 SFPUC is hereby directed to take the following actions:

- 18
19 1. SFPUC shall submit a report documenting the investigation of the incident. The
20 report shall provide a detailed description of the incident that shall include, as a
21 minimum: the sequence of events prior to, during and following the incident, the
22 pipelines used to convey water, the flow volume in each pipeline, the source of
23 water in each pipeline, the position of each valve that directed flow between the
24 pipelines, calculations used to determine the volume of the slug of untreated
25 water, the water quality parameters measured within the system and used to
26 distinguish the untreated water from the approved Hetch Hetchy source. The
27

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

Incident report shall be submitted to the Division within 30 days of receipt of this citation.

2. SFPUC shall develop and submit to the Division for review and approval an Emergency Response Action Plan (ERAP) that describes measures SFPUC will implement in the event of an incident resulting in a slug of untreated water entering the transmission system. This ERAP shall be submitted within 120 days of receipt of this citation. The ERAP shall describe exact steps SFPUC shall take to limit the impacts of any future water quality event. The ERAP shall also include, but may not be limited to, procedures to isolate specific transmission lines, all valves required to direct flow to certain pipe segments and means to ensure that adequately treated water is delivered to wholesale customers from other RWS transmission lines. The ERAP shall detail the number of crews expected to be called out to adequately respond to such emergency events.
3. SFPUC shall improve modeling procedures to provide more accurate time estimates of the movement and location of the slug (this should include a range of anticipated residence times from the minimum to maximum time of travel).
4. Within 180 days of receipt of this citation, SFPUC shall provide on-line data collected throughout the RWS to wholesale customers. SFPUC shall provide wholesale customers with effective training to access the on-line data system.
5. SFPUC shall verify that on-line equipment at RWS sample locations within the transmission system provides accurate results.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

6. SFPUC shall evaluate the benefits of additional on-line data sampling locations throughout the RWS, and provide a report to the Division recommending additional locations within 120 days of receipt of this citation.

7. Within 180 days of receipt of this citation, SFPUC operation staff responsible for operating the RWS surface water treatment facilities shall be fully trained in applicable surface water treatment regulations and permit conditions, in addition to regulatory notification requirements. Within 200 days of this citation, SFPUC shall submit to the Division a copy of training records of the treatment operators. These records must contain the names of the trainees, contents of training sessions (courses) and dates and locations of the training sessions provided. The training courses must be related to surface water treatment performance standards and operation criteria for operating the surface water treatment plant and notification regulations.

8. Within 30 days of receipt of this citation, SFPUC shall provide to the Division certification of public notification using the enclosed form (Attachment 4). A copy of the notice shall be attached to the certification form.

9. SFPUC shall include information regarding the SWTR violation identified in this citation in the 2015 Consumer Confidence Report, which must be completed and distributed to all customers by July 1, 2016.

10. Within 30 days of receipt of this citation, SFPUC shall agree in writing to comply with all directives of this citation.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

The Division reserves the right to make such modifications to this citation as it may deem necessary to protect public health and safety. Such modifications may be issued as amendments to this citation, and shall be deemed effective upon issuance.

Nothing in this citation relieves SFPUC of its obligation to meet the requirements of the California Safe Drinking Water Act, or of any regulation, permit, standard, or order issued or adopted thereunder.

All submittals required by this citation shall be submitted to the Division at the following address:

Robert Brownwood, P.E.
San Francisco District Engineer
Division of Drinking Water
850 Marina Bay Parkway, Building P, 2nd Floor
Richmond, CA 94804

PARTIES BOUND

This citation shall apply to and be binding upon SFPUC, its officers, directors, shareholders, agents, employees, contractors, successors, and assignees.

SEVERABILITY

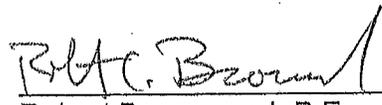
The directives of this citation are severable, and SFPUC shall comply with each and every provision thereof, notwithstanding the effectiveness of any other provision.

FURTHER ENFORCEMENT ACTION

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

The California SDWA authorizes the Board to: Issue citation with assessment of administrative penalties to a public water system for violation or continued violation of the requirements of the California SDWA or any permit, regulation, permit or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California SDWA also authorizes the Board to take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with an order of the Board; and to petition the superior court to take various enforcement measures against a public water system that has failed to comply with violates an order of the Board. The Board does not waive any further enforcement action by issuance of this citation.

MAY 8, 2015
Date



Robert Brownwood, P.E.
San Francisco District Engineer
Division of Drinking Water
State Water Resources Control Board

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

Attachments:

1. Applicable Authority
2. A copy of Tier 2 Notice of Violation
3. Wholesale Customers that Received Unfiltered Water from San Antonio Reservoir
4. Proof of Notification

ATTACHMENT 1

Applicable Authorities

Applicable Authorities

Section 116650 of California Health and Safety Code provides:

(a) If the Division determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted thereunder, the Division may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.

(b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.

(c) A citation may specify a date for elimination or correction of the condition constituting the violation.

(d) A citation may include the assessment of a penalty as specified in subdivision (e).

(e) The Division may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation.

California Code of Regulations, Title 22, Section 64650, subsection (b) provides in relevant part:

(b) A supplier using an approved surface water shall provide multibarrier treatment necessary to reliably protect users from the adverse health effects of microbiological contaminants and to comply with the requirements and performance standards prescribed in this chapter.

California Code of Regulations, Title 22, Section 64652, subsection (a) provides, in relevant part:

(a) A supplier using an approved surface water shall provide multibarrier treatment that meets the requirements of this chapter and reliably ensures at least, between a point where the raw water is not subject to recontamination by surface water runoff and a point downstream before or at the first customer:

(1) A total of 99.9 percent reduction of *Giardia lamblia* cysts through filtration and disinfection;

(2) A total of 99.99 percent reduction of viruses through filtration and disinfection; and

(3) A total of 99 percent removal of *Cryptosporidium* through filtration.

California Code of Regulations, Title 22, Section 64654, subsection (a) provides, in relevant part:

(a) All approved surface water utilized by a supplier shall be provided with continuous disinfection treatment sufficient to insure that the total treatment process provides inactivation of *Giardia lamblia* cysts and viruses, in conjunction with the removals obtained through filtration, to meet the reduction requirements specified in section 64652(a).

Domestic Water Supply Permit issued to SFPUC RWS on July 16, 2004

Permit Provision No. 3(b) directs RWS to treat San Antonio Reservoir water at the Sunol Valley Water Treatment Plant (SVWTP).

ATTACHMENT 2

Tier 2 Notice of Violation



Hetch Hetchy Regional Water System

Services of the San Francisco Public Utilities Commission

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

San Francisco Regional Water System Did Not Meet Filtration Requirement

Due to an operational error in the San Francisco Regional Water System, the San Francisco Public Utilities Commission (SFPUC) failed to adequately filter your drinking water for a brief period of time on Tuesday, March 3, 2015. **Although this is not, and was not, an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.**

This letter is being sent under the direction of the State Water Resources Control Board (SWRCB), Division of Drinking Water.

What should you do?

- **There is nothing that you need to do at this time. You do not need to boil your water or take other actions. This is not, and was not, an emergency. If it had been, you would have been notified immediately.**
- Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water. If you have experienced any of these symptoms and they persist, you may want to seek medical advice. Of note, two years of water quality data on the source of the untreated water, including additional samples taken promptly after the incident confirm the absence of pathogens of concern like *Cryptosporidium* and *Giardia*.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1(800) 426-4791.
- If you have other health issues concerning the consumption of the water, you may wish to consult your doctor.

What happened and what is being done?

Due to an operational error by the SFPUC, a valve was accidentally left open allowing a limited amount of untreated water from the SFPUC's San Antonio Reservoir in the East Bay to enter into the treated San Francisco Regional Water System. The untreated water was blended with already treated water before reaching any customers, providing some disinfection treatment. Some customers in our service area received this blend of water. The SFPUC has since released the remaining water into its Peninsula reservoir, where it will be treated before future delivery to water customers.

The San Antonio Reservoir is a highly protected drinking water reservoir with no public access. Two years of water quality data, including additional samples taken promptly after the incident confirm the absence of pathogens of concern like *Cryptosporidium* and *Giardia*.

The SFPUC is conducting a thorough investigation and will work with its regulatory agency, the SWRCB Division of Drinking Water, and our wholesale customers to prevent any future occurrences.

For more information, about your water quality or service please contact your water provider: the SFPUC at 415-554-3289 or info@sflower.org.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. For example, for people in apartments, nursing homes, schools, and businesses, you can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

In accordance with State regulations, the following entities receiving this notification from the operator of a public water system, must provide subsequent notification within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by the San Francisco Public Utilities Commission. State Water System ID#: 3810001. Date distributed: March 25, 2015.

Foreign Language Translations

English: This report contains important information about your drinking water. Translate it, or speak with someone who understands it.

Spanish	Este Informe contiene Información importante sobre el agua que usted consume. Pida una traducción o hable con alguien que lo entienda.
Chinese	這份報告包含關於您的飲水的重要資訊。把它翻譯出來，或者請懂英文的人幫助您。
Tagalog	Ang ulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inilnom na tubig. Isalin sa wika, o makipag-usap sa isang taong nakakaintindí nito.
Russian	Данный отчет содержит важную информацию о состоянии питьевой воды в Вашем районе. Переведите его или поговорите с тем, кто понимает английский язык.
Vietnamese	Tài liệu này có thông tin quan trọng về nước uống của quý vị. Dịch, hoặc nói chuyện với người có thể đọc và hiểu tài liệu này.
French	Ce rapport contient des informations concernant votre eau potable. Faites-le traduire ou parlez-en à quelqu'un qui le comprend.
German	Dieser Bericht enthält wichtige Informationen über Ihr Trinkwasser. Übersetzen Sie ihn oder sprechen Sie mit jemandem, der ihn versteht.
Korean	이 보고서는 귀하의 마시는 수돗물에 대한 중요한 정보를 포함합니다. 번역하거나 이를 이해하는 사람과 말하십시오.
Japanese	このレポートには、あなたがご利用の飲用水について、重要な情報が記載されています。訳してお読みになるか、内容を理解できる方におたずねください。
Arabic	يحتوي هذا التقرير على معلومات هامة متعلقة بشربك للماء. قم بترجمة هذه المعلومات، أو التحدث مع أي شخص على دراية، وفهم لهذه المعلومات
Hindi	इस रिपोर्ट में आपके पीने के पानी के बारे में महत्वपूर्ण सूचना है। इसका अनुवाद करें, या किसी ऐसे व्यक्ति से बात करें जो इसे समझता हो।
Italian	Questa relazione contiene informazioni importanti che riguardano l'acqua potabile. Traducetela o parlatene con qualcuno in grado di capirla.
Persian	این گزارش حاوی اطلاعات مهمی درباره آب آشامیدنی است. آن را ترجمه کنید یا با فردی که آن را متوجه می شود صحبت کنید.
Portuguese	Este relatório contém informações sobre a água que você bebe. Traduza-o ou fale com alguém que o entenda.
Greek	Αυτή η έκθεση περιέχει σημαντικές πληροφορίες για το πόσιμο νερό σας. Μεταφράστε την, ή μιλήστε με κάποιον που την καταλαβαίνει.
Serbo-Croatian	Ovo obavještenje sadrži veoma važne informacije u vezi Vase vode za pice. Prevedite ovo, ili razgovarajte sa nekim ko razumije to.
Armenian (Eastern)	Սույն տեղեկագրիը կարեւոր տեղեկություն կարուսակի ձեր քմայելի ջրի մասին: Հաճեք զայն թարգմանել սալ, կամ խօսել լեզուն հասկացող մի անձի հետ:
Armenian (Western)	Սյն տեղեկագրիը կարեւոր տեղեկություն կր պարունակէ ձեր քմայելի ջրիին մասին: Հաճեցէք զայն թարգմանել սալ, կամ ալ խօսիլ լեզուն հասկացող անձի մը հետ:
Hebrew	השימה עם רבות וא הז תגרת: קלש המה תייתכ יבגל הבושה היצוארפניא לכמ הזה הודת וה תבב'מ
Thai	รายงานนี้มีข้อมูลที่สำคัญเกี่ยวกับน้ำดื่มของคุณ กรุณาจัดแปลเนื้อหาหรือพูดคุยกับผู้ที่เข้าใจเนื้อหา
Polish	Ten raport zawiera ważne informacje na temat twojej wody pitnej. Przetłumacz go lub porozmawiaj z kimś, kto go rozumie.

Hungarian	Ez a jelentés fontos tájékoztatást tartalmaz az Ivóvízéről, Fordítsa le vagy beszéljen valakivel aki megérti ezt.
Urdu	یہ رپورٹ آپ کے پینے کے پانی کے بارے میں اہم معلومات پر مشتمل ہے۔ اس کا ترجمہ کریں یا کسی ایسے شخص سے بات کریں جو اس کو سمجھتا ہو۔
Khmer	របាយការណ៍នេះមានព័ត៌មានស្តីអំពីទឹកផឹករបស់អ្នក ។ បកប្រែវា ឬនិយាយអំពីវាជាមួយ នរណាម្នាក់ដែលយល់ ។
Gujurati	આ અહેવાલમાં તમારા પીવાના પાણી વિશે મહત્વની માહિતી સામેલ છે. તેનું ભાષાંતર કરો, અથવા તે સમજી શકતી કોઈ વ્યક્તિ પાસે તે વંચાવો.

ATTACHMENT 3

**SFPUC Wholesale Customers that Received Untreated Water
from San Antonio Reservoir**

**Wholesale Customers that Received Unfiltered Water
from San Antonio Reservoir:**

1. California Water Service Company – Bear Gulch
2. California Water Service Company – San Carlos
3. Cordilleras Mutual Water Agency
4. City of East Palo Alto
5. City of Menlo Park
6. City of Mountain View
7. NASA Ames Research Center
8. Mid-Peninsula Water District (Belmont)
9. City of Palo Alto (portion)
10. City of Redwood City
11. City of Sunnyvale (portion)

ATTACHMENT 4

Proof of Notification

PROOF OF NOTIFICATION
San Francisco Public Utilities Commission
San Francisco Regional Water System
System Number: 3810001

As required by Section 116450 of the California Health and Safety Code, I notified the users of the water supplied by the San Francisco Regional Water System, of the Surface Water Treatment Rule violation on March 3, 2015.

I complied with the directives of this citation as indicated below:

Required Action

Date Completed

1. Public notification

a. Mail or direct delivery

b. Posting on the internet

Signature of Water System Representative

Date

**THIS FORM MUST BE COMPLETED AND RETURNED TO THE DIVISION. A COPY OF
THE DELIVERED OR MAILED NOTICE MUST BE ATTACHED TO THIS FORM**

Disclosure: Be advised that Section 116725 and 116730 of the California Health and Safety Code states that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the attached citation may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for each separate violation for each day that violation continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be punished by a fine of not more than \$25,000 for each day of violation, or be imprisoned in county jail not to exceed one year, or by both the fine and imprisonment.