CALIFORNIA
Water Boards

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SECRETARY FOR
ENVIRONMENTAL PROTECTION

State Water Resources Control Board
Division of Drinking Water

April 11, 2016

Mr. Larry Rice
Redwood Glen Camp & Conference Center
100 Wright Drive
Loma Mar, CA 94021

COMPLIANCE ORDER NO. : 02_17_16R_001
REDWOOD GLEN CAMP & CONFERENCE CENTER, WATER SYSTEM NO. 4100522

Dear Mr. Rice:

Enclosed is a Compliance Order issued to Redwood Glen Camp & Conference Center (System) public water system. The System violated Section 116555, California Health and Safety Code by not providing a reliable and adequate supply of pure, wholesome, healthful, and potable water by not having an approved source of water.

If you have any questions concerning this letter, please contact me at (510) 620-3453.

Sincerely,

Eric Lacy, P.E.
District Engineer, Santa Clara District
Division of Drinking Water
State Water Resources Control Board

cc: San Mateo County Environmental Health Department

CALIFORNIA
STATE WATER RESOURCES CONTROL BOARD
DIVISION OF DRINKING WATER

TO: Redwood Glen Camp & Conference Center
System No. 4100522
ATTN: Mr. Larry Rice
100 Wright Drive
Loma Mar, CA 94021

COMPLIANCE ORDER NO. 02_17_16R_001
FOR
VIOLATION OF HEALTH AND SAFETY CODE SECTION 116555 (a)(3)
Dated April 11, 2016

Section 116655 of the California Health and Safety Code (hereinafter "CHSC") authorizes the issuance of a compliance order to a public water system for violations or threatened violations of the California Safe Drinking Water Act (CHSC, Division 104, Part 12, Chapter 4, (commencing with Section 116270)) (hereinafter "California SDWA"), or any permit, regulation, or standard issued or adopted thereunder.

The State Water Resources Control Board (hereinafter "Board"), acting by and through its Division of Drinking Water (hereinafter "Division") and the Deputy Director for the Division (hereinafter "Deputy Director"), hereby issues this compliance order (hereinafter "Order") pursuant to Section 116655 of the California Health and Safety Code (hereinafter "CHSC") to Redwood Glen Camp & Conference Center (hereinafter "the System") for violation of CHSC Section 116555(a)(3).

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APPLICABLE AUTHORITIES

CHSC, Section 116555(a)(3) states in relevant part:

(a) Any person who owns a public water system shall ensure that the system does all of the following:
(3) Provides a reliable and adequate supply of pure, wholesome, healthful, and potable water.

CHSC, Section 116655 states in relevant part:

(a) Whenever the department determines that any person has violated or is violating this chapter, or any permit, regulation, or standard issued or adopted pursuant to this chapter, the director may issue an order doing any of the following:

(1) Directing compliance forthwith.
(2) Directing compliance in accordance with a time schedule set by the department.
(3) Directing that appropriate preventive action be taken in the case of a threatened violation.

(b) An order issued pursuant to this section may include, but shall not be limited to, any or all of the following requirements:

(1) That the existing plant, works, or system be repaired, altered, or added to.
(2) That purification or treatment works be installed.
(3) That the source of the water supply be changed.
(4) That no additional service connection be made to the system.
(5) That the water supply, the plant, or the system be monitored.
(6) That a report on the condition and operation of the plant, works, system, or water supply be submitted to the department.

STATEMENT OF FACTS

The System is a community public water system serving a population of approximately 31 through 11 service connections. The System does not have a

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Domestic Water Supply Permit as it has not completed initial permit requirements. The System is a community public water system as defined in CHSC, Section 116275.

Effective March 1, 2016, San Mateo County Memorial Park terminated serving water to the System. The System utilizes hauled water as its sole source of domestic water. Hauled water is not an approved source of water for long-term supply.

DETERMINATIONS

Based on the above Statement of Facts, the Division has determined that the System has violated CHSC, Section 116555 in that the System is not providing a reliable and adequate supply of pure, wholesome, healthful, and potable water.

DIRECTIVES

The System is hereby directed to take the following actions:

1. On or before March 30, 2017, comply with Health and Safety Code, Section 116555(a)(3) and remain in compliance.

2. On or before April 30, 2016, submit a written response to the Division indicating its agreement to comply with the directives of this Order and with the Corrective Action Plan addressed herein.

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3. Prepare for Division approval a Corrective Action Plan identifying improvements to the System. On or before April 30, 2016, submit a plan to obtain an approved potable water supply. The plan shall include a time schedule for completion of each of the phases of the project such as design, construction, and startup. The schedule shall include, but not be limited to: identifying the preferred alternative; obtaining an estimate for the preferred alternative from appropriate consultants; submitting an engineering report to the Division describing how the proposed treatment facilities, if necessary, will be designed to comply with the treatment, design, performance, and reliability provisions required by regulation; submitting an operations plan; submitting complete plans and specifications to the Division for review and approval; and by March 30, 2017 completing all actions, including permitting, required to bring the preferred alternative into use.

4. Comply with the Division-approved Corrective Action Plan and each and every element of said plan according to the time schedule set forth therein.

5. On or before April 30, 2016 and every month thereafter, submit a report to the Division showing actions taken during the month to comply with the Corrective Action Plan.

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6. On or before July 31, 2016, complete the Technical, Managerial, and Financial capacity assessment requirements for a Domestic Water Supply Permit Application and submit the assessment to the Division.

7. Submit weekly reports of hauled water deliveries, water system operations, Bill of Lading copies, and weekly bacteriological sample results to the Division.

8. Not later than ten (10) days following the date of compliance, demonstrate to the Division that the water delivered by System complies with all water quality standards.

9. Conduct quarterly public notification of failure to provide a reliable and adequate supply of pure, wholesome, healthful, and potable water; specifically, notify all employees/staff members that the System is providing hauled water. The notification shall be completed in accordance with the following:

   Posting in conspicuous places throughout the area served by the System and direct delivery to each employee/staff member.

   Proof of notification must be provided to the Division. This can be met by submitting a completed Proof of Notification form (Attachment enclosed) and a copy of the notice issued within 14 days of completing the notification. The notice must be approved by the Division prior to distribution.

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10. Conduct public notification of the failure to provide a reliable and adequate supply of pure, wholesome, healthful, and potable water; specifically, notify all visitors prior to arrival at the System that the System is providing hauled water. The notification shall be completed in accordance with the following:

    Direct delivery to each visitor and posting in conspicuous places throughout the area served by the System.

    Proof of notification must be provided to the Division. This can be met by submitting a completed Proof of Notification form (Attachment enclosed) and a copy of the notice issued within 14 days of completing the notification. The notice must be approved by the Division prior to distribution.

11. Notify the Division in writing no later than five (5) days prior to the deadline for performance of any Directive set forth herein if the System anticipates it will not meet the performance deadline.

All submittals required by this Order shall be addressed to:

Mr. Eric Lacy, P.E.
Santa Clara District Engineer
State Water Resources Control Board
Division of Drinking Water
850 Marina Bay Parkway
Building P, 2nd Floor
Richmond, CA 94804-6403

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As used in this Order, the date of issuance shall be the date of this Order; and the date of service shall be the date of service of this Order, personal or by certified mail, on the System.

The Division reserves the right to make such modifications to this Order and/or to issue such further order(s) as it may deem necessary to protect public health and safety. Such modifications may be issued as amendments to this Order and shall be deemed effective upon issuance.

Nothing in this Order relieves the System of its obligation to meet the requirements of the California SDWA, or any regulation, standard, permit or order issued thereunder.

PARTIES BOUND

This Order shall apply to and be binding upon the System, its owners, shareholders, officers, directors, agents, employees, contractors, successors, and assignees.

SEVERABILITY

The Directives of this Order are severable, and the System shall comply with each and every provision hereof, notwithstanding the effectiveness of any other provision.

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FURTHER ENFORCEMENT ACTION

The California SDWA authorizes the Board to: issue a citation with assessment of administrative penalties to a public water system for violation or continued violation of the requirements of the California SDWA or any regulation, permit, standard, citation, or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California SDWA also authorizes the Board to take action to suspend or revoke a permit that has been issued to a public water system if the public water system has violated applicable law or regulations or has failed to comply with an order of the Board; and to petition the superior court to take various enforcement measures against a public water system that has failed to comply with an order of the Board. The Board does not waive any further enforcement action by issuance of this Order.

Stefan Cajina, P.E., Chief
North Coastal Section
State Water Resources Control Board
Division of Drinking Water

April 11, 2016
Date

Certified Mail No. 7014 3490 0001 7031 0956

Appendix A: Proof of Public Notification

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PROOF OF NOTIFICATION

Water System Name: Redwood Glen Camp & Conference Center
Water System Number: 4100522

As required by Section 116450 of the California Health and Safety Code, I notified the users of the water supplied by Redwood Glen Camp & Conference Center that the source of water is hauled water. I complied with the directives of the Division of Drinking Water as indicated below:

Required Action	Date Completed
Public Notification by mail or direct delivery to each employee/staff member AND to each visitor prior to arrival AND posting in conspicuous public places for the duration of hauling water.	

Signature of Water System Representative _____ Date _____

THIS FORM MUST BE COMPLETED AND RETURNED TO THE DIVISION.
A COPY OF THE PUBLISHED NOTICE, DELIVERED NOTICE, AND POSTED NOTICE MUST BE ATTACHED TO THIS FORM

Disclosure: Be advised that Section 116725 and 116730 of the California Health and Safety Code states that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the attached citation may be liable for a civil penalty not to exceed five thousand dollars ($5,000) for each separate violation for each day that violation continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be punished by a fine of not more than $25,000 for each day of violation, or be imprisoned in county jail not to exceed one year, or by both the fine and imprisonment.