

STATE OF CALIFORNIA
STATE WATER RESOURCES CONTROL BOARD
DIVISION OF DRINKING WATER

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IN RE: Sundale Mutual Water Company
P.O. Box 6708
Lancaster, CA 93539

TO: Ms. Vanessa Langley, General Manager
Sundale Mutual Water Company

CITATION FOR NONCOMPLIANCE - WATER SYSTEM NO. 1900563

CITATION NO. 04_07_15C_004

Issued on September 14, 2015

Section 116650 of Chapter 4, Part 12, Division 104 of the California Health and Safety Code (hereinafter, H&S Code) authorizes the issuance of a citation for failure to comply with a requirement of the California Safe Drinking Water Act, or any regulation, standard, permit, or order issued thereunder.

The State Water Resources Control Board's Division of Drinking Water (hereinafter, State Board) hereby issues a citation to Sundale Mutual Water Company (hereinafter Sundale) for the failure to comply with Sections 64426.1(b) and 64430, Title 22, California Code of Regulations.

APPLICABLE AUTHORITIES

Section 116650 of the H&S Code provides:

116650. Citations

- (a) If the State Board determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted thereunder, the State Board may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.
- (b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.
- (c) A citation may specify a date for elimination or correction of the condition constituting the violation.
- (d) A citation may include the assessment of a penalty as specified in subdivision (e).
- (e) The State Board may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day

1 that a violation continues to occur. A separate penalty may be assessed for each
2 violation.

3
4 Sections 64426.1(b) and 64430 of the California Code of Regulations provide:

5
6 **Section 64426.1(b): Total Coliform Rule**

7
8 (a) Results of all samples collected in a calendar month pursuant to Sections
9 64423, 64424, and 64425 that are not invalidated by the State Board or the
10 laboratory shall be included in determining compliance with the total coliform
11 maximum contaminant level (MCL). Special purpose samples such as those
12 listed in §64421(b) and samples collected by the water supplier during special
13 investigations shall not be used to determine compliance with the total coliform
14 MCL.

15 (b) A public water system is in violation of the total coliform MCL when any of the
16 following occurs:

- 17 (1) For a public water system which collects at least 40 samples per month,
18 more than 5.0 percent of the samples collected during any month are
19 total coliform-positive; or
20 (2) For a public water system which collects fewer than 40 samples per
21 month, more than one sample collected during any month is total
22 coliform-positive; or
23 (3) Any repeat sample is fecal coliform-positive or E. coli-positive; or
24 (4) Any repeat sample following a fecal coliform-positive or E. coli-positive
25 routine sample is total coliform-positive.

26 (c) If a public water system is not in compliance with paragraphs (b)(1) through (4),
27 during any month in which it supplies water to the public, the water supplier

1 shall notify the State Board by the end of the business day on which this is
 2 determined, unless the determination occurs after the State Board office is
 3 closed, in which case the supplier shall notify the State Board within 24 hours of
 4 the determination. The water supplier shall also notify the consumers served by
 5 the water system. A Tier 2 Public Notice shall be given for violations of
 6 paragraphs (b)(1) or (2), pursuant to section 64463.4. A Tier 1 Public Notice
 7 shall be given for violations of paragraphs (b)(3) or (4), pursuant to section
 8 64463.1.

9
 10 **Section 64430: Groundwater Rule**

11
 12 64430. Requirements

13
 14 *A public water system that uses ground water shall comply with the following*
 15 *provisions of 40 Code of Federal Regulations as they appear in the Ground Water*
 16 *Rule published in 71 Federal Register 65574 (November 8, 2006) and amended in 71*
 17 *Federal Register 67427 (November 21, 2006) and 74 Federal Register 30953 (June*
 18 *29, 2009), which are hereby incorporated by reference: Sections 141.21(d)(3),*
 19 *141.28(a), 141.153(h)(6), Appendix A to Subpart O (Consumer Confidence Reports),*
 20 *141.202(a)(8), 141.203(a)(4), Appendices A and B to Subpart Q (Public Notification),*
 21 *and 141.400 through 141.405, except that in:*

22 (a) Sections 141.402(a)(1)(ii), (a)(2), (a)(2)(ii), (a)(4), (a)(4)(ii)(A), (a)(5)(i), and
 23 (a)(5)(ii), the phrase “§141.21(a)” is replaced by “22 California Code of
 24 Regulations Sections 64422 and 64423”,

25 (b) Sections 141.402(a)(1)(ii) and 141.405(b)(4), the phrase “§141.21(c)” is
 26 replaced by “22 California Code of Regulations Section 64425”, and
 27

1 (c) Section 141.402(a)(2)(iii), the phrase "§141.21(b)" is replaced by "22 California
2 Code of Regulations Section 64424".

3 40 CFR, Section 141.402 provides in relevant parts (language modified in accordance
4 with Title 22, California Code of Regulations, Article 3.5 Ground Water Rule, Section
5 64430):

6
7 Subsection 141.402. Ground water source microbial monitoring and analytical
8 methods.

9
10 (a) Triggered source water monitoring —

11
12 (1) General requirements. A ground water system must conduct triggered
13 source water monitoring if the conditions identified in paragraphs (a)(1)(i)
14 and (a)(1)(ii) of this section exist.

15 (i) The system does not provide at least 4-log treatment of viruses (using
16 inactivation, removal, or a State-approved combination of 4-log virus
17 inactivation and removal) before or at the first customer for each ground
18 water source; and

19 (ii) The system is notified that a sample collected under 22 California Code of
20 Regulations Sections 64422 and 64423 is total coliform-positive and the
21 sample is not invalidated under 22 California Code of Regulations
22 Section 64425.

23
24 (2) Sampling requirements. A ground water system must collect, within 24
25 hours of notification of the total coliform-positive sample, at least one ground
26 water source sample from each ground water source in use at the time the
27 total coliform-positive sample was collected under 22 California Code of

1 Regulations Sections 64422 and 64423, except as provided in paragraph
2 (a)(2)(ii) of this section.

- 3 (i) The State may extend the 24-hour time limit on a case-by-case basis if the
4 system cannot collect the ground water source water sample within 24
5 hours due to circumstances beyond its control. In the case of an
6 extension, the State must specify how much time the system has to
7 collect the sample.
- 8 (ii) If approved by the State, systems with more than one ground water source may
9 meet the requirements of this paragraph (a)(2) by sampling a
10 representative ground water source or sources. If directed by the State,
11 systems must submit for State approval a triggered source water
12 monitoring plan that identifies one or more ground water sources that are
13 representative of each monitoring site in the system's sample siting plan
14 under 22 California Code of Regulations Sections 64422 and 64423 and
15 that the system intends to use for representative sampling under this
16 paragraph...

17
18 **STATEMENT OF FACTS**

19
20 **A Description of Sundale's Water System and Its Monthly Total Coliform**
21 **Monitoring in the Distribution System**

22
23 Sundale operates a small community water system in northeastern Los Angeles
24 County near the boundary line that separates Los Angeles County and Kern County.
25 Sundale serves 1,050 persons through 324 service connections. Sundale was issued
26 a Domestic Water Supply Permit on March 8, 2012, allowing it to operate its water
27 system. Sundale's water system has two non-contiguous distribution systems.

1 Sundale designates these separate distribution systems as Zone A and Zone B.
2 Each zone operates independently, and there are no physical connections between
3 them. Sundale does not have any physical connections to outside water systems.
4 Each zone contains two groundwater wells, two reservoirs, and the pipes for the
5 delivery of drinking water throughout its distribution system. Sundale does not
6 purchase or sell drinking water to outside water systems. Sundale does not chlorinate
7 its produced groundwater.

8
9 In accordance with the Total Coliform Rule (Section 64423, Title 22, California Code
10 of Regulations), a community water system shall collect drinking water samples from
11 its distribution system on a monthly basis and have these samples analyzed for the
12 presence of total coliform bacteria by a drinking water laboratory certified by the State
13 Board. The number of required monthly samples to be collected is based on either
14 the number of service connections or population served by the water system. The
15 larger value of these two criteria (i.e., service connections or population served)
16 determines the number of total coliform monitoring samples that a water system shall
17 collect on a monthly basis (Table 64423-A, Section 64423, Title 22, California Code of
18 Regulations). Sundale is required to collect a total coliform monitoring sample from
19 each zone, because each zone operates as its own distribution system. Sundale has
20 one routine sample site in the distribution system of each zone from which it collects
21 its monitoring samples on a monthly basis.

22 Summary of Events

23 May 4, 2015

- 24 • Sundale collected its two routine total coliform monitoring samples for the May
25 2015 monitoring period. Sundale collected one sample from each designated
26
27

1 routine monitoring site in the distribution system of each zone (Zone A and
2 Zone B). The routine sample sites are located at the following sites in each
3 zone:

- 4 1. Zone A: near the intersection of 70th Street West and West Avenue A-14
5 in the city of Lancaster, and
- 6 2. Zone B: near the intersection of 85th Street West and West Avenue C-8
7 in the city of Lancaster.

- 8
- 9 • At 11:59 AM, Sundale delivered these routine samples to the Antelope
10 Valley/East Kern Water Agency (AVEK).

11 [AVEK is a wholesale water agency in the Antelope Valley and is Sundale's
12 certified drinking water laboratory contractor. AVEK's laboratory is certified to
13 analyze drinking water samples for bacteria.]

- 14
- 15 • Sundale and AVEK exchanged a chain-of-custody with each other for these
16 samples.

17 [A chain-of-custody is a laboratory document, showing the delivery of drinking
18 water samples to the laboratory and their analytical results.]

- 19
- 20 • At 12:46 PM, AVEK began the total coliform analysis of these samples.

21

22 **May 5, 2015**

- 23
- 24 • At 7:52 AM, AVEK completed the total coliform analysis for the May 4th
25 samples.
 - 26 • AVEK notified Sundale that the sample from Zone A had been total coliform-
27 positive (present for total coliform) and the sample from Zone B had been total
coliform-negative (absent for total coliform).

1 May 6, 2015

- 2 • Sundale collected four repeat total coliform monitoring samples from the
3 distribution system of Zone A within 24 hours of being notified of the total
4 coliform-positive sample.

5 [In accordance with the Total Coliform Rule (Section 64424, Title 22, California
6 Code of Regulations), a water system is required to collect four repeat samples
7 from the distribution system within 24 hours of being notified of the total
8 coliform-positive sample in the distribution system. Sundale complied with this
9 regulation as stated above. Sundale was not required to collect any repeat
10 samples from Zone B, because the routine sample from Zone B had been total
11 coliform-negative.]

- 12 • Sundale collected four repeat samples from these locations in Zone A:
- 13 1. The designated monthly routine sample site near the intersection of
14 West Avenue A-14 and 70th Street West in the city of Lancaster (this is
15 the location of the original total coliform-positive sample from May 4th),
 - 16 2. The primary downstream sample site near the intersection of West
17 Avenue A-8 and 70th Street West in the city of Lancaster,
 - 18 3. The primary upstream sample site near the intersection of West Avenue
19 A-12 and 70th Street West in the city of Lancaster, and
 - 20 4. The secondary upstream sample site near the intersection of Birch
21 Avenue and 80th Street West in the census-designated place of
22 Rosamond.
- 23
- 24
- 25 • Sundale did not collect any samples from the groundwater wells that were in
26 operation in Zone A within 24 hours of being notified of the total coliform-
27 positive sample.

1 [In accordance with the Groundwater Rule (Section 64430, Title 22, California
2 Code of Regulations), a water system is required to collect a sample from its
3 own wells in operation within 24 hours after being notified by its laboratory of
4 the total coliform-positive sample in the distribution system in order to
5 determine if the operating wells might have influenced the total coliform-positive
6 sample in the distribution system. The Groundwater Rule also requires that a
7 certified drinking water laboratory analyze these well samples for the presence
8 of fecal coliform. Sundale did not comply with this regulation as stated above.]
9

- 10 • At 11:59 AM, Sundale delivered these repeat samples to AVEK.
- 11
- 12 • Sundale and AVEK exchanged a chain-of-custody with each other for these
13 samples.
- 14
- 15 • At 12:26 PM, AVEK began the total coliform analysis of these samples.
16

17 **May 7, 2015**

- 18 • At 7:49 AM, AVEK completed the total coliform analysis for the May 6th
19 samples.
- 20
- 21 • AVEK notified Sundale that the repeat sample from the designated monthly
22 routine sample site in Zone A (near the intersection of West Avenue A-14 and
23 70th Street West) had again been total coliform-positive. The other three repeat
24 samples had been total coliform-negative.
- 25
- 26 • Sundale collected four repeat samples from the distribution system of Zone A
27 and a sample from Well 3 (Sundale stated that Well 3 was the only operating

1 well in Zone A during the total coliform-positive events on May 4th and May 6th)
2 within 24 hours of being notified of the total coliform-positive sample from the
3 May 6th samples.

4
5 [In accordance with the Total Coliform Rule (Section 64424, Title 22, California
6 Code of Regulations), a water system is required to collect four repeat samples
7 from the distribution system within 24 hours of being notified of the total
8 coliform-positive sample in the distribution system. Sundale complied with this
9 regulation as stated above. In accordance with the Groundwater Rule (Section
10 64430, Title 22, California Code of Regulations), a water system is required to
11 collect a sample from its own wells in operation within 24 hours after being
12 notified by its laboratory of the total coliform-positive sample in the distribution
13 system in order to determine if the operating wells might have influenced the
14 total coliform-positive sample in the distribution system. The Groundwater Rule
15 also requires that a certified drinking water laboratory analyze these well
16 samples for the presence of fecal coliform. Sundale complied with this
17 regulation as stated above.]

- 18
- 19 • Sundale collected four repeat samples from the distribution system and a well
20 sample from these locations in Zone A:
 - 21 1. The designated monthly routine sample site near the intersection of
22 West Avenue A-14 and 70th Street West in the city of Lancaster [which
23 had been the location where the total coliform-positive result had
24 occurred in both the original routine sample (on May 4th) and its repeat
25 sample (on May 6th)],
 - 26 2. The primary downstream sample site near the intersection of West
27 Avenue A-8 and 70th Street West in the city of Lancaster,

- 1 3. The primary upstream sample site near the intersection of West Avenue
- 2 A-12 and 70th Street West in the city of Lancaster, and
- 3 4. The secondary upstream sample site near the intersection of Birch
- 4 Avenue and 80th Street West in the census-designated place of
- 5 Rosamond, and
- 6 5. Well 3.

- 7
- 8 • At 9:51 AM, Sundale delivered these repeat samples and well sample to AVEK.
- 9
- 10 • Sundale and AVEK exchanged a chain-of-custody with each other for these
- 11 samples.
- 12
- 13 • At 10:09 AM, AVEK began the total coliform analysis of these samples.
- 14

15 **May 8, 2015**

- 16 • At 7:50 AM, AVEK completed the total coliform analysis for the May 7th
- 17 samples.
- 18
- 19 • AVEK notified Sundale that the four repeat samples from the distribution
- 20 system and the sample from Well 3 had been total coliform-negative; therefore,
- 21 Sundale was no longer required to collect total coliform monitoring samples for
- 22 the remainder of the May 2015 monitoring period.
- 23

24 **Conclusion to Events**

25 Sundale failed the Total Coliform Rule [Section 64426.1(b), Title 22, California Code
26 of Regulations] and the Groundwater Rule [Section 64430, Title 22, California Code of
27 Regulations] during the May 2015 monitoring period for the following two reasons:

- 1 1. Sundale failed the Total Coliform Rule when Sundale had two coliform-positive
2 samples in Zone A during the May 2015 monitoring period. This number of
3 coliform-positive samples exceeds the maximum contaminant level of the Total
4 Coliform Rule for the size of Sundale's water system, which allows no more
5 than one total coliform-positive sample per monthly monitoring period.
- 6 2. Sundale failed the Groundwater Rule when after being notified of the original
7 May 4th routine total coliform-positive sample, Sundale failed to collect a sample
8 from the groundwater well in operation in Zone A (which according to Sundale
9 was Well 3) within 24 hours after being notified by its laboratory of the total
10 coliform-positive sample in the distribution system in order to determine if the
11 groundwater from this well could have influenced the total coliform-positive
12 sample in the distribution system.

13
14 The State Board, therefore, is issuing a citation to Sundale for its failure to comply with
15 the Total Coliform Rule [Section 64426.1(b), Title 22, California Code of Regulations]
16 and the Groundwater Rule [Section 64430, Title 22, California Code of Regulations]
17 during the May 2015 monitoring period.

18 **DETERMINATIONS**

19
20
21 The State Board has determined that during the May 2015 monitoring period, Sundale
22 failed to comply with the Total Coliform Rule [Section 64426.1(b), Title 22, California
23 Code of Regulations] and the Groundwater Rule [Section 64430, Title 22, California
24 Code of Regulations].
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DIRECTIVE

1
2
3 Sundale shall take the following actions for its failure to comply with Sections
4 64426.1(b) and 64430, Title 22, California Code of Regulations during the May 2015
5 monitoring period:

- 6 1. Under the Public Notification Requirements, the Maximum Contaminant Level
7 exceedance of the Total Coliform Rule during the May 2015 monitoring period
8 is classified as a Tier 2 Violation. Sundale shall complete a Tier 2 Public
9 Notification and distribute a copy of this notification to its customers within one
10 month of the date of this citation. The Division must approve the text of the Tier
11 2 Public Notification before Sundale delivers it to its customers. The Division
12 has attached a template of the Tier 2 Public Notification (Attachment 1) to this
13 citation for Sundale's use.
- 14 2. Under the Public Notification Requirements, the Groundwater Rule violation is
15 classified as a Tier 3 Violation. Within one year of receiving this citation,
16 Sundale shall complete the public notification and inform persons served by the
17 Sundale water system. Sundale shall deliver the notice to each customer
18 receiving a bill by mail or direct delivery. A template for the Tier 3 public notice
19 is attached (Attachment 2). Public notification may also be accomplished by
20 using the annual report, also known as the Consumer Confidence Report
21 (pursuant to Section 64463.7(b)(3)). Whether the public notification is provided
22 by using the template or the Consumer Confidence Report, the content of the
23 notice shall be approved by the Division prior to issuance.
- 24
25 3. Sundale shall include information about these Violations in Sundale's next
26 Consumer Confidence Report (for the time period covering the 2015 calendar
27

1 year) in accordance with Section 64463.4, Title 22, California Code of
2 Regulations.

- 3
4 4. A copy of the notifications required to be provided pursuant to Directives 1 and
5 2 shall be submitted to the Division within 10 days of issuance, along with the
6 enclosed proof of notification form (Attachment 3).

7
8 The State Board reserves the right to make modifications to this citation, as it may
9 deem necessary to protect public health and safety. Such modifications may be
10 issued as amendments to this citation and shall be effective upon issuance.

11
12 Nothing in this citation relieves Sundale of its obligation to meet the requirements of
13 H&S Code, State Board 104, Part 12, Chapter 4 (California Safe Drinking Water Act),
14 or any regulation, permit, standard or order issued or adopted thereunder.

15
16 All submittals required by this citation shall be submitted to the State Board at the
17 following address:

18 Paul Williams, P.E.
19 District Engineer, Hollywood District
20 State Water Resources Control Board
21 Division of Drinking Water
22 500 N. Central Avenue, Suite 500
23 Glendale, CA 91203

24 **PARTIES BOUND**

25
26 This citation shall apply and be binding upon Sundale, its officers, managers, agents,
27 employees, contractors, successors and assignees.

SEVERABILITY

The directives of this citation are severable, and Sundale shall comply with each and every provision thereof notwithstanding the effectiveness of any provision.

FURTHER ENFORCEMENT ACTION

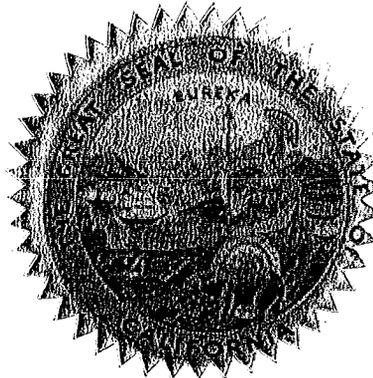
Division 104, Part 12, Chapter 4, (commencing with Section 116270) of the H&S Code authorizes the State Board to issue additional citations with assessment of penalties if a public water system continues to fail to correct a violation identified in a citation; take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with orders of the State Board; and petition the superior court to take various enforcement measures against a public water system that has failed to comply with orders of the State Board. By issuance of this citation, the State Board does not waive any right to take further enforcement action against Sundale, including but not limited to the assessment of civil penalties as authorized by law.

9/14/15

Date



Paul Williams, P.E.
District Engineer
Hollywood District
Drinking Water Field Operations Branch



Attachments (1): Tier 2 Public Notification
(2): Tier 3 Public Notification
(3): Proof of Notification

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BY CERTIFIED MAIL NO. 7012 3460 0002 3404 4040

Tier 2 Public Notification

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

Sundale Mutual Water Company Had Levels of Coliform Bacteria Above the Drinking Water Standard In May 2015

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. We took eleven samples to test for the presence of coliform bacteria during May 2015. Two of our samples showed the presence of total coliform bacteria. The standard is that no more than 1 sample per month may do so.

What should I do?

- **You do not need to boil your water or take other corrective actions.**
- This is not an emergency. If it had been, you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.
- Usually, coliforms are a sign that there could be a problem with the system's treatment or distribution system (pipes). Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or E. coli, are present. We did not find any of these bacteria in our subsequent testing, and further testing shows that this problem has been resolved.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

[Describe corrective action].

For more information, please contact Ms. Vanessa Langley, General Manager at 661-256-3100 or PO Box 6708, Lancaster, CA 93539.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by Sundale Mutual Water Company.

State Water System ID#: 1900563.

Date Distributed: 1/10/2014

Tier 3 Public Notification

Instructions for Tier 3 Monitoring Violations Annual Notice Template

Template Attached

Since most monitoring violations are included in Tier 3, you must provide public notice to persons served within one year after you learn of the violation [California Code of Regulations, Title 22, Chapter 15, Section 64463.7(b)]. Multiple monitoring violations can be serious. **Each water system required to give public notice must submit the notice to the State Water Resources Control Board, Division of Drinking Water (DDW) for approval prior to distribution or posting, unless otherwise directed by the DDW [64463(b)].**

Notification Methods

You must use the methods summarized in the table below to deliver the notice to consumers. If you mail, post, or hand deliver, print your notice on letterhead, if available.

<i>If You Are a...</i>	<i>You Must Notify Consumers by...</i>	<i>...and By One or More of the Following Methods to Reach Persons Not Likely to be Reached by the Previous Method...</i>
Community Water System [64463.7(c)(1)]	Mail or direct delivery ^(a)	Publication in a local newspaper
		Posting ^(b) in conspicuous public places served by the water system or on the Internet
		Delivery to community organizations
Non-Community Water System [64463.7(c)(2)]	Posting in conspicuous locations throughout the area served by the water system ^(b)	Publication in a local newspaper or newsletter distributed to customers
		Email message to employees or students
		Posting ^(b) on the Internet or intranet
		Direct delivery to each customer

(a) Notice must be distributed to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the water system.

(b) Notice must be posted in place for as long as the violation or occurrence continues, but in no case less than seven days.

The notice attached is appropriate for the methods described above, insertion in an annual notice, or included in the Consumer Confidence Report¹. However, you may wish to modify it before using it for posting. If you do, you must still include all the required elements and leave the standard language for monitoring and testing

¹ CCR may be used as long as public notification timing, content, and delivery requirements are met [64463.7(d)].

procedure violations and notification language in italics unchanged. This language is mandatory [64465].

You may need to modify the template for a notice for individual monitoring violations. The template presents violations in a table; however, you may write out an explanation for each violation if you wish. For any monitoring violation for volatile organic compounds (VOCs) or other groups, you may list the group name in the table, but you must provide the name of every chemical in the group on the notice (e.g., in a footnote). An example is shown in the table below.

<i>Contaminant</i>	<i>Required Sampling Frequency</i>	<i>Number of Samples Taken</i>	<i>When All Samples Should Have Been Taken</i>	<i>When Samples Were or Will Be Taken</i>
VOCs ^(a)	1 sample every 3 years	None	2002 – 2005	February 2006

(a) Benzene; Carbon Tetrachloride; 1,2-Dichlorobenzene; 1,4-Dichlorobenzene; 1,1-Dichloroethane; 1,2-Dichloroethane; 1,1-Dichloroethylene; cis-1,2-Dichloroethylene; trans-1,2-Dichloroethylene; Dichloromethane; 1,2-Dichloropropane; 1,3-Dichloropropene; Ethylbenzene; Methyl-*tert*-butyl ether; Monochlorobenzene; Styrene; 1,1,2,2-Tetrachloroethane; Tetrachloroethylene; Toluene; 1,2,4-Trichlorobenzene; 1,1,1-Trichloroethane; 1,1,2-Trichloroethane; Trichloroethylene; Trichlorofluoromethane; 1,1,2-Trichloro-1,2,2-Trifluoroethane; Vinyl Chloride; and Xylenes.

You may need to modify the notice if you had any monitoring violations for which monitoring later showed a maximum contaminant level or other violation. In such cases, you should refer to the public notice you issued at that time.

Multilingual Requirement

The notice must (1) be provided in English, Spanish, and the language spoken by any non-English-speaking group exceeding 10 percent of the persons served by the water system and (2) include a telephone number or address where such individuals may contact the water system for assistance.

If any non-English-speaking group exceeds 1,000 persons served by the water system, but does not exceed 10 percent served, the notice must (1) include information in the appropriate language(s) regarding the importance of the notice and (2) contain the telephone number or address where such individuals may contact the water system to obtain a translated copy of the notice from the water system or assistance in the appropriate language.

Population Served

Make sure it is clear who is served by your water system -- you may need to list the areas you serve.

Corrective Actions

In your notice, describe corrective actions you took or are taking. Listed below are some steps commonly taken by water systems with monitoring violations. Choose the appropriate language, or develop your own:

- “We have since taken the required samples, as described in the last column of the table above. The samples showed we are meeting drinking water standards.”
- “We have since taken the required samples, as described in the last column of the table above. The sample for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]”
- “We plan to take the required samples soon, as described in the last column of the table above.”

After Issuing the Notice

Send a copy of each type of notice and a certification that you have met all the public notice requirements to the DDW within ten days after you issue the notice [64469(d)]. You should also issue a follow-up notice in addition to meeting any repeat notice requirements the DDW sets.

It is recommended that you notify health professionals in the area of the violation. People may call their doctors with questions about how the violation may affect their health, and the doctors should have the information they need to respond appropriately.

It is a good idea to issue a “problem corrected” notice when the violation is resolved.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

Monitoring Requirements Not Met for [System]

Our water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During [compliance period dates], we ['did not monitor or test' or 'did not complete all monitoring or testing'] for [contaminant(s)] and therefore, cannot be sure of the quality of our drinking water during that time.

What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

<i>Contaminant</i>	<i>Required Sampling Frequency</i>	<i>Number of Samples Taken</i>	<i>When All Samples Should Have Been Taken</i>	<i>When Samples Were or Will Be Taken</i>
	[number] sample every [number][time interval]			

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

[Describe corrective action].

For more information, please contact [name of contact] at [phone number] or [mailing address].

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by [system].

State Water System ID#: _____. Date distributed: _____.

Proof of Public Notification

PROOF OF NOTIFICATION

Name of Water System: **Sundale Mutual Water Company**

System Number: 1900563

**Certification of Notification for
Monitoring and Reporting Violation**

As required by *California Code of Regulations*, Title 22, Section 64463.7, I notified the users of the water supplied by Sundale Mutual Water Company of the violation of Sections 64426.1(b) and 64430 of, Title 22, *California Code of Regulations*. I complied with the requirement to conduct public notification as indicated below:

<u>Required Action (indicate all that were used)</u>	<u>Date Completed</u>
Public Notification – Hand Delivery	<input type="text"/>
Public Notification - Mail Delivery	<input type="text"/>
Public Notification – Continuous Posting	<input type="text"/>
Public Notification - Consumer Confidence Report	<input type="text"/>
Public Notification - Other method Specify other method used:	<input type="text"/>

Signature of Water System Representative

Date

ATTACH A COPY OF THE NOTICE USED.

THIS FORM MUST BE COMPLETED AND RETURNED TO THE DIVISION