



Fiscal Year 14/15 Annual Performance Report

Overview





What:

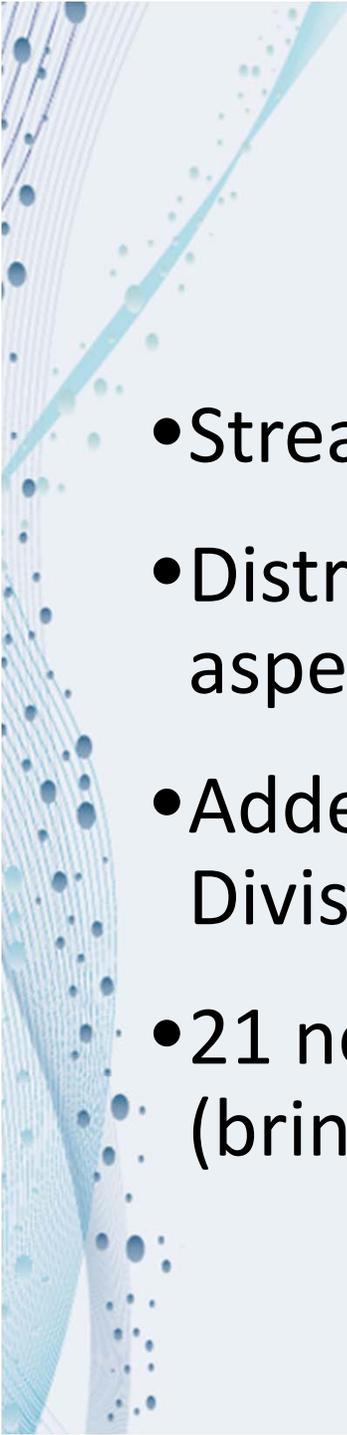
- Web-based report organized by function
- Documents efforts to protect and allocate the State's waters
- Measures work completed and outcomes
- Includes clear and measurable targets for improved program performance

Why:

- For transparency and accountability
- To learn from successes and challenges
- To more systematically manage and evaluate programs, activities, and priorities, and improve efficiency
- To increase public confidence

Key Points

- Seventh year report
- Innovative in state government
- Developed internally
- Continually improving and evolving
 - 223 Report Cards
 - 417 Performance Measures
- Over 17,000 website visitors to the FY 13/14 Performance Report



New for Fiscal Year 2014/15

- Streamlined Performance Report
- Distributed responsibility/ownership for aspects of report development
- Added performance measures for the Division of Drinking Water
- 21 new Water Quality Outcome Cards (bringing total count to 104 cards)

Q: Where can I find the Performance Report?

A: On all Water Board webpages



The screenshot shows the homepage of the California Environmental Protection Agency State Water Resources Control Board. The header includes the CA.GOV logo and the agency name. A navigation menu contains links for Home, About Us, Public Notices, Board Info, Board Decisions, Water Issues, Publications/Forms, and Press Room. Below the menu is a secondary navigation bar with links for Water Boards' Structure, Board Members, Org Charts, Employment, Phone List, and Contact Us. The main content area features a large banner for California Water Boards with the tagline 'Protecting California's Water'. A sidebar on the left lists various resources, with 'Performance Report' highlighted in a red circle. The main content area also lists various water-related topics such as Agriculture, Bay-Delta / Delta Watermaster, Clean Beaches & Ocean Standards, Drinking Water, Drought Year Info, Enforcement, Financial Assistance, Groundwater, Operator Certification, Permit / Licensing, Petitions, Septic Systems (OWTS), Storage Tanks, Storm Water, Strategic Plan, Water Quality Assessment, and Water Rights. There is also an 'ANNOUNCEMENTS' section with several recent updates and an 'IMPORTANT INFORMATION...' section at the bottom.

CA.GOV CALIFORNIA ENVIRONMENTAL PROTECTION AGENCY
STATE WATER RESOURCES CONTROL BOARD

Home About Us Public Notices Board Info Board Decisions Water Issues Publications/Forms Press Room

Water Boards' Structure | Board Members | Org Charts | Employment | Phone List | Contact Us |

Office of Governor
Edmund G. Brown Jr.
Visit his Website

Board Chair
Felicia Marcus
Visit the Water Board Members Page

» Cal/EPA
» State and Regional Water Boards' Map
» Board Priorities
» Laws/Regulations
» Plans/Policies
» Programs
» Decisions Pending and Opportunities for Public Participation

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Water Quality

Performance Report

RESOURCES
» Email Subscriptions

» Agriculture
» Bay-Delta / Delta Watermaster
» Clean Beaches & Ocean Standards
» Drinking Water
» Drought Year Info
» Enforcement
» Financial Assistance
» Groundwater
» Operator Certification
» Permit / Licensing
» Petitions
» Septic Systems (OWTS)
» Storage Tanks
» Storm Water
» Strategic Plan
» Water Quality Assessment
» Water Rights
» More...

Emergency Water Conservation Regulations Portal

ANNOUNCEMENTS

» Russian River Informational Order Issued (08/01/15)
» Prop 1 Storm Water Grant Program & Storm Water Resources Plan Guidelines Available Now (08/28/15)
» California Water Use Drops 31.3 percent, Exceeds 25 Percent Mandate for July (08/27/15)
» California WaterFix Water Right Change Petition (08/26/15)
» State Water Board Approves General Order for Composting Operations (08/04/15)
» More Announcements ...

IMPORTANT INFORMATION... SHOW CAROUSEL

Performance Measures

- A measurement of work completed or workload outputs (e.g., number of reports reviewed or inspections conducted)
- Performance Measures quantitatively track program performance for key outputs during the fiscal year.
- Measures are composed of a number and a unit of measures.
- We have more measures than targets.
- Timeline
 - End of FY: actual work achieved is quantified and in some cases compared to targets.





- Cal/EPA
- State and Regional Water Boards' Map
- Board Priorities
- Laws/Regulations
- Plans/Policies
- Programs
- Decisions Pending and Opportunities for Public Participation

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Performance
Report

PERFORMANCE REPORT

→ Home

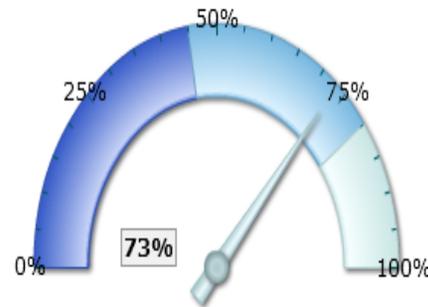
Home → About Us → Performance Report 1415

The California Water Boards' Annual Performance Report - Fiscal Year 2013-14 DRAFT - BEING UPDATED FOR 2014-2015

This sixth annual Performance Report provides a mechanism to measure and evaluate both what we do and how the environment is responding to our actions, and is part of our overall effort toward developing as performance-based organizations. The Water Boards regulate more than 25,000 dischargers, and our core regulatory workload achievements for the fiscal year included review, update, or issuance of about 183 individual permits and conducting more than 6,000 inspections.

The report presents numerous performance measures for specific outputs and outcomes that are currently tracked through Water Board data systems. These performance measures are organized under key functional categories of Water Board work and can be explored through the tabs below.

Percentage of Targets Achieved in FY 2013-14



Q: Where can I find the Performance Measures?

A. Program measures are found on the first six tabs.

- [Fact Sheet](#) - Web-Based Annual Performance Report, November 2014
- Previous Year Performance Reports: [FY 2008-09](#) | [FY 2009-10](#) | [FY 2010-11](#) | [FY 2011-12](#) | [FY 2012-13](#)

FEEDBACK

WHAT WE DO AND HOW WE ARE DOING FY 2013-14

The State and Regional Water Boards adopt **plans** and policies to carry out federal and State water quality protection laws. The plans and policies contain water quality standards and regulations, which form the basis of the Water Boards' regulatory actions for protecting the quality of the State's waters.

Performance Targets

- Performance Targets are quantified goals for key performance measures (i.e., permits to be updated or adopted).
- Targets are established prior to the start of the fiscal year and progress toward meeting targets is reported after the close of the Fiscal Year
- Targets are intended to be diagnostic indicators and only a portion of program workload

Setting Performance Targets

- Performance Targets are developed to consider each organization's/program's accomplishments during past years, current priorities, workload, available resources and in some cases cost factors.
- Performance Targets are established by management at each Region, Division, and Office and vetted by State Water Board executive management.



Typical WDR Program Tasks

Permitting

- Rescission
- Enrollment
- Continuance (i.e., No Action Reviews)
- Amendment
- Issue Cat 1 WDRs
- Issue Cat 2 WDRs
- Issue Cat 3 WDRs
- Issue general WDRs
- Issue individual waiver
- Issue general waiver

Inspections

- Municipal Facility Type A Compliance Inspection
- Municipal Facility Type B Compliance Inspection
- Municipal Facility Other Inspection
- Industrial Facility Type A Compliance Inspection
- Industrial Facility Type B Compliance Inspection
- Industrial Facility Other Inspection
- Other Facility Type A Compliance Inspection
- Other Facility Type B Compliance Inspection
- Other Facility Other Inspection
- Complaint Inspection
- Follow-up Enforcement Inspection
- Follow-up Noncompliance Inspection
- Pre-requirement Inspection

CEQA

- Issue negative declaration
- Issue environmental impact report

Monitoring Report Review

- SMR Review

Enforcement

- Informal enforcement
- 13267 letters
- Notice to Comply
- Cleanup & Abatement order
- Cease & Desist orders

Administrative Civil Liability

- Time Schedule orders
- Referrals to AG, DA, other agencies

Other

- CIWQS Data Entry
- Case Handling
- Program Administration
- Special Tasks
- Review CEQA documents
- Training
- Roundtable Meetings/Unit meetings
- Appeals and Litigation



- Cal/EPA
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Performance Report

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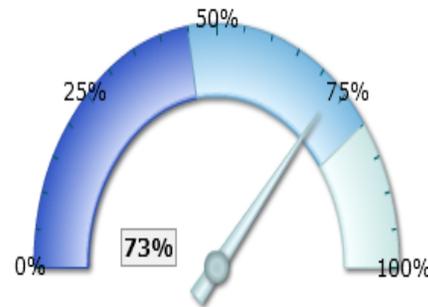
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Percentage of Targets Achieved in FY 2013-14



Q: Where can I find the Performance Targets?

A: On the Targets tab

- [Fact Sheet](#) - Web-Based Annual Performance Report, November 2014
- Previous Year Performance Reports: [FY 2008-09](#) | [FY 2009-10](#) | [FY 2010-11](#) | [FY 2011-12](#) | [FY 2012-13](#)



WHAT WE DO AND HOW WE ARE DOING FY 2013-14



Plan & Assess

Regulate

Clean Up

Enforce

Fund

Allocate

Targets

The State and Regional Water Boards adopt **plans** and policies to carry out federal and State water quality protection laws. The plans and policies contain water quality standards and regulations, which form the basis of the Water Boards' regulatory actions for protecting the quality of the State's waters.

http://www.waterboards.ca.gov/about_us/performance_report_1415/targets/

[Water Boards' Structure](#) | [Board Members](#) | [Org Charts](#) | [Employment](#) | [Phone List](#) | [Contact Us](#) |

The California Water Boards' Annual Performance Report - Fiscal Year 2014-15

[Home](#) | [Plan & Assess](#) | [Regulate](#) | [Clean Up](#) | [Enforce](#) | [Fund](#) | [Allocate](#) | **Targets**

[State Board](#) | [Reg. 1](#) | [Reg. 2](#) | [Reg. 3](#) | [Reg. 4](#) | [Reg. 5](#) | [Reg. 6](#) | [Reg. 7](#) | [Reg. 8](#) | [Reg. 9](#) |

WORK OF THE STATE AND REGIONAL BOARDS - What We Do and How We are Doing



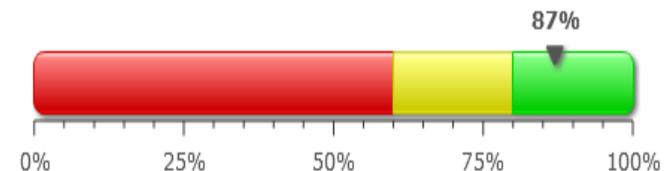
See how
FY 14/15 Targets
compare to
Actuals Achieved
(Measures)

See FY 15/16 Targets

PERFORMANCE REPORT
FEEDBACK

Statewide Overview (Fiscal Year 2014-15)
Water Board Targets
(FY 2015-16 Targets)

Inspection Targets Met:



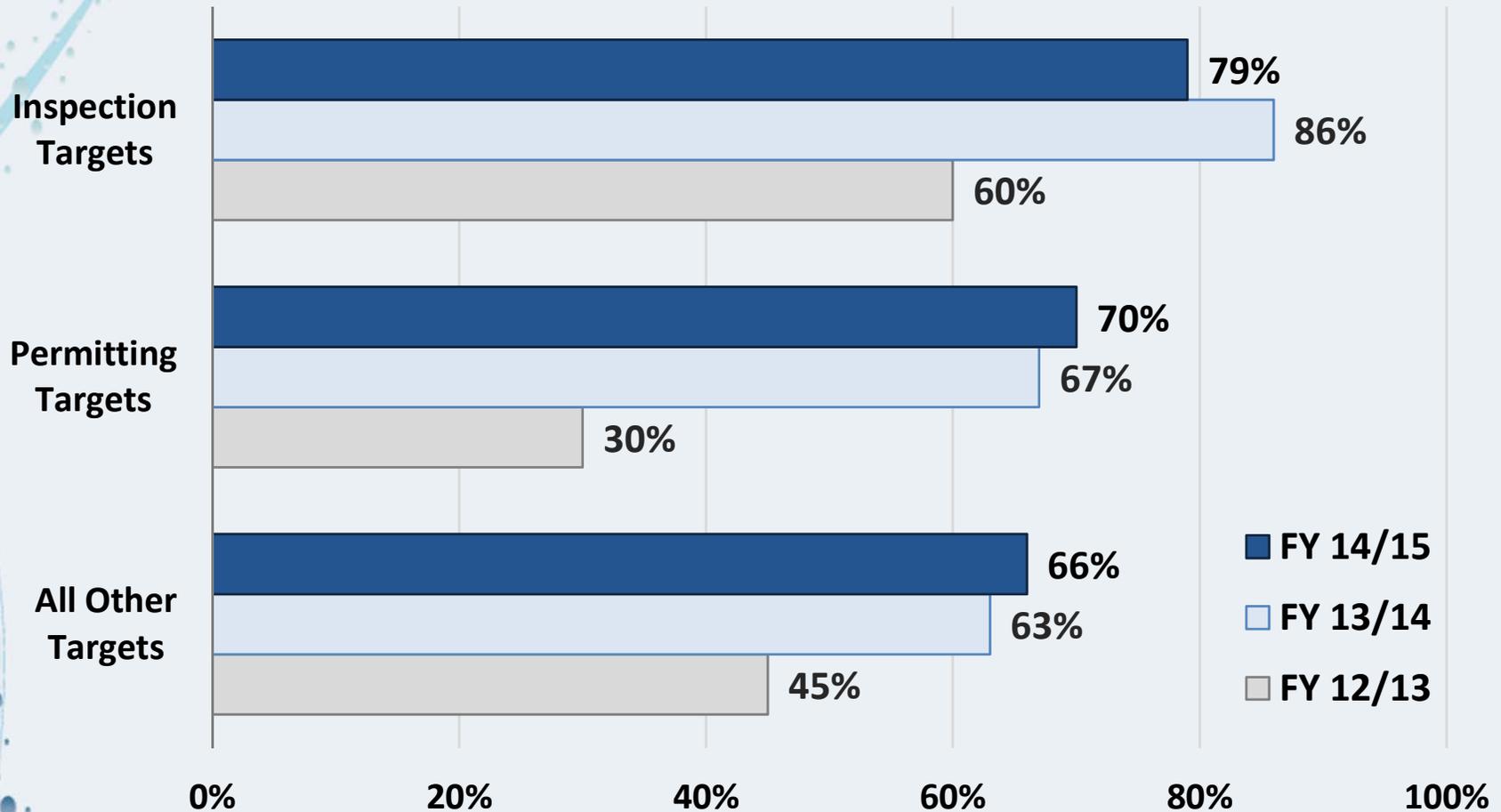
Permitting Targets Met:





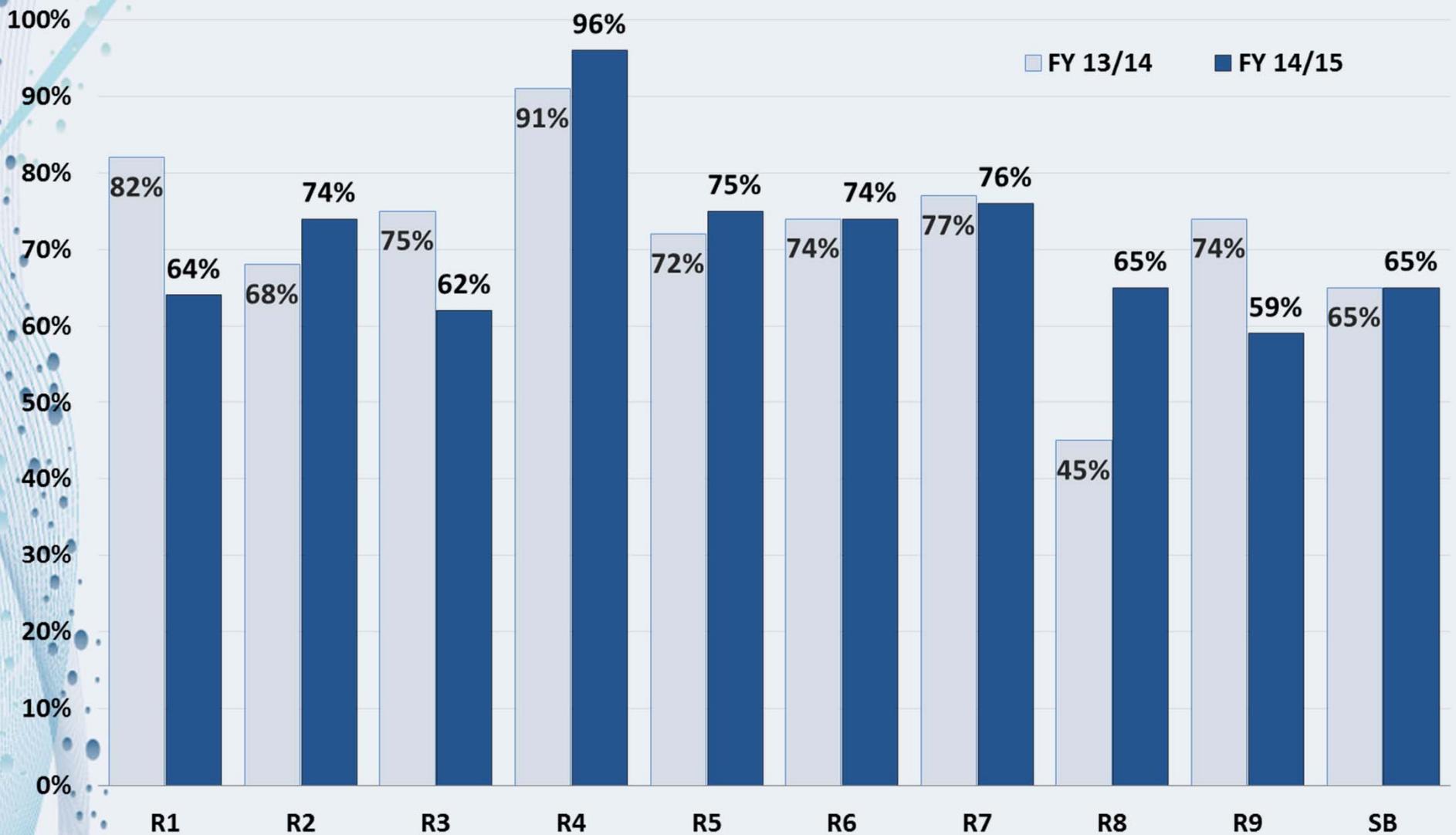
Summary of Results for FY 14/15

Statewide Targets Achieved by Category



- Meeting targets is important
- Target setting process is also important
- Understanding why targets are not met is key to improving performance

Targets Achieved by Organization

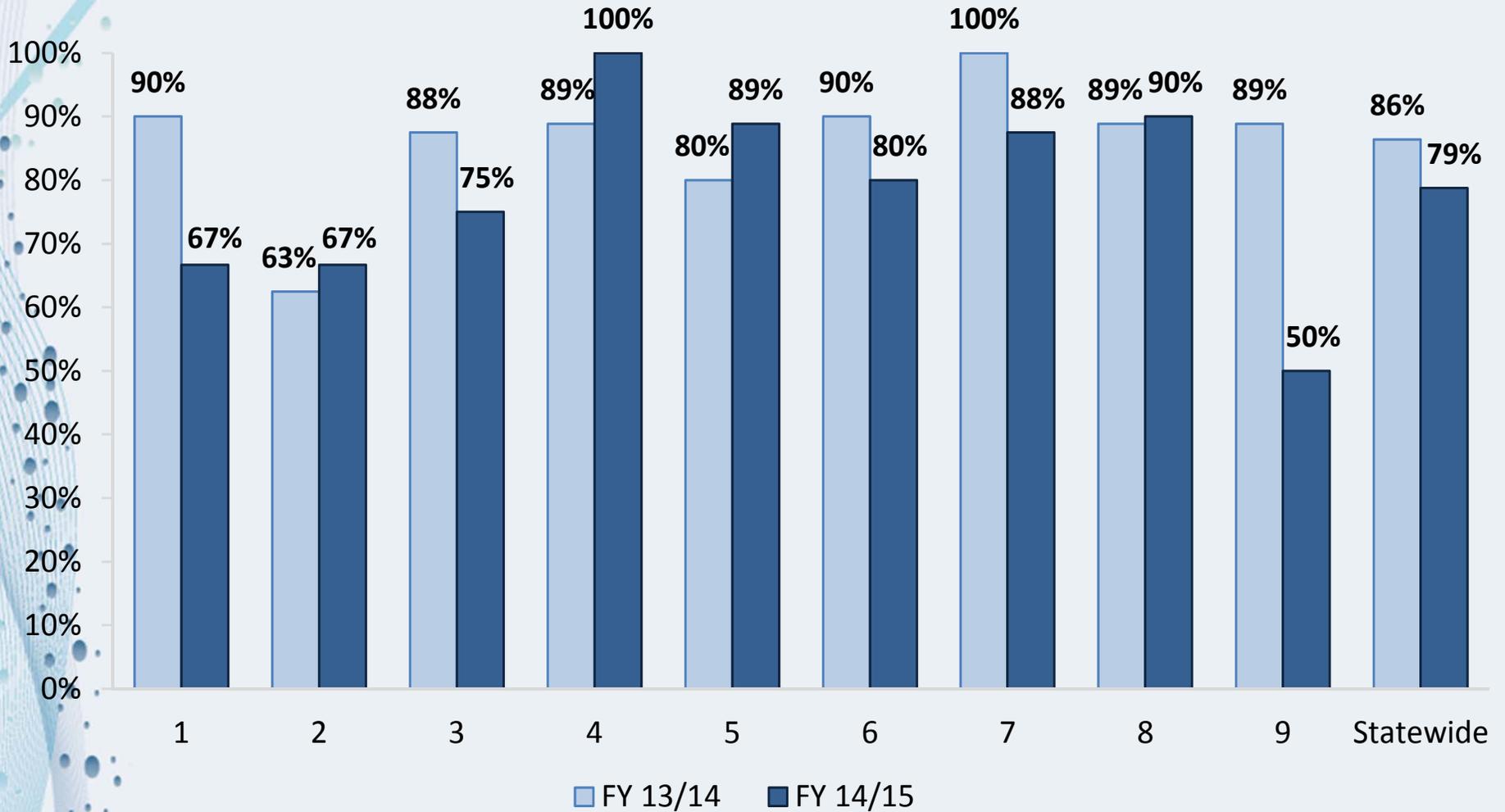


Summary Statistics

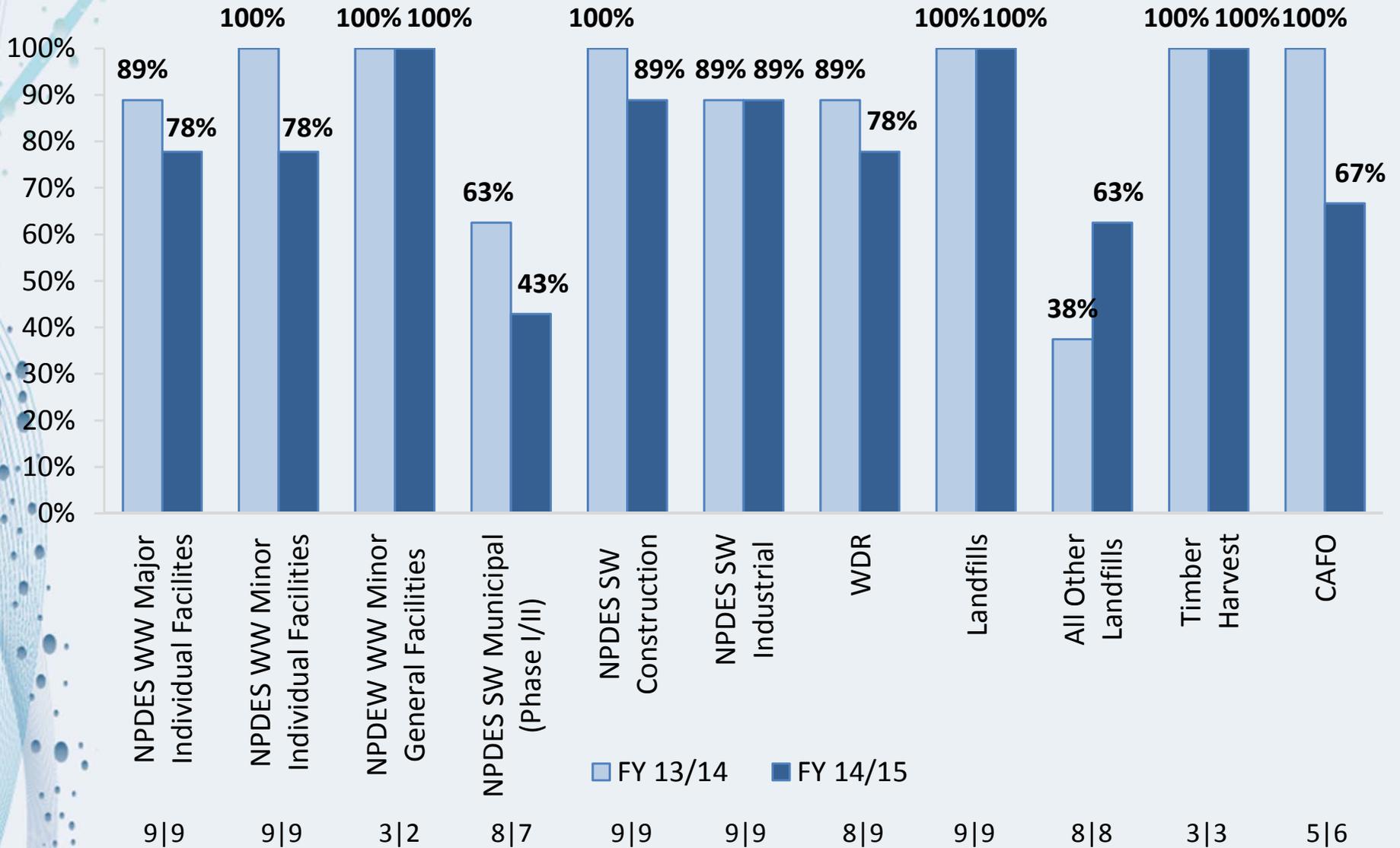
	FY 12/13	FY 13/14	FY 14/15*
Total Regulated Facilities	24,238	25,887	30,855
Individual Permits Issued or Updated	166	183	587
Inspections Conducted	5,466	6,083	6,842
Monitoring Report Reviewed	17,454	25,844	27,887
Penalty and Compliance Actions Taken	239	287	2,359
Penalties Assessed	\$19.6M	\$23.6M	\$13.7M
TMDLs Adopted	12	14	5
Clean Water State Revolving Funds Allocated	\$276.7M	\$579.5M	\$789.0M
Drinking Water State Revolving Funds Allocated	-	-	\$117.8M

** Division of Drinking Water transferred to State Water Board July 1, 2014*

Percent of Inspection Targets Met by Region



Percent of Inspection Targets Met by Program



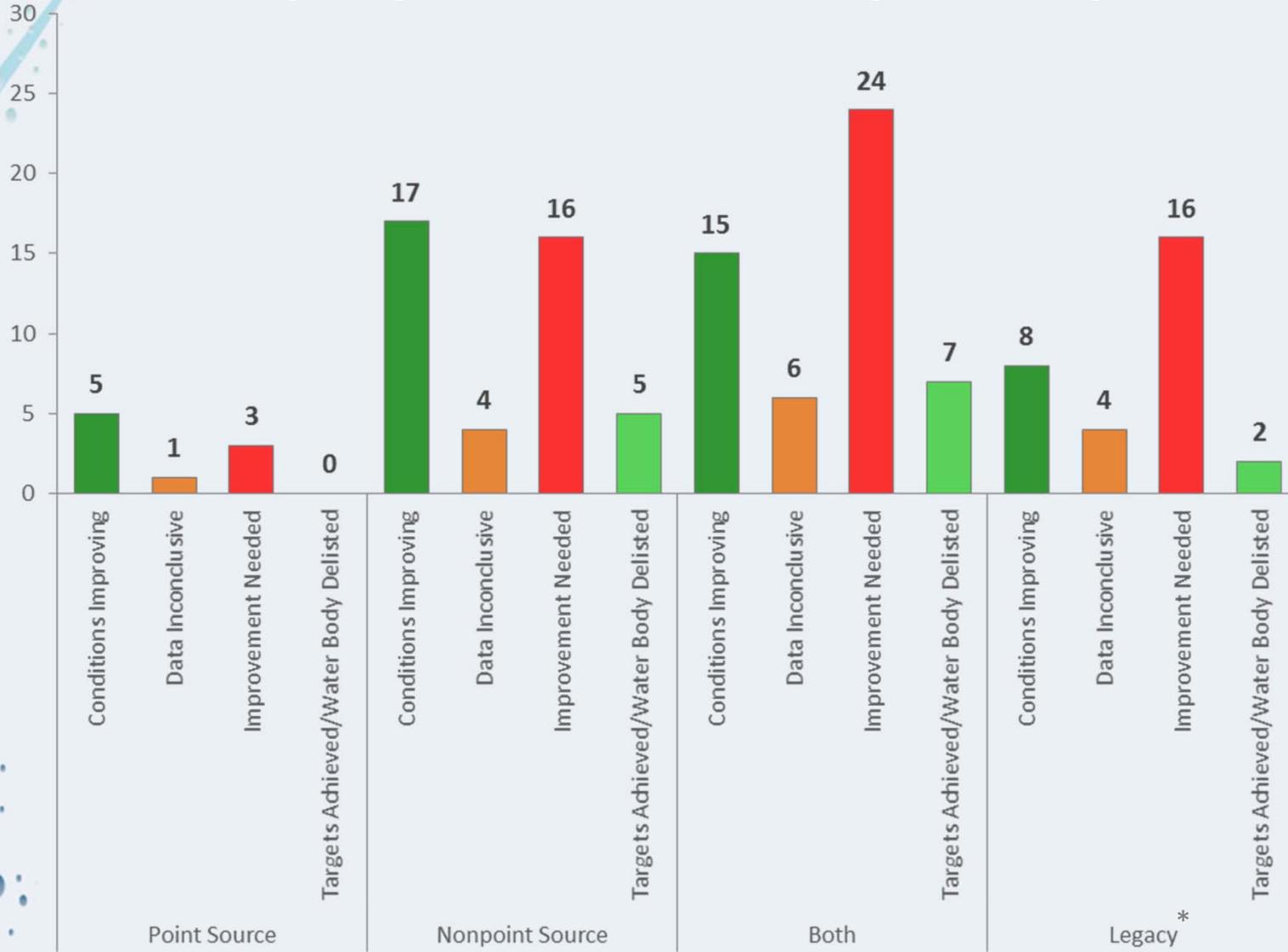


FY 2014-2015 Performance Report

[www.waterboards.ca.gov/about us/
performance report 1415](http://www.waterboards.ca.gov/about_us/performance_report_1415)



Water Quality Report Card Status by Primary Source Type



* Legacy pollutants are a subset of the pollutant type and may be either point source, nonpoint source, or both.

Water Quality Report Card by Primary Pollutant Type

