

**CALIFORNIA REGIONAL WATER QUALITY CONTROL BOARD  
LAHONTAN REGION**

**MEETING OF JULY 11-12, 2012  
South Lake Tahoe**

**ITEM:** 19

**SUBJECT:** PUBLIC HEARING - CONSIDERATION OF AN ADMINISTRATIVE CIVIL LIABILITY (ACL) ORDER FOR NORTH TAHOE PUBLIC UTILITY DISTRICT FOR THE DECEMBER 19, 2010 UNAUTHORIZED DISCHARGE OF SEWAGE TO LAKE TAHOE, DOLLAR HILL PUMP STATION, PLACER COUNTY – WDID NO. 6SSO11110

**CHRONOLOGY:**

December 19, 2010 NTPUD discharged raw sewage from its Dollar Hill Pump Station into Lake Tahoe.

March 2011 through February 2012 Lahontan Water Board staff reviews multiple reports from NTPUD and its contractors regarding the discharge incident and upgrades to Dollar Hill Pump Station.

April 16, 2012 Lahontan Water Board Assistant Executive Officer issues Administrative Civil Liability Complaint No. R6T-2012-0010 to NTPUD for \$232,100.

**ISSUE:** Should the Lahontan Water Board affirm the administrative civil liability of \$232,100 or some other amount, or decline to adopt any liability, or refer the matter to the California Attorney General?

**DISCUSSION:** The North Tahoe Public Utility District (NTPUD) owns and operates wastewater collection facilities in the North Lake Tahoe communities of Agate Bay, Brockway Vista, Carnelian Bay, Cedar Flat, Kings Beach, and Tahoe Vista. NTPUD is an enrollee under State Water Resources Control Board (State

Water Board) Order No. 2006-0003-DWQ, which establishes state-wide general requirements for sanitary sewer systems.

NTPUD installed an updated emergency backup power system at its Dollar Hill Pump Station in or around June 2010. On December 19, 2010, a severe winter snow storm halted commercial power supply to the Dollar Hill Pump Station. The pump station emergency backup power system began to operate, but subsequently ceased operating, even though the commercial power supply had not been restored. NTPUD reported that approximately 130,000 gallons of untreated sewage discharged from a manhole located along the public street near 3670 North Lake Boulevard in Carnelian Bay while NTPUD attempted to restore power to the Dollar Hill Pump Station.

The untreated sewage flowed onto private property located at 3730 North Lake Boulevard, into and around the private residence on the property, and ultimately into Lake Tahoe. Approximately 500 gallons of untreated sewage was later recovered from inside the private residence; the remainder, approximately 129,500 gallons, flowed into Lake Tahoe.

The Lahontan Water Board Prosecution Team alleges that NTPUD violated Clean Water Act section 301, California Water Code section 13376, waste discharge prohibitions contained in the Water Quality Control Plan for the Lahontan Region, and specific sections of State Water Board Order No. 2006-0003-DWQ, by discharging untreated sewage from its sanitary sewer system to Lake Tahoe on December 19, 2010. If the Lahontan Water Board determines that NTPUD violated the above-referenced laws, regulations, and/or permit and that a civil liability is appropriate, the civil liability amount is determined by using the appropriate provisions of Section VI of the State Water Board Enforcement Policy (see Enclosure 4 beginning on Bates Number 19-142).

The evidentiary material for the Lahontan Water Board to consider consists of the individual written material, rebuttal, and objections each submitted by the Lahontan Water Board Prosecution Team and by the NTPUD. The evidentiary material is listed in the following table of enclosures.

**RECOMMENDATION:**

The Lahontan Water Board Advisory Team will make a recommendation on the proposed administrative civil liability order at the close of the hearing.

**ENCLOSURE:** Proposed Administrative Civil Liability Order

Enclosure	Description	Bates Number
1	Proposed ACL for NTPUD	19-4
	Prosecution Team Written Material for Consideration (this was submitted May 2, 2012, and was provided to Water Board prior to Hearing and is located in the Prosecution Team-NTPUD ACL binder; documents are viewable and downloadable at: <a href="http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ntpud_evedentiary.pdf">http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ntpud_evedentiary .pdf</a> )	<b>Not Included in packet</b> (see weblink to the left)
	NTPUD Written Material for Consideration (this was submitted June 5, 2012, and was provided to the Water Board prior to the Hearing; documents are viewable and downloadable at: <a href="http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ntpud_evdnc.pdf">http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ntpud_evdnc.pdf</a> )	<b>Not Included in packet</b> (see weblink to the left)
	NTPUD Written Rebuttal Material for Consideration (this was submitted June 19, 2012, and was provided to the Water Board prior to the Hearing and is located in the NTPUD binder beginning with the pink colored sheet before tab 49; documents are viewable and downloadable at: <a href="http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ebut_ntpud.pdf">http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ebut_ntpud.pdf</a> )	<b>Not Included in packet</b> (see weblink to the left)
	Prosecution Team Written Rebuttal for Consideration (this was submitted June 18, 2012, and was provided to the Water Board prior to the Hearing and is located in the Prosecution Team-NTPUD ACL binder beginning after the pink colored sheet; documents are viewable and downloadable at: <a href="http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ebut_prsctn.pdf">http://www.waterboards.ca.gov/lahontan/board_info/agenda/2012/jul/ebut_prsctn.pdf</a> )	<b>Not Included in packet</b> (see weblink to the left)
2	Advisory Team Decision on Procedural Requests, dated June 22, 2012	19-103
3	Various procedural requests submitted in email and letters, from NTPUD and from Prosecution Team to Advisory Team sent between June 5, 2012 and June 22, 2012	19-106
4	Water Quality Enforcement Policy, Section VI	19-142
5	Hearing Procedures	19-156

**CALIFORNIA REGIONAL WATER QUALITY CONTROL BOARD  
LAHONTAN REGION**

**ADMINISTRATIVE CIVIL LIABILITY ORDER NO. R6T-2012-(PROPOSED)**

**IN THE MATTER OF  
NORTH TAHOE PUBLIC UTILITY DISTRICT  
DECEMBER 19, 2010, DISCHARGE TO LAKE TAHOE,  
PLACER COUNTY, WDID NO. 6SSO11110**

\_\_\_\_\_ Placer County \_\_\_\_\_

The California Regional Water Quality Control Board – Lahontan Region (Lahontan Water Board) hereby finds that the North Tahoe Public Utility District (NTPUD) has violated California Water Code section 13376, Section 301 of the Clean Water Act and prohibitions contained in the *Water Quality Control Plan for the Lahontan Region* (Basin Plan) by discharging 129,500 gallons of untreated sewage into Lake Tahoe on December 19, 2010. The Lahontan Water Board specifically finds that:

**BACKGROUND**

1. NTPUD provides sanitary sewer services to the communities of Agate Bay, Brockway Vista, Carnelian Bay, Cedar Flat, Kings Beach, and Tahoe Vista along the north shore of Lake Tahoe. NTPUD collects untreated sewage through a system consisting of approximately 94 miles of gravity sewers, 6.3 miles of force mains, and 18 pump stations, including the Dollar Hill Pump Station. The Dollar Hill Pump Station is located at or near the downstream end of the NTPUD sewer system, and it receives untreated sewage flows from nearly the entire system.
2. NTPUD does not directly treat or dispose of the untreated sewage before it passes through the Dollar Hill Pump Station. Instead, untreated sewage from NTPUD is conveyed via a force main located just downstream from the Dollar Hill Pump Station to the Tahoe Truckee Sanitation Agency for treatment and disposal outside of the Lake Tahoe Basin.
3. The NTPUD sewer system is not designed to collect or transport stormwater runoff or any types of wastewater other than municipal sewage. At any given time, and under any given weather conditions, the flows reaching the Dollar Hill Pump Station are primarily untreated sewage.

**CHRONOLOGY OF EVENTS**

4. NTPUD installed an updated emergency backup power system at its Dollar Hill Pump Station in or around June 2010.
5. On December 19, 2010, a severe winter snow storm halted commercial power supply to the Dollar Hill Pump Station. The pump station emergency backup power system attempted to start but was unable to operate because of a failure in the power supply to the backup generator fuel system.
6. The Dollar Hill Pump Station remained inoperable for approximately three hours, causing untreated sewage to back up within NTPUD's incoming sewer main. Untreated sewage eventually backed up to and discharged through a manhole located along the public street near 3670 North Lake Boulevard in Carnelian Bay. The discharge took place from approximately 2:10 p.m. until 5:06 p.m. (approximately 3 hours) on December 19, 2010, and totaled approximately 130,000 gallons.
7. The untreated sewage flowed from the NTPUD manhole onto private property located at 3730 North Lake Boulevard, into and around the private residence on the property, and ultimately into Lake Tahoe. The interior of the private residence received and was damaged by approximately one inch of untreated sewage covering the floor of the living unit below the garage and by approximately three-quarters of an inch of untreated sewage in the mechanical room and finished basement areas. The discharge also damaged outdoor support posts and foundation posts, lawn areas, rock stairs, and landscaped areas on the private property. Approximately 500 gallons of untreated sewage was later recovered from inside the private residence; the remainder, approximately 129,500 gallons, flowed into Lake Tahoe.
8. The spill was caused by the fallible actions of NTPUD staff or its contractors, or both, with respect to the design, construction, operation and/or maintenance of the emergency backup power system at the Dollar Hill Pump Station. As the owner and operator of the pump station, NTPUD is ultimately responsible for the proper operations and maintenance of the pump station and the actions of the contractors it hires, and any culpability of the contractors is imputed to NTPUD.
9. On April 16, 2012, the Assistant Executive Officer issued Complaint No. R6T-2012-0010. The Complaint alleges NTPUD violated the requirements of State Water Resources Control Board (State Water Board) Order No. 2006-0003-DWQ, prohibitions contained in the Basin Plan, Water Code section 13376, and Clean Water Act section 301. The Complaint proposes administrative civil liability of **\$232,100.00**. The Complaint and its attachments are attached to this Order and incorporated by reference.

10. On July 12, 2012, in South Lake Tahoe, California, after notice to NTPUD and all other affected persons and the public, the Lahontan Water Board conducted a public hearing at which evidence was received to consider this Order and NTPUD, or its representative(s), had the opportunity to be heard and to contest the allegations in the Complaint.

### REGULATORY CONSIDERATIONS

11. On May 2, 2006, the State Water Board adopted Order No. 2006-0003-DWQ pursuant to Water Code section 13263, prescribing statewide general waste discharge requirements for all public sanitary sewer systems greater than one mile in length that collect and/or convey untreated or partially treated wastewater (sewage) to a publicly owned treatment facility in the State of California. Order No. 2006-0003-DWQ establishes requirements for enrollees to operate and maintain their collection systems. NTPUD is an enrollee under this Order. Order No. 2006-0003-DWQ contains the following prohibitions:
  - a. Paragraph C.1 prohibits sanitary system overflows (SSOs) that result in a discharge of untreated sewage to waters of the United States.
  - b. Paragraph C.2 prohibits SSOs that result in discharge of untreated sewage that creates a nuisance as defined in Water Code section 13050, subdivision (m).
12. Water Code section 13050, subdivision (m) defines nuisance as anything that meets all of the following requirements:
  - a. Is injurious to health, or is indecent or offensive to the senses, or an obstruction to the free use of property, so as to interfere with the comfortable enjoyment of life or property.
  - b. Affects at the same time an entire community or neighborhood, or any considerable number of persons, although the extent of the annoyance or damage inflicted upon individuals may be unequal.
  - c. Occurs during, or as a result of, the treatment or disposal of wastes.
13. Section 301 of the Federal Water Pollution Control Act (Clean Water Act) (33 U.S.C. § 1311) prohibits the discharge of pollutants to waters of the United States except in compliance with a National Pollutant Discharge Elimination System (NPDES) permit.
14. Water Code section 13376 prohibits the discharge of pollutants to waters of the United States without filing a report of waste discharge in accordance with Water Code section 13260.

15. The Lahontan Water Board adopted the *Water Quality Control Plan for the Lahontan Region* (Basin Plan) pursuant to Water Code Section 13243. The Basin Plan contains the following prohibitions:

*“The discharge of treated or untreated domestic sewage, garbage or other solid wastes, or any other deleterious material to the surface waters of the Lake Tahoe Basin is prohibited.”* [Basin Plan, at p. 5.2-2 (see also p. 4.1-1).]

*“The discharge, attributable to human activities, of solid or liquid waste materials, including soil, silt, clay, sand, and other organic and earthen materials, to the surface waters of the Lake Tahoe Basin, is prohibited.”* [Basin Plan, at p. 5.2-3.]

16. Water Code section 13950, subdivision (a), prohibits the disposal of municipal waste to surface or ground water in the Lake Tahoe Basin, and declares waste disposal within the Basin to be a public nuisance. Section 13950 is incorporated into the Basin Plan, at p. 5.2-2.

#### **VIOLATIONS**

17. NTPUD violated Water Code section 13376 by discharging approximately 129,500 gallons of untreated sewage to waters of the United States (Lake Tahoe) on December 19, 2010, without filing a report of waste discharge. This violation subjects NTPUD to liability pursuant to Water Code section 13385, subdivision (a)(1).
18. NTPUD violated Section 301 of the Clean Water Act by discharging approximately 129,500 gallons of untreated sewage to waters of the United States (Lake Tahoe) on December 19, 2010, without obtaining an NPDES permit. This violation subjects NTPUD to liability pursuant to Water Code section 13385, subdivision (a)(5).
19. NTPUD violated prohibitions in the Basin Plan by discharging approximately 129,500 gallons of untreated sewage into Lake Tahoe on December 19, 2010. These violations subject NTPUD to liability pursuant to Water Code section 13385, subdivision (a)(4).
20. NTPUD violated the discharge prohibition set forth in Paragraph C.1 of Order No. 2006-0003-DWQ on December 19, 2010 by discharging approximately 129,500 gallons of untreated sewage into waters of the United States (Lake Tahoe).
21. NTPUD violated the nuisance prohibition set forth in Paragraph C.2 of Order No. 2006-0003-DWQ on December 19, 2010, by discharging approximately 130,000 gallons of untreated sewage across public property, onto private property located at 3730 North Lake Boulevard, Carnelian Bay, into and around the private

residence located on the property, and, ultimately, into Lake Tahoe. The discharge created a nuisance as defined by Water Code section 13050, subdivision (m), because it occurred during the transfer of untreated sewage for treatment or disposal, it was injurious to, offensive to the senses, and an obstruction of the comfortable enjoyment of the property located at 3730 North Lake Boulevard, and it passed over surface streets and into Lake Tahoe, impacting the community at large. These violations subject NTPUD to liability pursuant to Water Code section 13350, subdivision (a).

### **CALCULATION OF ADMINISTRATIVE CIVIL LIABILITY**

22. For the violations cited above, administrative civil liability may be assessed either under Water Code section 13350 or Water Code section 13385, but not both (see § 13385, subd. (g)). Since the discharge was to waters of the United States, it is appropriate to proceed under Water Code section 13385 here.
23. Pursuant to Water Code section 13385, subdivision (c), civil liability may be imposed administratively by the Lahontan Water Board in an amount not to exceed the sum of both of the following:
  - (1) Ten thousand dollars (\$10,000) for each day in which the violation occurs; and
  - (2) Where there is a discharge, any portion of which is not susceptible to cleanup or is not cleaned up, and the volume discharged but not cleaned up exceeds 1,000 gallons, an additional liability not to exceed ten dollars (\$10) multiplied by the number of gallons by which the volume discharged but not cleaned up exceeds 1,000 gallons.
24. Pursuant to Water Code section 13385, subdivision (e), in determining the amount of any civil liability, the Lahontan Water Board is required to take into account the nature, circumstances, extent, and gravity of the violations, whether the discharges are susceptible to cleanup or abatement, the degree of toxicity of the discharges, and, with respect to the violator, the ability to pay, the effect on its ability to continue its business, any voluntary cleanup efforts undertaken, any prior history of violations, the degree of culpability, economic benefit or savings, if any, resulting from the violations, and other matters that justice may require.
25. On November 17, 2009, the State Water Board adopted Resolution 2009-0083 amending the Water Quality Enforcement Policy (Enforcement Policy). The Enforcement Policy was approved by the Office of Administrative Law and became effective on May 20, 2010. The Enforcement Policy establishes a methodology for assessing administrative civil liability. The use of this methodology addresses the factors that are required to be considered under Water Code section 13385, subdivision (e). The entire Enforcement Policy can be found at:

[http://www.waterboards.ca.gov/water\\_issues/programs/enforcement/docs/enf\\_policy\\_final111709.pdf](http://www.waterboards.ca.gov/water_issues/programs/enforcement/docs/enf_policy_final111709.pdf)

26. **Maximum Administrative Civil Liability:** Pursuant to Water Code section 13385, subdivision (c), the total maximum administrative civil liability that may be imposed for the violations in this Order is **\$1,295,000**.
27. **Minimum Administrative Civil Liability:** The Enforcement Policy requires that the minimum liability imposed not be below the economic benefit derived from the discharge plus ten percent. As described in the Complaint and its attachments, NTPUD did not derive economic benefit from the discharge, and the minimum liability amount is zero.
28. **Administrative Civil Liability Determination:** The Lahontan Water Board has applied the administrative civil liability methodology in the Enforcement Policy and considered each of the Water Code section 13385, subdivision (e), factors based upon information in the record, including testimonies at the public hearing and information described in greater detail in the Complaint and its attachments. The Lahontan Water Board hereby finds that civil liability should be imposed administratively on NTPUD in the amount of **\$232,100**, which falls within the allowable range.

#### GENERAL

29. This Order only resolves liability that NTPUD incurred on December 19, 2010 for the violations specifically alleged in the Complaint. This Order does not relieve NTPUD of liability for any violations not alleged in the Complaint. The Lahontan Water Board retains the authority to assess additional civil liabilities for violations of applicable laws or orders for which civil liabilities have not yet been assessed, or for violations that may subsequently occur.
30. Issuance of this Order is an enforcement action and is, therefore, exempt from the California Environmental Quality Act (Pub. Res. Code § 21000 et seq.), pursuant to title 14, California Code of Regulations, section 15321, subdivision (a)(2).
31. Any person aggrieved by this action of the Lahontan Water Board may petition the State Water Board to review the action in accordance with Water Code section 13320 and California Code of Regulations, title 23, section 2050 and following. The State Water Board must receive the petition by 5:00 p.m., 30 days after the date of this Order, except that if the thirtieth day following the date of this Order falls on a Saturday, Sunday or State holiday, the petition must be received by the State Water Board by 5:00 p.m. on the next business day. Copies of the law and regulations applicable to filing petitions will be provided upon request, and may be found on the Internet at:

[http://www.waterboards.ca.gov/public\\_notices/petitions/water\\_quality](http://www.waterboards.ca.gov/public_notices/petitions/water_quality)

**IT IS HEREBY ORDERED THAT:**

1. Administrative civil liability is imposed upon NTPUD in the amount of **\$232,100**.
2. NTPUD shall submit payment with a cashier's check or money order in the full amount of **\$232,100** payable to the *State Water Resources Control Board's State Water Pollution Cleanup and Abatement Account* within 30 days of the date this Order is adopted.
3. Should NTPUD fail to make the specified payment to the State Water Resources Control Board's State Water Pollution Cleanup and Abatement Account within the time limit specified in this Order, the Lahontan Water Board may enforce this Order by applying for a judgment pursuant to Water Code section 13328. The Lahontan Water Board's Executive Officer is hereby authorized to pursue a judgment pursuant to Water Code section 13328 if the criterion specified in this paragraph is satisfied.

I, Patty Zwarts Kouyoumdjian, Executive Officer, do hereby certify that the foregoing is a full, true, and correct copy of an Order adopted by the California Regional Water Quality Control Board, Lahontan Region on July 12, 2012.

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Patty Zwarts Kouyoumdjian  
Executive Officer

Attachment A: ACL Complaint No. R6T-2012-0010 (and attachments)

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## Lahontan Regional Water Quality Control Board

April 16, 2012

Paul Schultz  
North Tahoe Public Utility District  
PO Box 139  
Tahoe Vista, CA 96148

**CERTIFIED MAIL: 7009 0820 0001 6638 9151**

Neil Eskind, Esq.  
P.O. Drawer Z  
Tahoe City, CA 96145-1906

**CERTIFIED MAIL: 7009 0820 0001 6638 9168**

### **ADMINISTRATIVE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010 FOR NORTH TAHOE PUBLIC UTILITY DISTRICT – PLACER COUNTY, WIDID NO. 6SSO11110**

Enclosed please find Administrative Civil Liability Complaint No. R6T-2012-0010 issued pursuant to California Water code section 13385, alleging violations by the North Tahoe Public Utility District (Discharger) of general waste discharge requirements prescribed by State Water Resources Control Board Order No. 2006-0003-DWQ and violations of the *Water Quality Control Plan for the Lahontan Region*. The violations are the result of the unauthorized discharge of 130,000 gallons of raw sewage that flowed onto private property and, eventually, into Lake Tahoe on December 19, 2010. The Complaint proposes that the Regional Water Quality Control Board, Lahontan Region (Lahontan Water Board) assess an administrative civil liability against the Discharger in the amount of \$232,100 pursuant to California Water Code section 13385. Also enclosed is a Waiver of Hearing form for this matter.

Unless waived, a hearing before the Lahontan Water Board or a Lahontan Water Board Hearing Panel (Hearing Panel) will be held on this Complaint pursuant to Water Code section 13323. At the hearing, the Lahontan Water Board will consider whether to impose administrative civil liability (as proposed in the Complaint or for a different amount), decline the administrative civil liability, or refer the matter to the Attorney General for judicial enforcement.

The Discharger may contest the proposed administrative civil liability at the hearing or, in the alternative, may waive its right to the hearing. Should the Discharger choose to waive its right to a hearing, an authorized agent must sign the enclosed Waiver of Hearing form and return it to the Lahontan Water Board's South Lake Tahoe office by **5:00 p.m. on May 21, 2012**. If the Lahontan Water Board does not receive the waiver and full payment of the liability by this date and time, the matter will be heard before the Lahontan Water Board or a Hearing Panel within 90 days of the Complaint's issuance

date. Public hearing procedures are enclosed and an agenda containing the date, time, and location of the hearing will be mailed to the Dischargers at least 10 days prior to the hearing date.

If you have any questions regarding this matter, please contact Eric J. Taxer at (530) 542-5434, or Scott C. Ferguson at (530) 542-5432.



Lauri Kemper, P.E.  
Assistant Executive Officer

Enclosures:

1. Administrative Civil Liability Complaint No. R6T-2012-0010
2. Waiver of Hearing Form

cc (w/enc): Regional Board Members

Harold J. Singer, Executive Officer/Lahontan Regional Water Quality Control Board  
Kim Niemeyer, Staff Counsel/State Water Resources Control Board/Office of Chief Counsel  
Andrew P. Tauriainen, Staff Counsel/State Water Resources Control Board/Office of Enforcement  
Steve Sweet/Tahoe Regional Planning Agency  
Vickie Sandoval/ Placer County Environmental Health Division  
Kathleen McConnell/Coblentz Patch Duffy & Bass LLP  
John Larsen/Larsen Consulting  
John Wash, Managing Principal/Stantec Consulting Services, Inc.  
Christy Leonard, Corporate Counsel/Stantec Consulting Services, Inc.  
Peter K. Hackbush, President/Dinter

# **ENCLOSURE 1**

**STATE OF CALIFORNIA  
REGIONAL WATER QUALITY CONTROL BOARD  
LAHONTAN REGION**

In the Matter of	)	
North Tahoe Public Utility District	)	<b>COMPLAINT NO. R6T-2012-0010</b>
Placer County,	)	<b>FOR</b>
<b>WDID No. 6SSO11110</b>	)	<b>ADMINISTRATIVE CIVIL LIABILITY</b>
_____	)	

**NORTH TAHOE PUBLIC UTILITY DISTRICT IS HEREBY GIVEN NOTICE THAT:**

1. As a result of a sanitary sewer system overflow (SSO) which occurred on December 19, 2010, North Tahoe Public Utility District (NTPUD or Discharger) is herein alleged to have violated provisions of the California Water Code and the federal Clean Water Act, for which the California Regional Water Quality Control Board, Lahontan Region (Lahontan Water Board) may impose administrative civil liabilities pursuant to Water Code section 13385. This Administrative Civil Liability Complaint (Complaint) is issued under authority of Water Code section 13323.
2. Unless waived, a hearing on this Complaint will be held before the Lahontan Water Board on July 11-12, 2012, at 971 Silver Dollar Avenue, South Lake Tahoe, California. At the hearing, the Lahontan Water Board will consider whether to affirm, reject, or modify the proposed civil liability, or refer the matter to the Attorney General's Office for recovery of judicial liability. The Discharger or its representative will have an opportunity to be heard and to contest the allegations in this Complaint and the imposition of civil liability. An agenda for the meeting will be available at [http://www.waterboards.ca.gov/lahontan/board\\_info/agenda](http://www.waterboards.ca.gov/lahontan/board_info/agenda) not less than 10 days before the hearing date.
3. The Discharger can waive its right to a hearing to contest the allegations contained in this Complaint by submitting a signed waiver and paying the civil liability in full or by taking other actions as described in the attached waiver form. If this matter proceeds to hearing, the Lahontan Water Board's Prosecution Team reserves the right to seek an increase in the civil liability amount to cover the costs of enforcement incurred subsequent to the issuance of this Complaint through hearing.

### **FACTUAL BASIS FOR THE ALLEGED VIOLATIONS**

4. NTPUD provides sanitary sewer services to the communities of Agate Bay, Brockway Vista, Carnelian Bay, Cedar Flat, Kings Beach, and Tahoe Vista along the north shore of Lake Tahoe. NTPUD collects untreated wastewater (raw sewage) through a system consisting of approximately 94 miles of gravity sewers, 6.3 miles of force mains, and 18 pump stations, including the Dollar Hill Pump Station. The Dollar Hill Pump Station is located at or near the downstream end of the NTPUD sewer system, and it receives raw sewage flows from nearly the entire system.
5. NTPUD does not directly treat or dispose of the raw sewage before it passes through the Dollar Hill Pump Station. Instead, raw sewage from NTPUD is conveyed via a force main located just downstream from the Dollar Hill Pump Station to the Tahoe Truckee Sanitation Agency for treatment and disposal outside of the Lake Tahoe Basin.
6. The NTPUD sewer system is not designed to collect or transport stormwater runoff or any types of wastewater other than municipal sewage. At any given time, and under any given weather conditions, the flows reaching the Dollar Hill Pump Station are primarily raw, untreated sewage.
7. NTPUD is an enrollee under State Water Resources Control Board (State Water Board) Order No. 2006-0003-DWQ, which establishes state-wide general requirements for sanitary sewer systems.
8. NTPUD installed an updated emergency backup power system at its Dollar Hill Pump Station in or around June 2010.
9. On December 19, 2010, a severe winter snow storm halted commercial power supply to the Dollar Hill Pump Station. The pump station emergency backup power system attempted to start but was unable to operate because of a failure in the power supply to the backup generator fuel system.
10. The Dollar Hill Pump Station remained inoperable for approximately three hours, causing raw sewage to back up within NTPUD's incoming sewer main.
11. Raw sewage eventually backed up to and discharged through a manhole located along the public street near 3670 North Lake Boulevard in Carnelian Bay.
12. The discharge took place from approximately 2:10 p.m. until 5:06 p.m. (approximately 3 hours) on December 19, 2010, and totaled approximately 130,000 gallons of raw, untreated sewage.

13. The raw sewage flowed from the NTPUD manhole onto private property located at 3730 North Lake Boulevard, into and around the private residence on the property, and ultimately into Lake Tahoe. The interior of the private residence received and was damaged by approximately one inch of raw sewage covering the floor of the living unit below the garage and by approximately three-quarters of an inch of raw sewage in the mechanical room and finished basement areas. The discharge also damaged outdoor support posts and foundation posts, lawn areas, rock stairs, and landscaped areas on the private property. Approximately 500 gallons of raw sewage was later recovered from inside the private residence; the remainder, approximately 129,500 gallons, flowed into Lake Tahoe.
14. NTPUD commissioned an independent investigation to determine the cause of the SSO, to estimate the volume of the SSO, to assess the responsibility for the events leading to the SSO, and to identify actions needed to prevent a recurrence. The report was submitted to Lahontan Water Board staff on March 22, 2011.
15. Lahontan Water Board staff met with NTPUD on June 29, 2011 to discuss the findings of the report. The report identified the failure of the contractor and its subcontractor to exercise the industry standard of care in the design and installation of the updated emergency backup power system.
16. Lahontan Water Board staff provided a copy of the report to NTPUD's contractor for their review and response. The contractor's August 12, 2011 response generally identified improper operation and maintenance of the system by NTPUD.
17. NTPUD reviewed the contractor's response and provided an October 17, 2011 rebuttal. Lahontan Water Board staff reviewed all information received and considers the cause of the raw sewage spill to be due to fallible actions of either NTPUD staff or its contractor (and subcontractor), or both. As the owner and operator of the Dollar Hill Pump Station, NTPUD is ultimately responsible for the proper operations and maintenance of the pump station and the actions of the contractors it hires.

### **APPLICABLE PROHIBITIONS AND REQUIREMENTS**

18. Section 301 of the Federal Water Pollution Control Act (Clean Water Act) (33 U.S.C. § 1311) and Water Code section 13376 prohibit the discharge of pollutants to waters of the United States except in compliance with a National Pollutant Discharge Elimination System (NPDES) permit.
19. The Lahontan Water Board adopted the *Water Quality Control Plan for the Lahontan Region* (Basin Plan) pursuant to Water Code Section 13243. The Basin Plan contains the following prohibitions:

*“The discharge of treated or untreated domestic sewage, garbage or other solid wastes, or any other deleterious material to the surface waters of the Lake Tahoe Basin is prohibited.”* [Basin Plan, at p. 5.2-2 (see also p. 4.1-1).]

*“The discharge, attributable to human activities, of solid or liquid waste materials, including soil, silt, clay, sand, and other organic and earthen materials, to the surface waters of the Lake Tahoe Basin, is prohibited.”* [Basin Plan, at p. 5.2-3.]

20. Water Code section 13950, subdivision (a), prohibits the disposal of municipal waste to surface or ground water in the Lake Tahoe Basin, and declares waste disposal within the Basin to be a public nuisance. Section 13950 is incorporated into the Basin Plan, at p. 5.2-2.
21. On May 2, 2006, the State Water Board adopted Order No. 2006-0003-DWQ pursuant to Water Code section 13263, prescribing statewide general waste discharge requirements for all public sanitary sewer systems greater than one mile in length that collect and/or convey untreated or partially treated wastewater to a publicly owned treatment facility in the State of California. Order No. 2006-0003-DWQ establishes requirements for enrollees to operate and maintain their collection systems. NTPUD is an enrollee under this Order. Order No. 2006-0003-DWQ contains the following prohibitions:
- a. Paragraph C.1 prohibits SSOs that result in a discharge of untreated wastewater to waters of the United States.
  - b. Paragraph C.2 prohibits SSOs that result in discharge of raw sewage that creates a nuisance as defined in Water Code section 13050, subdivision (m).
22. Water Code section 13050, subdivision (m) defines nuisance as anything that meets all of the following requirements:
- a. Is injurious to health, or is indecent or offensive to the senses, or an obstruction to the free use of property, so as to interfere with the comfortable enjoyment of life or property.
  - b. Affects at the same time an entire community or neighborhood, or any considerable number of persons, although the extent of the annoyance or damage inflicted upon individuals may be unequal.
  - c. Occurs during, or as a result of, the treatment or disposal of wastes.

### **ALLEGED VIOLATIONS**

23. NTPUD violated Water Code section 13376 and Clean Water Act section 301 by discharging approximately 129,500 gallons of pollutants (raw sewage) to waters of the United States (Lake Tahoe) on December 19, 2010, without filing a report of waste discharge or obtaining an NPDES permit. These violations subject NTPUD to liability pursuant to Water Code section 13385, subdivisions (a)(1) and (a)(5).
24. NTPUD violated prohibitions in the Basin Plan by discharging approximately 129,500 gallons of untreated domestic sewage into Lake Tahoe on December 19, 2010. These violations subject NTPUD to liability pursuant to Water Code section 13385, subdivision (a)(4).
25. NTPUD violated the discharge prohibition set forth in Paragraph C.1 of Order No. 2006-0003-DWQ on December 19, 2010 by discharging approximately 129,500 gallons of raw sewage into waters of the United States (Lake Tahoe). This violation subjects NTPUD to liability pursuant to Water Code section 13350, subdivision (a).
26. NTPUD violated the nuisance prohibition set forth in Paragraph C.2 of Order No. 2006-0003-DWQ on December 19, 2010, by discharging approximately 130,000 gallons of raw sewage across public property, onto private property located at 3730 North Lake Boulevard, Carnelian Bay, into and around the private residence located on the property, and, ultimately, into Lake Tahoe. The discharge created a nuisance under Water Code section 13050, subdivision (m), because it occurred during the transfer of raw sewage for treatment or disposal, it was injurious to health, offensive to the senses, and an obstruction of the comfortable enjoyment of the property located at 3730 North Lake Boulevard, and it passed over surface streets and into Lake Tahoe, impacting the community at large. This violation subjects NTPUD to liability pursuant to Water Code section 13350, subdivision (a).

### **WATER CODE SECTIONS UPON WHICH ADMINISTRATIVE CIVIL LIABILITY IS BEING ASSESSED FOR THE ALLEGED VIOLATIONS**

27. Pursuant to Water Code section 13385, subdivision (a)(1), a discharger is subject to civil liability for violating Water Code section 13376. Pursuant to Water Code section 13385, subdivision (a)(4), a discharger is subject to civil liability for violating an order or prohibition issued pursuant to Water Code section 13243 (e.g., the Basin Plan), if the activity subject to the order or prohibition is subject to regulation under Chapter 5.5 of Division 7 of the California Water Code (e.g., involves discharge of pollutants to waters of the United States regulated under the Clean Water Act). Pursuant to Water Code section 13385, subdivision (a)(5), a discharger is subject to civil liability for violating Section 301 of the Clean Water Act.

28. Pursuant to Water Code section 13385, subdivision (c), civil liability may be imposed administratively by the Lahontan Water Board in an amount not to exceed the sum of both of the following:
- (1) Ten thousand dollars (\$10,000) for each day in which the violation occurs; and
  - (2) Where there is a discharge, any portion of which is not susceptible to cleanup or is not cleaned up, and the volume discharged but not cleaned up exceeds 1,000 gallons, an additional liability not to exceed ten dollars (\$10) multiplied by the number of gallons by which the volume discharged but not cleaned up exceeds 1,000 gallons.
29. Pursuant to Water Code section 13350, subdivision (a), a discharger is subject to civil liability for violation a waste discharge requirement or other order or prohibition issued by the State Water Board (e.g., Order No. 2006-0003-DWQ).
30. Pursuant to Water Code section 13350, subdivision (e), civil liability may be imposed administratively by the Lahontan Water Board in an amount not to exceed five thousand dollars (\$5,000) for each day in which the violation occurs, or an amount not to exceed ten dollars (\$10) per gallon discharged, but not both.
31. For the violations cited above, administrative civil liability may be assessed either under Water Code section 13350 or Water Code section 13385, but not both (see § 13385, subd. (g)). Since the discharge was to waters of the United States, it is appropriate to proceed under Water Code section 13385 here, and to hold the Water Code section 13350 violations in the alternative.

#### **FACTORS CONSIDERED IN DETERMINING ADMINISTRATIVE CIVIL LIABILITY**

32. Pursuant to Water Code section 13385, subdivision (e), in determining the amount of any civil liability, the Water Board is required to take into account the nature, circumstances, extent, and gravity of the violations, whether the discharges are susceptible to cleanup or abatement, the degree of toxicity of the discharges, and, with respect to the violator, the ability to pay, the effect on its ability to continue its business, any voluntary cleanup efforts undertaken, any prior history of violations, the degree of culpability, economic benefit or savings, if any, resulting from the violations, and other matters that justice may require.
33. On November 17, 2009, the State Water Board adopted Resolution 2009-0083 amending the Water Quality Enforcement Policy (Enforcement Policy). The Enforcement Policy was approved by the Office of Administrative Law and became effective on May 20, 2010. The Enforcement Policy establishes a methodology for assessing administrative civil liability. The use of this methodology addresses the factors that are required to be considered when imposing a civil liability as outlined in

Water Code section 13385, subdivision (e). The entire Enforcement Policy can be found at:

[http://www.waterboards.ca.gov/water\\_issues/programs/enforcement/docs/enf\\_policy\\_final111709.pdf](http://www.waterboards.ca.gov/water_issues/programs/enforcement/docs/enf_policy_final111709.pdf)

34. The required factors have been considered for the violations alleged herein using the methodology in the Enforcement Policy, as explained in detail in Attachment B.

### MAXIMUM ADMINISTRATIVE CIVIL LIABILITY

35. Pursuant to Water Code section 13385, subdivision (c), the total maximum administrative civil liability that may be imposed for the violations alleged in this Complaint is **\$1,300,000**, as described in Attachments B and C.

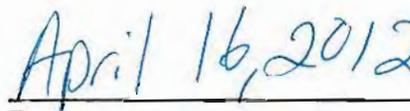
### PROPOSED ADMINISTRATIVE CIVIL LIABILITY AMOUNT

36. Based on consideration of the above facts, the applicable law, and after applying the administrative civil liability methodology as described in Attachments B and C, the Assistant Executive Officer of the Water Board proposes that civil liability be imposed administratively on the Dischargers in the amount of **\$232,100.00**.

### CALIFORNIA ENVIRONMENTAL QUALITY ACT

37. Issuance of this Complaint is an enforcement action and is, therefore, exempt from the California Environmental Quality Act (Pub. Res. Code § 21000 et seq.), pursuant to title 14, California Code of Regulations, section 15321, subsection (a)(2).

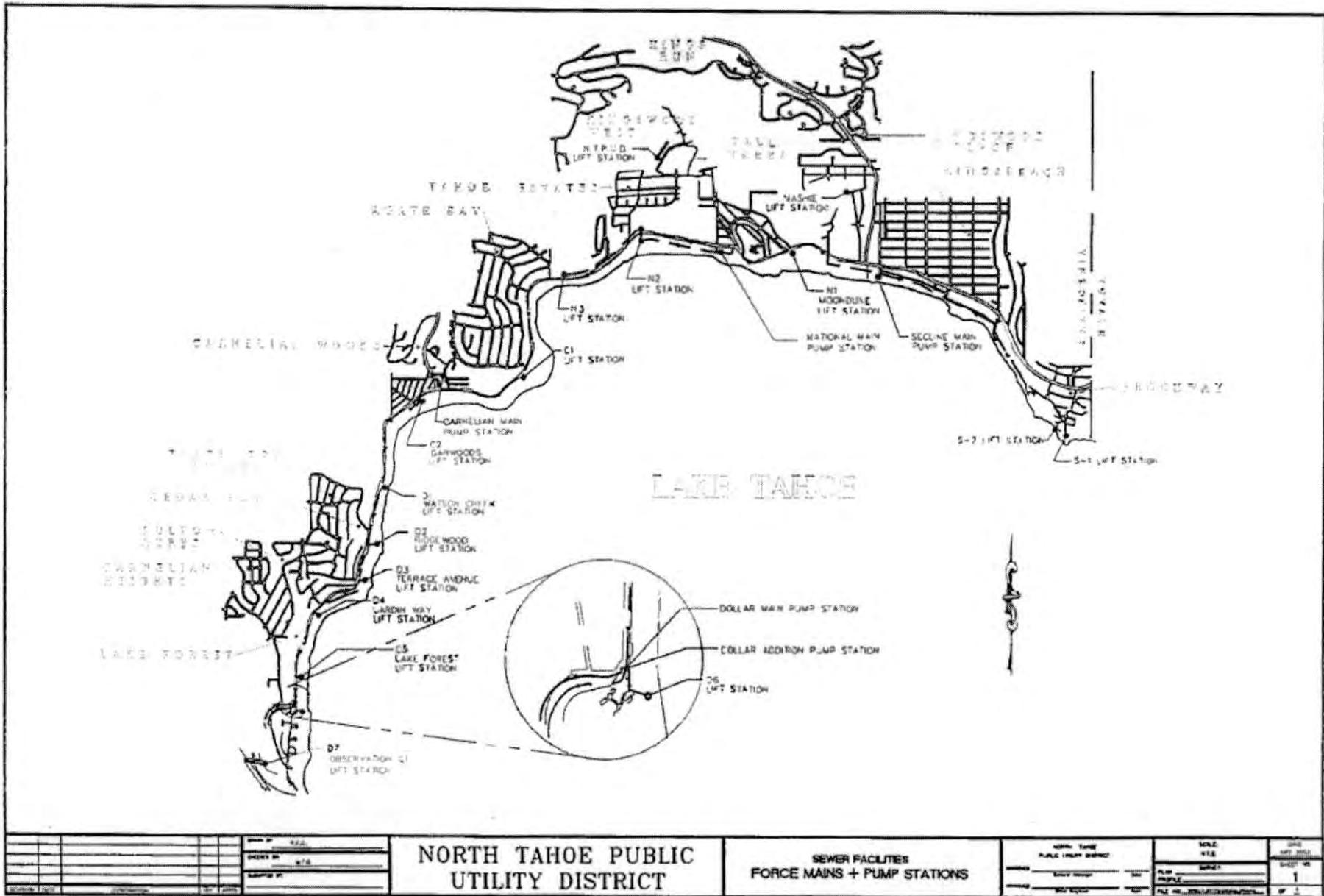
  
Lauri Kemper  
Assistant Executive Officer

  
Date

Attachments:

- A. Location Maps
- B. Administrative Civil Liability Methodology
- C. Enforcement Policy Methodology Spreadsheet

**ATTACHMENT A**  
**LOCATION MAPS**

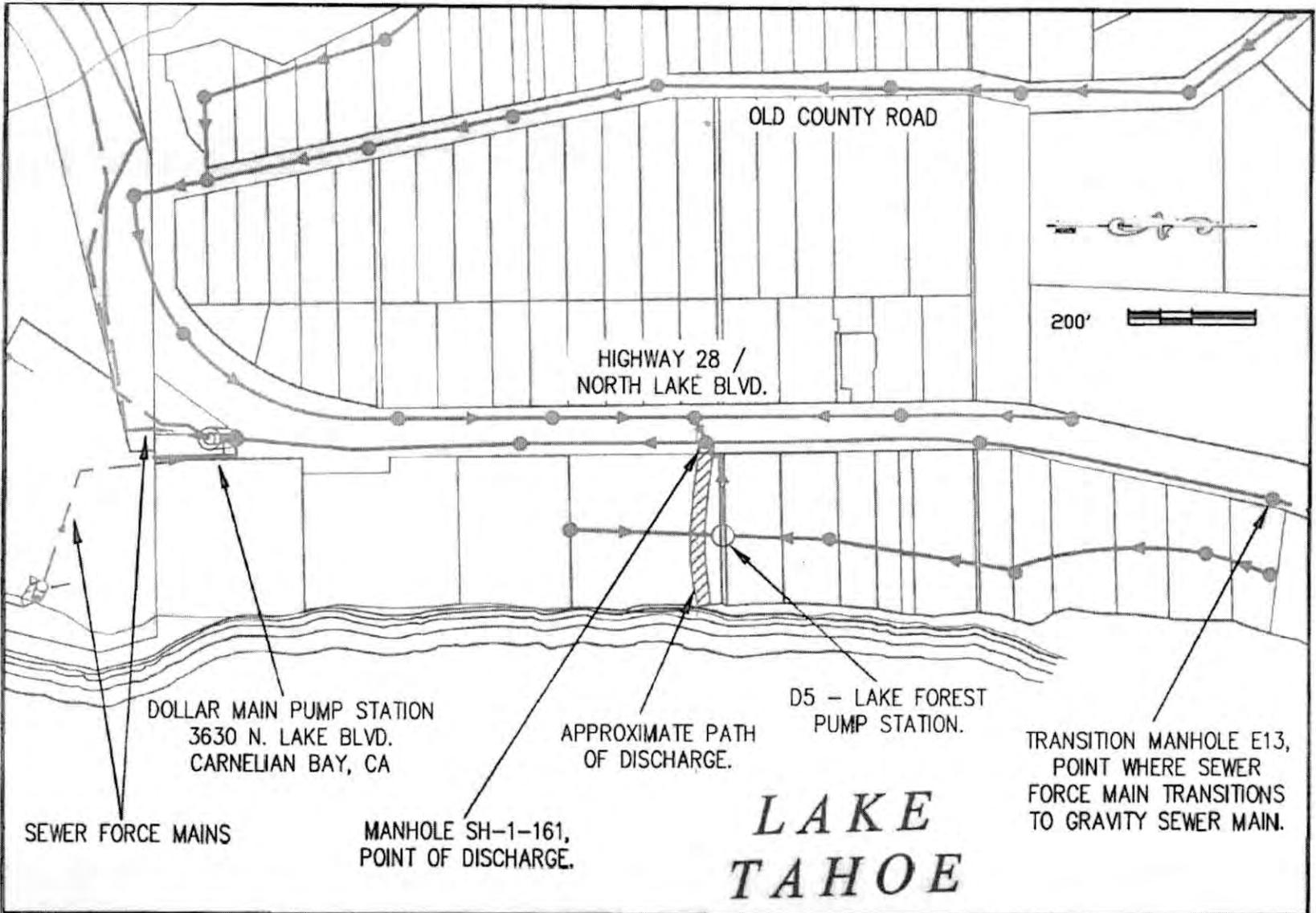


**NORTH TAHOE PUBLIC UTILITY DISTRICT**

**SEWER FACILITIES  
FORCE MAINS + PUMP STATIONS**

DATE	NOV 1988
DRAWN BY	WFB
CHECKED BY	
SCALE	
PROJECT NO.	
SHEET NO.	1

DATE	NOV 1988
DRAWN BY	WFB
CHECKED BY	
SCALE	
PROJECT NO.	
SHEET NO.	1



# LAKE TAHOE

EXHIBIT – DECEMBER 19, 2010 SEWER SPILL



DTB 12-22-2010

## ATTACHMENT B

### ADMINISTRATIVE CIVIL LIABILITY METHODOLOGY

Administrative civil liability may be imposed pursuant to the procedures described in California Water Code section 13323. The Complaint alleges the act or failure to act that constitutes a violation of law, the provision of law authorizing civil liability to be imposed, and the proposed civil liability.

Pursuant to Water Code section 13385, subdivision (c), civil liability may be imposed administratively by the Lahontan Regional Water Quality Control Board (Lahontan Water Board) in an amount not to exceed the sum of both of the following:

- (1) Ten thousand dollars (\$10,000) for each day in which the violation occurs; and
- (2) Where there is a discharge, any portion of which is not susceptible to cleanup or is not cleaned up, and the volume discharged but not cleaned up exceeds 1,000 gallons, an additional liability not to exceed ten dollars (\$10) multiplied by the number of gallons by which the volume discharged but not cleaned up exceeds 1,000 gallons.

Water Code section 13385, subdivision (e) requires the Lahontan Water Board to consider several factors when determining the amount of civil liability to impose. These factors include:

“...the nature, circumstances, extent, and gravity of the violation or violations, whether the discharge is susceptible to cleanup or abatement, the degree of toxicity of the discharge, and, with respect to the violator, the ability to pay, the effect on its ability to continue its business, any voluntary cleanup efforts undertaken, any prior history of violations, the degree of culpability, economic benefit or savings, if any, resulting from the violation, and other matters that justice may require. At a minimum, liability shall be assessed at a level that recovers the economic benefits, if any, derived from the acts that constitute the violation.”

On November 17, 2009, the State Water Resources Control Board (State Water Board) adopted Resolution 2009-0083 amending the Water Quality Enforcement Policy (Enforcement Policy). The Enforcement Policy provides a calculation methodology for determining administrative civil liability. The calculation methodology includes an analysis of the factors in Water Code section 13385, subdivision (e), and it enables fair and consistent implementation of the Water Code’s liability provisions. Attachment C and the following discussion presents the administrative civil liability derived from the Enforcement Policy’s administrative civil liability calculation methodology. Attachment C is attached hereto and incorporated herein by this reference.

The alleged violation by the North Tahoe Public Utility District (NTPUD) in the Complaint and this technical analysis is a discharge violation for the purpose of applying the

Enforcement Policy's penalty calculation methodology. The discharge resulted from an unauthorized Sanitary Sewer Overflow (SSO) of untreated and un-disinfected wastewater (raw sewage). This analysis omits step three of the calculation methodology, which addresses non-discharge violations.

NTPUD submitted a spill investigation report, dated March 21, 2011 (Attachment 1). Appendix J to that report (Attachment 2) provided two separate calculations for estimating the quantity of raw sewage that was discharged. The first calculation interpolates probable flow quantities from before and after the spill occurred, resulting in an estimated discharge of 136,330 gallons. The second calculation uses a standard orifice equation, estimating the hydraulic pressure necessary to lift the manhole cover off of its setting. This second calculation results in an estimated discharge of 132,581 gallons. To be conservative, Lahontan Water Board staff used the second estimate and rounded off to two significant digits based upon the measurements used in the calculation. This resulted in an estimated total discharge volume of 130,000 gallons, of which approximately 129,500 gallons reached Lake Tahoe.

### **Step 1: Potential for Harm for Discharge Violations**

Actual or threatened impacts to beneficial uses are determined using a three-factor scoring system. The three factors include: (a) the harm or potential harm to beneficial uses; (b) the physical, chemical, biological, or thermal characteristics of the discharge; and (c) the susceptibility to cleanup or abatement of the discharge(s). A numeric score is determined for each of the three factors. These scores are then added together to determine a final Potential for Harm score. Based on the scores for environmental harm, receptor risk, and cleanup susceptibility, and as further detailed below, a score of **6** (six) is assigned to Step 1 of the calculation methodology.

#### **A. Factor 1: Harm or Potential Harm to Beneficial Uses**

This factor evaluates direct or indirect harm or potential for harm from the violation. A score between 0 (negligible) and 5 (major) is assigned in accordance with the statutory factors of the nature, circumstances, extent and gravity of the violation.

Raw sewage discharges can cause a public nuisance, particularly when raw sewage is discharged to areas with high public exposure such as streets, to high profile water bodies such as Lake Tahoe, and to private residences as occurred with this incident. Raw sewage discharges can pollute surface or ground waters, threaten public health, adversely affect aquatic life, and impair the recreational use and aesthetic enjoyment of surface waters.

Lake Tahoe has been designated an Outstanding National Resource Water because of its extraordinary clarity, purity, and deep blue color. However, the Lake's clarity has been decreasing due to nitrogen, phosphorus, and fine sediment discharges

associated with human activities. As a result, Lake Tahoe is listed on the Federal Clean Water Act Section 303(d) list as impaired due to excessive sediment, nitrogen and phosphorus. In an effort to protect and restore Lake Tahoe's clarity and high quality, the Water Code requires that all wastewater be collected and disposed of outside the Lake Tahoe Basin (Water Code §§ 13950 and 13951), beginning January 1, 1972. This requirement resulted in completion of wastewater collection, treatment, and transportation facilities necessary to comply with Water Code sections 13950 and 13951. More recently, public and private partnerships are in place to invest approximately \$1 billion into Lake Tahoe's restoration through the Environmental Improvement Program (EIP). Millions of additional dollars have been spent to protect Lake Tahoe through similar programs that preceded the 1997 EIP. Raw sewage discharges, such as the one subject to this Complaint, contain relatively minor quantities of nutrients (nitrogen and phosphorus) when compared to Lake Tahoe's annual nutrient loading received from all sources. However, the nutrients from this discharge can still have a localized effect on Lake Tahoe's water quality and clarity, and further increase the already significant challenge of reversing the decades-long decline in Lake Tahoe's famed clarity.

The designated beneficial uses of Lake Tahoe that could be impacted by the unauthorized discharge include contact recreation (swimming, water skiing, wading, and fishing), non-contact recreation (picnicking, sunbathing, hiking, boating, kayaking, sightseeing, aesthetic enjoyment), cold freshwater habitat, wildlife habitat, preservation of biological habitats of special significance, migration of aquatic organisms, and spawning (support of high quality aquatic habitat necessary for reproduction and early development of fish and wildlife).

The discharge of 129,500 gallons of raw sewage on December 19, 2010, resulted in **below moderate harm** to the beneficial uses of Lake Tahoe. The Enforcement Policy defines below moderate as:

*"Below moderate – less than moderate threat to beneficial uses (i.e., impacts are observed or reasonably expected, harm to beneficial uses is minor)."*

The discharge occurred during severe weather conditions, when it is reasonable to assume that no recreational users would be on or in the water. Thus, it is likely that the discharge resulted in few, if any, impacts to contact recreation beneficial uses. The Lahontan Water Board is not aware of any complaints or other evidence of impact to such uses resulting from the spill.

However, the discharge did contribute nutrients to Lake Tahoe. Influent sampling conducted by the regional Tahoe Truckee Sanitation Agency (which receives untreated wastewater from NTPUD) indicates that typical raw sewage contains approximately 40 milligrams per liter (mg/L) of total nitrogen and approximately 6.6 mg/L of total phosphorus. The discharge of 129,500 gallons of raw sewage

therefore contains approximately 19.6 kilograms (43.2 pounds) of total nitrogen and approximately 3.24 kilograms (7.13 pounds) of total phosphorus. This amount of nutrient discharge can be expected to have at least a localized negative effect (i.e. increased algal growth) on Lake Tahoe's water quality and clarity that would adversely impact non-contact recreation. By contributing to the lake's overall nutrient load, it is reasonable to expect that the discharge also contributed to the degradation of clarity and color within Lake Tahoe as a whole, though the amount of degradation is not likely discernible due to the small added nutrient load compared to the lake's annual nutrient loading from all other sources.

Based on the circumstances described above, a score of **2** (two) is assigned to Factor 1 of the calculation methodology. It is important to note, however, that this score should not be considered precedential for all sewage discharges into Lake Tahoe. A similar spill under slightly different circumstances could result in a much higher level of harm to beneficial uses. For example, in July 2005, a smaller raw sewage discharge in the same area closed beaches for several days and severely restricted contact and non-contact recreation beneficial uses. Such a spill would easily qualify for a score of 4 or 5 under the current Enforcement Policy.<sup>1</sup>

**B. Factor 2: The Physical, Chemical, Biological or Thermal Characteristics of the Discharge**

This factor evaluates the degree of toxicity of the discharge by evaluating the physical, chemical, biological, and/or thermal nature of the discharge. Toxicity is the degree to which a substance can damage a living or non-living organism. Toxicity can refer to the effect on a whole organism, such as an animal, bacterium, or plant, as well as the effect on a substructure of the organism, such as a cell or an organ. A score between 0 (negligible risk) and 4 (significant risk) is assigned based on a determination of the risk or threat of the discharged material on potential receptors. Potential receptors are those identified considering human, environmental and ecosystem health exposure pathways.

The degree of toxicity of raw sewage cannot be accurately quantified. However, an SSO of this size would be expected to have a deleterious effect on the environment. Although NTPUD did not collect any water quality samples immediately after the SSO, raw sewage typically has elevated concentrations of biochemical oxygen demand (BOD), total suspended solids, oil and grease, ammonia, high levels of viruses and bacteria, trash, and toxic pollutants (such as heavy metals, pesticides, personal care products, and pharmaceuticals). These pollutants exert varying levels

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<sup>1</sup> The Enforcement Policy provides the following definitions: "4=Above moderate – more than moderate threat to beneficial uses (i.e., impacts are observed or likely substantial, temporary restrictions on beneficial uses (e.g., less than 5 days), and human or ecological health concerns)"; "5=Major – high threat to beneficial uses (i.e., significant impacts to aquatic life or human health, long term restrictions on beneficial uses (e.g., more than five days), high potential for chronic effects to human or ecological health)."

of impact on water quality and beneficial uses of receiving waters. High BOD reduces the amount of dissolved oxygen available to the biota in Lake Tahoe.

NTPUD's spill report (Attachment 1) documented at least 500 gallons of raw sewage discharged directly into a private residence. NTPUD's June 29, 2011 memo to file (Attachment 3) documents the initial damage observed to the private residence. Individual receptors could easily have come into contact with the waste discharge while it was flowing toward Lake Tahoe and when bacteria and virus counts may reasonably be expected to exist. Just one virus, bacterium or worm can reproduce to cause a serious infection, especially in individuals with impaired immune systems. These facts could suggest a significant risk for this factor.

However, the SSO occurred during a snow storm event in December 2010. Significant public health effects were likely avoided due to cold and stormy weather conditions discouraging water-contact recreation. Any bacteria contained in the discharge would not survive long in the cold weather conditions that existed at the time of discharge, and likely would not impact wildlife or human health in Lake Tahoe. Due to storm conditions causing local mixing of Lake Tahoe waters near the point of discharge, biological impacts from high BOD concentrations normally associated with raw sewage were likely avoided.

The characteristics of the discharged material therefore posed an **above-moderate** risk or threat to potential receptors. The Enforcement Policy defines above-moderate as:

*“Discharged material poses an above-moderate risk or a direct threat to potential receptors (i.e., the chemical and/or physical characteristics of the discharged material exceed known risk factors and/or there is substantial concern regarding receptor protection).”*

The high degree of toxicity in untreated wastewater poses a direct threat to human and ecological receptors. Accordingly, a score of **3** (three) is assigned to Factor 2.

### C. Factor 3: Susceptibility to Cleanup or Abatement

Pursuant to the Enforcement Policy a score of 0 is assigned for this factor if 50 percent or more of the discharge is susceptible to cleanup or abatement. A score of one is assigned if less than 50 percent or more of the discharge is susceptible to cleanup or abatement.

NTPUD immediately expended efforts to cease the discharge. However, 130,000 gallons of raw wastewater still discharged from the pump station. Of the 130,000 gallons discharged, 500 gallons (0.4 percent) was recovered after flowing into a private residence. Because less than 50 percent of this SSO discharge is susceptible to cleanup and abatement, a score of **1** is assigned to this factor.

## **Step 2: Assessments for Discharge Violations**

Water Code section 13385, subdivision (c), allows civil liability to be assessed on a daily basis and on a per gallon basis for any amount discharged but not cleaned up in excess of 1,000 gallons. Civil liability may be assessed in an amount up to \$10,000 per day of violation, and up to \$10 per gallon discharged but not cleaned up in excess of 1,000 gallons.

The Enforcement Policy provides that the initial liability amount shall be determined on a per day and a per gallon basis using the Potential for Harm score from Step 1 in conjunction with the Extent of Deviation from the Requirement of the violation. (See Enforcement Policy, Tables 1 and 2.)

### **A. Extent of Deviation from the Requirement**

Section 301 of the Federal Water Pollution Control Act (33 U.S.C. § 1311) (Clean Water Act) and Water Code section 13376 prohibit the discharge of pollutants to waters of the United States except in compliance with a National Pollutant Discharge Elimination System (NPDES) permit.

The *Water Quality Control Plan for the Lahontan Region* (Basin Plan), adopted pursuant to Water Code section 13243, contains the following prohibitions:

*“The discharge of treated or untreated domestic sewage, garbage or other solid wastes, or any other deleterious material to the surface waters of the Lake Tahoe Basin is prohibited.”* [Basin Plan, at p. 5.2-2 (see also p. 4.1-1).]

*“The discharge, attributable to human activities, of solid or liquid waste materials, including soil, silt, clay, sand, and other organic and earthen materials, to the surface waters of the Lake Tahoe Basin, is prohibited.”* [Basin Plan, at p. 5.2-3.]

Water Code section 13950 prohibits the disposal of municipal waste to surface or ground water in the Lake Tahoe Basin, and declares waste disposal within the Basin to be a public nuisance. Section 13950 is incorporated into the Basin Plan at p. 5.2-2.

State Water Board Order No. 2006-0003-DWQ prohibits, “Any SSO that results in a discharge of untreated or partially treated wastewater to waters of the United States...” and “Any SSO that results in a discharge of untreated or partially treated wastewater that creates a nuisance as defined in California Water Code Section 13050(m)...” (State Water Board Order No. 2006-0003-DWQ, Order Nos. C.1 and C.2.)

NTPUD discharged 130,000 gallons of raw sewage onto private property, of which approximately 129,500 gallons entered the waters of the United States (Lake Tahoe), without a permit. Such discharges are expressly prohibited under the Clean Water Act, the California Water Code, and the Basin Plan. The discharge also created a nuisance by crossing public streets, flooding the interior of a private residence and damaging private property, and by entering Lake Tahoe. Thus, the discharge is a major deviation from prescribed requirements. The calculation methodology defines a major deviation as,

*“The requirement has been rendered ineffective (e.g., discharger disregards the requirement, and/or the requirement is rendered ineffective in its essential functions).”*

The SSO rendered the prohibitions on discharging raw sewage to waters of the United States and creating a nuisance ineffective in their essential functions. The prohibitions would be effective only if no SSO had occurred.

Accordingly, based on the Potential for Harm score of 6 and major deviation from the requirements, the per-gallon and per-day factors for the discharge are both **0.22**.

#### B. Initial Amount of ACL

The initial base liability amount for the discharge is calculated by multiplying and adding:

$$\begin{aligned} & (\text{per gallon factor}) \times (\text{gallons discharged but not cleaned up over 1000 gallons}) \times \\ & (\text{maximum per gallon liability}) + (\text{per day factor}) \times (\text{days of violation}) \times (\text{maximum per} \\ & \text{day liability}) \\ & = \text{Initial Base Liability} \end{aligned}$$

$$(0.22) \times (128,500 \text{ gallons}) \times (\$10/\text{gallon}) + (0.22) \times (1 \text{ day}) \times (\$10,000/\text{day}) =$$

**\$284,900**

Water Code section 13385, subdivision (c)(2), provides a maximum liability here of \$10 for each gallon discharged but not cleaned up above 1,000 gallons. The Enforcement Policy notes that a \$2 per gallon liability may apply in some circumstances, e.g., for high volume discharges involving wet weather flows. However, where a reduced per gallon amount “results in an inappropriately small penalty, such as dry weather discharges or small volume discharges that impact beneficial uses, a higher amount, up to the maximum per gallon amount, may be used.” (Enforcement Policy, at p. 14.)

The Lahontan Water Board interprets the Enforcement Policy’s high volume discharge provision to apply where storm flows directly cause a spill and/or significantly dilute the discharge. The maximum \$10 per gallon liability is appropriate here because the discharge was not caused by wet weather flows. Moreover, storm flows, if any, did not significantly dilute the discharge.

The discharge occurred during a snowstorm that caused a commercial power failure, but the direct cause of the discharge was an electrical failure within the emergency generator set and fuel system day tank equipment installed during June 2010. This equipment was supposed to keep the Dollar Hill Pump Station operating during commercial power failures, but failed here due to inappropriate design, installation, operation or maintenance. The same equipment failure and spill easily could have happened during a dry weather commercial power failure caused, for example, by windblown trees or wildfire affecting power lines. It was mere coincidence that a snowstorm caused the first extended commercial power failure at Dollar Hill Pump Station following the June 2010 installation work. NTPUD should not benefit from this coincidence by receiving a penalty of less than \$10 per gallon.

The December 19, 2010 snowstorm likely did not create significant immediate surface water runoff. Even if it had, the NTPUD system is not designed to collect or transport storm water runoff, and would not be expected to contain significant amounts of inflow or infiltration at the time of the spill. NTPUD's July, 2009, Main Sewer Pump Station Master Plan notes that during May 2008 rain events, up to 41percent of flows measured at Dollar Hill Pump Station may have been attributable to the inflow of storm water through direct connections and the infiltration of groundwater through defects in sewer pipes or manholes. (NTPUD Main Sewer Pump Station Master Plan, at <http://www.ntpud.org/master-plans.php> [as of March 9, 2012], at Technical Memorandum 2, pp. 22-31.) The May 2008 flows represent the maximum amount of storm water inflow and infiltration described in the Master Plan. The Lahontan Water Board notes that spring rain events such as those measured in the Master Plan coincide with the snowmelt season, when groundwater levels in the Tahoe Basin can be expected to be the highest of any time of year. Unlike a rainstorm during snowmelt season, a snowstorm during snow accumulation season would not be expected to correlate with significant amounts of surface inflow or groundwater infiltration. Thus, it is reasonable to assume that the discharge here was predominately undiluted raw sewage. NTPUD should receive the maximum \$10 per gallon penalty for this spill.

### **Step 3: Per Day Assessments for Non-Discharge Violations**

Non-discharge violations are not alleged in the Complaint.

### **Step 4: Adjustment Factors**

The Enforcement Policy describes three factors related to the violator's conduct that should be considered for modification of the amount of initial liability: the violator's culpability, the violator's efforts to cleanup or cooperate with regulatory authorities after the violation, and the violator's compliance history. After each of these factors is considered for the violations involved, the applicable factor should be multiplied by the proposed amount for each violation to determine the revised amount for that violation.

A. Adjustment for Culpability

For culpability, the Enforcement Policy suggests an adjustment resulting in a multiplier between 0.5 to 1.5, with the lower multiplier for accidental incidents, and the higher multiplier for intentional or negligent behavior. In this case, a culpability multiplier of **1.1** has been selected for the reasons described below:

The sewage spill occurred during a power failure to NTPUD's Dollar Hill Pump Station on December 19, 2010. The pump station's new emergency generator and original emergency generator both failed due to a lack of adequate fuel supply in the fuel system day tank associated with the two generators. NTPUD staff immediately responded to the emergency generator fault alarm and attempted to start the generators. NTPUD identified the lack of fuel in the system day tank and attempted to provide power to the day tank equipment with portable generators. The discharge occurred for approximately 3 hours during which time NTPUD staff attempted (and eventually succeeded) to provide a power source to the system day tank.

Prior to this event, NTPUD contracted with a private engineering consulting company, Stantec Consulting Inc. (Stantec), to design and inspect a new emergency generator set and fuel system day tank equipment for the Dollar Hill Pump Station. NTPUD contracted with KFC Building Concepts Inc. (KFC) to install the emergency generator set and fuel system day tank equipment that was designed by Stantec. Both Stantec and KFC subcontracted out the electrical components for the design and construction for the emergency generator set and fuel system day tank equipment. Stantec provided a final inspection of the installed equipment to ensure it was installed as designed.

In response to the spill incident, NTPUD commissioned an investigation and report on the cause and responsibility for the electrical failure and resulting sewage overflow (Attachment 1). The March 21, 2011 report concluded that Stantec did not provide the industry-level standard of care in its design of the emergency generator set and fuel system day tank equipment.

- The total connected load exceeded 80-percent of the rated circuit capacity, thereby providing inadequate electric power supply to critical equipment in accordance with typical industry standard of care.
- Remote monitoring and alarms of fuel system day tank equipment operation were not included in the final design, nor were they installed. Contract documents and equipment purchase documents indicate that such remote monitoring was to be included.
- Final inspection by Stantec did not identify deficiencies of installed equipment.

Lahontan Water Board staff provided a copy of the report to Stantec for their review and response (Attachment 4, Lahontan Water Board staff letter dated July 7, 2011). Stantec's August 12, 2011 response (Attachment 5) was provided by their electrical design subcontractor, Dinter Engineering Company (Dinter), since the investigation

report largely focused on the electrical components of the emergency generator set and fuel system day tank equipment. Stantec's response identified the cause of the sewage overflow to be improper operation and maintenance of the system and the inability of NTPUD staff to properly respond to the event, including:

- NTPUD incorrectly operated the fuel transfer pumps in manual mode as opposed to automatic mode. This contributed to tripping the circuit breaker as all three pumps cannot run simultaneously in automatic mode.
- NTPUD failed to implement standard protocol of routinely inspecting the fuel system. Dinter requested NTPUD's operation and maintenance manuals and staff training records, but did not receive them to evaluate inspection logs.
- NTPUD failed to properly test the equipment for a minimum of 30 minutes each month under load. (NTPUD previously noted that air quality regulations restricted test times to five minutes.)
- NTPUD response staff were not properly trained in the operation or troubleshooting procedures, NTPUD staff was unable to jumper their portable generator to restart the day tank supply pumps, and NTPUD staff did not use a manual hand pump that was installed with the day tank to transfer fuel to the day tank as backup.
- NTPUD's contract documents directed the design of remote monitoring systems to duplicate that of the original system – with only a generator failure alarm. The original day tank did not have remote monitoring alarms.

Lahontan Water Board staff provided a copy of the Stantec/Dinter response to NTPUD for their review and response (Attachment 6, Lahontan Water Board staff letter dated September 14, 2011). NTPUD reviewed the report and provided an October 17, 2011 rebuttal to each of the allegations made by Stantec and Dinter (Attachment 7). A significant share of the allegations from NTPUD, Stantec, and Dinter revolve around the installation and integrity of the electrical components of the emergency generator set and fuel system day tank equipment.

NTPUD and Stantec submitted significant information citing either improper installation and/or improper maintenance of the emergency generator set and fuel system day tank equipment as the cause of the electrical system failure which led to the sewage spill. In either case, the cause of the sewage spill is largely due to fallible actions of either NTPUD staff or its contractor (and subcontractor), or both.

As the owner of the Dollar Hill Pump Station, NTPUD is ultimately responsible for the proper operations and maintenance of the pump station. Therefore, a culpability multiplier of 1.1 is appropriate here.

B. Adjustment for Cleanup and Cooperation

For cleanup and cooperation, the Enforcement Policy suggests an adjustment should result in a multiplier between 0.75 and 1.5. A lower multiplier is for situations where there is a high degree of cleanup and/or cooperation and a higher multiplier is for situations where cleanup and/or cooperation is minimal or absent. In this case, a Cleanup and Cooperation multiplier of **0.75** has been selected.

NTPUD staff responded to the Dollar Hill Pump Station within eight minutes of the emergency generator fault alarm being activated. NTPUD remained on site for over six hours diagnosing the failure of the emergency generator, attempting to restart the emergency generator, providing a temporary alternative power source to the Dollar Hill Pump Station, and overseeing power restoration by the equipment supplier technician called to the site. NTPUD's quick and steadfast actions potentially reduced the amount of raw sewage that potentially spilled from the pump station.

After the SSO, NTPUD immediately cleaned up the raw sewage that flowed into a private residence and any residual remaining on surface streets. NTPUD initiated its own investigation into the cause of the spill and provided its findings to the Lahontan Water Board in its March 22, 2011 report.

C. Adjustment for History of Violations

The Enforcement Policy suggests that where there is a history of repeat violations, a minimum multiplier of 1.1 should be used for this factor. In this case, a multiplier of **0.9** has been selected based upon absence of prior violations of State Water Board Order No. 2006-0003-DWQ.

A review of the California Integrated Water Quality System (CIWQS) and Lahontan Water Board files shows a limited history of SSOs from NTPUD's sewer collection system. However, those prior SSOs were relatively small (less than 500 gallons) and were not adjudicated by Lahontan Water Board staff. The December 19, 2010 SSO is NTPUD's only Category 1 SSO (greater than 1,000 gallons) in the last four years.

**Step 5: Determination of Total Base Liability Amount**

Total Base Liability Amount of **\$211,538.25** is determined by multiplying the initial liability amount for the violation from Step 2 by the adjustment factors from Step 4:

$$\begin{aligned} (\text{Initial Base Liability}) \times (\text{Culpability}) \times (\text{Cleanup}) \times (\text{History}) &= \text{Total Base Liability} \\ (\$284,900) \times (1.1) \times (0.75) \times (0.9) &= \$211,538.25 \end{aligned}$$

### **Step 6: Ability to Pay and Ability to Continue Business**

The Enforcement Policy provides that if the Lahontan Water Board has sufficient financial information to assess the violator's ability to pay the Total Base Liability, or to assess the effect of the Total Base Liability on the violator's ability to continue in business, then the Total Base Liability amount may be adjusted downward. Similarly, if a violator's ability to pay is greater than similarly situated dischargers, it may justify an increase in the amount to provide a sufficient deterrent effect.

The Lahontan Water Board Prosecution Team has enough information to suggest that NTPUD has the ability to pay the proposed liability, so that the burden of rebutting this presumption shifts to NTPUD. NTPUD's most recent financial statement and independent auditor's report shows that, for fiscal year ending June 30, 2011, NTPUD's sewer fund had unrestricted net assets of \$8,784,341. (NTPUD's Independent Auditor's Report for Fiscal Years Ending June 30, 2011 and 2010, p. 14, at <http://www.ntpud.org/docs/accounting/Audited%20Financial%20Statements%20NTPUD%202011.pdf> [as of March 2, 2012].) This represents an increase of \$773,173 compared to the NTPUD's sewer fund unrestricted net assets for fiscal year ending June 30, 2010. (*Id.* (showing June 30, 2010, sewer fund unrestricted net assets of \$8,011,168).) This indicates NTPUD has the ability to pay the liability amount even without imposing additional assessments on its sewer ratepayers (which it also may do).

### **Step 7: Other Factors as Justice May Require**

The Enforcement Policy provides that if the Lahontan Water Board believes that the amount determined using the above factors is inappropriate, the liability amount may be adjusted under the provision for "other factors as justice may require," if express, evidence-supported findings are made. Additionally, the staff costs for investigating the violation should be added to the liability amount.

#### **a. Adjustments for Other Factors as Justice May Require**

The Lahontan Water Board Prosecution Team has determined that the proposed liability amount is appropriate. Therefore, no adjustment is being made for other factors as justice may require.

#### **b. Adjustment for Staff Costs**

The cost of Lahontan Water Board Prosecution Staff investigation to date is \$20,550, based on 137 hours of staff time at an hourly rate of \$150. As a result, the Total Base Liability is recommended to be adjusted upward by **\$20,550**, bringing the total proposed liability to **\$232,100** when rounded to the nearest one hundred dollars.

### **Step 8: Economic Benefit**

The Enforcement Policy directs the Lahontan Water Board to determine any economic benefit of the violations based upon the best available information. The Enforcement Policy suggests that the Lahontan Water Board compare the economic benefit amount to the adjusted Total Base Liability and ensure that the adjusted Total Base Liability is, at a minimum, 10 percent greater than the economic benefit amount. Doing so should create a deterrent effect and will prevent administrative civil liabilities from simply becoming the cost of doing business.

NTPUD did not derive economic benefit from not having to treat the 130,000 gallons that was discharged. NTPUD collects and transmits raw sewage to a regional wastewater treatment plant (Tahoe Truckee Sanitation Agency). NTPUD does not pay a fee for the sanitation agency to treat the sewage. Rather, the sanitation agency assesses fees directly to commercial and residential property owners and/or tenants. If anything, NTPUD incurred expenses to discharge the 500 gallons of raw sewage recovered from the impacted private residence.

Further, NTPUD did not derive economic benefit from not replacing or updating equipment. In fact, NTPUD had just completed upgrading the Dollar Hill Pump Station equipment. Total costs for the project were approximately \$400,000.

### **Step 9: Maximum and Minimum Liability Amounts**

The maximum liability amount the Lahontan Water Board may assess administratively pursuant to Water Code section 13385, subdivision (c), for NTPUD's December 19, 2010 SSO is \$10,000 for the one day of violation plus \$1,290,000 for the 129,000 gallons spilled in excess of 1,000 gallons. The total maximum liability amount is \$1,300,000.

Water Code section 13385, subdivision (c) does not establish a minimum liability. However, the Enforcement Policy requires that:

*The adjusted Total Base Liability shall be at least 10 percent higher than the Economic Benefit Amount so that liabilities are not construed as the cost of doing business and that the assessed liability provides a meaningful deterrent to future violations.*

Therefore, the minimum liability amount the Lahontan Water Board must assess is zero. The recommended liability falls within the allowable statutory range for the minimum and maximum amounts.

**Step 10: Final Liability Amount**

The Total Proposed Liability Amount is **\$232,100** based upon the considerations discussed in detail, above.

Attachments:

1. NTPUD Spill Report Dated March 21, 2011
2. Spill Volume Estimates (Appendix J to NTPUD Spill Report)
3. NTPUD June 29, 2011 Memo to File Regarding Discharge to Private Residence
4. Water Board July 7, 2011 Request for Information and Response from Stantec and Dinter
5. Stantec and Dinter August 12, 2011 Response
6. Water Board September 14, 2011 Request for Information and Response from NTPUD
7. NTPUD October 17, 2011 Response

**ATTACHMENT 1**

**NTPUD SPILL REPORT DATED MARCH 21, 2011**

**INVESTIGATION AND REPORT ON THE  
CAUSE, EXTENT, AND RESPONSIBILITY  
FOR THE  
ELECTRICAL FAILURE AND SUBSEQUENT  
SEWAGE OVERFLOW  
ON  
DECEMBER 19, 2010  
AT AND NEAR THE  
NORTH TAHOE PUBLIC UTILITY DISTRICT  
DOLLAR HILL PUMP STATION  
PLACER COUNTY, CALIFORNIA**

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**MARCH 21, 2011**

**SIGNATURE PAGE**

**THE MATERIAL AND DATA IN THIS REPORT WERE PREPARED BY OR  
UNDER THE  
DIRECTION AND SUPERVISION OF THE UNDERSIGNED.**



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C	Cashman Bid Documents for Generator Purchase
D	Dollar Standby Generator Installation Plans and Specifications
E	KFC Bid Documents for Dollar Standby Generator Installation
F	Equipment Installation Information
G	WPE Submittal #6
H	Stantec and Dinter Final Inspection Reports
I	Site Visit Photos
J	Spill Volume Estimates

## **EXECUTIVE SUMMARY**

On December 19, 2010 a severe winter storm caused commercial power to the North Tahoe Public Utility District (NTPUD) Dollar Hill Pump Station (PS) to fail. The pump station emergency backup power system attempted to start; however, it was unable to operate due to a failure in the power supply to the generator fuel system. As a result of the commercial power failure and the failure of the power to the generator fuel system, a sewage overflow occurred.

### **Extent and Impact**

The overflow on December 19, 2010 from the manhole located near 3670 North Lake Blvd., Carnelian Bay started at 14:10 and it ended approximately three hours later, at 17:06.

The terrain and weather conditions prevented any significant efforts at containment and recovery. One residence was damaged by the overflow.

The estimated volume that reached surface waters (Lake Tahoe) was 136,000 gallons. Two methods were used to determine overflow volume: (a) the data from the flow meter located in the force main that conveys sewage from the pump station to the treatment plan was analyzed and (b) a photograph of the overflowing manhole was used to estimate the rate of flow.

### **Cause**

The cause of the pump station failure was loss of power to the generator fuel system. No evidence was found that indicated failure of the generator fuel system equipment, either of the two emergency generators, or the pump station electrical system.

Specifically, the electrical components that supplied electric power to the emergency fuel system day tank equipment were undersized for this critical application.

- The power panel for the new emergency generator support systems (block heater, battery charger, ventilation louvers, and fuel system day tank) was designed with a 40 amp circuit breaker. It was constructed with a smaller, 30 amp circuit breaker. The total connected load was measured at 27.5 amps.
- The circuit providing power to the fuel system day tank equipment was designed and constructed with a 20 amp circuit breaker. The total connected load was measured at 20.1 amps.

The standard of care for ensuring adequate electric power supply to critical equipment, based on the experience of the authors, is that the total connected load should not exceed 80% of the rated capacity of the circuit.

Given the marginal size of the circuit breakers providing power to the fuel system day tank equipment, it is likely that those circuit breakers were tripped during commercial power voltage fluctuations, which resulted in loss of power to the fuel system day tank equipment. Fluctuations in commercial power voltage are common in the Tahoe area during both summer and winter conditions.

A contributory cause is that remote monitoring of the fuel system day tank equipment operation was not included in the design of this critical component when the new emergency generator system was constructed in 2010. NTPUD's pump stations are designed for unattended operation with remote monitoring. Had remote monitoring of fuel system day

tank equipment power and low fuel level been in place, the NTPUD would have been notified of the day tank equipment power failure with adequate time to respond and there would have been no overflow on December 19, 2010. Failure to provide remote monitoring of the fuel system day tank equipment did not meet either the original design intent or the design standard of care for this critical equipment.

### Responsibility

The causes of the loss of power to the fuel system day tank equipment are directly attributable to errors and omissions that occurred during the design, construction, and inspection processes. These errors and omissions were made by the professionals retained by NTPUD in 2009/10 to purchase and install a new emergency generator at the Dollar Hill PS. The roles of each of the parties involved in this project are shown on Table ES-1.

**Table ES-1: Dollar Hill Pump Station Emergency Generator Installation Project Roles**

Responsible Party	Project Planning	Equipment Purchase	Installation Design	Construction	Inspection and Acceptance
Stantec Consulting Inc. (Stantec)	X	X	X		X
Dinter Engineering Co. (Dinter) <sup>1</sup>	X	X	X		X
KFC Building Concepts, Inc. (KFC)				X	
Western Pacific Electric Inc. (WPE) <sup>2</sup>				X	
<p>Note:</p> <ol style="list-style-type: none"> <li>1. Dinter was Stantec's electrical engineering sub-consultant on this project. Dinter's exact scope of work is unknown and therefore all responsibility for project planning, design, inspection, and acceptance is attributed to Stantec in this report.</li> <li>2. WPE was KFC's electrical subcontractor on this project.</li> </ol>					

Specifically, the series of errors and omissions by the design, construction, and inspection professionals responsible for emergency generator procurement and installation include:

- The original design by Stantec failed to meet the design standard of care:
  - The fuel system day tank equipment load is shown in the contract documents as 1,000 watts while the actual total connected load was over 2,600 watts.
  - The 20 amp circuit providing power to the fuel system day tank equipment was undersized.

- There was no provision for remote monitoring of fuel system day tank equipment power or fuel level alarm status.
- WPE proposed equipment for installation that did not conform to the contract documents:
  - The contract documents specified that the panel providing power to the emergency generator support systems should be a 7.5 KVA transformer with a 40 amp capacity circuit breaker panel.
  - The WPE Submittal #6 proposed equipment with a smaller, 30 amp capacity circuit breaker panel.
- The review and approval of submittals by Stantec failed to identify equipment that did not conform to the contract documents:
  - The undersized equipment included in WPE Submittal #6 was approved by Stantec.
- Stantec failed to notify NTPUD that equipment not conforming to the contract documents had been submitted and approved.
- WPE installed the undersized equipment that was not in conformance with the contract documents.
- The final inspection performed by Stantec and Dinter failed to identify installed equipment that did not conform to the contract documents.

## 1. INTRODUCTION

On December 19, 2010 a severe winter storm caused commercial power to the North Tahoe Public Utility District (NTPUD) Dollar Hill Pump Station (PS) to fail. The pump station emergency power system attempted to start; however, it was unable to operate due to a failure in the power supply to the generator fuel system. The emergency backup power system was installed in June 2010. As a result of the commercial and emergency backup power failure, a sewage overflow occurred from a manhole located near 3670 North Lake Blvd., Carnelian Bay. The terrain and weather conditions prevented any significant efforts at containment and recovery. One residence was damaged by the overflow.

This Report presents the results of an independent investigation conducted into the December 19, 2010 sewage overflow at the request of the NTPUD. The investigation team consisted of John Larson, P.E. of Larson Consulting, and William Ettlich, P.E. of HDR Engineering. Mr. Larson is a professional Mechanical Engineer in California with over 44 years of experience. Mr. Ettlich is a professional Electrical and Control Systems Engineer in California with over 52 years of experience. Their qualifications are included as Appendix A.

The information presented in this Report is based on review and analysis of written and electronic information provided by NTPUD, interviews with NTPUD employees, interviews with Cashman Equipment Company employees, and three site visits to the Dollar Hill PS.

### 1.1. Purpose

This independent investigation into the December 19, 2010 sewer overflow event was conducted to (1) determine the cause of the overflow, (2) to estimate the volume of the overflow, (3) to assess the responsibility for the events leading to the overflow, and (4) to identify any actions needed to prevent recurrence of this event.

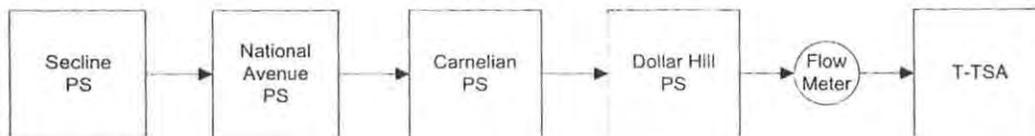
## 2. ABBREVIATIONS AND ACRONYMS

amp	Amperes
Dinter	Dinter Engineering Co.
FS	Fuel supply piping
FM	Flow meter
FR	Fuel return piping
gpm	Gallons per minute
hp	Horsepower
KFC	KFC Building Concepts, Inc.
KW	Kilowatts
KVA	Kilo volt amperes
NTPUD	North Tahoe Public Utility District
PS	Pump station
SCADA	Supervisory Control and Data Acquisition system
Stantec	Stantec Consulting Inc.
Surface Waters	Term used to indicate "Waters of the State"
T-TSA	Tahoe-Truckee Sanitation Agency
WPE	Western Pacific Electric, Inc.

### 3. BACKGROUND

NTPUD operates a sanitary sewer system that serves the north shore communities of Agate Bay, Brockway Vista, Carnelian Bay, Cedar Flat, Kings Beach, Tahoe Vista, and Agate Bay. The NTPUD sewer system consists of 94 miles of gravity sewers, 6.3 miles of force mains, and 18 pump stations (4 large pump stations and 14 lift stations). The four largest pump stations include Secline (Kings Beach), National Avenue (Tahoe Vista), Carnelian (Carnelian Bay), and Dollar Hill (Dollar Point). These pump stations are shown schematically on Figure 1. All of the pump stations and lift stations are designed for unattended operation and are remotely monitored using a Supervisory Control and Data Acquisition (SCADA) system.

**Figure 1: Schematic Diagram of NTPUD Main Pump Stations**



The wastewater flows from NTPUD are conveyed via a force main to the Tahoe Truckee Sanitation Agency (T-TSA) for treatment and disposal. The force main, which is just downstream of the Dollar Hill PS, has a flow meter that is used by T-TSA for billing purposes.

The Dollar Hill PS currently consists of two underground package pump stations, two wet wells, and a support building. The Dollar Hill Main PS was originally built in 1969 and has three pumping units. The Dollar Hill Addition PS was built in 1971 and has one pumping unit. The pump sizes and capacities are shown on Table 1. The support building encloses the electrical and control equipment, support systems, and two emergency generators (one 400 KW generator installed in 1969 and one 600 KW generator installed in 2010).

**Table 1: Dollar Hill PS Pump Information**

Pump #	Year Installed	Motor Size, hp	Operating Point <sup>1</sup>	
			Flow, gpm	Head, feet
1	1985	200	1,582	238
2	1969	350 <sup>2</sup>	3,100 <sup>3</sup>	226
3	1995	100	1,790 <sup>4</sup>	235 <sup>4</sup>
4	1971	250 <sup>5</sup>	1,678	231

Notes:

- Pump performance data from wet well draw down tests conducted during Main Sewer Pump Station Master Plan project.
- Pump #2 consists of two pumps operating in series powered by one 350 horsepower motor.
- The flow rate observed with Pump #2 in operation on December 19, 2010 was 2,750 gpm.
- No information available from wet well draw down test. Original design data shown.
- Pump #4, which is located in the Dollar Hill Addition PS, consists of two pumps operating in series with each pump powered by a 125 horsepower motor.

#### 4. DOLLAR HILL PS EMERGENCY GENERATOR PROJECT

NTPUD began an evaluation of the capacity and condition of its four large pump stations in 2008. The key dates, parties, and activities as they relate to the Dollar Hill PS are shown in Table 2.

**Table 2: Dollar Hill PS New Emergency Generator Installation Timeline**

Date	Activity
April 2008	Stantec Consulting Inc. (Stantec) was selected to prepare a Main Sewer Pump Station Master Plan. Stantec's scope of work was amended to include the Dollar Hill PS emergency generator options report and generator pre-purchase specifications. Stantec informed NTPUD that Dinter Engineering Co. (Dinter) would be its electrical engineering sub-consultant on this project. (See Appendix B for Stantec contract documents and Appendix C for the generator purchase documents.)
September 2009	Cashman Equipment Co. (Cashman) was awarded a contract to provide a new emergency generator set and fuel system day tank equipment for the Dollar Hill PS. Cashman's bid was based on the equipment specifications prepared by Dinter (See Appendix C for Cashman Bid Documents.)
February 2010	KFC Building Concepts, Inc. (KFC) was awarded a contract to install the new emergency generator set and fuel system day tank equipment in the Dollar Hill PS. KFC's bid was based on the installation plans and specifications prepared by Stantec and Dinter. (See Appendix D for installation plans and specifications).  KFC's bid included Western Pacific Electric, Inc. (WPE) as its electrical subcontractor. See Appendix E for KFC Bid Documents.
February 2010 - June 2010	KFC/WPE completed structural, mechanical, and electrical modifications to the Dollar Hill PS and installed the new emergency generator and fuel system day tank equipment.
June 2010	Stantec and Dinter conducted a final inspection of the new emergency generator project on June 15, 2010. See Appendix H for final inspection reports.  NTPUD issued Notice of Completion for Dollar Hill PS Emergency Generator Installation project on June 23, 2010.

The Main Sewer Pump Station Master Plan (Master Plan) projected future flows at each of the four large pump stations. The peak flow at the Dollar Hill PS was projected to be 3,600 gallons per minute during 2029 flood flow conditions. The Master Plan recommended that the four existing pumping units be replaced with 150 horsepower units and that three pumps would be required to meet the flood flow condition. Dinter's Generator Options Report estimated the peak electrical load to be

590 KW with three pumps operating. The July 2009 Master Plan recommends “the District upgrade the existing emergency power capacity (at the Dollar Hill PS) by retaining the existing generator to service normal operational loads and by adding a second generator to provide emergency power during peak flow periods.”

NTPUD implemented the recommendations from the Master Plan starting with the purchase of a new 600 KW generator in September 2009. The project to install the new generator was completed in June 2010. The roles of each of the parties in the Dollar Hill PS Emergency Generator Installation Project are shown on Table 3.

**Table 3: Dollar Hill PS Emergency Generator Installation Project Roles**

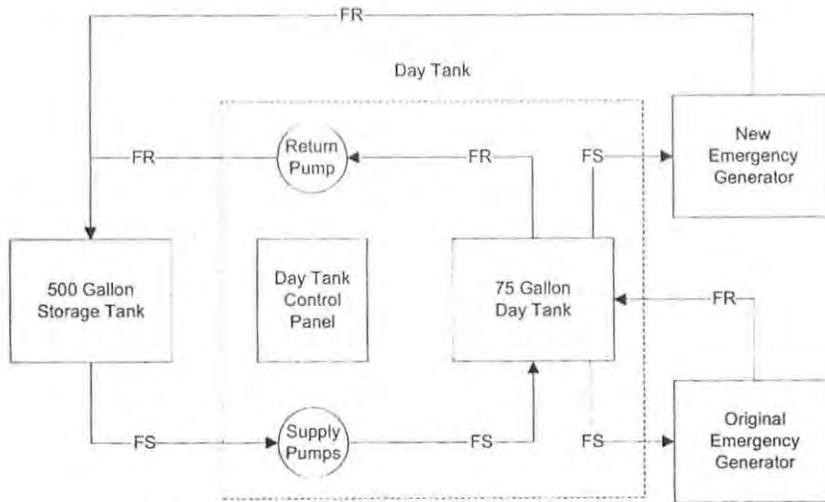
Responsible Party	Project Planning	Equipment Purchase	Installation Design	Construction	Inspection and Acceptance
Stantec Consulting Inc. (Stantec)	X	X	X		X
Dinter Engineering Co. (Dinter) <sup>1</sup>	X	X	X		X
KFC Building Concepts, Inc. (KFC)				X	
Western Pacific Electric Inc. (WPE) <sup>2</sup>				X	
Note: 1. Dinter’s exact scope of work is unknown; therefore, all responsibility for project planning, design, inspection, and acceptance is attributed to Stantec in this Report. 2. WPE was KFC’s electrical subcontractor on this project.					

## 5. DOLLAR HILL PS EMERGENCY GENERATOR FUEL SYSTEM

The Dollar Hill PS generator fuel system consists of a 500 gallon external fuel storage tank, a single 75 gallon capacity day tank serving both emergency generators, fuel supply and return piping, and appurtenances. The fuel flow to each generator irrespective of load is approximately 60 gallons per hour, which exceeds fuel consumption rates. Excess fuel flow is used for cooling the fuel system components. The unburned fuel from the original emergency generator is returned to the day tank and the unburned fuel from the new emergency generator is returned to the fuel storage tank. The generator fuel supply system is shown schematically on Figure 2.

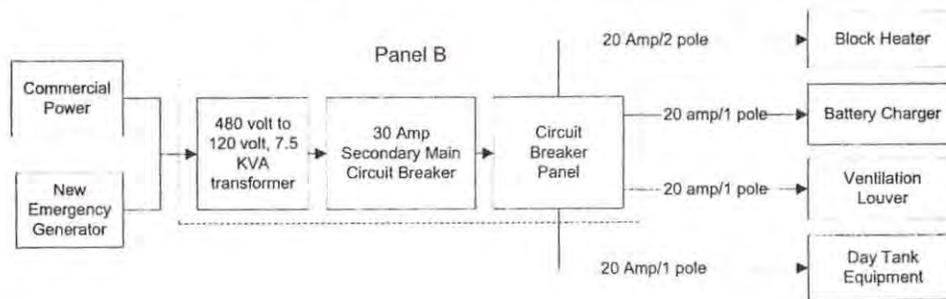
The terminology used in Figure 2 is: FS refers to fuel supply piping and FR refers to fuel return piping.

**Figure 2: Schematic Diagram of Emergency Generator Fuel System**



The power to the new emergency generator support systems (block heater, battery charger, ventilation louvers, and fuel system day tank equipment) is provided through Panel B (see Appendix D for electrical drawings), which consists of a transformer and a circuit breaker panel combined into one unit. The electrical supply to the new emergency generator support systems is shown on Figure 3 in the “as constructed” configuration that existed on December 19, 2010. In this configuration, the circuit breaker panel capacity is 30 amps and a single 20 amp circuit provides electric power to the fuel system day tank equipment

**Figure 3: Schematic Diagram of “As Constructed” Generator Fuel System Electrical Supply**



## 6. EMERGENCY GENERATOR OPERATION PRIOR TO DECEMBER 19, 2010

NTPUD staff tested each of the two Dollar Hill PS emergency generators monthly to ensure that they were in operating condition. The dates and operating times for both emergency generators are shown on Table 4.

**Table 4: Dollar Hill PS Emergency Generator Operating Times**

Date	New Generator		Original Generator		Comments
	Run Time Total, hours	Run Time, hours	Run Time Total, hours	Run Time, hours	
6/23/10	9.6	0.2	625.6	0.0	
7/16/10	9.7	0.1	625.7	0.1	
7/18/10	9.8	0.1	625.8	0.1	Monthly exercise
8/2/10	9.9	0.1	625.9	0.1	Monthly exercise
8/10/10	9.9	0.0	626.5	0.6	
8/18/10	10.1	0.2	626.5	0.0	
9/25/10	10.2	0.1	626.5	0.0	Monthly exercise
10/25/10	10.3	0.1	626.6	0.1	Monthly exercise
11/22/10	10.4	0.1	626.7	0.1	Monthly exercise
12/17/10	10.6	0.2	626.8	0.1	Monthly exercise conducted early in preparation for anticipated storm
Total Run Time as of 12/17		1.2		1.2	
Note: Generator run time data taken from pump station inspection logs.					

Between June 23 and December 17 the generator run times totaled 1.2 hours for the new generator and 1.2 hours for the original generator. The generators were tested under “no load” conditions, which would have resulted in the new generator pumping approximately 72 gallons of fuel from the day tank and the original generator consuming approximately 4 gallons of fuel from the day tank.

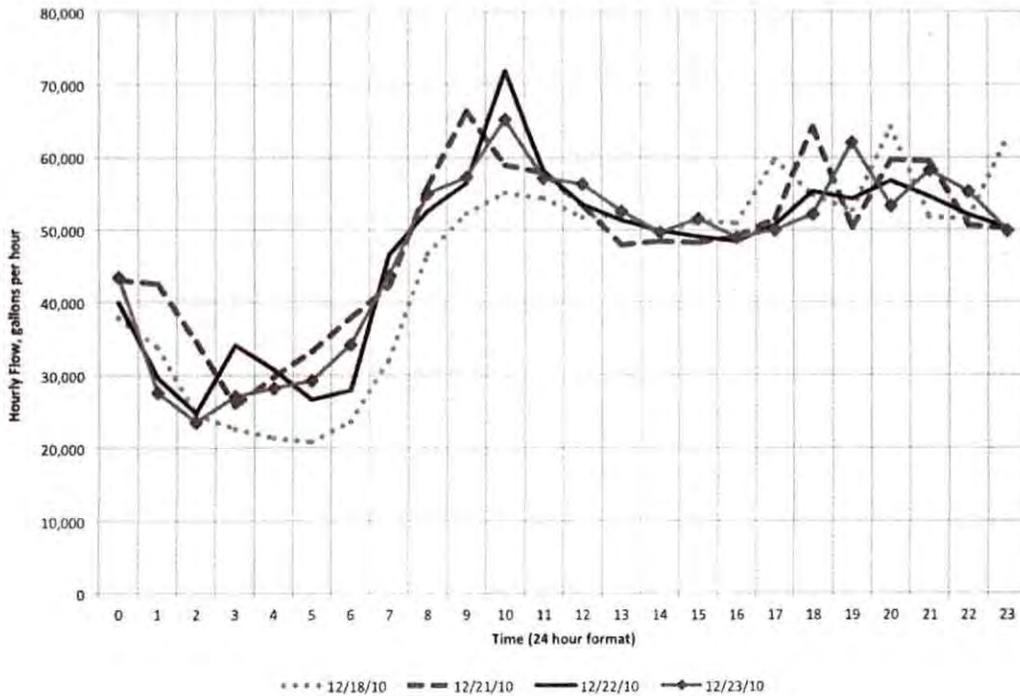
The estimated fuel volume removed from the day tank between June 23 and December 17, 76 gallons, approximates the 75 gallon capacity of the day tank.

## 7. DOLLAR HILL PS FLOW CONDITIONS DURING DECEMBER 18-23, 2010

The Dollar Hill PS force main discharges into the Dollar Hill Flow Meter. It consists of a Palmer-Bowlus Flume with an ultrasonic level sensor. The flows are recorded by the NTPUD SCADA system. An analysis of the SCADA data indicates that the average daily flow during the week beginning December 18, 2010 was 810 gpm and that the peak hourly flow was 1,187 gpm. These flows were well within the capacity of the Dollar Hill PS.

The hourly flows from the NTPUD SCADA for December 18-23, 2010 are shown on Figure 4. The SCADA system failed after the December 19 spill event had ended due to damage sustained as the result of voltage fluctuations associated with the commercial power failures that occurred on the evening of December 19. SCADA operation was restored by mid-day on December 20.

**Figure 4: Dollar PS Hourly Flowrate for December 18 and 21-23, 2010**



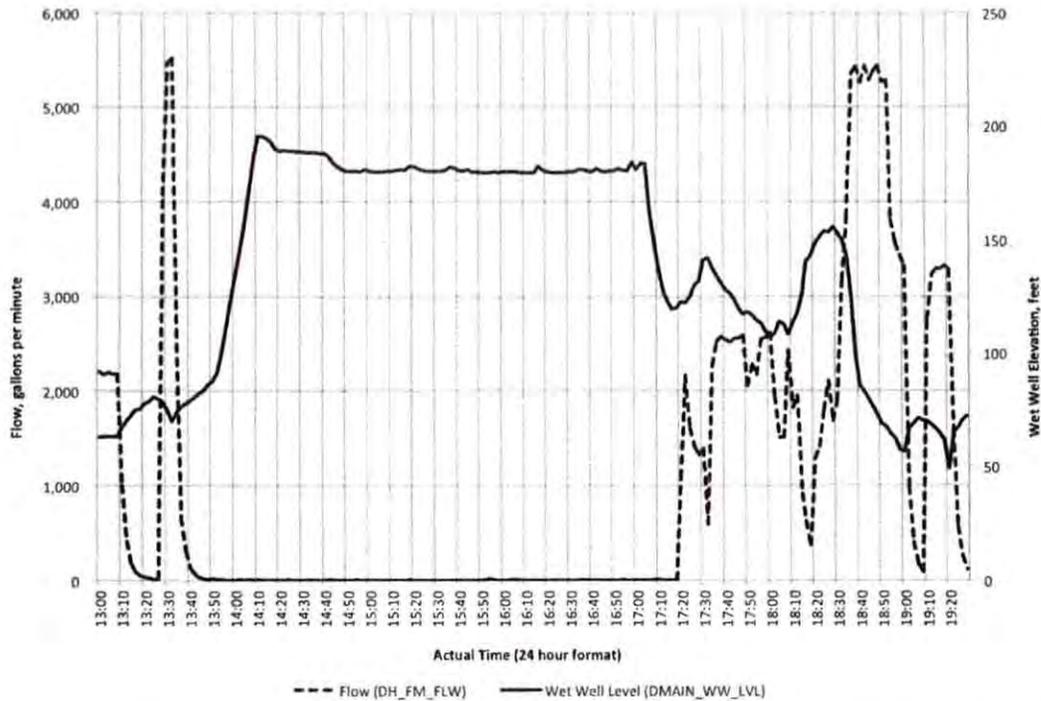
## 8. DECEMBER 19, 2010 EVENT TIMELINE AND NARRATIVE

The December 19 storm resulted in approximately two feet of wet, heavy snow during the late morning hours. The heavy snows caused widespread loss of commercial power in the NTPUD service area starting at approximately noon. NTPUD staff was on duty as the result of the earlier power outages. The series of events, starting with the loss of power at the Dollar Hill PS, as reconstructed from SCADA, is shown in Table 5. The Dollar Hill flow meter and Dollar Hill PS wet well level data for this time period are shown on Figure 5.

**Table 5: December 19, 2010 Event Timeline from SCADA**

<b>Time</b>	<b>Activities</b>
13:06	Flow stopped at Dollar Hill FM (see Figure 5)
13:06	Dollar Hill PS Wet Well Level rising (see Figure 5)
13:10	Dollar Hill PS Power Failure Alarm – indicating that the automatic transfer switch transferred to on-site emergency power which would have resulted in the new emergency generator starting
13:12	Dollar Hill PS Emergency Generator Fault Alarm - indicating that the new emergency generator stopped
13:20	Dollar PS Building Entrance Alarm – indicating NTPUD operator arrived on site
13:22	Flow started at Dollar Hill FM – indicating that the NTPUD operator started the original emergency generator and started Pump #2
13:30	Flow stopped at Dollar Hill FM – indicating that the original emergency generator and Pump #2 had stopped
14:10	Dollar PS Wet Well Level constant at elevation 195 (see Figure 5) - indicating the spill started from the manhole at 3670 North Lake Blvd.
17:06	Dollar PS Wet Well Level falling (see Figure 5) - indicating pumping started
19:00	Dollar PS Wet Well Level returns to normal - indicating end of stored flows from upstream pump stations
19:14	Dollar PS Building Exit Alarm – indicating NTPUD staff left the pump station
19:28	SCADA data ends due to voltage surge associated with ongoing commercial power outages
Note: The time shown has been corrected because the SCADA clock is six minutes fast.	

**Figure 5: Dollar Hill Flow Meter and Dollar Hill PS Wet Well Level Data for December 19, 2010 (13:00 to 19:30)**



The following narrative of the event is based on interviews with NTPUD and Cashman staff. The sequence of events was:

1. Norm Moore (Moore) was in the NTPUD offices on December 19 monitoring the SCADA system as the result of the commercial power failures that had occurred earlier in the day.
2. Moore received the Dollar Hill PS emergency generator fault alarm and immediately called Joe Steck (Steck) to respond to the pump station.
3. Steck arrived at the Dollar Hill PS and observed that the new emergency generator had stopped and that the generator control panel indicated that it was in "fault" status. There was no indication of the cause of the generator fault.
4. Steck started the original emergency generator and, when it was running, started the largest pump, Pump #2.
5. The original emergency generator stopped after eight minutes of operation. Steck diagnosed the problem as no fuel in the fuel system day tank and he noted that the 20 amp circuit breaker feeding the day tank from Panel B was in the tripped position.
6. Steck attempted to provide power to the day tank equipment using a 1 KW portable generator with negative results.
7. Moore called Cashman to dispatch a technician for assistance.
8. Other NTPUD staff attempted to provide power to the day tank equipment using a 3.5 KW portable generator, with negative results.

9. Steck transported a 100 KW portable generator from the NTPUD yard to the Dollar Hill PS. Upon arrival, he and other NTPUD staff wired it directly to the Pump #3 starter. Pump #3 started and the wet well level fell, ending the overflow event.
10. The Cashman technician arrived, restored power to the day tank equipment using a temporary feed from the 100 KW portable generator, purged the air from the fuel system piping to the new generator, and restored operation.
11. NTPUD staff and the Cashman technician departed the site with the new generator and the day tank operating properly.

NTPUD staff returned to the Dollar Hill PS the morning of December 20. The pump station was operating on commercial power. Both the 30 amp secondary main circuit breaker in Panel B and the 20 amp circuit breaker that provided power to the fuel system day tank equipment were in the tripped position and the day tank was full of fuel. This indicates that the “as constructed” conditions in Panel B were insufficient to meet the electrical power demands of the generator support systems during conditions when the commercial power supply voltage is unstable.

WPE sent an electrician to the Dollar Hill PS on the morning of December 20 in response to calls from NTPUD. The WPE electrician, on his own initiative, added a second 20 amp circuit and circuit breaker between Panel B and the fuel system day tank equipment. In addition, he replaced the 30 amp secondary main circuit breaker in Panel B with a 40 amp circuit breaker and he replaced the original 20 amp circuit breaker feeding the fuel system day tank equipment with a new 20 amp circuit breaker<sup>1</sup>.

None of the circuit breakers in Panel B have tripped in the three months since the changes made by WPE on December 20, 2010; however, Panel B is operating outside its rated capacity (a 40 amp secondary main circuit breaker is installed in Panel B that is labeled “Maximum size of secondary breaker – 30 amps”).

## 9. INVESTIGATION AND TESTING

The authors inspected the Dollar PS facilities on January 27, 2011. This inspection focused on the emergency generators and their support systems. Particular attention was focused on the “as designed”, “as constructed”, and “as modified” generator fuel supply system. The observations and findings from this inspection were:

- Panel B was specified to be a 7.5 KVA transformer with a 40 amp capacity circuit breaker panel with one 20 amp feed to the day tank control panel (see Appendix D, Stantec Drawing E2.2).
- WPE Submittal #6 (see Appendix G) included manufacturers literature indicating that Panel B would be a 7.5 KVA transformer with a 30 amp capacity circuit breaker panel. Stantec (Dinter) approved this submittal (see Appendix G).

---

<sup>1</sup> The original Panel B circuit breakers (30 amp secondary main breaker and 20 amp breaker) in the fuel system day tank equipment feed were tested in the panel under a variety of load conditions on February 17, 2011 and were determined not to be defective.

- WPE installed a 7.5 KVA transformer with a 30 am capacity circuit breaker panel.
- The final inspection by Stantec and Dinter did not identify that Panel B did not meet the contract documents.
- SCADA monitoring contacts were specified in the fuel system day tank equipment purchase documents; however, remote monitoring of day tank equipment was not included in the installation design nor in the installation. NTPUD staff added SCADA monitoring of the day tank equipment power supply and low fuel alarm on December 20.

Subsequent analysis of the electrical loads connected to Panel B and concerns regarding the performance of the original circuit breakers (removed by WPE on December 20) caused the authors to request further inspections and tests. The original circuit breakers were requested from and returned by WPE. Panel B was configured back to the original “as constructed” condition for testing on February 17, 2011. The “as constructed” configuration included removal of the second power feed to the fuel system day tank equipment and re-installation of the original circuit breakers in Panel B: the original 30 amp secondary main breaker between the transformer and the circuit breaker panel and the original 20 amp circuit breaker in the circuit that feeds the fuel system day tank equipment. The observations and findings from these two site visits are:

- The Panel B test conditions were:
  - The block temperature in the new emergency generator was lowered to approximately 90 degrees Fahrenheit by turning off the block heater for approximately one hour.
  - The fuel system day tank level was reduced to below the 75% and the day tank control was placed in the manual position. In this configuration both fuel supply pumps ran continuously and the fuel return pump cycled on for approximately 40 seconds every two minutes (see Figure 6).
- The Panel B test results were:
  - The total electrical load to Panel B with all connected equipment (block heater, battery charger, ventilation louvers, and fuel system day tank equipment) in operation was 10.5 amps Phase A and 27.5 amps on Phase B. This exceeded the Stantec design (see Appendix D, Drawing E1.2) of 21 amps on Phase B (see Figure 7).
  - The total electrical load from the fuel system day tank, with three fuel pumps operating, was 20.1 amps. This exceeded the Stantec design (see Appendix D, Drawing E 1.2) of 1,000 watts or 8.3 amps at 120 volts.
  - Panel B was operated in this configuration for approximately 30 minutes. Neither the 30 amp secondary main breaker nor the 20 amp breaker feeding the fuel system day tank equipment tripped.

- Additional electrical loads were added to the fuel system day tank equipment feed circuit in order to evaluate the operation of the original circuit breakers.
  - The 20 amp breaker tripped after five minutes at 26.1 amps. This performance was within the design time-current envelop for this circuit breaker.
- No problems were observed during the internal inspection of the fuel system day tank.

**Figure 6: Day Tank Control Panel in Manual Mode with Three Fuel Pumps Operating**



It is apparent from the testing that Stantec's design underestimated the electrical loads associated with the emergency generator support systems: the electrical load on Phase B at 30 amp secondary main breaker was 27.5 amps and the electrical load at the 20 amp fuel system day tank equipment circuit breaker was 20.1 amps. It is the opinion of the authors that proper design of circuits supporting critical equipment such as the emergency generator support systems would be to provide a circuit with 20% greater current capacity than the total connected load. In this case, installing a 30 amp circuit breaker panel to feed the emergency generator support systems did not meet the design standard of care for this critical equipment. In addition, providing a 20 amp circuit to feed the fuel system day tank equipment did not meet the design standard of care for this critical equipment.

While the testing that was conducted on February 17, 2010 was not able to demonstrate the tripping of the circuit breakers that caused the loss of power to the generator fuel system, it was conducted under stable commercial power conditions. Voltage conditions which may have existed in June 2010 and definitely existed on December 19, 2010 (based on NTPUD staff observations) reasonably explain the intermittent tripping of the two marginally sized circuit breakers (the secondary main circuit breaker feeding Panel B and the circuit breaker feeding the fuel system day tank equipment).

**Figure 7: Fuel System Day Tank Equipment Current (amps) with Three Fuel Pumps Operating**



## **10. SPILL CAUSE**

The primary and contributory causes of the December 19, 2010 overflow are:

### **10.1. Primary Cause: Emergency Generator Fuel System Power Failure due to Design, Construction, and Inspection Errors**

Based on fuel pumping and consumption rates and emergency generator run times (Section 7), it is likely that power to the fuel system day tank equipment originally failed circa June 2010. Fuel was either pumped out of the day tank or consumed when the two emergency generators were tested each month. With no power to the fuel supply pumps, the fuel was not replaced and there was little or no fuel left in the day tank on December 19, 2010.

The primary cause of the overflow was the inability of the backup power system to supply power to the pump station when the commercial power failed. This condition resulted from the loss of power to the generator fuel system that was caused by a series of errors and omissions that occurred during the design, construction, and inspection of the Dollar PS Emergency Generator Installation Project during 2009/10. These errors and omissions can be attributed to actions or omissions of the design, construction, and inspection professionals retained by NTPUD.

Specifically, the series of errors and omissions by the design, construction, and inspection professionals responsible for emergency generator procurement and installation include:

- The original design by Stantec failed to meet the design standard of care:
  - The fuel system day tank equipment load is shown in the contract documents as 1,000 watts while the actual total connected load was over 2,600 watts.
  - The 20 amp circuit providing power to the fuel system day tank equipment was undersized.
  - There was no provision for remote monitoring of fuel system day tank equipment power or fuel level alarm status.
- WPE proposed equipment for installation that did not conform to the contract documents:
  - The contract documents specified that the panel providing power to the emergency generator support systems should be a 7.5 KVA transformer with a 40 amp capacity circuit breaker panel.
  - The WPE Submittal #6 proposed equipment with a smaller, 30 amp capacity circuit breaker panel.
- The review and approval of submittals by Stantec failed to identify equipment that did not conform to the contract documents:
  - The undersized equipment included in WPE Submittal #6 was approved by Stantec.
- Stantec failed to notify NTPUD that equipment not conforming to the contract documents had been submitted and approved.
- WPE installed the undersized equipment that was not in conformance with the contract documents.
- The final inspection performed by Stantec and Dinter failed to identify installed equipment that did not conform to the contract documents.

#### **10.2. Contributory Cause: Failure to Provide SCADA Monitoring of Day Tank**

The fuel system day tank equipment is a critical element of the Dollar Hill PS backup power supply as it is the only source of fuel to both emergency generators. The plans for the installation of the new generator prepared by Stantec did not provide for SCADA monitoring of the fuel system day tank equipment nor did it provide any aids to the pump station operators in identifying problems as they occurred.

It is the opinion of the authors that at least two fuel system day tank equipment alarms should have been connected to SCADA: loss of power and low fuel level. Had these alarms been in place using the "SCADA monitoring contacts" provision included in the fuel system day tank equipment purchase specification (see Appendix C), the loss of power to the day tank equipment and/or low day tank fuel level would have been detected remotely and there would have been no overflow. NTPUD installed those alarms in December 20, 2010 in order to prevent a recurrence of the December 19 event.

## 11. SPILL VOLUME ESTIMATE

Two methods were used to estimate the volume of the spill. The first method was based on the Dollar Hill Flow Meter (DH\_FM\_FLW) data from SCADA and the second method was based on a photo of the overflowing manhole. The estimated volume that reached surface waters is 136,000 gallons. The estimates ranged from 132,000 to 136,000 gallons.

### 11.1. Method 1: Dollar Hill Flowmeter Data

The details for this estimate are included in Appendix J. The bases for the estimated spill volume are:

Unaccounted for Volume	136,330 gallons
Volume Recovered	500 gallons
Percolation/Evaporation	500 gallons
Total Reaching Surface Waters (rounded up)	136,000 gallons

### 11.2. Method 2: Overflowing Manhole Characteristics

The details for this estimate are included in Appendix J. The bases for the estimated spill volume are:

Start Time	14:10
End Time	17:06
Duration	176 minutes
Estimated Flow Rate	753 gpm
Volume Spilled	133,000 gallons
Volume Recovered	500 gallons
Percolation/Evaporation	500 gallons
Total Reaching Surface Waters	132,000 gallons

## 12. RECOMMENDATIONS

The recommendations to prevent this event from recurring and to support the NTPUD in a more effective response to any emergency at the Dollar Hill PS are:

1. Install a warning sign stating that the 480 volt feed to Panel B must be de-energized at its source prior to working in the panel.
2. Monitor fuel system day tank power supply status and low fuel alarm using SCADA (completed by NTPUD).
3. Replace Panel B with a 40 amp capacity unit as specified in the original design.
4. Provide two 20 amp feeds to fuel system day tank equipment (completed by WPE).
5. Install an external filling station so that fuel can be delivered directly to the day tank in the event that the day tank control panel, pumps, or piping fails.
6. Install locks on the 500 gallon storage tank filler and external fuel valves to prevent tampering/vandalism (completed by NTPUD).

7. Test the integrity of the fuel supply piping between the day tank and the emergency generators using both pressure and vacuum tests as recommended in the Caterpillar Application and Installation Guide to ensure there is no leakage that would allow air to enter.
8. Install a fuel heater in the fuel supply piping upstream of the fuel filters to prevent the fuel from plugging the fuel filters at temperatures below the diesel fuel cloud point (32 degrees Fahrenheit) as recommended in the Caterpillar Application and Installation Guide (see Appendix F). Alternatively, install an in-tank fuel heater in the 500 gallon storage tank and install heat tape on external fuel supply piping.
9. Install hand pumps and other appurtenances as needed to minimize the time needed to prime the fuel supply piping between the day tank and the emergency generators in the event of loss of fuel.
10. Extend the fuel supply and fuel return piping near the emergency generators to minimize the length of the flexible connections and replace the existing flexible hoses in fuel supply and fuel return lines with flexible connections that meet applicable National Fire Protection Association codes for fire resistance.
11. Increase the height of the day tank vents above the pump station roof to an elevation where interference from accumulated snow is unlikely.

### **13. REFERENCES**

1. Main Sewer Pump Station Master Plan, Stantec Consulting, Inc., July 2009
2. Stantec Professional Services Agreements
3. Dollar Point Lift Station Standby Generator Option Report, J-4195, Dinter Engineering Co., June 10, 2009
4. Request for Bid, Dollar Standby Generator, for the North Tahoe Public Utility District, 2009
5. Generator Installation Plans and Specifications
6. Specifications
7. Mechanical Drawings M2.1 and M3.1
8. Electrical Drawings E1.2 and E2.2
9. Pryco Operations and Maintenance Manual
10. KFC Generator Installation Bid Documents
11. Caterpillar Application and Installation Guide, Diesel Fuels & Diesel Fuel Systems, 2009
12. WPE Submittal #6
13. Stantec and Dinter Final Inspection Reports

**ATTACHMENT 2**

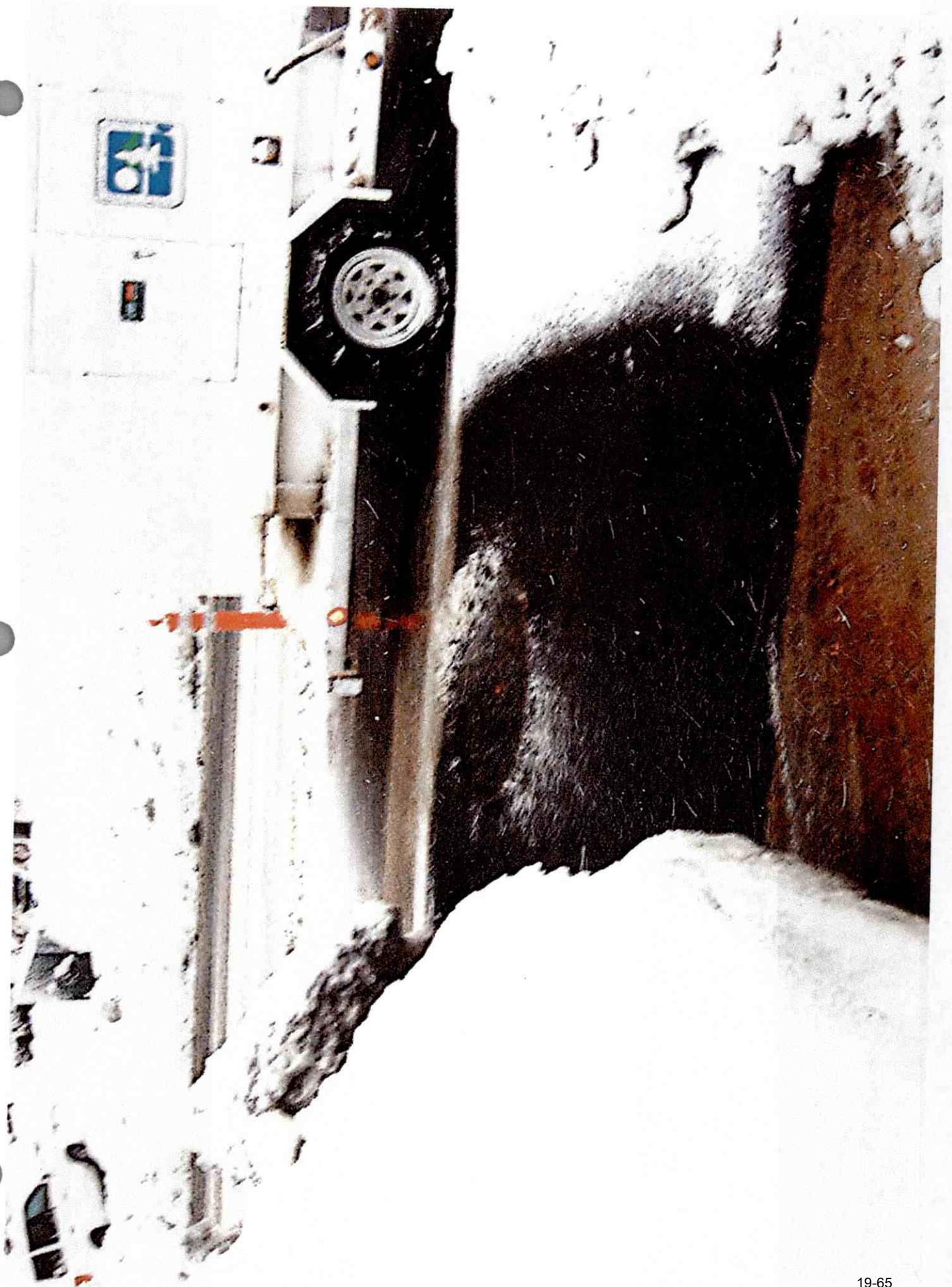
**SPILL VOLUME ESTIMATES (APPENDIX J TO NTPUD SPILL REPORT)**

**APPENDIX J      SPILL VOLUME ESTIMATES**

NTPUD  
 Dollar Pump Station Spill Volume Estimate  
 Based on Dollar Hill Flow Meter Data (1300-1758)  
 1/22/11

Day of Week	Day/Date	Total Daily Flow, gal	Actual Flow (1300-1758), gal	Actual/Estimated Flow, gal	Estimated Daily flow, gal	Estimated Spill Volume, gal
Thu	Thu, 12/16	827,160	174,180			
Fri	Fri, 12/17	822,020	177,810			
Sat	Sat, 12/18	1,074,830	371,598	371,598		
Sun	Sun, 12/19	No Data	228,670	365,000	1,144,685	136,330
Mon	Mon, 12/20	No Data	359,701	359,701	1,144,685	
Tues	Tue, 12/21	1,154,758	362,824			
Wed	Wed, 12/22	1,125,432	354,904			
Thur	Thu, 12/23	1,134,966	361,352			
Fri	Fri, 12/24	1,178,566	393,156			
Sat	Sat, 12/25	1,184,558	408,918			
Sun	Sun, 12/26	1,159,684	396,120			
	Average	1,144,685	359,694			

Estimated Spill Volume	136,330	gallons
Percolation	-500	
Evaporation	0	
Recovered	-500	
Estimated Volume to Lake Tahoe	135,330	gallons
Use	136,000	gallons



NTPUD  
 Spill Volume Estimate Using Manhole Discharge Picture taken on 12/19/10 at 1615  
 3/9/11

Area and pressure	36 inch diameter manhole	Circumference	36 inch diameter manhole	Spill Volume
	3 foot diameter		3 foot diameter	Start time
	500 pounds		9.42 feet	End time
	7.07 square feet		100% with flow	Duration
	70.74 pounds per square foot		9.42 feet	2 hours
	pressure, pounds per square			56 minutes
	0.49 inch		0.50 inch opening	176 minutes
	1.13 pressure, feet of water		0.04 foot opening	753 gpm
Orifice Discharge Factor			0.39 square feet	flow, gpm
				Spill Volume
				132,581

MH Internal Pressure, feet	1.13	Velocity in gap, fps	8.55	Flow Area, square feet	0.39	Flow through gap, cfs	1.68	Flow through gap, gpm	753
								Round Up	133,000
									Maximum without dislodging MH cover

**ATTACHMENT 3**

**NTPUD JUNE 29, 2011 MEMO TO FILE REGARDING DISCHARGE  
TO PRIVATE RESIDENCE**



June 29, 2011

Memo to File Regarding 3730 North Lake Boulevard, Tahoe City.

The intent of this memo is to summarize damage concerns and insurance payments regarding possible damages that may have occurred to the property located at 3730 North Lake Boulevard from the event on December 19, 2010.

Initially, the property owner identified the following items of concern:

- Approximately 1" of sewage covering floor of the living unit below the garage
- Living unit floor and surrounding sheet rock need to be replaced
- Living unit oriental rug may not be salvaged
- Approximately 3/4" of sewage water entered the mechanical room and finished basement area
- Floors to the mechanical room and basement may need to be treated and some sheet rock replaced
- The dirt underneath living area, mechanical room, and basement needs to be sanitized

The District's insurance company conducted an investigation, authorized remedial action and made payments in the sum of \$54,297 (of which \$34,000 was for water extraction) as of June 29, 2011.

Recently, after the snow melted, the owner expressed additional concerns based upon items which were not visible during the winter. These items of concern are:

- Front deck and bridge had sewage water run against the structural posts and will need to be cleaned and sanitized
- Grass area received damage and may need to be replaced
- The entire walkway from the house to the lake is damaged or destroyed
- Rock stairs leading to the lake will need to be replaced or repaired
- Water feature/fountain in front of the house was damaged
- Sewage water ran underneath hot tub and will need to be checked
- Trees and plants have been destroyed
- Foundation posts may have been compromised

The District's insurance company recognizes that there may be a claim relating to these items and has assigned its independent adjuster the task of contacting the property owner and investigating. As of this date the extent and amount of any additional damages is unknown.

Damages to the property resulting from the December 19, 2010 incident are covered by District insurance and responsibility for compensation for such damages has been assumed by the District insurance company. The District expects the property owner to be fully compensated.

**ATTACHMENT 4**

**WATERBOARD JULY 7, 2011 REQUEST FOR INFORMATION AND RESPONSE  
FROM STANTEC AND DINTER**



# California Regional Water Quality Control Board Lahontan Region



Linda S. Adams  
Acting Secretary for  
Environmental Protection

2501 Lake Tahoe Boulevard, South Lake Tahoe, California 96150  
(530) 542-5400 • Fax (530) 544-2271  
www.waterboards.ca.gov/lahontan

Edmund G. Brown Jr.  
Governor

July 7, 2011

Mr. John Walsh, P.E.  
Managing Principal  
Stantec Consulting Inc.  
6980 Sierra Center Parkway, Suite 100  
Reno, NV 89511

Peter K. Hackbusch  
President and Principal-in-Charge  
Dinter  
385 Gentry Way  
Reno, NV 89502

## **REQUEST FOR INFORMATION AND RESPONSE TO SPILL REPORT FOR THE DECEMBER 19, 2010 SEWAGE OVERFLOW FROM NORTH TAHOE PUBLIC UTILITY DISTRICT'S DOLLAR HILL PUMP STATION – DOLLAR HILL, PLACER COUNTY**

Lahontan Regional Water Quality Control Board (Water Board) staff has reviewed the March 21, 2011 investigation report on the sewage spill that occurred on December 19, 2010 from the North Tahoe Public Utility District's Dollar Hill Pump Station in to Lake Tahoe. An electronic copy of the report is enclosed.

This letter is to inform both Stantec Consulting Inc. and Dinter that Water Board staff is considering pursuing further enforcement in this matter. This may include assessing administrative civil liabilities. The Water Board may impose administrative civil liability up to ten dollars (\$10) for each gallon of waste discharged pursuant to California Water Code section 13350(e)(2). Alternatively, the Water Board may impose administrative liability of up to ten thousand dollars (\$10,000) for each day in which the violation occurs and an additional liability not to exceed ten dollars (\$10) multiplied by the number of gallons by which the volume discharged but not cleaned up exceeds 1,000 gallons pursuant to Water Code section 13385(c). The Water Board reserves its right to take any further enforcement action authorized by law.

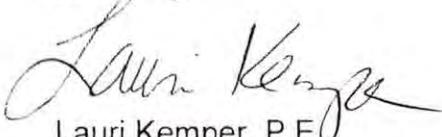
Based upon the information contained in the enclosed report, it is estimated that up to 133,000 gallons of raw sewage was discharged to the waters of Lake Tahoe. The maximum potential liability could be up to \$1,330,000.

10 550 11 11 03

We request you to review the enclosed report and submit a written response to us by no later than **August 15, 2011**. We will use your response in assisting us to determine appropriate penalty amounts and culpability in this matter.

Please contact Eric Taxer at (530) 542-5434 or Scott Ferguson at (530) 542-5432 if you have any questions regarding this matter.

Sincerely,



Lauri Kemper, P.E.  
Assistant Executive Officer

enc: Compact Disc, containing electronic version of "Investigation and Report on the Cause, Extent, and Responsibility for the Electrical Failure and Subsequent Sewage Overflow on December 19, 2010 at and Near the North Tahoe Public Utility District Dollar Hill Pump Station"

cc: James Buffa, Project Manager, Stantec Consulting Inc.  
Eric McGrath, P.E., Senior Associate, Stantec Consulting, Inc.  
Thomas P. Federici, Dinter  
Steve Sweet, Tahoe Regional Planning Agency

File: T:/Enforcement and Special Projects Unit/NTPUD/NTPUD, Stantec and Dinter Information Request, 2011-07-07 EJT

**ATTACHMENT 5**

**STANTEC AND DINTER AUGUST 12, 2011 RESPONSE**



**Stantec Consulting Services Inc.**  
2950 East Harmony Road Suite 290  
Fort Collins CO 80528  
Tel: (970) 482-5922  
Fax: (970) 482-6368

**Stantec**

August 12, 2011

California Regional Water Quality Control Board  
Lahonton Region  
2501 Lake Tahoe Boulevard  
South Lake Tahoe, California 96150

**Attention: Lauri Kemper, P.E.**  
**Assistant Executive Officer**

Dear Ms. Kemper:

**Reference: Sewage Overflow Incident**  
**North Tahoe Public Utility District's Dollar Hill Pump Station - Dollar Hill, Placer County**

Thank you for your letter of July 7, 2011, allowing Stantec Consulting Services Inc. (formerly Stantec Consulting Inc., hereinafter "Stantec") and Dinter Engineering Company ("Dinter") an opportunity to respond to the investigation report commissioned by the North Tahoe Public Utility District.

Stantec was the prime consultant retained in connection with the improvements to the Dollar Hill Pump Station, and Dinter was a subconsultant to Stantec. Dinter provided the electrical and mechanical engineering services required for the design of the new emergency generator and its corresponding fuel system. Since the allegations in the investigation report relate to the electrical components of the system, we are enclosing a copy of Dinter's response to the investigation report.

Respectfully,

**STANTEC CONSULTING SERVICES INC.**

Christy Leonard  
Corporate Counsel  
christy.leonard@stantec.com

Attachment: 1

- c. John Welsh, P.E., Stantec Consulting Services Inc.
- Frank Alverson, P.E., Stantec Consulting Services Inc.
- Peter Hackbusch, Dinter Engineering Co.
- Sam Muir, Collins, Collins, Muir and Stewart

Aug 16 2011  
LKCC  
EJT  
8/21

August 12, 2011

Ms. Lauri Kemper  
Assistant Executive Officer  
California Regional Water Quality Control Board - Lahontan Region  
2501 South Lake Tahoe Boulevard  
South Lake Tahoe, California 96150

Subject: North Tahoe Public Utility District Dollar Hill Pump Station  
Placer County, California

Dear Ms. Kemper:

As requested in your letter dated July 7, 2011, Dinter Engineering provides the following response to the Investigative Report ("Report") prepared by John A. Larson, P.E. and William F. Ettlich, P.E. for the North Tahoe Public Utility District ("NTPUD").

Based on our review of the Report, including an analysis by engineer of record Timothy Prockish, contrary to the opinion in the Report, the design of the fuel transfer pumps was adequate for the Dollar Hill Pump Station and met the standard of care. Based on our review of the Report and information available, the sewage overflow that originated from the station on December 19, 2010, was caused by improper operation and maintenance of the system and inability of NTPUD personnel to properly respond to the event.

### **IMPROPER OPERATION MODE**

The Report and the testing methods utilized by its authors reveal that NTPUD had been incorrectly operating the fuel transfer pumps in the "manual mode", when the pumps should have been operated in "automatic mode". The manual mode is only for testing the system. Manual mode allows all three pumps to operate simultaneously and to run nearly continuously whether or not the generators are operational. This is the incorrect mode for operation.

It is critical that the transfer pumps be operated in the automatic mode to ensure proper sequencing of the pumps and to avoid simultaneous operation and overload. The fuel transfer pumps are designed to operate in the automatic mode, which allows the pump to transfer fuel when the generators are running and fuel levels drop significantly. When in automatic mode, there are interlocks built into the system that prevent all three pumps

from operating simultaneously. This system of automatic mode interlocks are important because they prevent any possibility of overloading the circuit.

When operated in the proper automatic mode, the 6.6 amp primary pump only runs when enough fuel has been burned to drop the level in the tank to 86% fill. If the primary pump is unable to keep up with the demand for fuel and the fuel level drops to 82% fill level, then the secondary 6.6 amp pump turns on. These two pumps will operate together at 13.2 amps until the level reaches 100% fill and the primary and secondary pumps turn off. The 9.2 amp return pump only operates when the fuel level has reached an overflow level of 101% functioning, in a manner that for normal automatic operation, the primary and secondary pumps would not operate concurrent with the return pump. The return pump function is to provide for recirculation of possible overflow fuel back to the main tank in order to prevent fuel spills at the day tank only. It is not meant to run simultaneously with the supply pumps except when in the manual mode.

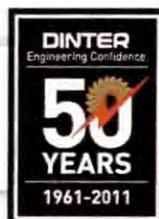
Please note also that the supply pumps are configured in a manner that establishes the secondary pump as a backup in the event the primary pump fails. During proper automatic mode operation, the primary and secondary supply pumps will not run simultaneously. This is based on the fact that the generators at 100% load utilize an estimated fuel flow of 0.71 gpm. Two generators combined would use approximately 1.42 gpm while the primary supply pump will refill the tank at a rate of 4.0 gpm, further indicating that proper operation of the system will require only a single 6.6 amp load cycling on and off—not all three pumps running concurrently and continuously.

If the NTPUD left the tank controls in the manual mode it would be contrary to the operational scheme of the system and would force the pumps to run continuously 24 hours a day, seven days a week, which would eventually contribute to a failure.

The Report found the load on the fuel tank was 20.1 amps and that this was improper design that exceeded the 20 amp breaker capacity and the authors of the Report infer that this contributed to the breaker tripping.

The Report states on page ES-2:

- The fuel system day tank equipment load is shown in the contract documents as 1,000 watts while the actual total connected load was over 2,600 watts.



The Report states on page 11:

- The total electrical load to Panel B with all connected equipment (block heater, battery charger, ventilation louvers, and fuel system day tank equipment) in operation was 10.5 amps Phase A and 27.5 amps on Phase B. This exceeded the Stantec design (see Appendix D, Drawing E1.2) of 21 amps on Phase B (see Figure 7).
- The total electrical load from the fuel system day tank, with three fuel pumps operating, was 20.1 amps. This exceeded the Stantec design (see Appendix D, Drawing E 1.2) of 1,000 watts or 8.3 amps at 120 volts.
- Panel B was operated in this configuration for approximately 30 minutes. Neither the 30 amp secondary main breaker nor the 20 amp breaker feeding the fuel system day tank equipment tripped.

However, the Report's findings are in error. The loads noted were taken in manual mode, not the automatic mode. Even so, the Report notes while testing in the manual mode, the breaker would not trip without the addition of additional loads that exceeded the manual operating condition. (Report at page 12, final paragraph.)

The conclusion of the Report indicates that all three pumps had to be running for some undisclosed period of time, which possibly caused the breaker to trip. However, had the generators not been running, as would be the normal condition under automatic mode, the circuit would have had no load on it and the breaker would not have tripped.

While the Report claims there were "unstable" power conditions in June, our office has requested, but has not received any proof of such conditions. In order for the breaker to trip in June, all three pumps had to be running, which can only happen in the manual mode. If the pumps were properly set in the automatic mode, the breaker would not have tripped.

## **IMPROPER MAINTENANCE OF FUEL TRANSFER PUMPS**

Routine fuel system inspection is a standard part of the normal monthly generator inspection duties for the operator of this type of facility. Our office has requested the operation and maintenance manuals and information on the scope of the training received by NTPUD staff; however, the NTPUD has failed to provide this information to us for our review.

The Report states that the circuit breaker feeding the transfer tank had most likely been tripped since June of 2010, which is almost six months prior to the overflow on



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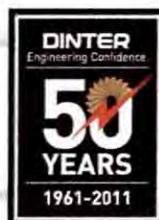
December 19, 2010. (See Report, page 13, section 10.1). If this statement in the Report is true that the NTPUD did not inspect and discover that: 1. fuel was unable to transfer to the generators. 2. There was a low fuel condition in the fuel transfer tank. 3. The tank control was improperly set on the "manual mode". 4. The tank level controls were not functioning properly. 5. The breaker to the tank had tripped. This clearly suggests for that six month period, the NTPUD failed to properly inspect and maintain its facility.

According to the Report, its authors were unable to recreate a breaker trip condition; nevertheless, the Report concludes that it was the unstable utility condition in June coupled with the commercial power outage that may have contributed to the breaker trip. This is specious. The Report includes a testing log that indicates six months of inadequate testing that likely would have drained the fuel tank while the breaker was off. Had the breaker not been tripped since June, there would have been 72 gallons of fuel available in December, which would have allowed the generator to operate for approximately one and a half hours, or even longer because the supply pumps would have been filling the day tank until the breaker tripped, which could have easily pushed the operational time for the generator beyond two hours.

Based on the observation that the generators started, but failed soon after, it is probable that the generators were running on a remnant of only fuel stored in the fuel lines. Once that fuel was burned, the generators would have dropped.

If proper testing had been done, the actual day tank flawed mode of operation would have been discovered at some point during testing. This is exactly why monthly load testing is required: to help ensure elements of the system are functional—not just to see if the generator will start.

While the Report indicates that NTPUD tested the two generators between June and December 2010 with no failures noted, we question whether adequate monthly maintenance and testing occurred. Proper testing should have included 30 minutes minimum each month under load with proper inspections. The recorded run times during testing are too short to properly warm engines and no load tests were conducted. Such inadequate testing does not meet the standard of care in the industry for monthly operation and maintenance of generating equipment. Based upon our experience, the industry standard for operation and maintenance typically requires monthly inspection and testing to ensure the system is fully functional, including all peripheral devices and accessories, that it will start automatically, that it will assume the required load and carry it for enough time to prove system readiness.



## **INADEQUATE TRAINING OF NTPUD PERSONNEL**

The overflow started nearly one hour later after NTPUD personnel were already on site. Once on site, the NTPUD personnel should have been trained, able, and ready to reset the breaker and resume fuel flow to the day tank. They apparently were not.

Page 8 of the Report indicates that the NTPUD received a failure alarm within 4 minutes of when the sewage flow stopped, but were unable to get the generators running for a period of approximately 4 hours (13:10 to 17:06). If the responding NTPUD personnel had determined why the primary generator failed prior to starting the backup generator, the breaker could have simply been reset. It appears that before trouble-shooting procedures were performed, the backup generator was started without fuel in the tank and it too failed in eight minutes. The generator was not restored until nearly three hours had passed and the equipment supplier arrived and restarted the unit. These facts suggest that the NTPUD personnel responding did not have proper training in the operation or trouble-shooting procedures.

NTPUD personnel should have been trained on restarting a unit that has run out of fuel. These are basic operational training instructions required to keep a generating system functional. The Report states that NTPUD personnel were unable to jumper their portable generator to restart the day tank supply pumps and unable to purge and restart the generator. We need more information in order to understand why NTPUD personnel were unable to get the day tank functioning with two different portable generators

When a generator fails, there are typically only a few things that could be the cause: temperature overheat alarm, low oil level or high oil temperature, or loss of fuel. The very first step that one would typically take to assess a generator failure is to check the alarms and check whether there is any fuel. This apparently was not done until after the backup generator ran out of fuel. We also need more information in order to understand why NTPUD personnel did not use the manual hand pump that was installed with the day tank to transfer fuel to the day tank. The purpose of the hand pump is for a back up when the power fails.

## **ALARM NOTIFICATIONS MET PROJECT REQUIREMENTS**

The Report states that the SCADA monitoring performed as designed. The system sent an alarm to the NTPUD main office upon generator failure, which allowed response to the site within eight minutes.



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While the Report claims that additional monitoring of the day tank should have been included in the design, such monitoring was not required by the owner. Our instructions from the NTPUD were to design the SCADA the same way as the original system with a general generator failure alarm. The original day tank system did not have a SCADA monitor. The redesign alarm functioned properly and the NTPUD responded with adequate time; however, as discussed above, it appears the NTPUD personnel were not adequately trained to trouble shoot the problem and restore the fuel flow.

### **NTPUD HAD A DUTY TO INSPECT DURING CONSTRUCTION**

While the Report claims that Dinter performed periodic and a final inspection, Stantec and Dinter were not the onsite inspectors. This responsibility was performed by NTPUD throughout the construction period.

Stantec and Dinter did not witness the four-hour generator commissioning load test. Rather, Stantec and Dinter were only required by our contractual scope of work to review the four-hour test data, which indicated a successful load test, and that is the only review they performed. Stantec and Dinter were requested by NTPUD to be onsite only to witness a brief demonstration (approximately 15- minute run time) of the system function at the time of completion, which was successful.

### **30A MAIN BREAKER IN PANEL "B" DID NOT CONTRIBUTE TO THE OVERFLOW**

The 30A main breaker in panel "B" tripped the day after the event and therefore has no bearing on the overflow. The Contractor furnished and installed the 30 amp breaker in error and this was corrected to a 40 amp unit as specified on the construction drawings, after the event. However, the Report states that during testing, the authors were unable to get the original 30A breaker to trip. In any event, there is no evidence the 30 amp breaker tripped prior to the event that resulted in the spill, and thus it could not have caused the event.

### **CONCLUSION**

The spill on December 19, 2010, was caused by improper operation and maintenance by the NTPUD, not errors and omissions in the design. Faulty presumptions in testing methodologies misled the drafters of the Report. The Report also presents a flawed assumption that the circuit to the fuel transfer tank was incorrect; however, the circuit was proper and was designed to meet the requirements arising from the proper



operational scheme of the fuel tank. The apparent operation and maintenance of the system in manual mode, rather than automatic, coupled with the apparent inability of NTPUD personnel to adequately respond to the alarm, caused the overflow.

Sincerely,



Peter K. Hackbusch, President  
DINTER ENGINEERING



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**ATTACHMENT 6**

**WATERBOARD SEPTEMBER 14, 2011 REQUEST FOR INFORMATION AND  
RESPONSE FROM NTPUD**



# California Regional Water Quality Control Board Lahontan Region



*File*

**Matthew Rodriguez**  
*Secretary for  
Environmental Protection*

2501 Lake Tahoe Boulevard, South Lake Tahoe, California 96150  
(530) 542-5400 • Fax (530) 544-2271  
www.waterboards.ca.gov/lahontan

**Edmund G. Brown Jr.**  
*Governor*

September 14, 2011

Paul Schultz  
North Tahoe Public Utility District  
PO Box 139  
Tahoe Vista, CA 96148

Neil Eskind, Esq.  
P.O. Drawer Z  
Tahoe City, CA 96145-1906

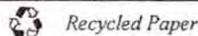
## **REQUEST FOR INFORMATION AND RESPONSE TO STANTEC CONSULTING SERVICES' REVIEW OF THE DECEMBER 19, 2010 SEWAGE OVERFLOW FROM NORTH TAHOE PUBLIC UTILITY DISTRICT'S DOLLAR HILL PUMP STATION – PLACER COUNTY**

Lahontan Regional Water Quality Control Board (Water Board) staff has reviewed the August 12, 2011 letter report from Stantec Consulting Services and Dinter Engineering Company (enclosed) regarding the sewage spill into Lake Tahoe that occurred on December 19, 2010 from the North Tahoe Public Utility District's Dollar Hill Pump Station.

This letter serves to inform the North Tahoe Public Utility District that Water Board staff is considering pursuing enforcement in this matter. This may include, but is not limited to, pursuing a formal enforcement action to assess administrative civil liabilities. The Water Board may impose administrative civil liability in an amount not to exceed \$5,000 per day or ten dollars (\$10) for each gallon of waste discharged pursuant to California Water Code section 13350(e). Alternatively, the Water Board may impose administrative liability in an amount not to exceed the sum of both of the following: (1) ten thousand dollars (\$10,000) for each day in which the violation occurs and ten dollars (\$10) multiplied by the number of gallons by which the volume discharged but not cleaned up exceeds 1,000 gallons pursuant to Water Code section 13385(c). The Water Board reserves its right to take any further enforcement action authorized by law.

Based upon the information previously submitted to Water Board staff, it is estimated that 133,000 gallons of raw sewage discharged to the waters of Lake Tahoe. Thus, the maximum potential liability pursuant to Water Code section 13385(c) is \$1,330,000.

***California Environmental Protection Agency***



Paul Schultz  
Neil Eskind, Esq.

- 2 -

Water Board staff request that you review the enclosed letter report and submit a written response to the address provided in the letterhead (or electronically to [etaxer@waterboards.ca.gov](mailto:etaxer@waterboards.ca.gov) and [lkemper@waterboards.ca.gov](mailto:lkemper@waterboards.ca.gov)) by no later than **October 17, 2011**. Your response will be considered in determining appropriate liability amounts and culpability in this matter should staff pursue an enforcement action.

Please contact Eric Taxer at (530) 542-5434 or Scott Ferguson at (530) 542-5432 if you have any questions regarding this matter.



Lauri Kemper, P.E.  
Assistant Executive Officer

enc: August 12, 2011 letter and attachment from Stantec Consulting Services

cc: Steve Sweet, Tahoe Regional Planning Agency

EJT/clhT: NTPUD, NTPUD Response Request, 2011-09-14

**ATTACHMENT 7**  
**NTPUD OCTOBER 17, 2011 RESPONSE**



OCT 18 2011

lk

October 17, 2011

Lauri Kemper, P.E.  
Assistant Executive Officer  
California Regional Water Quality Control Board  
Lahontan Region  
2501 Lake Tahoe Boulevard  
South Lake Tahoe, CA 96150

Sent via email to [lkemper@waterboards.ca.gov](mailto:lkemper@waterboards.ca.gov) and U.S. Mail

RE: Response to Stantec Comments to Larson  
Consulting Report on December 19, 2010  
Sewage Overflow near North Tahoe Public  
Utility District Dollar Hill Pump Station

Dear Lauri:

The North Tahoe Public Utility District forwarded the August 12, 2011 letter from Stantec to the Regional Board to Larson Consulting for its analysis and comment.

We have received Larson Consulting's response and have enclosed it for your use. The District concurs with John Larson's analysis and comments.

Thank you for the opportunity to provide input. Please contact me if you require anything further.

Sincerely yours

Paul A. Schultz, P.E.  
General Manager/CEO

Enclosure

# LARSON CONSULTING

POST OFFICE BOX 7930  
SOUTH LAKE TAHOE, CA 96158  
(925) 360-6600  
JLARSON@LARS.CON.COM

October 17, 2011

Paul A. Schultz, P.E., General Manager/CEO  
NTPUD  
P.O. Box 139  
Tahoe Vista, CA 96148

Dear Mr. Schultz,

***RE: Response to Dinter Engineering Company Letter to the Lahontan Regional Water Quality Control Board***

At your request, Bill Ettlich of HDR Engineering and I evaluated the statements made by Dinter Engineering Company (Dinter) in their August 12, 2011 letter to Ms. Lauri Kemper of the Lahontan Regional Water Quality Control Board.

Overall, we found it very disconcerting that Dinter's professional engineers did not appear to have made any significant effort to adequately investigate the system failure and to determine the causes of the design and system failures that led to the December 19, 2010 sewage spill into Lake Tahoe. Instead, they chose to send a letter based entirely on erroneous information and hearsay denying any responsibility. The sole purpose of their letter is to shift the blame for their serious design and oversight errors that occurred during the Dollar Hill Pump Station Generator Installation Project on the public entity which hired them in good faith, relied upon their professed expertise in pump station design and the unique sensitivity of the Lake Tahoe Basin, and whose personnel were able to overcome their system design shortcomings and place the pump station back in operation in less than three hours during a major storm event.

Our review of their letter found many unsupported opinions but did not find any new or credible information that would change our original assessment of their work. Dinter's letter, which was written eight months after the December 19, 2010 overflow event, demonstrates their continuing lack of understanding of system components, system operation, and their own system design. The generator fault alarm, which Dinter relies upon as part of their defense, was a secondary and not a primary alarm; it was received by NTPUD after the sequence of events that led to the standby power system failure, the pump station failure, and the overflow could not have been prevented. Once the diesel engines driving the generators ran out of fuel, the time to restore them to full operation was measured in hours with the result that the pump station overflow could not be prevented.

Our assessment of Dinter's work remains that their design and the services they provided during construction was replete with errors and shortcomings. The designers should have been able to identify design errors and shortcomings during their submittal review, site visits, and final inspection. Had the designers met the required standard of care and their contractual responsibilities, the errors and shortcomings would have been identified and

corrected before the construction work was accepted from the contractor thus avoiding the events of December 19, 2010.

Our detailed response to the statements contained in Dinter's letter is enclosed. Please **contact me with any questions.**

**Very Truly Yours,**

A handwritten signature in blue ink, appearing to read 'John Larson', with a long horizontal flourish extending to the right.

**John Larson, P.E.**

Enclosure

**Enclosure**

**Detailed Response to Statements Included in Dinter Engineering Company Letter to the Lahontan RWQCB dated August 12, 2011**

Dinter Statement #	Page #	Dinter Statement	Response
1	1	NTPUD had been incorrectly operating the fuel transfer pumps in the "manual mode", when the pumps should have been operated in the "automatic mode".	<p>Dinter's statement regarding operating the day tank controls in the manual mode is incorrect.</p> <p>NTPUD properly operated the day tank in the automatic mode during normal operations. There is no evidence to suggest that NTPUD operated the day tank in the manual mode.</p> <p>The day tank was operated, at our request, in the manual mode during our site visit in order to determine the maximum connected load.</p>
2	1	When in the automatic mode, there are interlocks built into the system that prevent all three pumps from operating simultaneously. The interlocks are important because they prevent any possibility of overloading the circuit.	<p>Dinter's statement regarding the existence of interlocks is incorrect.</p> <p>Our review of the day tank pump control system did not reveal any "interlocks" that would prevent all three pumps from operating simultaneously in the automatic mode. While it is unusual that all three pumps would operate simultaneously in the automatic mode, it is not improbable.</p>
3	2	During proper automatic mode operation, the primary and secondary supply pumps will not run simultaneously. This is based on the fact that the generators at 100% load utilize an estimated fuel flow of 0.71 gpm.	<p>Dinter's statement regarding fuel flow rates is incorrect.</p> <p>The primary (new) generator fuel pump draws fuel at 60 gph at all loads, with unburned fuel being returned directly to the outside storage tank. The estimated fuel consumption of the primary generator is between 5 gph at no load and 43 gph at full load.</p> <p>The secondary (original) generator fuel pump draws fuel at 60 gph with unburned fuel being returned to the day tank. The estimated fuel consumption of the secondary generator is between 4 gph at no load and 28 gph at full load.</p>

4	2	If the NTPUD left the tank controls in the manual mode it would be contrary to the operation scheme of the system...	<p>There is no evidence to suggest that NTPUD operated the day tank in the manual mode.</p> <p>To the contrary, the continuous operation of all three day tank fuel pumps in manual mode would have resulted in sufficient noise such as to be immediately evident to NTPUD personnel who entered the station on a daily basis, and NTPUD personnel indicated that the pumps were not operating during their daily station inspections.</p>
5	3	The conclusion of the Report indicates that all three pumps had to be running for some undisclosed period of time, which possibly caused the breaker to trip.	<p>Dinter's statement regarding the Report conclusion is incorrect.</p> <p>The Report actually concludes that the electrical service to the day tank did not provide adequate capacity. In addition, it concludes that there were no alarms or other indications that would have notified NTPUD personnel that power to the day tank had failed or that the fuel level was low.</p>
6	3	While the Report claims there were "unstable" power conditions in June, our office has requested, but has not received any proof of such conditions.	<p>Dinter's statement regarding the Report is incorrect.</p> <p>The report actually concludes, based on the generator run times, fuel consumption, and pumping rates that the power to the day tank failed in June 2010. Based on the marginal design of the electrical service to the day tank and our testing which demonstrated that the circuit breakers performed in conformance with industry standards, we believe that the likely cause was a voltage fluctuation. Our experience, and that of the NTPUD Staff, is that voltage fluctuations are common in the Lake Tahoe Basin. Sierra Pacific Power Company does not keep detailed records of power fluctuations.</p>
7	3/4	The Report states that the circuit breaker feed to the transfer tank had most likely been tripped since June of 2010, which is almost six months prior to the overflow on December 19, 2011. If this statement	<p>Dinter's statement that the day tank level controls were "not functioning properly" is incorrect. They failed to function properly as a direct result of loss of power to the day tank.</p> <p>Likewise, Dinter's statement that the day tank was operated in the manual mode is</p>

		<p>in the Report is true that the NTPUD did not inspect and discover that:</p> <ol style="list-style-type: none"> <li>1. Fuel was unable to transfer to the generators</li> <li>2. There was a low fuel condition in the transfer tank</li> <li>3. The tank control was improperly set on the "manual mode"</li> <li>4. The tank level controls were not functioning properly</li> <li>5. The breaker to the tank had tripped.</li> </ol> <p>This clearly suggests for that six month period, the NTPUD failed to properly inspect and maintain its facility.</p>	<p>incorrect. We found no evidence to suggest that NTPUD operated the day tank in the manual mode.</p> <p>Dinter's statement ignores the underlying cause of the day tank failure. The cause of the day tank failure was:</p> <ul style="list-style-type: none"> <li>• The electrical feed to the day tank was undersized and provided no margin of safety for voltage excursions that are common in the Lake Tahoe Basin.</li> <li>• There were no external indications that power to the day tank had failed.</li> <li>• There were no alarms that indicated that the power to the day tank had failed.</li> <li>• There were no alarms that the fuel level in the day tank was low.</li> </ul> <p>There is every reason to believe that a properly sized electrical feed to the day tank would have not failed as a result of voltage excursions.</p>
8	4	<p>The Report includes a testing log that indicates six months of inadequate testing...</p>	<p>Dinter's statement that the generator testing was inadequate is incorrect.</p> <p>NTPUD operated the generators and their support systems in accordance with the manufacturer's O&amp;M manuals and the training provided by the equipment supplier.</p>
9	4	<p>If proper testing had been done, the actual day tank flawed mode of operation would have been discovered at some point during testing.</p>	<p>Dinter's statement that the day tank was operated in a "flawed" mode of operation is incorrect. The flawed mode refers to operation in the manual mode. We found no evidence to suggest that NTPUD operated the day tank in a manual mode.</p> <p>The fact is that the loss of power to the day tank was not discovered due to the absence of alarms and other indications of loss of power or low fuel level in the day tank.</p>
10	4	<p>Proper testing should have included 30 minutes each month under load with proper inspections.</p>	<p>NTPUD followed its monthly routine for testing the generators including ensuring the generators would start prior to the anticipated December 19, 2010 storm.</p> <p>Dinter's opinion that "proper testing" includes operating the generator under</p>

			<p>load 30 minutes each month would require that the design include a load bank to support the monthly testing. Dinter did not include the provision of a load bank in either the generator purchase specifications or the generator installation design and contract documents.</p> <p>Dinter's opinion regarding what constitutes "proper testing" is incorrect. The equipment supplier recommended the following exercise and load test program at our meeting on February 17, 2011.</p> <ul style="list-style-type: none"> <li>• Weekly exercise under no-load conditions for five minutes, and</li> <li>• Annual load testing with significant load.</li> </ul> <p>Dinter's statement ignores the fact that both generators were functioning perfectly and that the underlying cause of the December 19, 2010 was failure of power to the day tank.</p>
11	5	<p>The overflow started nearly one hour later after NTPUD personnel were already on site. Once on site, the NTPUD personnel should have been trained, able, and ready to reset the breaker and resume fuel flow to the day tank.</p>	<p>Dinter's statement appears to ignore the realities of the situation that their failed design and lack of oversight created.</p> <p>NTPUD received two alarms from the Dollar Hill PS on December 19, 2010: power failure and primary generator fault. The primary generator fault alarm indicates that the generator has shut down but does not provide any information to the SCADA operator or the responders regarding the reason for the shut down.</p> <p>Upon arrival of NTPUD responders, there was no power in the pump station. The primary generator panel indicated a "generator fault" condition. The NTPUD responders made the decision to start the second generator. The generator started and the operator started one of the sewage pumps thereby reducing the volume of the overflow. The second generator subsequently shut down.</p> <p>The responders then correctly diagnosed the cause of the generator failures and the need to get fuel to the day tank. The hand</p>

			<p>pump was useless because of the design (see Response to Statement #13 below for details).</p> <p>Simply resetting the breaker on the day tank electrical feed would not have energized the day tank because there was no power to the pump station.</p> <p>The operators then correctly attempted to get temporary power to the day tank. They installed two portable generators and neither one had adequate capacity. They then obtained a larger portable generator from the NTPUD yard in Tahoe Vista, transported it to the pump station, and installed it to power one of the sewage pumps thereby ending the spill. The Cashman technician then used the same portable generator to provide power to the day tank. Once there was fuel in the day tank, they purged the air from the generator fuel system, started the generator, and restored full pump station operation.</p>
12	5	NTPUD personnel should have been trained on restarting a unit that has run out of fuel.	<p>Dinter's opinion regarding the training of NTPUD personnel is incorrect.</p> <p>We were present at a meeting at the Dollar Hill Pump Station on February 17, 2011. In the course of that meeting, Joe Steck, the NTPUD operator at the pump station on December 19, 2010, explained his response procedures and his understanding of the process to restart the generator following loss of fuel to the technicians from Cashman Equipment (the generator and day tank equipment supplier). The Cashman technicians stated that Mr. Steck followed the proper procedures in diagnosing the generator failure and that his understanding of the process to start the generator following loss of fuel was correct.</p> <p>According to the Cashman technician, the loss of fuel to a generator allows air to enter the high pressure fuel piping that supplies the fuel injectors and the process of purging the air from this circuit can take</p>

			<p>hours.</p> <p>Dinter ignores the obvious solution which was to properly install and alarm the day tank so that the generators would not run out of fuel.</p>
13	5	<p>We also need more information in order to understand why NTPUD personnel did not use the manual hand pump that was installed with the day tank to transfer fuel to the day tank. The purpose of the hand pump is for a back up system when the power fails.</p>	<p>Dinter's statements regarding using the hand pump demonstrate their lack of understanding of their own system design.</p> <p>Dinter's statement regarding the purpose of the hand pump is incorrect.</p> <p>Stantec and Dinter's original design did not include a hand pump. The hand pump was installed under change order at the request of NTPUD because the day tank fuel transfer pumps are not self-priming and a hand pump is required to re-prime the day tank fuel transfer pumps if the flow of fuel from the outside tank to the day tank is interrupted.</p> <p>The change order design requires the hand pump to pump through the day tank suction piping to the fuel transfer pumps. This piping has an anti-siphon valve between the hand pump and the day tank fuel transfer pumps that is closed when there is no power to the fuel transfer pumps. Therefore, the hand pump cannot be used to pump fuel into the day tank.</p> <p>If Dinter believes that its design for the hand pump was to transfer fuel to the day tank during power failures it is admitting its design is faulty.</p>
14	5	<p>The Report states that the SCADA monitoring performed as designed. The system sent an alarm to the NTPUD main office upon generator failure, which allowed response to the site within eight minutes.</p>	<p>NTPUD received two alarms from the Dollar Hill PS: power failure and primary generator fault. The primary generator fault alarm indicates that the generator has shut down but does not provide any information regarding the reason for the shut down.</p> <p>As noted in the response to Statement # 11 above, by the time the responders arrived at the pump station the sequence of events that ultimately caused the overflow were already in motion. Dinter's</p>

			<p>characterization of a generator failure is incorrect. The generator did not fail; it ran out of fuel. The power to the day tank failed.</p> <p>The alarms received were not primary alarms, but were rather secondary alarms that notified NTPUD of the generator failure. Primary alarms would have notified NTPUD of the loss of power to the day tank and/or low fuel level in time to respond and prevent the pump station failure and overflow.</p> <p>Dinter's statement ignores the fact that the day tank had no external monitoring or internal/external alarms indicating loss of power and low fuel level. Had any of these been in place, the December 19, 2010 spill would not have occurred.</p>
15	6	<p>While the report claims that additional monitoring of the day tank should have been included in the design, such monitoring was not required by the owner.</p>	<p>The day tank is a critical system supporting the operation of the generator and, as such, should have been monitored in order to prevent the December 19, 2010 spill.</p> <p>Contrary to Dinter's opinion, it is the design professional and not the owner who is responsible for meeting the design professional's standard of care.</p> <p>In being selected for this work, Stantec represented itself to NTPUD as having experience with both sewage pump station design and understanding of the unique regulatory and environmental concerns within the Lake Tahoe Basin. In addition, Stantec conducted a detailed evaluation of the four major pump stations at NTPUD, which would have provided them with information with respect to the state of the District's infrastructure and O&amp;M procedures. Stantec/Dinter should have recommended that SCADA monitoring of the day tank be included in the project.</p> <p>Dinter prepared the specifications for the purchase of the generator and the day tank. Those specifications included the provision for low fuel level SCADA contacts</p>

			in the day tank control panel. They have not explained why they would include those specifications in the generator purchase and then not include their connection to SCADA in the final design.
16	6	The redesign alarm functioned properly and the NTPUD responded with adequate time; however, as discussed above, it appears that NTPUD personnel were not adequately trained to troubleshoot the problem and restore fuel flow.	<p>The response to this claim has been addressed in the responses to Statements #11 and #14 above.</p> <p>It bears repeating that NTPUD received two alarms from the Dollar Hill PS: power failure and primary generator fault. The primary generator fault alarm indicates that the generator has shut down but does not provide any information regarding the reason for the shut down. These were secondary rather than primary alarms.</p> <p>Precious time was consumed in determining the cause of the generator failure with no power available at the pump station. Multiple levels of design errors created roadblocks and time delays in NTPUD's restoration of fuel flow and returning the pump station to full operation.</p>
17	6	While the report claims that Dinter performed periodic and final inspections, Stantec and Dinter were not the onsite inspectors.	<p>Stantec/Dinter reviewed and approved the contractor submittals and provided periodic and final inspections. They had a duty to ensure that the contractor submittals were in conformance with the design. They had the duty during their periodic and final inspections to ensure that the contractor's work conformed to the design.</p> <p>Dinter reviewed and approved contractor submittals that were not in conformance with its own specifications.</p> <p>Dinter's final inspection was conducted by a mechanical engineer (Thomas Federici, California Mechanical Engineer M-23495) and, according to his June 16, 2010 letter, Mr. Federici was focused on the "mechanical systems"; however, 65% of the cost of the installation contract was electrical in nature. There is no indication that Dinter conducted a final inspection of the electrical system components.</p>

			<p>It is interesting to note that Mr. Federici inspected the hand pump in the fuel line to the day tank but failed to note that it would not work without power to the day tank.</p>
18	6	<p>Stantec and Dinter did not witness the four-hour generator commissioning load test. Rather, Stantec and Dinter were only required to by our contractual scope of work to review the four-hour test data, which indicated a successful load test, and that is the only review they performed.</p>	<p>Dinter's characterization of its contractual responsibilities is incorrect. Page 2 of 2 to Exhibit "A" to the Professional Services Agreement between Stantec and NTPUD (See Appendix "B" of the Report) requires that "Electrical services will include a minimum of three visits: ... the third visit will be to complete the final punch list <b>during</b> the four-hour load test." (emphasis added).</p> <p>The load test was specified by Dinter to consist of a four-hour test at full load. The load test, as conducted, did not meet the requirements of the specifications. The generator load was gradually increased during the first 1¾ hours of the test so that the generator only operated for 2¾ hours at full load.</p> <p>By their own admission, neither Stantec nor Dinter was present at the generator load test to meet their contractual responsibilities.</p>
19	6	<p>The 30A main breaker in panel "B" tripped the day after the event and therefore has no bearing on the overflow.</p>	<p>Dinter's statement regarding the condition of the Panel B circuit breakers is misleading.</p> <p>The facts are as follows:</p> <ul style="list-style-type: none"> <li>• Prior to corrections being made by the electrical subcontractor, Panel B had a 30A main breaker and one circuit feeding the day tank with a 20A secondary circuit breaker.</li> <li>• The failure discovered on December 19 consisted of the 20A secondary breaker having been tripped at an earlier date, depriving the day tank of power.</li> <li>• The 20A secondary breaker in the feed to the day tank was reset before NTPUD personnel left the pump station on the evening of December 19, restoring power to the day tank.</li> <li>• The next morning, December 20,</li> </ul>

			<p>NTPUD personnel found <b>both</b> the 30A main breaker and the 20A secondary breaker tripped, again depriving the day tank of power. They were both reset and the main breaker was upgraded to a 40A circuit breaker later that day.</p> <ul style="list-style-type: none"> <li>Therefore, there were <b>two</b> failures in Panel "B". The first failure occurred when 20A secondary breaker tripped in June 2010, which caused the overflow on December 19. The second failure occurred when <b>both</b> the 30A main breaker and the 20A secondary breaker tripped on December 20.</li> </ul> <p>The Report does not conclude that the 30A main breaker in Panel B was the sole likely cause of the day tank power failure. Rather, the facts demonstrate that Panel B, as installed, was insufficient to withstand voltage excursions common at all times of the year in the Lake Tahoe Basin. The fact that voltage excursions have not impacted the upgraded Panel B in the past ten months is evidence of the inadequacy of the initial design and installation.</p>
20	6	<p>The Report also presents a flawed assumption that the circuit to the fuel transfer tank was incorrect; however, the circuit was proper and it was designed to meet the requirements arising from the proper operational scheme of the fuel tank.</p>	<p>Dinter's statement regarding design requirements is incorrect.</p> <p>While the day tank manual mode is not a normal operating mode, it is one of the possible modes of operation included in the day tank design. It is used from time to time for testing and maintenance purposes. The standard of care is that the electrical design must provide adequate capacity to safely and reliably support all available day tank modes including the mode with the highest load (e.g. the manual mode).</p> <p>Dinter acknowledges that all three fuel pumps may operate simultaneously in the manual mode in the last sentence of the first full paragraph on Page 2, and therefore had a professional responsibility to provide a design to safely and reliably accommodate that operating mode.</p>

21	6	The spill on December 19, 2010, was caused by improper operation and maintenance by the NTPUD, not errors and omissions in the design.	Dinter's conclusions regarding the cause of the December 19, 2010 pump station failure are incorrect.
21	7	The apparent operation and maintenance of the system in manual mode, rather than automatic, coupled with the apparent inability of NTPUD personnel to adequately respond to the alarm, caused the overflow.	<p>While many of the errors that led to the pump station failure and overflow have already been detailed, the following bears repeating:</p> <ul style="list-style-type: none"> <li>• The design is replete with errors and shortcomings.</li> <li>• The designers should have been able to identify design errors and shortcomings during their submittal review, site visits, and final inspection. Had the designers met the required standard of care, these problems would have been corrected before the construction work was accepted from the contractor thus avoiding the events of December 19, 2010.</li> <li>• Even now, Dinter's letter, written some eight months after the event, demonstrates their lack of understanding of system components, system operation, and their own system design.</li> <li>• The generator alarms which Dinter relies upon heavily were secondary and not primary alarms and were received by the NTPUD after much of the system failure could not be prevented.</li> <li>• The design resulted in two critical electrical failures, not one.</li> <li>• There is no evidence to suggest that NTPUD operated the day tank in the manual mode. The continuous operation of the three day tank pumps in manual mode would have resulted in sufficient noise such as to be immediately evident to NTPUD personnel who entered the station on a daily basis.</li> </ul>

**ATTACHMENT C**

**ENFORCEMENT POLICY METHODOLOGY SPREADSHEET**

Penalty Calculation Methodology Worksheet - Version Date: 6/24/2010

Password for Workbook Protection: enforcement

**Instructions**

1. Select Potential Harm for Discharge Violations
2. Select Characteristics of the Discharge
3. Select Susceptibility to Cleanup or Abatement
4. Select Deviation from Standard
5. Click "Determine Harm & per Gallon/Day..."
6. Enter Values into the Yellow highlighted fields

Select Item	2 = Below Moderate
Select Item	3 = Discharged material poses above moderate
Select Item	< 50% of Discharge Susceptible to Cleanup or A
Select Item	Major

Discharger Name/ID: North Tahoe Public Utility District

		Violation 1			
Discharge Violations	<b>Step 1</b>	Potential Harm Factor (Generated from Button)	6		
	<b>Step 2</b>	Per Gallon Factor (Generated from Button)	0.22		
		Gallons	128,500		
		Statutory / Adjusted Max per Gallon (\$)	10.00		
		<b>Total</b>		\$	282,700
	Discharge Violations		Per Day Factor (Generated from Button)	0.22	
		Days	1.00		
		Statutory Max per Day	10,000.00		
		<b>Total</b>		\$	2,200
Non-Discharge Violations		<b>Step 3</b>	Per Day Factor		
		Days			
		Statutory Max per Day			
		<b>Total</b>		\$	-
		<b>Initial Amount of the ACL</b>		\$	284,900.00
Add'l Factors	<b>Step 4</b>	Culpability	1.10	\$	313,390.00
		Cleanup and Cooperation	0.75	\$	235,042.50
		History of Violations	0.90	\$	211,538.25
	<b>Step 5</b>	<b>Total Base Liability Amount</b>		\$	211,538.25
	<b>Step 6</b>	Ability to Pay & to Continue in Business	1.00	\$	211,538.25
	<b>Step 7</b>	Other Factors as Justice May Require	1.00	\$	211,538.25
		Staff Costs	20,550.00	\$	232,088.25
	<b>Step 8</b>	Economic Benefit	0.00	\$	232,088.25
	<b>Step 9</b>	Minimum Liability Amount	0.00		
		Maximum Liability Amount	1,300,000.00		
	<b>Step 10</b>	<b>Final Liability Amount</b>		\$	232,088.25

**Penalty Day Range Generator**

Start Date of Violation=   
 End Date of Violation=

Maximum Days Fined (Steps 2 & 3) =  Days  
 Minimum Days Fined (Steps 2 & 3) =  Days

## **ENCLOSURE 2**

**WAIVER FORM  
FOR ADMINISTRATIVE CIVIL LIABILITY COMPLAINT**

By signing this waiver, I affirm and acknowledge the following:

I am duly authorized to represent the North Tahoe Public Utility District. (hereinafter "Discharger") in connection with Administrative Civil Liability Complaint No. R6T-2012-0010 (hereinafter the "Complaint"). I am informed that California Water Code section 13323, subdivision (b), states that, "a hearing before the regional board shall be conducted within 90 days after the party has been served [with the complaint]. The person who has been issued a complaint may waive the right to a hearing."

- (Check here if the Discharger waives the hearing requirement and will pay the liability.)**
- a. I hereby waive any right the Discharger may have to a hearing before the Regional Water Board.
  - b. I certify that the Discharger will remit payment for the civil liability imposed in the total amount of **two hundred thirty two thousand one hundred dollars (\$232,100)** by check that references "ACL Complaint No. R6T-2012-0010" made payable in the amount of **\$232,100** to the "State Water Pollution Cleanup and Abatement." Payment must be received by the Regional Water Board by **5:00 p.m. on April 20, 2012** or the Regional Water Board may adopt an Administrative Civil Liability Order requiring payment.
  - c. I understand the payment of the above amount constitutes a proposed settlement of the Complaint, and that any settlement will not become final until after the 30-day public notice and comment period mandated by the State Water Resources Control Board's Water Quality Enforcement Policy expires. Should the Regional Water Board receive significant new information or comments from any source (excluding the Water Board's Prosecution Team) during this comment period, the Regional Water Board's Assistant Executive Officer may withdraw the complaint, return payment, and issue a new complaint. I understand that this proposed settlement is subject to approval by the Regional Water Board, and that the Regional Water Board may consider this proposed settlement in a public meeting or hearing. I also understand that approval of the settlement will result in the Discharger having waived the right to contest the allegations in the Complaint and the imposition of civil liability.
  - d. I understand that payment of the above amount is not a substitute for compliance with applicable laws and that continuing violations of the type alleged in the Complaint may subject the Dischargers to further enforcement, including additional civil liability.

---

(Print Name and Title)

---

(Signature)

---

(Date)

## Lahontan Regional Water Quality Control Board

June 22, 2012

Niel Eskind, Esq.  
1345 N Lake Tahoe Boulevard  
Tahoe City, CA 96145

Andrew P. Taurianinen, Esq.  
Office of Enforcement  
State Water Resources Control Board  
1001 I Street  
Sacramento, CA 95812

### Re: PROCEDURAL REQUESTS FOR ADMINISTRATIVE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010

Dear Mr. Eskind and Mr. Taurianinen:

This is in response to the procedural requests that have been made for the hearing on the administrative civil liability (ACL) proposed against North Tahoe Public Utilities District (NTPUD), scheduled to occur July 12, 2012 in South Lake Tahoe. The following are my decisions on the six specific requests or objections:

1. The first request was made by NTPUD on June 5, 2012 for two additional hours of time to present its case before the Regional Board (Board), for a total of three hours total. The time allocated is for presentations, any direct and cross-examination, rebuttal and closing statements. Questions from the Board members and their advisors and responses to those inquiries do not count against allocated time. Hearings before the Board are primarily paper hearings, and do not require that a trial-like foundation for each piece of evidence be set. In addition, technical and legal arguments should be clear from submittals. If technical and legal arguments are provided to the Board in advance of the hearing, one and one-half hours should be an adequate amount of time. Additional time may be provided to the parties at the hearing at the discretion of Board Chair upon showing that additional time is necessary.

**This request is denied, in part. Both parties will be given an additional ½ hour of time, for a total of one and one-half hours.**

2. The Prosecution Team submitted evidentiary objections on June 20, 2012, objecting to the lack of any legal or technical arguments or analysis having been submitted by NTPUD. NTPUD argues that the lack of any argument being presented in advance of the hearing prejudices the prosecution team and makes it difficult for them to prepare their case. I agree with the Prosecution that NTPUD needs to submit its legal and technical arguments in advance of the hearing, in compliance with the April 19, 2012 hearing procedures.

**NTPUD has until 5 p.m., Friday, June 29, 2012 to provide its technical and legal arguments to the Prosecution Team and the Advisory Team. This submittal shall not exceed ten (10) written pages, and shall not introduce any new evidence. The Prosecution will have until 5 p.m., July 9, 2012 to provide no more than 5 pages of additional rebuttal, if necessary, to NTPUD and the Advisory Team.**

3. The Prosecution also objected to the lack of authentication for the Exhibits 5-18 and 22.

**I agree with this objection because it is unclear the source and date of the materials. NTPUD is required by 5 p.m., Friday, June 29, 2012, to provide the information necessary to identify the source of the exhibits, including dates, page numbers, and any other information necessary for the Prosecution Team to be able to identify where the information came from and to verify if it is represented accurately. Failure to do so will cause those exhibits to be inadmissible at the hearing.**

4. The Prosecution's final objection was to exhibits 25-33, on the basis that this evidence appears to be offered in support of NTPUD's assertion that it serves a small community with financial hardship and that the issue is irrelevant.

**This objection is overruled. Although I agree that the issue of whether the utility serves a small community with financial hardship is most often tied to whether the discharger can be allowed to complete a compliance project under Water Code section 13385(k), the Board may want to consider this information in considering NTPUD's ability to pay or when considering "other factors as justice may require."**

5. NTPUD submitted evidentiary objections dated June 19, 2012, objecting to Attachment 5 of the Prosecution Team's April 16, 2012 submittal, which consisted of a report by Stantec Consulting Services and Dinter Engineering, dated August 12, 2011. The reasons for the objections were two-fold. First, NTPUD makes a hearsay objection that the author of the report, Mr. Peter K. Hackbusch, is not identified as a witness, and therefore would not be available at the hearing to attest to the accuracy of the contents of the report or be available for cross-examination. Second, he also objects to the report on the basis that it was not signed by a licensed engineer.

**NTPUD's request that this report not be accepted or considered is overruled as described below:**

Adjudicative proceedings conducted by the water boards must be in accordance with the provisions and rules of evidence set forth in Government Code section 11513. (Cal. Code Regs., tit. 23, §648.5.1.) This code section provides that this hearing need not be conducted according to technical rules relating to evidence and witnesses that would apply in a court of law. (Gov. Code, § 11513, subd.(c).) Any relevant evidence shall be admitted if it is the sort of evidence on which responsible persons rely in conduct of serious affairs, regardless of the existence of any common law or statutory rule which might make improper the admission of the evidence over objection in civil actions. (Gov. Code, § 11513.) Government Code section 11513 also states that "[h]earsay evidence may be used for the purpose of supplementing or explaining other evidence but over timely objection shall not be sufficient in itself to support a finding unless it would be admissible over objection in civil actions." (Gov. Code, § 11513, subd. (d).) This report will therefore be allowed even if it would otherwise constitute hearsay in a court of law. In addition, the report is not hearsay if it is not being introduced to prove the truth of the matters stated – i.e. who is at fault for the spill. Here, it is not clear for what purpose the prosecution team is including the report, and if it is just to show that there is disagreement as to fault for the spill, the report is not hearsay evidence.

The fact that the report was not signed by a licensed engineer also does not make the evidence inadmissible, but rather goes to the weight that the Board should afford the evidence when deliberating on the evidence. For example, NTPUD may argue that the Board should not give this report any weight in its consideration of the evidence based on the fact that Mr. Hackbusch is not available to be cross-examined at the hearing and is not a licensed engineer.

6. We are in receipt of your letter of June 22, 2012, and disagree with your assertions that there has been any impropriety by either the Prosecution Team or the Advisory Team and that the NTPUD is being denied an opportunity for a fair hearing.

At this time the Advisory Team does not see the benefit of an in-person prehearing conference. The Board does not follow article 5 of the Administrative Procedures Act, and therefore alternative dispute resolution is not an option. (23 Cal. Code Reg., § 648.) Nonetheless, the Advisory Team encourages NTPUD to continue to meet with the Prosecution Team to explore settlement possibilities that could then be brought before the Board for approval. Although we would like to discuss the possibility of Board Member Clarke appearing remotely, we do not believe that needs to be done in person and would suggest a teleconference to discuss this issue.

If you have any questions please contact me at (530) 542-5412 or for legal questions contact Kim Niemeyer, Staff Council, at (916) 341-5547.

Sincerely,

  
PATTY Z. KOUYOUMDJIAN  
Executive Officer

**From:** Andrew Tauriainen  
**To:** Patty Kouyoumdjian; eskind@tahoecity.com  
**CC:** Chuck Curtis; Eric Taxer; Lauri Kemper; Scott Ferguson; Kim Niemeyer; fe...  
**Date:** 6/22/2012 2:23 PM  
**Subject:** Re: Administrative Civil Liability Complaint No. R6T-2012-0010

I am on vacation, but I have been keeping tabs on the North Tahoe PUD matter given that the Advisory Team has indicated they would give a response to the District's request for additional hearing time today, and because the Advisory Team's counsel has indicated that she would be out of the office next week.

The Prosecution Team notes the following in response to Mr. Eskind's letter dated today:

Mr. Eskind's continuing focus on his request for three hours of presentation time and the subsequent communications is specious. Mr. Eskind would not need three hours if he had submitted the District's legal and technical arguments and analysis in accordance with the Hearing Procedures. Mr. Eskind's tactical choices and the prejudice resulting from those choices invite the sanctions requested by the Prosecution Team, namely, the preclusion of evidence and testimony at hearing regarding the District's legal or technical arguments or analysis.

Mr. Eskind's letter improperly opposes the Prosecution Team's Evidentiary Objections before being instructed to do so by the Advisory Team (Hearing Procedures, page 6), and on that basis those portions of his letter should be ignored.

Mr. Eskind confuses the secondary definition of the word "advise" (i.e., to inform) with its primary definition (i.e., to give advice to). Given his long credentials, Mr. Eskind is aware that the separation of functions prohibits only the latter, and that it would be illogical and inefficient to prohibit communications meant to inform the Advisory Team of the Prosecution Team's positions.

The Prosecution Team requests that any pre-hearing conference not delay the scheduled hearing, because delay only benefits the District and prejudices the Prosecution Team. Further, a pre-hearing conference is not necessary if the District simply would like to explore settlement. I believe that the Prosecution Team is generally available during the period described by the District, but I will be able to provide a more precise response regarding schedules when I return to the office next week.

Thank you.

Andrew Tauriainen, Senior Staff Counsel  
State Water Resources Control Board  
Office of Enforcement  
1001 I Street, 16th Floor  
Sacramento, CA 95814  
tel: (916) 341-5445  
fax: (916) 341-5896  
atauriainen@waterboards.ca.gov

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and destroy all copies of the communication.

>>> "Neil A. Eskind" 06/22/12 10:44 AM >>>

Please see attached letter from the North Tahoe Public Utility District.



June 22, 2012

Patty Z. Kouyoumdjian, Executive Officer  
Regional Water Quality Control Board, Lahontan Region  
2501 Lake Tahoe Blvd.  
South Lake Tahoe, CA 96150

Via email to [PZKouyoumdjian@waterboards.ca.gov](mailto:PZKouyoumdjian@waterboards.ca.gov)

Re: ADMINISTRATIVE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010

Dear Ms. Kouyoumdjian:

Once again, the North Tahoe Public Utility District finds it necessary to write you regarding the above matter and the continued legal and procedural improprieties being carried on by the Prosecution Team. Please note the following chronology of events:

1. The North Tahoe Public Utility District found it necessary to file a request for additional presentation time on June 6. This was allowed under the Hearing Procedures.
2. On June 8 Prosecution Team attorney Tauriainen sent an email objecting to the District's request. This objection is not allowed under the Hearing Procedures. The Hearing Procedures do not provide any other designated party or interested person the right or opportunity to object to a request for additional presentation time by any party. Mr. Tauriainen's email specifically said "**The Prosecution Team disagrees with District's characterization of the scope of issues to be heard, and on that basis opposes the District's request for additional hearing time.**"
3. The District responded to Mr. Tauriainen's June 8 email on June 11 by letter attached to an email. The letter called to your attention that Mr. Tauriainen's objection was improper, violated the Hearing Procedures and was out of order.
4. Neither you nor the Advisory Team attorney have responded to the District's June 11 letter or told Mr. Tauriainen that he was out of order.
5. However, on the afternoon of June 11 Mr. Tauriainen himself responded by email. He indicated that his June 8 email "**should be read literally.**" The District did in fact read it literally as anyone would have; it is a clear opposition.
6. In the evening of June 11 the District sent you an email where it offered a solution which would allow Mr. Tauriainen to save face and provide the District the time it requested, so the process could move forward. That did not happen. The District received no response.
7. On June 14 your Advisory Team attorney sent an email improperly requesting a pre-hearing conference and, instead of showing the neutrality required of the Advisory Team, clearly

attempted to coerce the District into accepting less time than it needed. The Advisory Team attorney clearly adopted the position of the Prosecution Team.

8. On June 18 the District responded to your attorney's June 14 email, pointing out that the request for a pre-hearing conference by the Advisory Team was not allowed under the Hearing Procedures and showing her a calculation of times which she could have done herself in about five minutes from the District's already submitted materials.
9. On June 19, your attorney responded to the District's June 18 email, indicating that a response to the District's request for additional time would come by the end of the week. Nothing has been received as of this time. In that response your attorney claimed that Mr. Tauriainen had never advised any member of the Advisory Team on any matter. That claim was of course incorrect. As noted above, Mr. Tauriainen improperly advised the **entire** Advisory Team of his opposition to the request of the District for additional presentation time on June 8 and then **confirmed** the opposition on June 11 by inviting everyone to read his email "literally."
10. Later on June 19 Mr. Tauriainen himself claimed that he had never advised any member of the Advisory Team on any matter. That claim was of course also incorrect. As noted above, Mr. Tauriainen improperly advised the **entire** Advisory Team of his opposition to the request of the District for additional presentation time on June 8 and then **confirmed** the opposition on June 11 by inviting everyone to read his email "literally."
11. On June 20 the District received the Prosecution Team's Evidentiary Objections. Their objections are based upon Evidence Code Sections 350 and 210 (see Page 4, Lines 19 – 25). If you will read the Hearing Procedures, Page 2, you will note that the California Code of Regulations, Title 23, Section 648 (b), referred to in the Hearing Procedures, only allows Sections 801 through 805 of the Evidence Code to be applied; Sections 350 and 210 are not applicable. This is a serious breach of not only the Hearing Procedures but also California law by Mr. Tauriainen.

Throughout these proceedings there has been an almost continuous violation of the rules and law by the Prosecution Team, and not once has any member of the Advisory Team acted to criticize or cause halt to these violations. A member of the Advisory Team has acted in anything but an impartial manner. Members of both the Prosecution and Advisory teams have incorrectly denied matters which are shown improper by documentary evidence. The request of the District for additional time has been withheld. It is as if there is a conspiracy of silence against the North Tahoe Public Utility District and its community.

The North Tahoe Public Utility District acts as the representative of a small community with a financial hardship. Additionally, Kings Beach is 59.6% Hispanic or Latino. Yet, the Prosecution attempts to exclude and deny Regional Board members this significant community demographic information. This information is considered important by the State Board in its Enforcement Policy and absolutely required in order for the Regional Board to reach a fair result which does not create a disproportionate hardship. Make no mistake about it – the Prosecution Team seeks to impose considerable punishment on our small, disadvantaged and largely Hispanic community.

These events have required the North Tahoe Public District to conclude that it is now impossible for the District and its community to get a fair hearing. Accordingly, the District requests that the ACL Complaint against it be dismissed. In the event the ACL Complaint is not dismissed the North Tahoe Public Utility District requests that all of the correspondence, letters and emails between the District, the Prosecution Team and the Advisory Team be made part of the Administrative Record for later review.

In addition, if the ACL Complaint is not dismissed the North Tahoe Public Utility District hereby formally requests a Pre-hearing Conference in accordance with Water Code Section 13228.15 which allows any of the matters described in subdivision (b) of Section 11511.5 of the Government Code to be addressed. The specific matters to be addressed in the Pre-hearing Conference are as follows:

1. Pursuant to Government Code Section 11511.5 (b)(11), exploration of the possibility of using alternative dispute resolution as set forth in Government Code Section 11420.10 et seq. This could include either mediation, binding arbitration or nonbinding arbitration and the District is prepared to consider any of the three.
2. Pursuant to Government Code Section 11511.5 (b)(5), consideration of all objections to submitted evidence.
3. Pursuant to Government Code Section 11511.5 (b)(12), consideration of the request for Regional Board Member Clarke to appear remotely.
4. Pursuant to Government Code Section 11511.5 (b)(1), exploration of settlement possibilities.

The District would prefer that the Pre-hearing Conference be held at a location where all the participants can be present in person, and will provide a space at the North Tahoe Event Center in Kings Beach at no cost, or travel to any other site convenient to the members of the Regional Board who participate. The District believes that absent a dismissal the Pre-hearing Conference is an important matter and will make itself available anytime between Wednesday June 27 and Friday July 6, except for before 1 pm on June 28 or on July 4. If the Pre-hearing Conference cannot be scheduled during this time period, the District requests a continuance of the hearing date until the Regional Board meeting to be held in South Lake Tahoe on October 10 -11 to provide time for the Pre-hearing Conference.

Sincerely yours,



Neil A. Eskind  
General Counsel

NAE:c

cc: Board of Directors  
Paul A. Schultz, P.E., General Manager/CEO  
Andrew Tauriainen, via email to ATauriainen@waterboards.ca.gov  
Kimberly Niemeyer, via email to KNiemeyer@waterboards.ca.gov  
Lauri Kemper, via email to LKemper@waterboards.ca.gov  
Chuck Curtis, via email to CCurtis@waterboards.ca.gov  
Eric Taxer, via email to ETaxer@waterboards.ca.gov  
Scott Ferguson, via email to SFerguson@waterboards.ca.gov

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2 State Water Resources Control Board  
1001 I Street, 16<sup>th</sup> Floor  
3 Sacramento, California 95814  
4 Telephone: 916-341-5445  
Fax: 916-341-5896  
5 E-mail: atauriainen@waterboards.ca.gov

6 Attorney for the Prosecution Team  
7

8 BEFORE THE CALIFORNIA WATER QUALITY CONTROL BOARD

9 LAHONTAN REGION

10  
11 In the Matter of: ) ACL COMPLAINT R6T-2012-0010  
12 NORTH TAHOE PUBLIC UTILITY )  
13 DISTRICT'S DECEMBER 19, 2010, ) PROSECUTION TEAM'S EVIDENTIARY  
DISCHARGE INTO LAKE TAHOE ) OBJECTIONS  
14

15 The Prosecution Team submits the following objections to the Discharger's  
16 evidentiary submittals:

17 **I. LACK OF LEGAL OR TECHNICAL ARGUMENTS OR ANALYSIS**

18 The Discharger's submittals are completely devoid of legal or technical arguments  
19 or analysis relevant to the Complaint. Page 5 of the Hearing Procedures states that "The  
20 following information must be submitted in advance of the hearing: ... 2. **All** legal and  
21 technical arguments or analysis." (Emphasis added.) Page 1 of the Hearing Procedures  
22 states, in bold type, immediately under the heading "**IMPORTANT**" that "**Failure to**  
23 **comply with the deadlines and other requirements contained herein may result in**  
24 **the exclusion of your documents and/or testimony.**" (Emphasis in original.) The  
25 Board is authorized to make such requirements and impose such sanctions under  
26 California Code of Regulations, Title 23, Section 648.4.

27 As of today, the Discharger has submitted fifty (50) exhibits, totaling approximately  
28 500 pages. Many of those exhibits are charts and graphs which themselves are

1 inadmissible due to lack of authentication (see Objection II below). Only one of the  
2 Discharger's submittals – Exhibit 25 – contains any legal or technical arguments or  
3 analysis that may be even generously construed as relating to a defense, and that  
4 addresses a legal question that is not relevant to the matter before the Regional Board  
5 (see Objection III below).

6 The closest the Discharger's submittals come to providing legal or technical  
7 arguments relevant to the Complaint are the eight bullet points in Section II of the June 6,  
8 2012, submittals, labeled "Summary of Testimony of Witnesses Listed in Section I  
9 Above." These bullet points are, at best, akin to section headings from legal or technical  
10 arguments. Even construed generously in the Discharger's favor, there is no way to read  
11 these bullet points as fully formed legal or technical arguments or analysis.

12 The Discharger's refusal to provide written legal or technical arguments or analysis  
13 has already unfairly prejudiced the Prosecution Team, and threatens to create further  
14 prejudice and unfair delay during the hearing.

15 The Prosecution Team fully described the facts and law relevant to the  
16 Discharger's violations in the Complaint, and provided the necessary legal and technical  
17 analysis supporting the proposed liability in the Complaint and the Liability Methodology  
18 (Complaint Attachment B). The Discharger received the Complaint on or around April 16,  
19 2012. The Discharger received the Prosecution Team's evidentiary submittals on or  
20 around May 7. The Discharger had another month (nearly two months from the  
21 Complaint), until June 6, to prepare its first submittal. The Prosecution Team then had  
22 just two weeks, until June 20, to prepare a rebuttal. The Prosecution Team's Written  
23 Rebuttal contains legal and technical arguments and analysis based on the Prosecution  
24 Team's best guesses as to the meaning of the Discharger's bullet points. But there is no  
25 way for the Prosecution Team to know whether such guesses fully address the  
26 Discharger's intended legal arguments.

27 The Discharger's pending request for a total of three hours of presentation time  
28 evidences its intention to reveal its legal and technical arguments and analysis for the first

1 time at hearing. This unfairly prejudices the Prosecution Team's ability to prepare for  
2 cross examination and rebuttal. This unfairly prejudices the Regional Board members  
3 and Hearing Team, who will not be able to anticipate and prepare for potentially  
4 significant procedural or substantive objections that may arise once the Discharger finally  
5 reveals its arguments. Finally, the Discharger's approach prevents the Board Members  
6 from efficiently preparing to hear the arguments and make an informed decision.

7 The Discharger has been in possession of the Prosecution Team's written legal  
8 and technical arguments and analysis for months, but consciously chose not to submit its  
9 own. Instead, the Discharger chose a path of obfuscation. The Discharger's blatant  
10 disregard of the Hearing Procedures has caused prejudice that cannot be remedied by  
11 extending the time for it to finally submit arguments and analysis. The Prosecution Team  
12 respectfully requests that the hearing go on as scheduled, and that the Discharger be  
13 precluded from submitting any documents or presenting any testimony at hearing  
14 involving the legal or technical arguments or analysis relevant to the Complaint or to the  
15 Discharger's defenses.

## 16 **II. LACK OF AUTHENTICATION**

17 Discharger's Exhibits 5 through 18 and 22 are charts and graphs without specific  
18 citations to the source of raw data used to prepare them. The Discharger provides only  
19 the most general attribution to the data (e.g., Exhibit 5 indicates "source: NOAA"). There  
20 is no way for the Prosecution Team to tell where the data came from, and thus there is no  
21 way for the Prosecution Team to evaluate the data to determine if the charts and graphs  
22 accurately represent the data. Therefore, the Discharger's Exhibits 5 through 18 and 22  
23 are inadmissible under California Evidence Code section 1401.

## 24 **III. IRRELEVANT**

25 Discharger's Exhibits 25 through 33 appear to be offered in support of its  
26 assertions that it serves a small community with a financial hardship. Exhibit 25 is a  
27 memorandum on the Discharger's letterhead titled "Identification of the North Tahoe  
28 Public Utility District as Serving a Small Community with a Financial Hardship." The

1 Discharger's status as serving a small community with a financial hardship is not  
2 applicable to the Water Code section 13385, subdivision (c) penalties set forth in the  
3 Complaint. As described in Section VII of the Enforcement Policy, Water Code section  
4 13385, subdivisions (h) and (i) set forth mandatory minimum penalties ("MMPs") for  
5 specified violations of NPDES permits.<sup>1</sup> Water Boards must impose MMPs in an amount  
6 of \$3,000 for each of the specified violations, except that under Water Code section  
7 13385, subdivision (k), the Boards may allow a Publicly Owned Treatment Work  
8 ("POTW") serving a small community that has a financial hardship to spend an equivalent  
9 amount toward a corrective "compliance project" within the community. Section VIII of the  
10 Enforcement Policy sets forth the conditions that apply to proposed MMP compliance  
11 projects.

12 The penalties proposed here are brought under Water Code section 13385,  
13 subdivision (c), not under subdivisions (h) and (i). The considerations in Water Code  
14 section 13385, subdivision (k) do not apply. The Enforcement Policy is clear:  
15 "[compliance projects] are expressly authorized by statute only in connection with MMPs  
16 for small communities with a financial hardship. (Wat. Code, § 13385, subd. (k).) Unless  
17 expressly authorized by future legislation, [compliance projects] may not be considered in  
18 connection with other ACLs." (Enforcement Policy, at 28.)

19 California Evidence Code section 350 provides that "no evidence is admissible  
20 except relevant evidence." Evidence Code section 210 defines "relevant evidence" as  
21 "evidence, including evidence relevant to the credibility of a witness or hearsay declarant,  
22 having any tendency in reason to prove or disprove any disputed fact that is of  
23 consequence to the determination of the action." The Discharger's Exhibits 25 through  
24 33 are not relevant to the Water Code section 13385, subdivision (c) penalties proposed  
25

26  
27 <sup>1</sup> The Discharger does not have an NPDES permit covering the December 19, 2010,  
28 discharge, so the MMP penalty provisions cannot apply.

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here. Therefore, they are inadmissible under Evidence Code section 350.

Date: June 20, 2012



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Andrew Tauriainen, Senior Staff Counsel  
California Regional Water Quality Control Board,  
Lahontan Region, Prosecution Team

**Patty Z. Kouyoumdjian - Re: RESPONSE TO EMAIL DATED 6/14/12 RE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010**

---

**From:** Andrew Tauriainen  
**To:** Eskind, Neil A.; Niemeyer, Kim  
**Date:** 6/19/2012 3:45 PM  
**Subject:** Re: RESPONSE TO EMAIL DATED 6/14/12 RE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010  
**CC:** Curtis, Chuck; Daniels, Susan; Ferguson, Scott; Ferrell, Tim; JohnBe...

---

The Prosecution Team has no objection to Mr. Clarke participating via video conference. If possible, it would be helpful if web-x or a similar system could also be used so that Mr. Clarke could follow along with the powerpoint slides.

I can confirm that I have never advised any member of the advisory team or any Board member on any matter. I have been with the Office of Enforcement during my entire tenure with the Water Boards.

Andrew Tauriainen, Senior Staff Counsel  
State Water Resources Control Board  
Office of Enforcement  
1001 I Street, 16th Floor  
Sacramento, CA 95814  
tel: (916) 341-5445  
fax: (916) 341-5896  
[atauriainen@waterboards.ca.gov](mailto:atauriainen@waterboards.ca.gov)

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>>> Kim Niemeyer 6/19/2012 2:39 PM >>>

Mr. Eskind,

I am sorry that you misunderstood. We intended a phone-in meeting. It appears, however, that you have given us your reasons for requesting 3 hours and no further meeting on that issue is necessary. We will take your comments under advisement and provide a response to you this week. We would still, however, like to discuss whether you and the prosecution team would be willing to have Mr. Clarke participate via video conference (though this may not be an issue if the budget is signed and the regional boards are reduced to 7 members, giving us a quorum without Mr. Clarke present). Please let us know when you would be available for such a meeting, or if you would rather, you may respond to that request via letter.

In regards to any prejudice North Tahoe PUD believes that it may have experienced, I would offer that Mr. Tauriainen has never advised any member of the advisory team or any board member on any matter. The State Water Board has a separate Office of Enforcement that advises staff on the prosecution team, but does not advise the regional boards.

Kimberly McFarlin Niemeyer  
Staff Counsel  
State Water Resources Control Board

1001 I Street  
P.O. Box 95812-0100  
Sacramento, CA 95814

(916) 341-5547 (phone)  
(916) 341-5199 (fax)  
kniemeyer@waterboards.ca.gov

>>> "Neil A. Eskind" <eskind@tahoecity.com> 6/18/2012 3:46 PM >>>  
Hello all,

Attached you will find the North Tahoe Public Utility District's  
response to last week's email. A local power failure prevented it from  
being sent earlier today.

Neil Eskind  
General Counsel  
North Tahoe Public Utility District

**Patty Z. Kouyoumdjian - Re: RESPONSE TO EMAIL DATED 6/14/12 RE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010**

---

**From:** Kim Niemeyer  
**To:** Neil A. Eskind  
**Date:** 6/19/2012 2:40 PM  
**Subject:** Re: RESPONSE TO EMAIL DATED 6/14/12 RE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010  
**CC:** Andrew Tauriainen; Chuck Curtis; Eric Taxer; Frank Mooney; JohnBergm...

Mr. Eskind,

I am sorry that you misunderstood. We intended a phone-in meeting. It appears, however, that you have given us your reasons for requesting 3 hours and no further meeting on that issue is necessary. We will take your comments under advisement and provide a response to you this week. We would still, however, like to discuss whether you and the prosecution team would be willing to have Mr. Clarke participate via video conference (though this may not be an issue if the budget is signed and the regional boards are reduced to 7 members, giving us a quorum without Mr. Clarke present). Please let us know when you would be available for such a meeting, or if you would rather, you may respond to that request via letter.

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Kimberly McFarlin Niemeyer  
 Staff Counsel  
 State Water Resources Control Board

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 kniemeyer@waterboards.ca.gov

>>> "Neil A. Eskind" <eskind@tahoecity.com> 6/18/2012 3:46 PM >>>  
 Hello all,

Attached you will find the North Tahoe Public Utility District's response to last week's email. A local power failure prevented it from being sent earlier today.

Neil Eskind  
 General Counsel  
 North Tahoe Public Utility District



June 19, 2012

Patricia Zwarts Kouyoumdjian, Executive Officer  
Regional Water Quality Control Board, Lahontan Region  
2501 Lake Tahoe Blvd.  
South Lake Tahoe, CA 96150

**NORTH TAHOE PUBLIC UTILITY DISTRICT'S EVIDENTIARY OBJECTIONS  
RE: ADMINISTRATIVE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010, ISSUED TO NORTH TAHOE  
PUBLIC UTILITY DISTRICT - PLACER COUNTY, WDID NO. 6SS011110**

Dear Ms. Kouyoumdjian:

Pursuant to the April 19, 2012 Hearing Procedures this constitutes the North Tahoe Public Utility District's Evidentiary Objections to Attachment 5 (Stantec and Dinter August 12, 2011 Response) to the ACL Complaint dated April 16, 2011 on the following grounds:

1. Pursuant to the Hearing Procedures, Page 6, and California Administrative Code of Regulations, Title 23, Division 3, Chapter 1.5, Article 2, Section 648.4(d) any witness who has submitted written testimony for the hearing shall appear at the hearing and affirm that the written testimony is true and correct, and shall be available for cross-examination.

Said Attachment 5 contains written testimony from both Stantec and Dinter and the Prosecution Team has not elected to identify either Christy Leonard or Peter K. Hackbusch as witnesses who will appear at the hearing and be available for cross-examination.

Therefore this written testimony is out of order and not admissible and it and any reference to it must be stricken from the Administrative Civil Liability Complaint and the Administrative Record and cannot be considered by the Regional Board.

2. As a separate and independent Evidentiary Objection to Attachment 5, the document submitted by Dinter Engineering at the request of Regional Board staff and signed by Peter K. Hackbusch would, if properly prepared, be an engineering document as defined in Business and Professions Code Section 6735, a portion of the Professional Engineers Act. See the attached Declaration of Paul A. Schultz, P.E.

Section 6735 requires that all engineering documents be prepared by or under the responsible charge of a licensed engineer, include the engineer's name and license number, and also bear the signature and seal or stamp of the engineer and the date of signing and sealing or stamping.

The District conducted an investigation and determined that Peter K. Hackbusch, who signed the document from Dinter Engineering included as part of Attachment 5, is not an engineer licensed by the State of California. See the attached Declaration of Paul A. Schultz, P.E. This document from Dinter Engineering contains no license number nor any stamp or seal nor the date of stamping or sealing.

Therefore the document Peter K. Hackbusch submitted cannot be considered an engineering document. It is in fact a false engineering document signed by an unlicensed individual. The preparation of a false engineering document by an unlicensed individual may constitute a misdemeanor pursuant to Section 6787 of the Professional Engineers Act.

The Regional Board cannot accept or consider the document from Dinter Engineering for any purpose.

To accept it as an engineering document would require ignoring the express provisions of the Professional Engineers Act relating to how and by whom engineering documents can be lawfully created. To accept it as anything other than an engineering document would require ignoring the express provisions of the Professional Engineers Act defining and regulating engineering documents. Either of these actions is highly prejudicial to the North Tahoe Public Utility District and would deny the North Tahoe Public Utility District and its residents the protection of the Professional Engineers Act.

It is inappropriate for the Regional Board to consider any evidence which is in itself a violation of California law.

Thank you for your consideration of the above.

Sincerely yours,

A handwritten signature in blue ink that reads "Neil A. Eskind". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Neil A. Eskind  
General Counsel

cc: Paul A. Schultz, P.E., General Manager/CEO  
Lauri Kemper/LRWQCB  
Andrew Tauriainen/SWRCB, Office of Enforcement  
Kimberly Niemeyer/SWRCB, Office of Chief Counsel

Declaration of Paul A. Schultz, P.E.

If called to testify I would competently testify as follows:

1. I am a professional engineer licensed in California since 1987.
2. I visited the [www.dinter.com](http://www.dinter.com) internet site. Under the staff section I found two Hackbusch staff: Peter K. Hackbusch and Keller C. Hackbusch, P.E. The listing for Peter K. Hackbusch did not list him as being a P.E. or having any college degree. The listing for Keller C. Hackbusch, P.E. indicated he was a P.E. and a graduate of the University of Nevada, Reno.
3. I visited the State of California internet site for the Board for Professional Engineers, Land Surveyors, and Geologists, [www.pels.ca.gov](http://www.pels.ca.gov). I then visited the License Search feature and searched using the name Peter K. Hackbusch. No records were returned. I searched using the last name Hackbusch only. Two records were returned: Charles Milton Hackbusch (cancelled license) and Keller Charles Hackbusch. Highlighting the Keller Charles Hackbusch entry indicated he was licensed in California. This was consistent with the entry on the [www.dinter.com](http://www.dinter.com) internet site.
4. Based upon my investigation I have concluded that Peter K. Hackbusch of Dinter Engineering is not a professional engineer licensed in California.
5. I am familiar with the Professional Engineers Act and the definition of an engineering document contained in Section 6735 of the Act.
6. I inspected the document from Dinter Engineering contained in Attachment 5 to the Civil Liability Complaint. It is my opinion that the document from Dinter Engineering contained in Attachment 5 to the Liability Complaint is a document which is required to be prepared by, signed and stamped or sealed by a professional engineer licensed in California under the terms of Section 6735 of the Act.
7. Based upon my investigation I have concluded that the document from Dinter Engineering contained in Attachment 5 to the Liability Complaint is not signed by a person who is a professional engineer licensed in California, does not contain a license number nor any stamp or seal, and therefore does not conform to the requirements of the Professional Engineers Act.

I certify under penalty of perjury under the law of the State of California that the above is true and correct.

Executed on June 19, 2012 at Tahoe Vista, California.

  
Paul A. Schultz, P.E.

Business and Professions Code

6735. (a) All civil (including structural and geotechnical) engineering plans, calculations, specifications, and reports (hereinafter referred to as "documents") shall be prepared by, or under the responsible charge of, a licensed civil engineer and shall include his or her name and license number. Interim documents shall include a notation as to the intended purpose of the document, such as "preliminary," "not for construction," "for plan check only," or "for review only." All civil engineering plans and specifications that are permitted or that are to be released for construction shall bear the signature and seal or stamp of the licensee and the date of signing and sealing or stamping. All final civil engineering calculations and reports shall bear the signature and seal or stamp of the licensee, and the date of signing and sealing or stamping. If civil engineering plans are required to be signed and sealed or stamped and have multiple sheets, the signature, seal or stamp, and date of signing and sealing or stamping shall appear on each sheet of the plans. If civil engineering specifications, calculations, and reports are required to be signed and sealed or stamped and have multiple pages, the signature, seal or stamp, and date of signing and sealing or stamping shall appear at a minimum on the title sheet, cover sheet, or signature sheet.

(b) Notwithstanding subdivision (a), a licensed civil engineer who signs civil engineering documents shall not be responsible for damage caused by subsequent changes to or uses of those documents, if the subsequent changes or uses, including changes or uses made by state or local governmental agencies, are not authorized or approved by the licensed civil engineer who originally signed the documents, provided that the engineering service rendered by the civil engineer who signed the documents was not also a proximate cause of the damage.

6787. Every person is guilty of a misdemeanor:

(a) Who, unless he or she is exempt from licensure under this chapter, practices or offers to practice civil, electrical, or mechanical engineering in this state according to the provisions of this chapter without legal authorization.

(b) Who presents or attempts to file as his or her own the certificate of licensure of a licensed professional engineer unless he or she is the person named on the certificate of licensure.

(c) Who gives false evidence of any kind to the board, or to any member thereof, in obtaining a certificate of licensure.

(d) Who impersonates or uses the seal of a licensed professional engineer.

(e) Who uses an expired, suspended, surrendered, or revoked certificate issued by the board.

(f) Who represents himself or herself as, or uses the title of, a licensed or registered civil, electrical, or mechanical engineer, or any other title whereby that person could be considered as practicing or offering to practice civil, electrical, or mechanical engineering in any of its branches, unless he or she is correspondingly qualified by licensure as a civil, electrical, or mechanical engineer under this chapter.

(g) Who, unless appropriately licensed, manages, or conducts as manager, proprietor, or agent, any place of business from which civil, electrical, or mechanical engineering work is solicited, performed, or practiced, except as authorized pursuant to subdivision (d) of Section 6738 and Section 8726.1.

(h) Who uses the title, or any combination of that title, of "professional engineer," "licensed engineer," "registered engineer," or the branch titles specified in Section 6732, or the authority titles specified in Sections 6736 and 6736.1, or "engineer-in-training," or who makes use of any abbreviation of that title that might lead to the belief that he or she is a licensed engineer, is

authorized to use the titles specified in Section 6736 or 6736.1, or holds a certificate as an engineer-in-training, without being licensed, authorized, or certified as required by this chapter.

(i) Who uses the title "consulting engineer" without being licensed as required by this chapter or without being authorized to use that title pursuant to legislation enacted at the 1963, 1965 or 1968 Regular Session.

(j) Who violates any provision of this chapter.



June 18, 2012

Kimberly Niemeyer  
Attorney at Law

Re: RESPONSE TO EMAIL DATED 6/14/12 RE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010

Dear Ms. Niemeyer,

This is in response to your email of June 14, 2012 wherein the Advisory Team requests a Pre-hearing Conference on Thursday June 21 on the "issue" of the North Tahoe Public Utility District's request for additional presentation time. The North Tahoe Public Utility District will not be able to attend a meeting Thursday.

Irrespective of the time conflict, if you read the Hearing Procedures with respect to Pre-hearing Conferences you will see:

- A request for a Pre-hearing Conference may only be made by a designated party. (See Hearing Procedures Page 6.)
- There are only two designated parties, the Water Board Prosecution Team and the North Tahoe Public Utility District. (See Hearing Procedures Page 3.)
- The Advisory Team, not being a designated party, does not have the right to request a Pre-hearing Conference.
- Pre-hearing Conference may only address the matters described in subdivision (b) of Government Code Section 11511.5. (See Hearing Procedures Page 6.) The "issue" you propose to discuss is not one of the matters mentioned in subdivision (b) and therefore not appropriate for a Pre-hearing Conference in any event.

Your statements about my familiarity with the Regional Board and your suggestions as to how the North Tahoe Public Utility District's defense might be conducted within the insufficient time you seem determined to provide in support of Mr. Tauriainen's objection sent in violation of the Hearing Procedures bear a response.

I am in fact extremely familiar with the proceedings of the Regional Board. I have appeared before the Regional Board numerous times since 1975 and was appointed as a Member of the Regional Board by the Governor of California.

History reveals that Regional Board hearings have been far longer than the time now requested by the District. For example, if you look at Regional Board files for Complaint No. R6T-2005-0029, which involved a third party's damage of a North Tahoe Public Utility District

force main, you will see that the hearing stretched over three days and probably would have extended even further if the District, which was not a party, had not stepped in and structured a resolution.

Before, during and after my tenure on the Regional Board it has been my experience that the first concern of Regional Board Members was to provide every party a fair hearing with sufficient time to adequately present their position, and certainly not to suggest how any party's position might be presented.

Be assured that the North Tahoe Public Utility District will require every minute of the time requested to properly present its position. Anything less will deny the District and its residents a fair hearing.

In response to your request for additional detail, you already have the District materials. District submissions to date total 48 exhibits, including 479 pages and a large Excel file. The District has identified 11 witnesses to date. Each of the exhibits requires discussion and explanation of how they are relevant to the various State Board Policies and how they should effect the Regional Board's decision. In addition, it is expected that significant cross-examination of Mr. Taurianen's witnesses will be required, which of course includes questions of them relating to the large volume of material they have already submitted. The filed ACL Complaint, its supporting documents and Mr. Taurianen's submitted evidence total hundreds of pages and contain numerous alleged facts and conclusions. This cross-examination could require at least one hour of the three hours. A 15 minute summary and closing statement is anticipated. That leaves about 1 and 3/4 hours to discuss 48 exhibits and introduce and examine up to 11 witnesses, a total of 59 exhibits and witnesses. Even though some exhibits and witnesses will take less time than others, that only allows about 106 SECONDS per witness and exhibit, not even counting any rebuttal evidence which the District has a right to submit. That is a tight, minimal presentation, and even with the three hours requested the District may be forced to delete parts of its presentation. The District did not request surplus time, just what is absolutely required.

Your email seems to suggest a predetermination in your mind that one hour of total time is sufficient. You also seem to suggest that witnesses testify without benefit of being asked direct questions or that cross-examination be eliminated. The District must reserve the right to conduct its own presentation. Anything less than three hours would require that the District forego adequate questioning of Mr. Taurianen's witnesses, inadequately discuss its exhibits, and severely limit its summary and closing statement. This is unacceptable and would result in a denial of justice.

Prior to sending this email District Staff met with District Board President Lane Lewis to obtain guidance and direction.

President Lewis made a number of observations which he requested be transmitted to Regional Board Executive Officer Kouyoumdjian.

President Lewis is sympathetic with the situation Executive Officer Kouyoumdjian now finds herself in, particularly since it has taken place so soon after her appointment and before she is able to establish her own operating procedures. However, he points out that the District did not create this situation. The situation was created by Mr. Taurianen's violation of the rules. But for his violation of the rules, Executive Officer Kouyoumdjian and her Advisory Team would not have become aware of Mr. Taurianen's desires. President Lewis stated that, once the Advisory Team became aware of the improper objection this knowledge irrevocably prejudiced any decision in favor of Mr. Taurianen, a person who in other circumstances is a colleague and advisor to one or more members of the Advisory Team, and that this prejudice cannot be withdrawn or erased and forever taints any future action.

President Lewis concludes that the only fair resolution possible at this time is for the District to be given the time it has requested. He has directed that the District accept nothing less. Further, he indicated that the District does not and will not waive any provisions or requirements of California or United States law. He takes his obligations to the over 6500 District residents who are paying the bill for this exercise very seriously.

President Lewis commented on the request for a Pre-hearing Conference from a time and cost point of view. He does not understand how it makes any sense to schedule a conference which will require hours of travel from Sacramento for at least two attorneys, hours of District staff travel and meeting time and hours of Regional Board staff time just to try to argue that the District should be denied adequate presentation time. The time spent would be at least double or triple the presentation time requested. District time alone would cost a substantial amount and State time probably even more. It just doesn't make any sense.

President Lewis requests that Executive Officer Kouyoumdjian grant the District's time request without further delay. Delay will impact the District's ability to properly prepare for the hearing. He hopes that Ms. Kouyoumdjian will understand the gravity of the situation and resolve this unfortunate situation now; otherwise it will just be swept downstream to be resolved by others.

As before, this email has been copied to all appropriate persons.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Neil A. Eskind".

Neil A. Eskind  
General Counsel

**Doug Smith - Re: RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010**

---

**From:** Kim Niemeyer  
**To:** Neil A. Eskind  
**Date:** 6/14/2012 4:27 PM  
**Subject:** Re: RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010  
**CC:** Andrew Tauriainen; Chuck Curtis; Doug Smith; Eric Taxer; Frank Moone...

---

Hi Mr. Eskind,

It would be helpful for the Water Board advisory team to have a pre-hearing conference on this issue. Thursday afternoon looks the best for most of the waterboard. Would that work for North Tahoe PUD?

The request for three hours is unusual, and we would like more information from North Tahoe PUD regarding why it is necessary to have this much time. Please be prepared to describe how the issues and facts in this case necessitate three times the amount of time usually provided.

It may be that your request for additional time is because you are unfamiliar with our administrative proceedings, and I would be willing to discuss with you how our hearings are generally run if that would be helpful. Because all of the evidence is provided in advance of the hearing, the parties generally use the hearing to summarize their arguments because the board is already somewhat familiar with the arguments and the evidence. Also, you are not limited to using direct or cross examination, which can be time-intensive. Instead, your witnesses can directly address the board. I am hopeful that after having a better understanding of how our hearings are generally conducted, you will agree that an hour to present your case will be sufficient.

Also, during the meeting we would like to discuss with you the possibility of one of our board members participating remotely. Mr. Clarke has been ill, and he may be unable to travel all the way to Tahoe. Instead, we would like to offer him the option to participate from our Victorville office, which can be connected by video to our Tahoe office.

I am out tomorrow, but will be in all next week.

Kimberly McFarlin Niemeyer  
Staff Counsel  
State Water Resources Control Board

1001 I Street  
P.O. Box 95812-0100  
Sacramento, CA 95814

(916) 341-5547 (phone)  
(916) 341-5199 (fax)

kniemeyer@waterboards.ca.gov

>>> "Neil A. Eskind" <eskind@tahoecity.com> 6/11/2012 9:11 PM >>>

Dear Ms. Kouyoumdjian,

The North Tahoe Public District has asked me to reply to Andrew Tauriainen's email so you would have the reply first thing in the morning.

The District appreciates Mr. Tauriainen's quick response and clarification of what his original email was meant to convey.

It must be remembered that one side in a hearing cannot unilaterally limit the scope of issues to be considered by the Regional Board and deny the other's inherent constitutional right to present their side. The District understands that there are some facts that Mr. Tauriainen would rather not be presented, but that is part of a fair hearing process. Each party to a controversy is guaranteed sufficient time to state its case, irrespective of the desires of the other side. The District wants to assure you that all of the material submitted by the District is relevant to this matter.

The District appreciates that Mr. Tauriainen now says that he only wanted to have as much presentation time as the District has requested and the District is happy to see him have that time. However, it must be remembered that it was Mr. Tauriainen who sent the email opposing the District's request for additional time. It contained specific language that he "opposes the District's request for additional hearing time." But for that email and language the District would not have found it necessary to write you.

The District reads Mr. Tauriainen's latest email as now saying that it was never his intent to oppose the District's request for additional time and that he now supports the request, provided his team gets a like amount of time. That's fine. The District is perfectly willing to accept Mr. Tauriainen's withdrawal of his earlier language provided the District's time request is honored.

Mr. Tauriainen's comment about rebuttal evidence which may be submitted by June 20 is of no matter. The Hearing Procedures allow and invite the submission of such materials. There should be no controversy here.

As for the invitation for you to call in Paul Schultz's June 5 letter, there is no reason for Mr. Tauriainen to be perplexed. At the time Mr. Schultz wrote the letter, given the history of the Regional Board of providing as much time as was needed in a hearing, the matter was clearly non-controversial. Mr. Schultz's invitation to call was perfectly acceptable under the Hearing Procedures. That raises the question, what made the District's request suddenly controversial? Mr. Tauriainen's email expressing formal opposition made it controversial. Who could believe that opposing an adversarial party's request for more time would not create a controversy? At that point inviting you to take part in an ex-parte discussion was clearly inappropriate.

The ACL hearing is a serious matter which may adversely affect the finances of the 6,581 residents of our community. It would be counterproductive to spend additional effort arguing about an opposition which is not even allowed by the Hearing Procedures and now seems to have been withdrawn and replaced with a positive recommendation. The District respectfully requests that you allow the District the three hours requested, and Mr. Tauriainen's team a like amount of time, so that everyone can prepare for the hearing.

As before, this email has been copied to all appropriate persons.

Sincerely yours,

Neil Eskind  
General Counsel  
North Tahoe Public Utility District .



June 11, 2012

Patty Z. Kouyoumdjian, Executive Officer  
Regional Water Quality Control Board, Lahontan Region  
2501 Lake Tahoe Blvd  
South Lake Tahoe, CA 96150  
Via email to PZKouyoumdjian@waterboards.ca.gov

Re: NORTH TAHOE PUBLIC UTILITY DISTRICT RESPONSE TO "*PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010*"

Dear Ms. Kouyoumdjian:

It is with deep regret that the North Tahoe Public Utility District finds it necessary to write you regarding Mr. Andrew Tauriainen's email to you on Friday, June 8, 2012, however there was no alternative.

The North Tahoe Public Utility District, which represents the interests of the 6,581 residents of its community who will pay every penny of any ACL which may be assessed, has followed every provision of the Hearing Procedures set forth by former Executive Officer Harold J. Singer. The District expects nothing less from all other parties. The District has already gone to considerable expense to prepare and submit substantial and significant evidence, and will submit additional material by June 20 as allowed by the Hearing Procedures.

If you read the Hearing Procedures you will see that a designated party or interested person had the right to request additional presentation time by 5:00 p.m. on Friday, June 8, 2012 (Item E, Page 1). The District made such a request on June 6, two days early. The Hearing Procedures do not provide any other designated party or interested person the right or opportunity to object to a request for additional presentation time by any party.

There is good reason for not allowing such objections. The legal system in the United States is an adversarial system, with each side guaranteed the time they need to present their case. If one side could unilaterally deny the other necessary time, justice would be denied.

Mr. Tauriainen's email sent late on the afternoon of June 8 is clearly out of order and violates the Hearing Procedures. The fact that he invited you to telephone him to discuss the matter, an act forbidden on Page 4 of the Hearing Procedures, is further evidence of a total disregard of due process and equal protection.

However, there is yet another and even more insidious issue here. Mr. Tauriainen had no right to request that you, in your capacity of advisor to the Regional Board, deny the District the additional presentation time required to present its case on the sole basis that he does not agree with the "District's characterization of the scope of issues to be heard" or on any other basis. He is

adversarial to the District and its 6,581 residents. His act was obviously intended to improperly influence your advice to the Regional Board with the result that the North Tahoe Public Utility District would be denied adequate presentation time and would be unable to present the facts to the Regional Board.

The North Tahoe Public Utility District has no doubt that the Prosecution Team disagrees with the issues the District raised; otherwise there would be no need for a hearing. But that does not allow the Prosecution Team to take an action in violation of the Hearing Procedures and basic law to deny the North Tahoe Public Utility District time to adequately present its case. While the District asserts no right to object to any other party requesting additional presentation time, the District supports every party or person, including the District, being given as much time as needed to present their testimony. The District would like to assure you that each and every item of evidence and issue it intends to present to the Regional Board are relevant to this matter and that the District requires the full three hours to make an adequate presentation. It cannot be done in less time.

The District values its history of good relations and cooperation with the Regional Board and does not want one unfortunate act of a person not even on the Regional Board staff to influence the future. The District harbors no animosity towards anyone. The District believed that its request for additional time would have been honored as a matter of course because the Regional Board has a history of holding fair and complete hearings and giving everyone a full opportunity to be heard. Now, however, anything else can only be considered a direct consequence of Mr. Tauriainen's actions. The District therefore respectfully requests that it be provided the three hour presentation time previously requested and that Mr. Tauriainen be directed to comply with Hearing Procedures in the future.

In accordance with the communication rules on Page 4 of the Hearing Procedures this has been copied to Mr. Tauriainen and the Prosecution Team.

Sincerely yours,



Neil A. Eskind  
General Counsel

NAE:c

cc: Board of Directors  
Paul A. Schultz, P.E., General Manager/CEO  
Andrew Tauriainen, via email to ATauriainen@waterboards.ca.gov  
Kimberly Niemeyer, via email to KNiemeyer@waterboards.ca.gov  
Lauri Kemper, via email to LKemper@waterboards.ca.gov  
Chuck Curtis, via email to CCurtis@waterboards.ca.gov  
Eric Taxer, via email to ETaxer@waterboards.ca.gov  
Scott Ferguson, via email to SFerguson@waterboards.ca.gov

**Doug Smith - Re: RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010**

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**From:** "Neil A. Eskind" <eskind@tahoecity.com>  
**To:** PZKouyoumdjian@waterboards.ca.gov  
**Date:** 6/11/2012 9:11 PM  
**Subject:** Re: RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010  
**CC:** KNiemeyer@waterboards.ca.gov; ATauriainen@waterboards.ca.gov; fmooneycpa...

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Dear Ms. Kouyoumdjian,

The North Tahoe Public District has asked me to reply to Andrew Tauriainen's email so you would have the reply first thing in the morning.

The District appreciates Mr. Tauriainen's quick response and clarification of what his original email was meant to convey.

It must be remembered that one side in a hearing cannot unilaterally limit the scope of issues to be considered by the Regional Board and deny the other's inherent constitutional right to present their side. The District understands that there are some facts that Mr. Tauriainen would rather not be presented, but that is part of a fair hearing process. Each party to a controversy is guaranteed sufficient time to state its case, irrespective of the desires of the other side. The District wants to assure you that all of the material submitted by the District is relevant to this matter.

The District appreciates that Mr. Tauriainen now says that he only wanted to have as much presentation time as the District has requested and the District is happy to see him have that time. However, it must be remembered that it was Mr. Tauriainen who sent the email opposing the District's request for additional time. It contained specific language that he "opposes the District's request for additional hearing time." But for that email and language the District would not have found it necessary to write you.

The District reads Mr. Tauriainen's latest email as now saying that it was never his intent to oppose the District's request for additional time and that he now supports the request, provided his team gets a like amount of time. That's fine. The District is perfectly willing to accept Mr. Tauriainen's withdrawal of his earlier language provided the District's time request is honored.

Mr. Tauriainen's comment about rebuttal evidence which may be submitted by June 20 is of no matter. The Hearing Procedures allow and invite the submission of such materials. There should be no controversy here.

As for the invitation for you to call in Paul Schultz's June 5 letter, there is no reason for Mr. Tauriainen

to be perplexed. At the time Mr. Schultz wrote the letter, given the history of the Regional Board of providing as much time as was needed in a hearing, the matter was clearly non-controversial. Mr. Schultz's invitation to call was perfectly acceptable under the Hearing Procedures. That raises the question, what made the District's request suddenly controversial? Mr. Tauriainen's email expressing formal opposition made it controversial. Who could believe that opposing an adversarial party's request for more time would not create a controversy? At that point inviting you to take part in an ex-parte discussion was clearly inappropriate.

The ACL hearing is a serious matter which may adversely affect the finances of the 6,581 residents of our community. It would be counterproductive to spend additional effort arguing about an opposition which is not even allowed by the Hearing Procedures and now seems to have been withdrawn and replaced with a positive recommendation. The District respectfully requests that you allow the District the three hours requested, and Mr. Tauriainen's team a like amount of time, so that everyone can prepare for the hearing.

As before, this email has been copied to all appropriate persons.

Sincerely yours,

Neil Eskind  
General Counsel  
North Tahoe Public Utility District

## Doug Smith - Hearing Presentation Time Requests for ACL Complaint R6T-2012-0010

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**From:** Andrew Tauriainen  
**To:** Kouyoumdjian, Patty  
**Date:** 6/11/2012 2:22 PM  
**Subject:** Hearing Presentation Time Requests for ACL Complaint R6T-2012-0010  
**CC:** Curtis, Chuck; Ferguson, Scott; Kemper, Lauri; Niemeyer, Kim; Schult...  
**Attachments:** IMAGE.png

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Dear Ms. Kouyoumdjian:

The Prosecution Team is in receipt of the letter dated June 11, 2012, from Neil Eskind regarding the matter of presentation time at the hearing regarding ACL Complaint No. R6T-2012-0010. The Discharger and the Prosecution Team clearly disagree regarding the scope the issues presented in the Complaint, the time required to examine those issues at hearing and, apparently, regarding the application of the Hearing Procedures to requests for additional presentation time.

The Prosecution Team's June 8 correspondence should be read literally, as a request that the Advisory Team grant the Prosecution Team as much additional hearing time as the Discharger, if any. The Discharger's June 5 evidentiary submittals total several hundred pages, and lack any description of relevance to the issues framed by the Complaint. The Discharger's June 11 letter provides no clarification, and promises more submittals by June 20. Thus, the Prosecution Team cannot reasonably estimate the time necessary for cross examination and rebuttal, and on that basis seeks only the same amount of presentation time as the Discharger.

Finally, Mr. Eskind accuses the Prosecution Team of "a total disregard of due process and equal protection" because the Prosecution Team's June 8 email closes with an invitation to telephone with any questions. This accusation is perplexing because the Discharger's June 5 letter requesting additional presentation time closes with the exact same invitation. In any event, while the Board's ex parte rules do not prohibit verbal communications on non-controversial procedural matters, it is clear that communications regarding hearing time no longer fall into that category and should remain written.

The Prosecution Team appreciates your attention to this matter. The Discharger, Advisory Counsel and Prosecution Team are copied on this message.

Andrew Tauriainen, Senior Staff Counsel  
State Water Resources Control Board  
Office of Enforcement  
1001 I Street, 16th Floor  
Sacramento, CA 95814  
tel: (916) 341-5445  
fax: (916) 341-5896  
[atauriainen@waterboards.ca.gov](mailto:atauriainen@waterboards.ca.gov)

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>>> Paul Schultz <PSchultz@ntpud.org> 6/11/2012 9:52 AM >>>

Dear Ms. Kouyoumdjian:

My Apologies. The attachment in my original email from earlier this morning did not come across. The letter attachment is now included here.

Sincerely,



**Paul A Schultz, PE**  
**General Manager/CEO**  
**North Tahoe Public Utility District**  
875 National Avenue, P.O. Box 139  
Tahoe Vista, CA 96148

(530) 546-4212

Dear Ms. Kouyoumdjian:

It is unfortunate that I am first contacting you in this manner, but the North Tahoe Public Utility District has no alternative but to respond to Andrew Tauriainen's email of June 8.

Attached you will find a letter to you from the District's general counsel relating to the important issue of our presentation time at the upcoming hearing. This letter was written and is sent pursuant to my direction and the direction of the President of the District Board of Directors. I would like to reiterate that the District absolutely requires the three hours of presentation time at the hearing. Anything less will deny the District and its citizens their right to a fair hearing. I am confident that you will grant the additional time.

Thank you.



**Paul A Schultz, PE**  
**General Manager/CEO**  
**North Tahoe Public Utility District**  
875 National Avenue, P.O. Box 139

Tahoe Vista, CA 96148

(530) 546-4212

**Doug Smith - RE: RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010**

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**From:** Paul Schultz <PSchultz@ntpud.org>  
**To:** PZKouyoumdjian@waterboards.ca.gov  
**Date:** 6/11/2012 9:53 AM  
**Subject:** RE: RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010  
**CC:** KNiemeyer@waterboards.ca.gov; ATauriainen@waterboards.ca.gov; fmooneycpa...  
**Attachments:** image001.png; Patty Kouyoumdjian letter.pdf

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Dear Ms. Kouyoumdjian:

My Apologies. The attachment in my original email from earlier this morning did not come across. The letter attachment is now included here.

Sincerely,



**Paul A Schultz, PE**  
**General Manager/CEO**  
**North Tahoe Public Utility District**  
875 National Avenue, P.O. Box 139  
Tahoe Vista, CA 96148

(530) 546-4212

Dear Ms. Kouyoumdjian:

It is unfortunate that I am first contacting you in this manner, but the North Tahoe Public Utility District has no alternative but to respond to Andrew Tauriainen's email of June 8.

Attached you will find a letter to you from the District's general counsel relating to the important issue of our presentation time at the upcoming hearing. This letter was written and is sent pursuant to my direction and the direction of the President of the District Board of Directors. I would like to reiterate that the District absolutely requires the three hours of presentation time at the hearing. Anything less will deny the District and its citizens their right to a fair hearing. I am confident that you will grant the additional time.

Thank you.



**Paul A Schultz, PE**  
**General Manager/CEO**  
**North Tahoe Public Utility District**  
875 National Avenue, P.O. Box 139  
Tahoe Vista, CA 96148

(530) 546-4212

**Doug Smith - RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH  
TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME  
FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL  
LIABILITY COMPLAINT NO. R6T-2012-0010**

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**From:** Paul Schultz <PSchultz@ntpud.org>  
**To:** Patty Kouyoumdjian <PZKouyoumdjian@waterboards.ca.gov>  
**Date:** 6/11/2012 8:51 AM  
**Subject:** RESPONSE TO PROSECUTION TEAM RESPONSE TO NORTH  
TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR  
ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF  
ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-  
0010  
**CC:** "eskind@tahoecity.com" <eskind@tahoecity.com>, Chuck Curtis  
<CCurtis@wat...>  
**Attachments:** Patty Kouyoumdjian letter.doc

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Dear Ms. Kouyoumdjian:

It is unfortunate that I am first contacting you in this manner, but the North Tahoe Public Utility District has no alternative but to respond to Andrew Tauriainen's email of June 8.

Attached you will find a letter to you from the District's general counsel relating to the important issue of our presentation time at the upcoming hearing. This letter was written and is sent pursuant to my direction and the direction of the President of the District Board of Directors. I would like to reiterate that the District absolutely requires the three hours of presentation time at the hearing. Anything less will deny the District and its citizens their right to a fair hearing. I am confident that you will grant the additional time.

Thank you.



**Paul A Schultz, PE**  
General Manager/CEO  
North Tahoe Public Utility District  
875 National Avenue, P.O. Box 139  
Tahoe Vista, CA 96148

(530) 546-4212

**Patty Z. Kouyoumdjian - PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010**

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**From:** Andrew Tauriainen  
**To:** Niemeyer, Kim; pzkouyoumdjian@waterboards.ca.gov  
**Date:** 6/8/2012 3:41 PM  
**Subject:** PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010  
**CC:** Curtis, Chuck; Ferguson, Scott; Kemper, Lauri; PSchultz@ntpud.org; T...

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Patty Z. Kouyoumdjian, Executive Officer  
Regional Water Quality Control Board, Lahontan Region  
2501 Lake Tahoe Blvd  
South Lake Tahoe, CA 96150

PROSECUTION TEAM RESPONSE TO NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATION CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010

The Prosecution Team is in receipt of the North Tahoe Public Utility District's request for two hours of additional presentation time at the upcoming hearing on Administrative Civil Liability Complaint No. R6T-2012-0010. The District seeks this additional time based what it claims to be "the significant amount of material and issues to be considered" at the hearing. The Prosecution Team disagrees with the District's characterization of the scope of the issues to be heard, and on that basis opposes the District's request for additional hearing time. However, should the Advisory Team be inclined to grant any additional presentation time to the District, the Prosecution Team requests that it provide the same amount of additional time to all Designated Parties, including the Prosecution Team.

Please contact me at (916) 341-5445 if you have any questions regarding this matter. The Discharger has been copied on this message.

Andrew Tauriainen, Senior Staff Counsel  
State Water Resources Control Board  
Office of Enforcement  
1001 I Street, 16th Floor  
Sacramento, CA 95814  
tel: (916) 341-5445  
fax: (916) 341-5896  
[atauriainen@waterboards.ca.gov](mailto:atauriainen@waterboards.ca.gov)

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June 5, 2012

Harold J. Singer, Executive Officer  
Regional Water Quality Control Board, Lahontan Region  
2501 Lake Tahoe Blvd.  
South Lake Tahoe, CA 96150

**NORTH TAHOE PUBLIC UTILITY DISTRICT'S REQUEST FOR ADDITIONAL TIME FOR PRESENTATION AT THE HEARING OF ADMINISTRATIVE CIVIL LIABILITY COMPLAINT NO. R6T-2012-0010, ISSUED TO NORTH TAHOE PUBLIC UTILITY DISTRICT - PLACER COUNTY, WDID NO. 6SS011110**

Dear Mr. Singer:

Pursuant to the April 19, 2012 Hearing Procedures, please accept this as the request of the North Tahoe Public Utility District for an additional presentation time of two hours, for a total presentation time of three hours, at the hearing of the above referenced item. Due to the significant amount of material and issues to be considered the North Tahoe Public Utility District believes that this additional time is warranted and appropriate.

Thank you for your consideration of the above.

Please contact me at (530) 546-4212 if you have any questions regarding this matter.

Sincerely yours,

Paul A. Schultz, P.E  
General Manager/CEO

cc: Lauri Kemper/LRWQCB  
Andrew Tauriainen/SWRCB, Office of Enforcement  
Kimberly Niemeyer/SWRCB, Office of Chief Counsel

any investigation and the Office of Enforcement will seek input from the Regional Water Board enforcement staff in the development of any resulting enforcement action. Such action may be brought before the State Water Board or the Regional Water Board, as may be deemed appropriate for the particular action. The decision as to where to bring the enforcement action will be discussed with the affected Regional Water Board enforcement staff. Enforcement actions requiring compliance monitoring or long-term regulatory follow-up will generally be brought before the appropriate Regional Water Board.

## **V. COORDINATION WITH OTHER REGULATORY AGENCIES**

### **A. Hazardous Waste Facilities**

At hazardous waste facilities where the Regional Water Board is the lead agency for corrective action oversight, the Regional Water Board shall consult with Department of Toxics Substance Control (DTSC) to ensure, among other things, that corrective action is at least equivalent to the requirements of the Federal Resource, Conservation, and Recovery Act (RCRA).

### **B. Oil Spills**

The Water Boards will consult and cooperate with the Office of Spill Prevention and Response at the Department of Fish and Game (OSPR) for any oil spill involving waters under the jurisdiction of OSPR.

### **C. General**

The Water Boards will work cooperatively with other local, state, regional, and federal agencies when violations, for which the agency itself is not responsible, occur on lands owned or managed by the agency. Where appropriate, the Water Boards will also coordinate enforcement actions with other agencies that have concurrent enforcement authority.

## **VI. MONETARY ASSESSMENTS IN ADMINISTRATIVE CIVIL LIABILITY (ACL) ACTIONS**

### **A. Penalty Calculation Methodology**

As a general matter, where, as in the California Water Code, a civil penalty structure has been devised to address environmental violations, civil penalties do not depend on proof of actual damages to the environment. Courts in reviewing similar environmental protection statutes have held that a plaintiff need not prove a loss before recovering a penalty; instead, the defendant must demonstrate that the penalty should be less than the statutory maximum. In certain cases, a strong argument can be made that consideration of the statutory factors can support the statutory maximum as an appropriate penalty for water quality violations, in the absence of any other mitigating evidence. Moreover, as discussed below, the Porter-Cologne Act requires that certain civil liabilities be set at a level that accounts for any "economic benefit or savings" violators gained through their violations. (Wat. Code, § 13385, subd. (e).) Economic benefit or savings is a factor to be considered in determining the amount of other civil liabilities. (Wat. Code, § 13327.) The Water Boards have powerful liability provisions at their disposal which the Legislature and the public expect them to fairly and consistently implement for maximum enforcement impact to address, correct, and deter water quality violations.

While it is a goal of this Policy to establish broad consistency in the Water Boards' approach to enforcement, the Policy recognizes that, with respect to liability determinations, each Regional Water Board, and each specific case, is somewhat unique. The goal of this section is to provide a consistent approach and analysis of factors to determine administrative civil liability. Where violations are standard and routine, a consistent outcome can be reasonably expected using this Policy. In more complex matters, however, the need to assess all of the applicable factors in liability determinations may yield different outcomes in cases that may have many similar facts.

Liabilities imposed by the Water Boards are an important part of the Water Boards' enforcement authority. Accordingly, any assessment of administrative civil liability, whether negotiated pursuant to a settlement agreement or imposed after an administrative adjudication, should:

- Be assessed in a fair and consistent manner;
- Fully eliminate any economic advantage obtained from noncompliance;<sup>1</sup>
- Fully eliminate any unfair competitive advantage obtained from noncompliance;
- Bear a reasonable relationship to the gravity of the violation and the harm to beneficial uses or regulatory program resulting from the violation;
- Deter the specific person(s) identified in the ACL from committing further violations; and
- Deter similarly situated person(s) in the regulated community from committing the same or similar violations.

The liability calculation process set forth in this chapter provides the decision-maker with a methodology for arriving at a liability amount consistent with these objectives. This process is applicable to determining administratively-adjudicated assessments as well as those obtained through settlement. In reviewing a petition challenging the use of this methodology by a Regional Water Board, the State Water Board will generally defer to the decisions made by the Regional Water Boards in calculating the liability amount unless it is demonstrated that the Regional Water Board made a clear factual mistake or error of law, or that it abused its discretion.

The following provisions apply to all discretionary administrative civil liabilities (ACLs). Mandatory Minimum Penalties (MMPs) required pursuant to California Water Code section 13385, subdivisions (h) and (i), are discussed in Chapter VII.

### **General Approach**

A brief summary of each step is provided immediately below. A more complete discussion of each step is presented later in this section.

Step 1. *Potential for Harm for Discharge Violations* – Calculate Potential for Harm considering: (1) the potential for harm to beneficial uses; (2) the degree of toxicity of the discharge; and (3) the discharge's susceptibility to cleanup or abatement.

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<sup>1</sup> When liability is imposed under California Water Code § 13385, Water Boards are statutorily obligated to recover, at a minimum, all economic benefit to the violator as a result of the violation.

Step 2. *Per Gallon and Per Day Assessments for Discharge Violations* – For discharges resulting in violations, use Table 1 and/or Table 2 to determine Per Gallon and/or Per Day Assessments. Depending on the particular language of the ACL statute being used, either or both tables may be used. Multiply these factors by per gallon and/or per day amounts as described below. Where allowed by code, both amounts should be determined and added together. This becomes the initial amount of the ACL for the discharge violations.

Step 3. *Per Day Assessments for non-Discharge Violations* – For non-discharge violations, use Table 3 to determine per day assessments. Multiply these factors by the per day amount as described below. Where allowed by the California Water Code, amounts for these violations should be added to amounts (if any) for discharge violations from Step 2, above. This becomes the initial amount of the ACL for the non-discharge violations.

Step 4. *Adjustment Factors* – Adjust the initial amounts for each violation by factors addressing the violator’s conduct, multiple instances of the same violation, and multiple day violations.

Step 5. *Total Base Liability Amount* – Add the adjusted amounts for each violation from Step 4.

Thereafter, the Total Base Liability amount may be adjusted, based on consideration of the following:

Step 6. *Ability to Pay and Ability to Continue in Business* – If the ACL exceeds these amounts, it may be adjusted downward provided express findings are made to justify this.

Step 7. *Other Factors as Justice May Require* – Determine if there are additional factors that should be considered that would justify an increase or a reduction in the Total Base Liability amount. These factors must be documented in the ACL Complaint. One of these factors is the staff costs of investigating the violations and issuing the ACL. The staff costs should be added to the amount of the ACL.

Step 8. *Economic Benefit* – The economic benefit of the violations must be determined based on the best available information, and the amount of the ACL should exceed this amount. (Note that the Economic Benefit is a statutory minimum for ACLs issued pursuant to California Water Code section 13385.)

Step 9. *Maximum and Minimum Liability Amounts* - Determine the statutory maximum and minimum amounts of the ACL, if any. Adjust the ACL to ensure it is within these limits.

Step 10. *Final Liability Amount* – The final liability amount will be assessed after consideration of the above factors. The final liability amount and significant considerations regarding the liability amount must be discussed in the ACL Complaint and in any order imposing liability.

### **STEP 1 - Potential for Harm for Discharge Violations**

Calculating this factor is the initial step for discharge violations. Begin by determining the actual or threatened impact to beneficial uses caused by the violation using a three-factor scoring

system to quantify: (1) the potential for harm to beneficial uses; (2) the degree of toxicity of the discharge; and (3) the discharge's susceptibility to cleanup or abatement for each violation or group of violations.

***Factor 1: Harm or Potential Harm to Beneficial Uses***

The evaluation of the potential harm to beneficial uses factor considers the harm that may result from exposure to the pollutants or contaminants in the illegal discharge, in light of the statutory factors of the nature, circumstances, extent and gravity of the violation or violations. The score evaluates direct or indirect harm or potential for harm from the violation. A score between 0 and 5 is assigned based on a determination of whether the harm or potential for harm is negligible (0), minor (1), below moderate (2), moderate (3), above moderate (4), or major (5).

0 = Negligible - no actual or potential harm to beneficial uses.

1 = Minor - low threat to beneficial uses (i.e., no observed impacts but potential impacts to beneficial uses with no appreciable harm).

2 = Below moderate – less than moderate threat to beneficial uses (i.e., impacts are observed or reasonably expected, harm to beneficial uses is minor).

3 = Moderate - moderate threat to beneficial uses (i.e., impacts are observed or reasonably expected and impacts to beneficial uses are moderate and likely to attenuate without appreciable acute or chronic effects).

4 = Above moderate – more than moderate threat to beneficial uses (i.e., impacts are observed or likely substantial, temporary restrictions on beneficial uses (e.g., less than 5 days), and human or ecological health concerns).

5 = Major - high threat to beneficial uses (i.e., significant impacts to aquatic life or human health, long term restrictions on beneficial uses (e.g., more than five days), high potential for chronic effects to human or ecological health).

***Factor 2: The Physical, Chemical, Biological or Thermal Characteristics of the Discharge***

The characteristics of this discharge factor are scored based on the physical, chemical, biological, and/or thermal nature of the discharge, waste, fill, or material involved in the violation or violations. A score between 0 and 4 is assigned based on a determination of the risk or threat of the discharged material, as outlined below. For purposes of this Policy, "potential receptors" are those identified considering human, environmental and ecosystem health exposure pathways.

0 = Discharged material poses a negligible risk or threat to potential receptors (i.e., the chemical and/or physical characteristics of the discharged material are benign and will not impact potential receptors).

1 = Discharged material poses only minor risk or threat to potential receptors (i.e., the chemical and/or physical characteristics of the discharged material are relatively benign or are not likely to harm potential receptors).

- 2 = Discharged material poses a moderate risk or threat to potential receptors (i.e., the chemical and/or physical characteristics of the discharged material have some level of toxicity or pose a moderate level of concern regarding receptor protection).
- 3 = Discharged material poses an above-moderate risk or a direct threat to potential receptors (i.e., the chemical and/or physical characteristics of the discharged material exceed known risk factors and /or there is substantial concern regarding receptor protection).
- 4 = Discharged material poses a significant risk or threat to potential receptors (i.e., the chemical and/or physical characteristics of the discharged material far exceed risk factors or receptor harm is considered imminent).

***Factor 3: Susceptibility to Cleanup or Abatement***

A score of 0 is assigned for this factor if 50% or more of the discharge is susceptible to cleanup or abatement. A score of 1 is assigned for this factor if less than 50% of the discharge is susceptible to cleanup or abatement. This factor is evaluated regardless of whether the discharge was actually cleaned up or abated by the violator.

***Final Score – “Potential for Harm”***

The scores for the factors are then added to provide a Potential for Harm score for each violation or group of violations. The total score is used in the “Potential for Harm” axis for the Penalty Factor in Tables 1 and 2. The maximum score is 10 and the minimum score is 0.

**STEP 2 - Assessments for Discharge Violations**

For violations of NPDES permit effluent limitations, the base liability should be established by calculating the mandatory penalty required under Water Code section 13385(h) and (i). The mandatory penalty should be adjusted upward where the facts and circumstances of the violation warrant a higher liability.

This step addresses per gallon and per day assessments for discharge violations. Generally, it is intended that effluent limit violations be addressed on a per day basis only. Where deemed appropriate, such as for a large scale spill or release, both per gallon and per day assessments may be considered.

***Per Gallon Assessments for Discharge Violations***

Where there is a discharge, the Water Boards shall determine an initial liability amount on a per gallon basis using on the Potential for Harm score and the extent of Deviation from Requirement of the violation. These factors will be used in Table 1 below to determine a Per Gallon Factor for the discharge. Except for certain high-volume discharges discussed below, the per gallon assessment would then be the Per Gallon Factor multiplied by the number of gallons subject to penalty multiplied by the maximum per gallon penalty amount allowed under the California Water Code.

**TABLE 1 - Per Gallon Factor for Discharges**

Deviation from Requirement	Potential for Harm									
	1	2	3	4	5	6	7	8	9	10
Minor	0.005	0.007	0.009	0.011	0.060	0.080	0.100	0.250	0.300	0.350
Moderate	0.007	0.010	0.013	0.016	0.100	0.150	0.200	0.400	0.500	0.600
Major	0.010	0.015	0.020	0.025	0.150	0.220	0.310	0.600	0.800	1.000

The Deviation from Requirement reflects the extent to which the violation deviates from the specific requirement (effluent limitation, prohibition, monitoring requirement, construction deadline, etc.) that was violated. The categories for **Deviation from Requirement** in Table 1 are defined as follows:

Minor – The intended effectiveness of the requirement remains generally intact (e.g., while the requirement was not met, there is general intent by the discharger to follow the requirement).

Moderate – The intended effectiveness of the requirement has been partially compromised (e.g., the requirement was not met, and the effectiveness of the requirement is only partially achieved).

Major – The requirement has been rendered ineffective (e.g., discharger disregards the requirement, and/or the requirement is rendered ineffective in its essential functions).

For requirements with more than one part, the Water Boards shall consider the extent of the violation in terms of its adverse impact on the effectiveness of the most significant requirement.

### ***High Volume Discharges***

The Water Boards shall apply the above per gallon factor to the maximum per gallon amounts allowed under statute for the violations involved. Since the volume of sewage spills and releases of stormwater from construction sites and municipalities can be very large for sewage spills and releases of municipal stormwater or stormwater from construction sites, a maximum amount of \$2.00 per gallon should be used with the above factor to determine the per gallon amount for sewage spills and stormwater. Similarly, for releases of recycled water that has been treated for reuse, a maximum amount of \$1.00 per gallon should be used with the above factor. Where reducing these maximum amounts results in an inappropriately small penalty, such as dry weather discharges or small volume discharges that impact beneficial uses, a higher amount, up to the maximum per gallon amount, may be used.

### ***Per Day Assessments for Discharge Violations***

Where there is a discharge, the Water Boards shall determine an initial liability factor per day based on the Potential for Harm score and the extent of Deviation from Requirement of the violation. These factors will be used in Table 2, below, to determine a Per Day Factor for the violation. The per day assessment would then be the Per Day Factor multiplied by the maximum per day amount allowed under the California Water Code. Generally, it is intended that effluent limit violations be addressed on a per day basis. Where deemed appropriate, such

as for a large scale spill or release, it is intended that Table 2 be used in conjunction with Table 1, so that both per gallon and per day amounts be considered under Water Code section 13385. Where there is a violation of the permit not related to a discharge incident, Step 3/Table 3 below should be used instead.

<b>TABLE 2 - Per Day Factor for Discharges</b>										
	Potential for Harm									
Deviation from Requirement	1	2	3	4	5	6	7	8	9	10
Minor	0.005	0.007	0.009	0.011	0.060	0.080	0.100	0.250	0.300	0.350
Moderate	0.007	0.010	0.013	0.016	0.100	0.150	0.200	0.400	0.500	0.600
Major	0.010	0.015	0.020	0.025	0.150	0.220	0.310	0.600	0.800	1.000

The categories for **Deviation from Requirement** in Table 2 are defined as follows:

Minor – The intended effectiveness of the requirement remains generally intact (e.g., while the requirement was not met, there is general intent by the discharger to follow the requirement).

Moderate – The intended effectiveness of the requirement has been partially compromised (e.g., the requirement was not met, and the effectiveness of the requirement is only partially achieved).

Major – The requirement has been rendered ineffective (e.g., discharger disregards the requirement, and/or the requirement is rendered ineffective in its essential functions).

For requirements with more than one part, the Water Boards shall consider the extent of the violation in terms of the adverse impact on the effectiveness of the most significant requirement.

The Water Boards shall apply the above per day factor to the maximum per day amounts allowed under statute for the violations involved. Where allowed by code, both the per gallon and the per day amounts should be determined and added together. This becomes the initial amount of the ACL for the discharge violations.

### **STEP 3 - Per Day Assessments for Non-Discharge Violations**

The Water Boards shall calculate an initial liability factor for each non-discharge violation, considering Potential for Harm and the extent of deviation from applicable requirements. These violations include, but are not limited to, the failure to conduct routine monitoring and reporting, the failure to provide required information, and the failure to prepare required plans. While these violations may not directly or immediately impact beneficial uses, they harm or undermine the regulatory program. The Water Boards shall use the matrix set forth below to determine the initial liability factor for each violation. The per day assessment would then be the Per Day Factor multiplied by the maximum per day amount allowed under the California Water Code. For multiple day violations, please refer to the Adjustment Factors in Step 4, below.

Table 3 shall be used to determine the initial penalty factor for a violation. The Water Boards should select a penalty factor from the range provided in the matrix cell that corresponds to the appropriate Potential for Harm and the Deviation from Requirement categories. The numbers in parenthesis in each cell of the matrix are the midpoints of the range.

**TABLE 3 - Per Day Factor**

Deviation from Requirement	Potential for Harm		
	Minor	Moderate	Major
Minor	0.1 (0.15)	0.2 (0.25)	0.3 (0.35)
	0.2	0.3	0.4
Moderate	0.2 (0.25)	0.3 (0.35)	0.4 (0.55)
	0.3	0.4	0.7
Major	0.3 (0.35)	0.4 (0.55)	0.7 (0.85)
	0.4	0.7	1

The categories for **Potential for Harm** in Table 3 are:

Minor – The characteristics of the violation present a minor threat to beneficial uses, and/or the circumstances of the violation indicate a minor potential for harm.

Moderate – The characteristics of the violation present a substantial threat to beneficial uses, and/or the circumstances of the violation indicate a substantial potential for harm. Most incidents would be considered to present a moderate potential for harm.

Major – The characteristics of the violation present a particularly egregious threat to beneficial uses, and/or the circumstances of the violation indicate a very high potential for harm. Additionally, non-discharge violations involving particularly sensitive habitats should be considered major.

The categories for **Deviation from Requirement** in Table 3 are:

Minor – The intended effectiveness of the requirement remains generally intact (e.g., while the requirement was not met, there is general intent by the discharger to follow the requirement).

Moderate – The intended effectiveness of the requirement has been partially compromised (e.g., the requirement was not met, and the effectiveness of the requirement is only partially achieved).

Major – The requirement has been rendered ineffective (e.g., discharger disregards the requirement, and/or the requirement is rendered ineffective in its essential functions).

For requirements with more than one part, the Water Boards shall consider the extent of the violation in terms of the adverse impact on the effectiveness of the most significant requirement.

For any given requirement, the Deviation from Requirements may vary. For example, if a facility does not have a required response plan or has not submitted a required monitoring report, the deviation would be major. If a facility has a prepared a required plan or submitted the required monitoring report, but significant elements are omitted or missing, the deviation would be moderate. If a facility has a required plan or submitted the required monitoring report with only minor elements missing, the deviation would be minor.

## **STEP 4 – Adjustment Factors**

### ***Violator’s Conduct Factors***

There are three additional factors that should be considered for modification of the amount of the initial liability: the violator’s culpability, the violator’s efforts to cleanup or cooperate with regulatory authorities after the violation, and the violator’s compliance history. Not all factors will apply in every liability assessment.

<b>TABLE 4 – Violator’s Conduct Factors</b>	
<b>Factor</b>	<b>Adjustment</b>
Culpability	Discharger’s degree of culpability regarding the violation. Higher liabilities should result from intentional or negligent violations than for accidental, non-negligent violations. A first step is to identify any performance standards (or, in their absence, prevailing industry practices) in the context of the violation. The test is what a reasonable and prudent person would have done or not done under similar circumstances.  Adjustment should result in a multiplier between <b>0.5 to 1.5</b> , with the lower multiplier for accidental incidents, and higher multiplier for intentional or negligent behavior.
Cleanup and Cooperation	Extent to which the discharger voluntarily cooperated in returning to compliance and correcting environmental damage, including any voluntary cleanup efforts undertaken. Adjustment should result in a multiplier between <b>0.75 to 1.5</b> , with the lower multiplier where there is a high degree of cleanup and cooperation, and higher multiplier where this is absent.
History of Violations	Prior history of violations. Where there is a history of repeat violations, a minimum multiplier of <b>1.1</b> should be used to reflect this.

After each of the above factors is considered for the violations involved, the applicable factor should be multiplied by the proposed amount for each violation to determine the revised amount for that violation.

### ***Multiple Violations Resulting From the Same Incident***

By statute, certain situations that involve multiple violations are treated as a single violation per day, such as a single operational upset that leads to simultaneous violations of more than one pollutant parameter. (Water Code § 13385, sub. (f)(1).) For situations not addressed by statute, a single base liability amount can also be assessed for multiple violations at the discretion of the Water Boards, under the following circumstances:

- a. The facility has violated the same requirement at one or more locations within the facility;
- b. A single operational upset where violations occur on multiple days;
- c. The violation continues for more than one day;

- d. When violations are not independent of one another or are not substantially distinguishable. For such violations, the Water Boards may consider the extent of the violation in terms of the most egregious violation;
- e. A single act may violate multiple requirements, and therefore constitute multiple violations. For example, a construction dewatering discharge to a dewatering basin located on a gravel bar next to stream may violate a requirement that mandates the use of best management practices (BMPs) for sediment and turbidity control, a requirement prohibiting the discharge of soil silt or other organic matter to waters of the State, and a requirement that temporary sedimentation basins be located at least 100 feet from a stream channel. Such an act would constitute three distinct violations that may be addressed with a single base liability amount.

If the violations do not fit the above categories, each instance of the same violation shall be calculated as a separate violation.

Except where statutorily required, multiple violations shall not be grouped and considered as a single base liability amount when those multiple violations each result in a distinguishable economic benefit to the violator.

### ***Multiple Day Violations***

For violations that are assessed a civil liability on a per day basis, the initial liability amount should be assessed for each day up to thirty (30) days. For violations that last more than thirty (30) days, the daily assessment can be less than the calculated daily assessment, provided that it is no less than the per day economic benefit, if any, resulting from the violation. For these cases, the Water Board must make express findings that the violation:

- a. Is not causing daily detrimental impacts to the environment or the regulatory program;
- b. Results in no economic benefit from the illegal conduct that can be measured on a daily basis; or,
- c. Occurred without the knowledge or control of the violator, who therefore did not take action to mitigate or eliminate the violation.

If one of the above findings is made, an alternate approach to penalty calculation for multiple day violations may be used. In these cases, the liability shall not be less than an amount that is calculated based on an assessment of the initial Total Base Liability Amount for the first day of the violation, plus an assessment for each five day period of violation until the 30<sup>th</sup> day, plus an assessment for each thirty (30) days of violation. For example, a violation lasting sixty-two (62) days would accrue a total of 8 day's worth of violations, based on a per day assessment for day 1, 5, 10, 15, 20, 25, 30, and 60. Similarly, a violation lasting ninety-nine (99) days would accrue a total of 9 day's worth of violations, based on a per day assessment for day 1, 5, 10, 15, 20, 25, 30, 60, and 90.

### **STEP 5 – Determination of Total Base Liability Amount**

The Total Base Liability Amount will be determined by adding the amounts above for each violation, though this may be adjusted for multiple day violations as noted above. Depending on the statute controlling the liability assessment for a violation, the liability can be assessed as either a per day penalty, a per gallon penalty, or both.

## **STEP 6 – Ability to Pay and Ability to Continue in Business**

If the Water Boards have sufficient financial information necessary to assess the violator's ability to pay the Total Base Liability Amount or to assess the effect of the Total Base Liability Amount on the violator's ability to continue in business, the Total Base Liability Amount may be adjusted to address the ability to pay or to continue in business.

The ability of a discharger to pay an ACL is determined by its revenues and assets. In most cases, it is in the public interest for the discharger to continue in business and bring its operations into compliance. If there is strong evidence that an ACL would result in widespread hardship to the service population or undue hardship to the discharger, the amount of the assessment may be reduced on the grounds of ability to pay. For a violation addressed pursuant to California Water Code section 13385, the adjustment for ability to pay and ability to continue in business can not reduce the liability to less than the economic benefit amount.

If staff anticipates that the discharger's ability to pay or ability to continue in business will be a contested issue in the proceeding, staff should conduct a simple preliminary asset search prior to issuing the ACL complaint. Staff should submit a summary of the results (typically as a finding in the Complaint or as part of staff's initial transmittal of evidence to the discharger), in order to put some evidence about these factors into the record for the proceeding and to give the discharger an opportunity to submit additional financial evidence if it chooses. If staff does not put any financial evidence into the record initially and the discharger later contests the issue, staff may then either choose to rebut any financial evidence submitted by the discharger, or submit some financial evidence and provide an opportunity for the discharger to submit its own rebuttal evidence. In some cases, this may necessitate a continuance of the proceeding to provide the discharger with a reasonable opportunity to rebut the staff's evidence. As a general practice, in order to maintain the transparency and legitimacy of the Water Boards' enforcement programs, any financial evidence that the discharger chooses to submit in an enforcement proceeding will generally be treated as a public record.

## **STEP 7 – Other Factors As Justice May Require**

If the Water Board believes that the amount determined using the above factors is inappropriate, the amount may be adjusted under the provision for "other factors as justice may require," but only if express findings are made to justify this. Examples of circumstances warranting an adjustment under this step are:

- a. The discharger has provided, or Water Board staff has identified, other pertinent information not previously considered that indicates a higher or lower amount is justified.
- b. A consideration of issues of environmental justice indicates that the amount would have a disproportionate impact on a particular disadvantaged group.
- c. The calculated amount is entirely disproportionate to assessments for similar conduct made in the recent past using the same Enforcement Policy.

## **Costs of Investigation and Enforcement Adjustment**

The costs of investigation and enforcement are "other factors as justice may require", and should be added to the liability amount. These costs may include the cost of investigating the violation, preparing the enforcement action, participating in settlement negotiations, and putting on a hearing, including any expert witness expenses. Such costs are the total costs incurred by

the Water Boards enforcement or prosecution staff, including legal costs that are reasonably attributable to the enforcement action. Costs include the total financial impact on the staff of the Water Board, not just wages, and should include benefits and other indirect overhead costs.

### **STEP 8 – Economic Benefit**

The Economic Benefit Amount shall be estimated for every violation. Economic benefit is any savings or monetary gain derived from the act or omission that constitutes the violation. In cases where the violation occurred because the discharger postponed improvements to a treatment system, failed to implement adequate control measures (such as BMPs), or did not take other measures needed to prevent the violations, the economic benefit may be substantial. Economic benefit should be calculated as follows:

- a. Determine those actions required to comply with a permit or order of the Water Boards, an enforcement order, or an approved facility plan, or that were necessary in the exercise of reasonable care, to prevent a violation of the Water Code. Needed actions may have been such things as capital improvements to the discharger's treatment system, implementation of adequate BMPs, or the introduction of procedures to improve management of the treatment system.
- b. Determine when and/or how often these actions should have been taken as specified in the order or approved facility plan, or as necessary to exercise reasonable care, in order to prevent the violation.
- c. Estimate the type and cost of these actions. There are two types of costs that should be considered; delayed costs and avoided costs. Delayed costs include expenditures that should have been made sooner (e.g., for capital improvements such as plant upgrades and collection system improvements, training, development of procedures and practices) but that the discharger is still obligated to perform. Avoided costs include expenditures for equipment or services that the discharger should have incurred to avoid the incident of noncompliance, but that are no longer required. Avoided costs also include ongoing costs such as needed additional staffing from the time determined under step "b" to the present, treatment or disposal costs for waste that cannot be cleaned up, and the cost of effective erosion control measures that were not implemented as required.
- d. Calculate the present value of the economic benefit. The economic benefit is equal to the present value of the avoided costs plus the "interest" on delayed costs. This calculation reflects the fact that the discharger has had the use of the money that should have been used to avoid the instance of noncompliance. This calculation should be done using the USEPA's BEN<sup>2</sup> computer program (the most recent

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<sup>2</sup> USEPA developed the BEN model to calculate the economic benefit a violator derives from delaying and/or avoiding compliance with environmental statutes. Funds not spent on environmental compliance are available for other profit-making activities or, alternatively, a defendant avoids the costs associated with obtaining additional funds for environmental compliance. BEN calculates the economic benefits gained from delaying and avoiding required environmental expenditures such as capital investments, one-time non-depreciable expenditures, and annual operation and maintenance costs.

BEN uses standard financial cash flow and net present value analysis techniques based on generally accepted financial principles. First, BEN calculates the costs of complying on time and of complying late adjusted for inflation and tax deductibility. To compare the on time and delayed compliance costs in a common measure, BEN calculates the present value of both streams of costs, or "cash flows," as of the date of initial noncompliance. BEN derives these values by discounting the annual cash flows at an  
(Continued)

version is accessible at <http://www.waterboards.ca.gov/plnspols/docs/wqplans/benmanual.pdf>) unless the Water Board determines, or the discharger demonstrates to the satisfaction of the Water Board, that, based on case-specific factors, an alternate method is more appropriate for a particular situation. However, in more complex cases, such as where the economic benefit may include revenues from continuing production when equipment used to treat discharges should have been shut down for repair or replacement, the total economic benefit should be determined by experts available from the Office of Research Planning and Performance or outside experts retained by the enforcement staff.

- e. Determine whether the discharger has gained any other economic benefits. These may include income from continuing production when equipment used to treat discharges should have been shut down for repair or replacement.

The Water Boards should not adjust the economic benefit for expenditures by the discharger to abate the effects of the unauthorized conduct or discharge, or the costs to come into or return to compliance. In fact, the costs of abatement may be a factor that demonstrates the economic extent of the harm from the violation and, therefore, may be a factor in upwardly adjusting any monetary liability as a benefit from noncompliance. The discharger's conduct relating to abatement is appropriately considered under "cleanup and cooperation" liability factor.

The Economic Benefit Amount should be compared to the adjusted Total Base Liability Amount. The adjusted Total Base Liability Amount shall be at least 10 percent higher than the Economic Benefit Amount so that liabilities are not construed as the cost of doing business and that the assessed liability provides a meaningful deterrent to future violations.

### **STEP 9 – Maximum and Minimum Liability Amounts**

For all violations, the statute sets a maximum liability amount that may be assessed for each violation. For some violations, the statute also requires the assessment of a liability at no less than a specified amount. The maximum and minimum amounts for each violation must be determined for comparison to the amounts being proposed, and shall be described in any ACL complaint and in any order imposing liability. Where the amount proposed for a particular violation exceeds to statutory maximum, the amount must be reduced to that maximum. Similarly, the minimum statutory amount may require raising the amount being proposed unless there is a specific provision that allows assessment below the minimum. In such cases, the reasons for assigning a liability amount below this minimum must be documented in the resolution adopting the ACL.

### **STEP 10 – Final Liability Amount**

The final liability amount consists of the added amounts for each violation, with any allowed adjustments, provided the amounts are within the statutory minimum and maximum amounts.

The administrative record must reflect how the Water Board arrived at the final liability amount. In particular, where adjustments are made to the initial amount proposed in the ACL complaint, the record should clearly reflect the Water Board's considerations, as the staff report or complaint may not reflect those considerations, or for any adjustments that are made at hearing

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average of the cost of capital throughout this time period. BEN can then subtract the delayed-case present value from the on-time-case present value to determine the initial economic benefit as of the noncompliance date. Finally, BEN compounds this initial economic benefit forward to the penalty payment date at the same cost of capital to determine the final economic benefit of noncompliance.

that are different from those recommended in the ACL complaint or that further support the final liability amount in the administrative civil liability order.

## **B. Settlement Considerations**

The liabilities resulting from the above methodology are for adoption by the Water Boards after formal administrative proceedings. The calculated liabilities may be adjusted as a result of settlement negotiations with a violator. It is not the goal of the Enforcement Policy to address the full range of considerations that should be entertained as part of a settlement. It is appropriate to adjust the administrative civil liabilities calculated pursuant to the methodology in consideration of hearing and/or litigation risks including: equitable factors, mitigating circumstances, evidentiary issues, or other weaknesses in the enforcement action that the prosecution reasonably believes may adversely affect the team's ability to obtain the calculated liability from the administrative hearing body. Ordinarily, these factors will not be fully known until after the issuance of an administrative civil liability complaint or through pre-filing settlement negotiations with an alleged violator. These factors shall be generally identified in any settlement of an administrative civil liability that seeks approval by a Water Board or its designated representative.

Factors that should not affect the amount of the calculated civil liability sought from a violator in settlement include, but are not limited to, the following:

1. A general desire to avoid hearing or minimize enforcement costs;
2. A belief that members of a Water Board will not support a proposed liability before that Water Board has considered the specific merits of the enforcement case or a similar case;
3. A desire to avoid controversial matters;
4. The fact that the initiation of the enforcement action is not as timely as it might have been under ideal circumstances (timeliness of the action as it affects the ability to present evidence or other timeliness considerations are properly considered); or
5. The fact that a water body affected by the violation is already polluted or impaired.

Except as specifically addressed in this Policy, nothing in this Policy is intended to limit the use of Government Code 11415.60

## **C. Other Administrative Civil Liability Settlement Components**

In addition to a reduction of administrative civil liabilities, a settlement can result in the permanent suspension of a portion of the liability in exchange for the performance of a Supplemental Environmental Project (see the State Water Board's Water Quality Control Policy on Supplemental Environmental Projects) or an Enhanced Compliance Action (see Section IX).

As far as the scope of the settlement is involved, the settlement resolves only the claims that are made or could have been made based on the specific facts alleged in the ACL complaint. A settlement shall never include the release of any unknown claims or a waiver of rights under Civil Code section 1542.

**California Regional Water Quality Control Board  
Lahontan Region**

**HEARING PROCEDURES  
CONSIDERATION OF ISSUANCE OF AN  
ADMINISTRATIVE CIVIL LIABILITY  
TO**

**NORTH TAHOE PUBLIC UTILITY DISTRICT  
PLACER COUNTY**

**HEARING SCHEDULED FOR JULY 11 - 12, 2012**

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**IMPORTANT**

**Please read these hearing procedures carefully. Failure to comply with the deadlines and other requirements contained herein may result in the exclusion of your documents and/or testimony.**

- A. The California Regional Water Quality Control Board, Lahontan Region (Water Board) must receive the following no later than 5:00 p.m. on Friday, May 4, 2012:**
    - 1. Requests from persons requesting designated party status.**
    - 2. Objections to these hearing procedures.**
  - B. The Water Board must receive submission of evidence, testimony and witness list from the Prosecution Team no later than 5:00 p.m. on Monday, May 7, 2012.**
  - C. The Water Board must receive written objections to requests for designated party status no later than 5:00 p.m. on Wednesday, May 16, 2012.**
  - D. The Water Board must receive submission of evidence, testimony and witness lists from designated parties other than the Prosecution Team no later than 5:00 p.m. on Wednesday, June 6, 2012.**
  - E. The Water Board must receive written requests from designated parties or interested persons for additional time for presentation at the hearing no later than 5:00 p.m. on Friday, June 8, 2012.**
  - F. The Water Board must receive the following submittals no later than 5:00 p.m. on Wednesday, June 20, 2012:**
    - 1. Written non-evidentiary policy statements from interested persons.**
    - 2. Written evidentiary objections (if any) to evidence or testimony submitted from all of the designated parties.**
    - 3. Written rebuttal evidence or testimony from all designated parties.**
  - G. The Water Board must receive written evidentiary objections (if any) to rebuttal evidence or testimony submitted from all of the designated parties pursuant to F.3. above no later than 5:00 p.m. on Friday, June 29, 2012.**
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### **Background**

On April 16, 2012, the Assistant Executive Officer for the Water Board issued an Administrative Civil Liability Complaint (Complaint) pursuant to California Water Code section 13323 to the North Tahoe Public Utility District, referred to as the Discharger. The Complaint alleges that the Discharger violated Water Code section 13385, subdivision (a) due to a sanitary sewer system overflow that occurred on December 19, 2010. The Complaint indicates that the alleged violations are subject to administrative civil liability pursuant to Water Code section 13385, subdivision (c) and proposes that administrative civil liability in the amount of \$232,100 be imposed. A hearing on the Complaint is currently scheduled to be held before the Water Board during its July 11-12, 2012 meeting in South Lake Tahoe, CA.

### **Purpose of Hearing**

The purpose of the hearing is to consider relevant evidence and testimony regarding the Complaint. At the hearing, the Water Board will consider whether to adopt an administrative civil liability order assessing the proposed liability, or a higher or lower liability or to reject the proposed liability. The public hearing on July 11 -12, 2012 will commence at a time and location as announced in the Water Board meeting agenda. An agenda for the meeting will be available on the Water Board's web page at <http://www.waterboards.ca.gov/lahontan/> no later than June 22, 2012.

### **Hearing Procedures**

The hearing will be conducted in accordance with these hearing procedures or as they may be amended. A copy of the general procedures governing adjudicatory hearings before the Water Board may be found at Title 23 of the California Code of Regulations, section 648 et seq., and is available at <http://www.waterboards.ca.gov> or upon request. In accordance with California Code of Regulations, title 23, section 648, subdivision (d), any procedure not provided by these Hearing Procedures is deemed waived. Chapter 5 of the Administrative Procedures Act (commencing with section 11500 of the Government Code) does not apply to this hearing, except as provided in these Hearing Procedures and the California Code of Regulations, title 23, section 648 subdivision (b).

The Water Board's Advisory Team must receive any objections to these hearing procedures **no later than 5:00 p.m. on Friday, May 4, 2012** or they will be considered waived.

### **Hearing Participants**

Participants in this proceeding are designated as either "parties" or "interested persons." Designated parties to the hearing may present evidence and cross-examine witnesses and are subject to cross-examination. Interested persons may present non-evidentiary policy statements, but may not cross-examine witnesses and are not subject to cross-examination. Both designated parties and interested persons may be asked to respond to clarifying questions from the Water Board, staff or others, at the discretion of the Water Board.

The following participants are hereby designated as parties in this proceeding:

- (1) Water Board Prosecution Team
- (2) North Tahoe Public Utility District

**Requesting Designated Party Status**

Persons who wish to participate in the hearing as a designated party must request party status by submitting a request in writing (with copies to the existing designated parties) **no later than 5:00 p.m. on Friday, May 4, 2012** to Harold Singer, Water Board Executive Officer and one copy to Kimberly Niemeyer, Advisory Team counsel, at the addresses provided below. The request shall include an explanation of the basis for status as a designated party (e.g., how the issues to be addressed in the hearing and the potential actions by the Water Board affect the person), the contact information required of designated parties as provided below, and a statement explaining why the party or parties designated above do not adequately represent the person's interest. Any opposition to the request must be submitted **no later than 5:00 p.m. on Wednesday, May 16, 2012**.

**Primary Contacts**

**For the Water Board (Advisory Team):**

<b>Originals</b> and specified number of copies of all documents to:	And one copy to:
Harold J. Singer Executive Officer Regional Water Quality Control Board, Lahontan Region 2501 Lake Tahoe Boulevard South Lake Tahoe, CA 96150 <a href="mailto:hsinger@waterboards.ca.gov">hsinger@waterboards.ca.gov</a> Phone (530) 542-5412 Fax (530) 544-2271	Kimberly Niemeyer Staff Counsel State Water Resources Control Board, Office of Chief Counsel 1001 I Street Sacramento, CA 95814 <a href="mailto:kniemeyer@waterboards.ca.gov">kniemeyer@waterboards.ca.gov</a> Phone (916) 341-5547 Fax (916) 341-5199

**For Water Board Staff (Prosecution Team):**

One copy of all documents to both:	
Lauri Kemper Assistant Executive Officer Regional Water Quality Control Board, Lahontan Region 2501 Lake Tahoe Boulevard South Lake Tahoe, CA 96150 <a href="mailto:lkemper@waterboards.ca.gov">lkemper@waterboards.ca.gov</a> Phone (530) 542-5436 Fax (530) 544-2271	Andrew Tauriainen Senior Staff Counsel State Water Resources Control Board, Office of Enforcement 1001 I Street Sacramento, CA 95814 <a href="mailto:atauriainen@waterboards.ca.gov">atauriainen@waterboards.ca.gov</a> Phone (916) 341-5445 Fax (916) 341-5272

**For: North Tahoe Public Utility District**

One copy of all documents to both:	
Paul Schultz North Tahoe Public Utility District P.O. Box 139 Tahoe Vista, CA 96148 <a href="mailto:PSchultz@ntpud.org">PSchultz@ntpud.org</a>	Neil Eskind, Esq. P.O. Drawer Z Tahoe City, CA 96145-1906 <a href="mailto:eskind@tahoecity.com">eskind@tahoecity.com</a>

**Separation of Functions**

To help ensure the fairness and impartiality of this proceeding, the functions of those who will act in a prosecutorial role by presenting evidence for consideration by the Water Board (Prosecution Team) have been separated from those who will provide advice to the Water Board (Advisory Team). Members of the Advisory Team are: Harold Singer, Executive Officer, Doug Smith, Supervising Engineering Geologist; and Kimberly Niemeyer, Staff Counsel. Members of the Prosecution Team are: Lauri Kemper, Assistant Executive Officer; Chuck Curtis, Manager, Regulatory Compliance Division; Scott Ferguson, Senior Water Resources Control Engineer; Eric Taxer, Water Resources Control Engineer; and Andrew Tauriainen, Senior Staff Counsel, State Water Resource Control Board, Office of Enforcement. Any members of the Advisory Team who normally supervise any members of the Prosecution Team are not acting as their supervisors in this proceeding, and vice versa. Members of the Prosecution Team may have acted as advisors to the Water Board in other, unrelated matters, but they are not advising the Water Board in this proceeding. Members of the Prosecution Team have not had any ex parte communications with the members of the Water Board or the Advisory Team regarding this proceeding.

**Ex Parte Communications**

The designated parties and interested persons are forbidden from engaging in ex parte communications regarding this matter with members of the Advisory Team or members of the Water Board. An ex parte contact is any written or verbal communication pertaining to the investigation, preparation or prosecution of this matter between a member of a designated party or interested person on the one hand, and a Water Board member or an Advisory Team member on the other hand, unless the communication is copied to all other designated parties (if written) or made in a manner open to all other designated parties (if verbal). Communications regarding non-controversial procedural matters are not ex parte contacts and are not restricted. Communications among one or more designated parties and interested persons themselves are not ex parte contacts.

**Hearing Time Limits**

To ensure that all participants have an opportunity to participate in the hearing, the following time limits shall apply: each designated party shall have a combined one hour to present evidence, cross-examine witnesses, and provide a closing statement; and each interested person shall have five (5) minutes to present a non-evidentiary policy statement. Participants with similar interests or comments are requested to make joint presentations, and participants are requested to avoid redundant comments.

Participants who would like additional time must submit their request to the Advisory Team **no later than 5:00 p.m. on Friday, June 8, 2012**. Additional time may be provided at the discretion of the Advisory Team (prior to the hearing) or the Water Board Chair (at the hearing) upon a showing that additional time is necessary.

### **Evidence, Exhibits and Policy Statements**

The following information must be submitted in advance of the hearing:

1. All written evidence and exhibits that the designated party would like the Water Board to consider. Evidence and exhibits already in the public files of the Water Board may be submitted by reference as long as the exhibits and their location are clearly identified in accordance with California Code of Regulations, title 23, section 648.3.
2. All legal and technical arguments or analysis.
3. The name of each witness, if any, whom the designated party intends to call at the hearing, the subject of each witness' proposed testimony, and the estimated time required by each witness to present direct testimony.
4. The qualifications of each expert witness, if any.

The Prosecution Team shall submit an original, 15 hard copies and one electronic copy of the information to Harold Singer, Water Board Executive Officer, one copy to Kimberly Niemeyer, Staff Counsel, and hard copies to the other designated parties as listed in the section above specifying primary contacts **no later than 5:00 p.m. on Monday, May 7, 2012**. This information (if less than 10 total pages, no color copies, pages must be 8½ x 11 inches in size and total size must be less than 10 megabytes) may be submitted to both the Advisory Team and the other parties via email or by facsimile.

The remaining designated parties shall submit an original, 15 hard copies and one electronic copy of the information to Harold Singer, Water Board Executive Officer, one copy to Kimberly Niemeyer, Staff Counsel, and hard copies to the other designated parties as listed in the section above specifying primary contacts **no later than 5:00 p.m. on Wednesday, June 6, 2012**. This information (if less than 10 total pages, no color copies, pages must be 8½ x 11 inches in size and total size must be less than 10 megabytes) may be submitted to both the Advisory Team and the other parties via email or by facsimile.

All designated parties have the opportunity to submit rebuttal evidence or testimony. This material shall be submitted **no later than 5:00 p.m. on Wednesday, June 20, 2012**. The original, 15 hard copies and one electronic copy of the material must be submitted to Harold Singer, Water Board Executive Officer, one copy to Kimberly Niemeyer, Staff Counsel, and hard copies to the other designated parties as listed in the section above specifying primary contacts. This information (if less than 10 total pages, no color copies, pages must be 8½ x 11 inches in size and total size must be less than 10 megabytes) may be submitted to both the Advisory Team and the other parties via email or by facsimile.

Interested persons who would like to submit written non-evidentiary policy statements are encouraged to submit them to the Advisory Team as early as possible, but **no later than 5:00 p.m. on Wednesday, June 20, 2012**. This information (if less than 10 total pages, no color copies, pages must be 8½ x 11 inches in size and total size must be less than 10 megabytes) may be submitted to both the Advisory Team and the other parties via email or by facsimile. Interested persons do not need to submit written comments in order to speak at the hearing.

In accordance with Title 23, California Code of Regulations, section 648.4, the Water Board endeavors to avoid surprise testimony or evidence. Absent a showing of good cause and lack of prejudice to the parties, the Water Board may exclude evidence and testimony that is not submitted in accordance with this hearing procedure. Excluded evidence and testimony will not be considered by the Water Board and will not be included in the administrative record for this proceeding. Power Point and other visual presentations may be used at the hearing, but their content may not exceed the scope of other submitted written material. A written and electronic copy of such material that Designated Parties or Interested Persons intend to present at the hearing must be submitted to the Advisory Team at or before the hearing for inclusion in the administrative record. Additionally, any witness who has submitted written testimony for the hearing shall appear at the hearing and affirm that the written testimony is true and correct, and shall be available for cross-examination.

### **Evidentiary Objections**

The Water Board Advisory Team (original to Harold Singer, Executive Officer, and one copy to Kimberly Niemeyer, Staff Counsel) must receive all written objections to the evidence or testimony submitted by any of the Designated Parties **no later than 5:00 p.m. on Wednesday, June 20, 2012**. The Water Board Advisory Team (original to Harold Singer, Executive Officer, and one copy to Kimberly Niemeyer, Staff Counsel) must receive all written objections to the rebuttal evidence or testimony submitted by any of the Designated Parties **no later than 5:00 p.m. on Friday, June 29, 2012**. Any objections to evidence, testimony or rebuttal evidence or testimony must also be sent to the other designated parties. This information (if less than 10 total pages, no color copies, pages must be 8½ x 11 inches in size and total size must be less than 10 megabytes) may be submitted to both the Advisory Team and the other parties via email or by facsimile. The Advisory Team will notify the parties about further action to be taken on such objections (if any) and when that action will be taken.

### **Request for Pre-hearing Conference**

A designated party may request that a pre-hearing conference be held before the hearing in accordance with Water Code section 13228.15. A pre-hearing conference may address any of the matters described in subdivision (b) of Government Code section 11511.5. Requests must contain a description of the issues proposed to be discussed during that conference, and must be submitted to the Advisory Team, with a copy to all other designated parties, as early as practicable.

**Evidentiary Documents and File**

The Proposed Order and related evidentiary documents are on file and may be inspected or copied at the Water Board offices at 2501 Lake Tahoe Boulevard, South Lake Tahoe. This file shall be considered part of the official administrative record for this hearing. Other submittals received for this proceeding will be added to this file and will become a part of the administrative record absent a contrary ruling by the Water Board Chair.

**Questions**

Questions concerning these hearing procedures may be addressed to Harold Singer, Executive Officer, at (530) 542-5412 or Kimberly Niemeyer, Staff Counsel, at (916) 341-5547 or at the addresses shown above.

  
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Harold J. Singer  
Executive Officer

DATE: April 19, 2012