From: Robert Schunk [mailto:Robert.Schunk@ci.corona.ca.us]
Sent: Friday, September 30, 2016 11:32 AM
To: Frevert, Kathy@Waterboards
Subject: Comments on low-income rate assistance

Kathy, I used to work for Kennewick Irrigation District in WA state. There we had an assistance program called Helping Hands. Each bill stub had a blank space where the customer had the option to write the amount he or she chose to contribute. For example, if I wanted to contribute \$20 and my bill was \$100, I would write \$20 in the Helping Hands box on my bill stub and I would write my check for \$120. My \$20 contribution would be put in the Helping Hands fund, and would be available for eligible customers.

Best Regards, Rob Schunk Customer Care Supervisor City of Corona, Department of Water & Power Direct (951) 817-5748