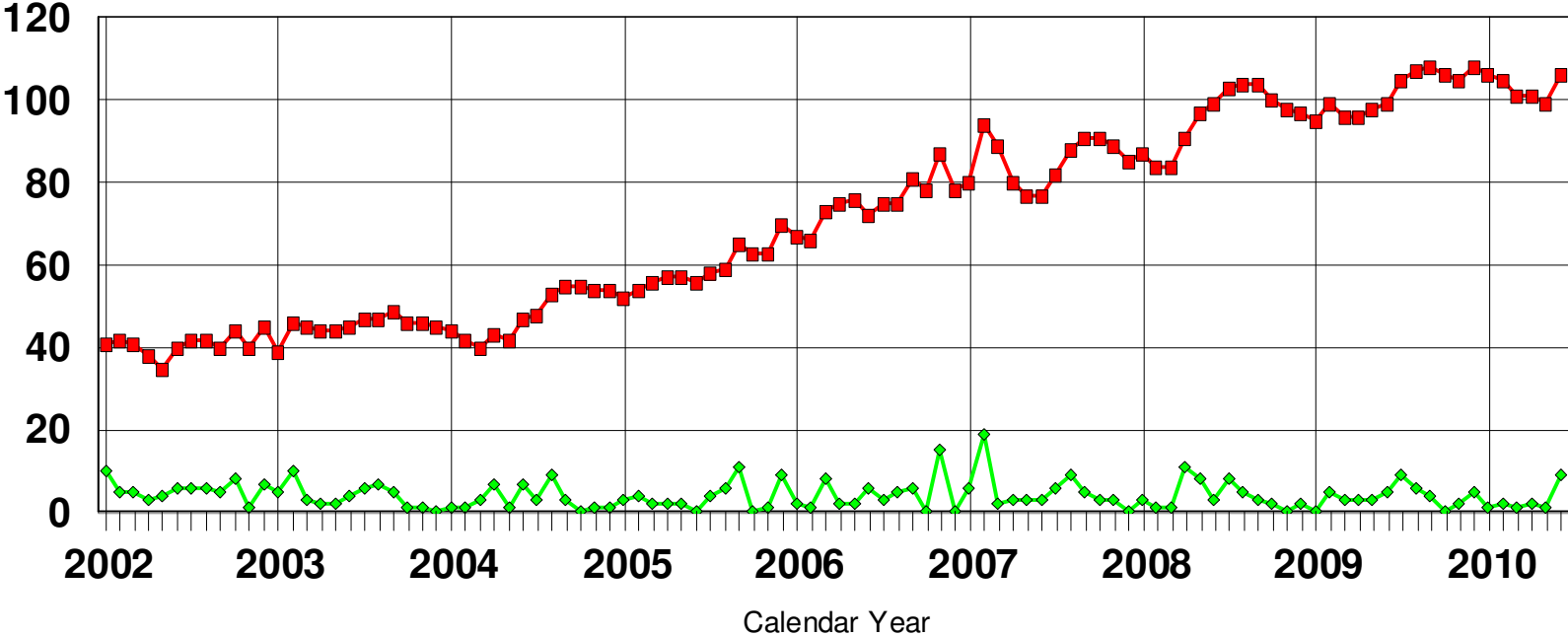


Complaint Unit Activity Report

June 2010



—■— Active Complaints —◆— Complaints Received