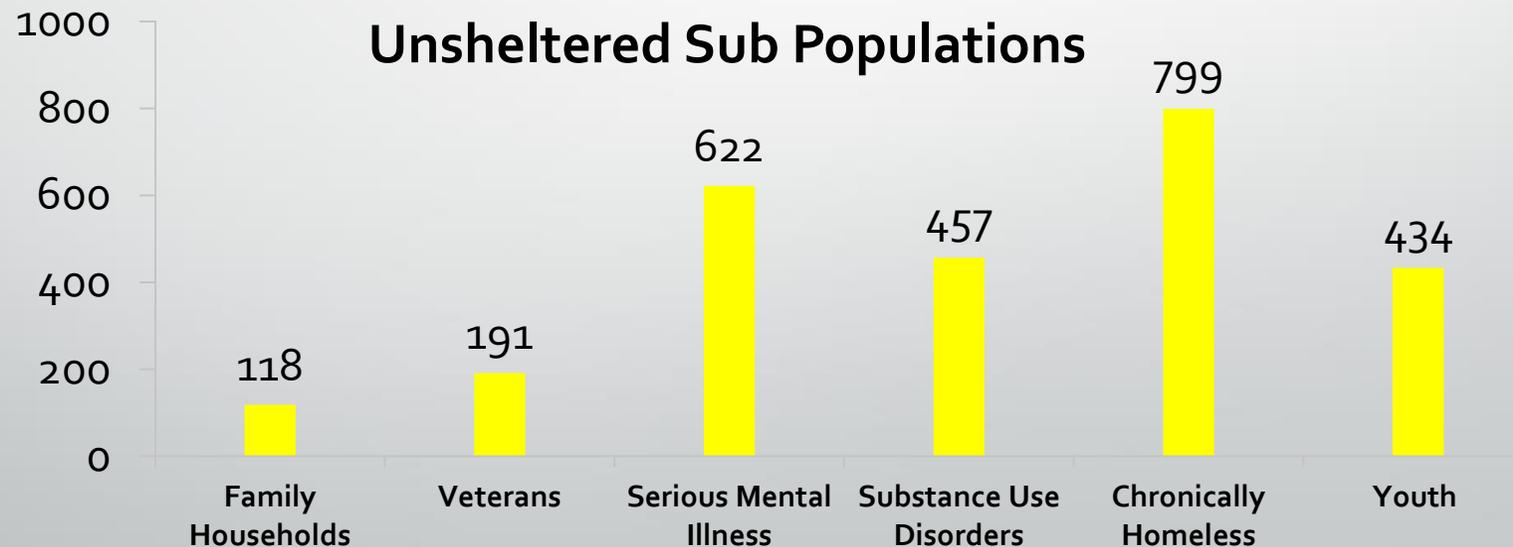


CITY OF OAKLAND

# Who is Homelessness In Oakland

## 2017

Sheltered	Unsheltered	Total Homeless Population
859	1902	2761
African American	From Alameda County	Money Issues
68%	86%	58%



Source: 2017 Point In Time Count, 1/1/2017, Family Front Door data.

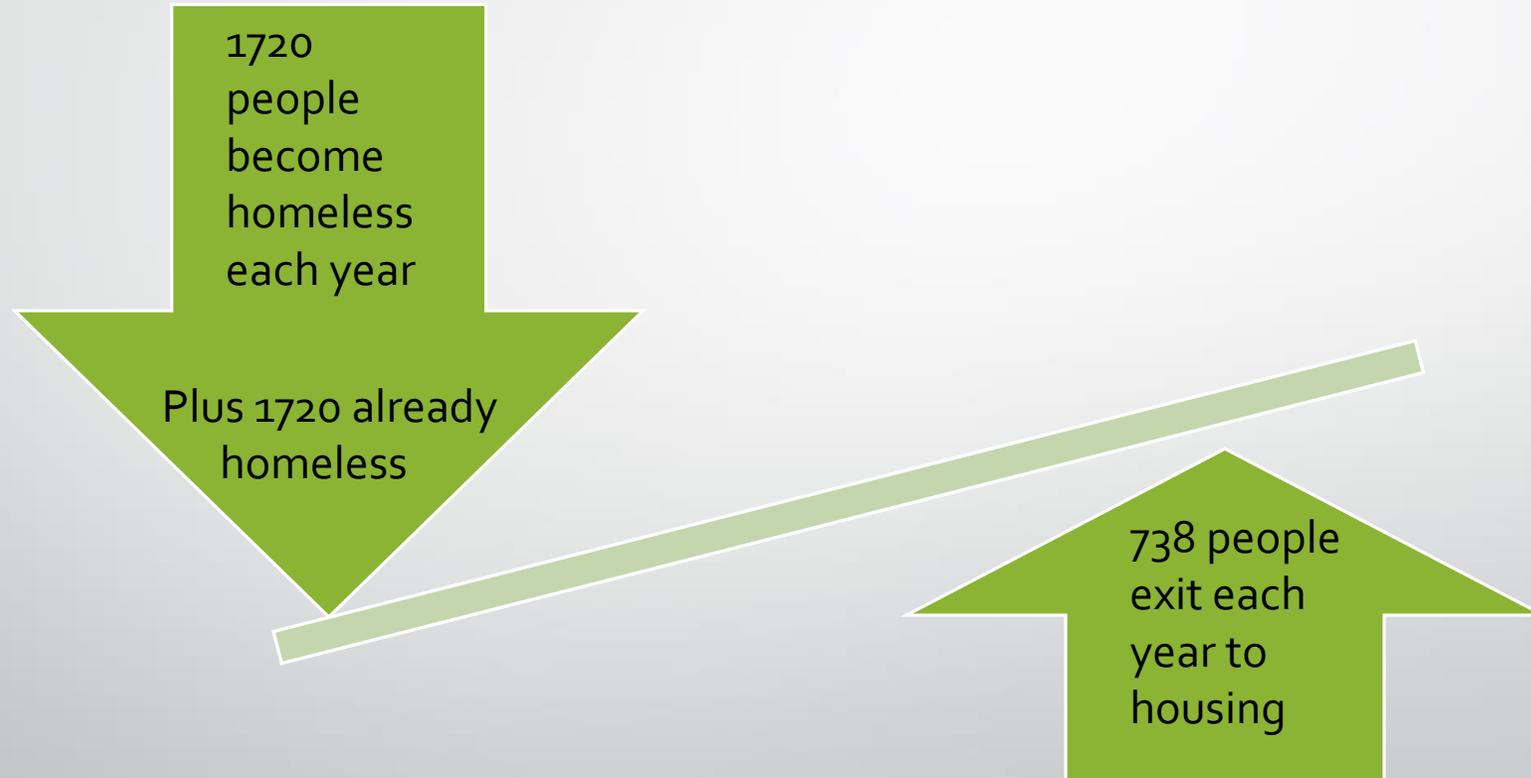
# Characteristics of Unsheltered Persons in Oakland

Highest-utilizer profile

- General Assistance
- Substance Use
- 45-54 Year Old
- Male
- African American
- Able-bodied
- Sleeping outdoors
- Generational Poverty/Trauma



# Challenge: flow into homelessness is greater than flow out



Based on numbers in HMIS system, 3440 people have contact with homeless services in Oakland annually.

Estimate total # of people experiencing homelessness in Oakland is 5049 people/ year.

# Community Impact

- **An estimated 1902 people are living on the streets in unsafe encampments\***
  - Many lack access to basic hygiene services and are difficult to connect to other essential services such as health care, social services, and case management
  - Unregulated encampments cause public health problems including the accumulation of human waste, illegal dumping, fire hazards, and blocked streets and sidewalks.
  - Environmental impact to waterways, parks, and other green spaces.
  - Impact on housed communities; social & environmental conditions.

\*Source: 2017 Point In Time Count, 1/1/2017, Family Front Door data.

# Three Part Approach to Solutions

- **Prevention: Expand Prevention Services;** estimate 20% of people currently homeless could have kept their housing with prevention assistance, with focus on African American community.
- **Intervention: Continue to implement an *Encampment Management Model*;** this includes health and hygiene interventions / Community Cabins/ Safe Parking / adding shelter beds– to address the unsheltered crisis requires an expansion of the current shelter
- **Solution: Increase Deeply Affordable Housing;** estimate 27% of people need permanent subsidies. Units affordable at 20% or below of AMI, affordable on an average social security/ disability payment.

# Encampment Management

- Encampment Management Team (EMT): City Administrator, Human Services, Public Works, Police Department, Fire Department, Department of Transportation, County Vector Control
- EMT Policy guides team to implement a series of interventions starting with Outreach to connect people to services:
  - Weekly garbage removal
  - Clean and Clear: a deeper cleaning after which unsheltered are free to return (6-12 weekly depending on size and staffing levels)
  - Installation of Health and Safety interventions (portable toilets, etc.)
  - Closure; when necessary based on a set of factors including 1) safety, 2) health, 3) location, and 4) size

# Health , Hygiene and Safety

## Interventions Include:

- Portable Toilets & Wash-Stations
- Mobile Showers
  - Lava Mae
- Garbage Carts & Service
- K-Rails (barriers) for safety when needed.



# Health , Hygiene and Safety

## Weekly Garbage Removal

- Currently servicing 17 curb-side encampments
- Garbage Removal program successes are best achieved with:
  - Encampment resident partnership/collaboration.
  - Public Works staff consistency.
  - Human Services support with site leadership development, communication, and engagement.

# Before...



# After...



# Health , Hygiene and Safety

## Portapotties

- Currently at 18 sites
  - 3 Community Cabins sites
  - 1 Safe Parking
  - 14 curb-side encampments
- **Portapottie Interventions successes are best achieved with:**
  - Encampment resident partnership/collaboration
  - Human Services support of/and development of site leadership, consistent communication, and engagement.
  - Cleaning Supplies/Stipends
  - Unsheltered Community Meetings about issues as needed
  - Consistency of United Services



## Portapotties Cont...

- City's Role;
  - Intention of the service is to provide health and hygiene
  - Communicating issues to United; ensuring United does their job!
  - Fixing the units, replacing, etc.
  - Development of Site Leadership for those that experience ongoing issues
  - Providing Cleaning Supplies
  - Provide a stipend for those sites that have janitorial leaders.
- Resident's role:
  - Maintaining clear access to the units
  - NO foreign objects in the units - ever!
  - Reporting & addressing issues - communicating with City and United.
  - Keeping the units clean – United does not do anything but empty the tank!
  - Staging debris/garbage carts in pre-determined location

# Health , Hygiene and Safety

## Mobile Showers

- Currently at 4 sites
  - 3 Community Cabins sites
  - 1 Street Based site



## Mobile Shower Interventions successes are best achieved with:

- Governmental/NGO Partnership/collaboration
- Site support with providers/community partners.
- Consistency of Services

# City of Oakland Community Cabins

**Public-Private Partnership:** General Fund City of Oakland funds, Alameda County, State Funding, Private donations (money and in kind services) Kaiser Foundation, and Caltrans.

**Goal:** Address health and safety issues for housed and unhoused residents, provide a platform to engage participants in intensive services, reduce the impact of encampments on neighborhood

**Target Population:** Serve people directly from streets/encampments in the area. Surrounding encampments closed over time.

**Objectives:**

- Increased health and safety
- Connection to mainstream benefits/healthcare system
- Connection to the homeless services system for additional resources
- End the unsheltered status of participants

<https://www.oaklandhomelessresponse.com/our-response-1>



# Community Cabins Programs are...

Extremely low barrier, interim (6-month) program for 40 individuals at one time.

- Pilot program - began December 2017
  - Four sites have been opened, 3 operating, 3 more slated to open in next three months
- 20 framed, roofed, and insulated structures (2 people per unit).
- 24-hour on-site management/security
- Housing Navigation (intensive case management)-linkages to homeless services system (interim and permanent housing), health care, employment
- Portable bathrooms, Mobile showers, Garbage pick-up; Storage
- Low Barrier: Allows partners, pets, and possessions.
- Exits tied to Coordinated Entry
- As individuals move out of the site additional people will enter

**As of March 2019 (15 months of operations, four sites total);**

- 289 individuals served
- 138 positive exits (72%)
- 53 negative exits (abandoned, violation of code of conduct)

