-----Original Message-----From: Chamberlain, Nora A CIV USARMY (US) [mailto:nora.a.chamberlain.civ@mail.mil] Sent: Tuesday, September 27, 2016 3:03 PM To: Frevert, Kathy@Waterboards Subject: Comments on low-income rate assistance

Ms. Frevert,

My name is Nora Chamberlain, and I am the Water Programs Manager for U.S. Army-Sierra Army Depot in Herlong CA. I have worked in Environmental Sciences, especially water, for 25 years.

I read your flyer concerning the public notice for recommendations for low-income families for their water bills. I, for one, get very agitated when it comes down to a dollar bill verses a family affording food, medical, medicine or something like water. This is a horrible situation in our day and time. No human on this earth should have to make the choice of what they can pay to be able to provide for their families.

But-there is also pride and dignity. The majority of people would rather be able to pay their own way, rather than take hand-outs-and to me, if a family cannot afford their water bill, then their water bill is too high, and/or the customers are being over-charged.

Why not form a program that a non-working parent of a low income family, teach the community water conservation. California is dying from drought, and it is more obvious every day. Rebuild communities with knowledge and skills to help with the drought and help themselves at the same time. This could be done with credits through the water companies. The hours a family puts in to teach other about the scarcity of one of the most precious natural resources of our time, the lower their water bills. Not only that, but reducing water use also decreases utility bills, such as natural gas, propane or electricity. That in turn, cuts done air emissions, and reduces the footprint of using fossil fuels in reducing global warming.

Anyway-these are my thoughts...Thank you, Nora

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Remember the differnence between a boss and a leader; The boss says "GO!" and a Leader says "Let's go!" E.M. Kelly