

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

### **[System] Has Levels of Hexavalent Chromium Above the Drinking Water Standard**

Pursuant to a California regulation adopted July 1, 2014, the level of a substance called hexavalent chromium should not exceed 0.010 mg/l in drinking water provided by a public water system. This number is known as the maximum contaminant level or MCL. Senate Bill 385, which became law effective September 4, 2015, allows public water systems, with sources that produce water with a hexavalent chromium concentration above the MCL, time to come into compliance. So long as a public water system complies with the new law (Health & Safety Code, section 116431), it will not be deemed in violation of the MCL. In addition to other requirements, the new law requires the water system to come into compliance at the earliest feasible date prior to January 1, 2020.

After xx months of monitoring for hexavalent chromium, and as of the date of this notice, the level of hexavalent chromium in the water provided by our water system is determined to be xx [list latest Running Annual Average (RAA) based on quarterly monitoring expressed in mg/l] which is above the MCL.

Although this is not an emergency, as our customer, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. We will continue to monitor for the level of hexavalent chromium and provide you with regular notices, at least twice a year.

#### **What should I do?**

- This is not an emergency. If it had been, you would have been notified immediately. However, *some people who drink water containing hexavalent chromium in excess of the MCL over many years may have an increased risk of getting cancer.*
- If you have other health issues or concerns regarding your consumption of this water, you may wish to consult your doctor.

If you wish to avoid drinking the water provided by our water system, you may wish to use alternative water for drinking and cooking.

#### **Alternative Drinking Water**

[water system name]

The [water system] has identified various locations for alternative drinking water. This information is available on our website at ?? and from time to time will be updated to provide you with the most accurate and recent information possible.

[List locations where water can be purchased or obtained by your customers. For example, bottled water locations, vending machines if the vending machine reduces the hexavalent chromium to below the MCL. Also, if treatment devices are available for purchase and installation in homes or business, a list can be included in the notice or posted on the utility website. Specific information on hexavalent chromium levels in bottled water can be obtained from the bottled water website or Food and Drug Branch]

### What happened? What is being done?

We intend to take steps to provide water with hexavalent chromium at or below the MCL. However, to achieve that will take time and money. We have a plan for achieving compliance with the MCL; and on date. We submitted our proposed compliance plan to the State Water Resources Control Board's Division of Drinking Water for its review and approval. The plan requires us to achieve compliance no later than xx, which we believe is the earliest feasible date considering the complexity of the plan and the amount of funding required. [If the plan has been approved revise paragraph: The compliance plan was approved on [date.]

The approved compliance plan contains the following actions that the [water system] will be taking, including a milestone schedule. This notice will be updated twice each year.

[example actions below]

1. Funding for the project – best estimate of funding required for the project (include information on plan for acquiring the funding – applications made/to be made – granted, etc.)
2. Timeline and milestones, example, planning, design, permitting, financing, construction, testing and start-up of the needed facilities. Water system should include the compliance date in the approved compliance plan.
3. Any measures the water system is taking to reduce the hexavalent chromium exposure to their customers, example: lowest level hexavalent chromium wells are used first until needed facilities are completed.

**[Note to water utilities:** In the section above, the water utility will have to continue to modify this section which will need to include a description of the work complete on each task/subtask identified in the compliance plan since the last report, the percentage of completion for each task/subtask, a description of any factors which could prevent the system from achieving compliance by the date specified in the approved compliance plan, and any requests for

[water system name]

revision of the approved compliance plan found necessary to achieve compliance with the hexavalent chromium MCL by the earliest feasible date.

For more information, please contact [name of contact] at [phone number] or [mailing address].

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by [system].

State Water System ID#: \_\_\_\_\_. Date distributed: \_\_\_\_\_.

[water system name]