

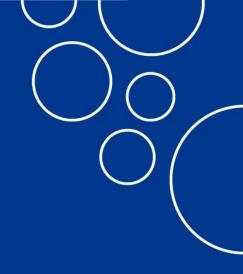
### **California Water Service**

November 13, 2017

Quality. Service. Value.®



California Public Utilities Commission & State Water Resources Control Board



### **Topics**

- Overview of Cal Water
- West Goshen System Consolidation
- Lucerne Ratemaking Consolidation
- Key Takeaways

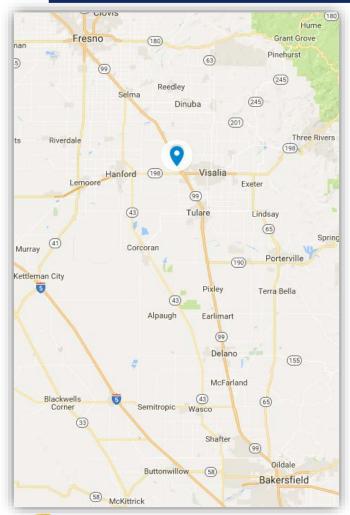


## California Water Service (Cal Water)



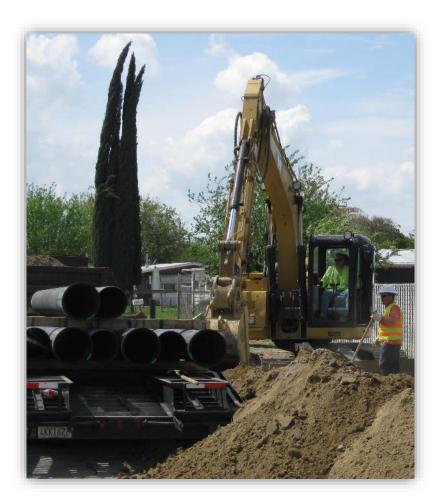
- Established in 1926
- Largest water utility regulated by the California Public Utilities
   Commission
- Provide service to nearly 2 million Californians through 500,000 service connections
- 28 Customer & Operations Centers across the state

### **West Goshen Consolidation**



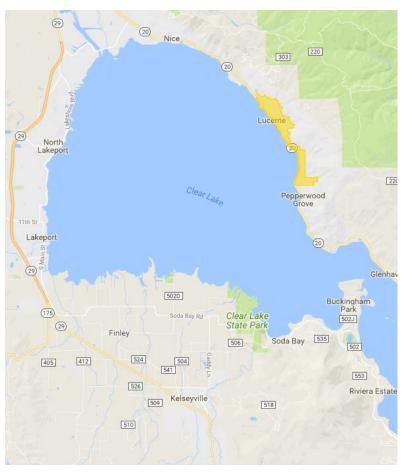
- Unincorporated community about 2 miles west of the City of Visalia
- Population of about 500
- Water utility service was provided by West Goshen Mutual Water Company
- History of water quality issues, including nitrate contamination
- Wells began failing in 2012
- 350-foot section of distribution main collapsed in 2013, causing a complete loss of service

### **West Goshen Consolidation**



- \$3 million in SRF funding secured to install about 2 miles of water main, connecting Cal Water's Visalia system to West Goshen's
- Cal Water worked with several non-profits - Self Help Enterprises and the Community Water Center, Tulare County, and the State
- Construction began in March 2014 and system interconnection was completed in April 2014

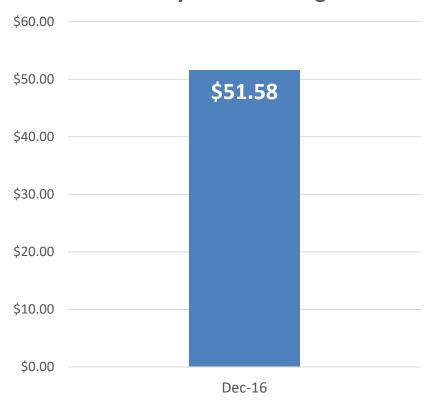




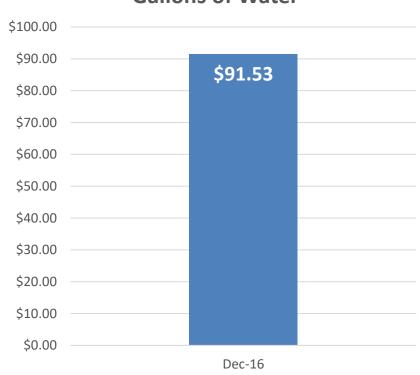
- Cal Water has served community of Lucerne since 2000
- Unincorporated community in Lake County, about 100 miles west of Sacramento
- Population of about 3,000
- About 1,200 service connections
- Significant infrastructure needs resulted in relatively high water utility rates



#### **Monthly Service Charge**



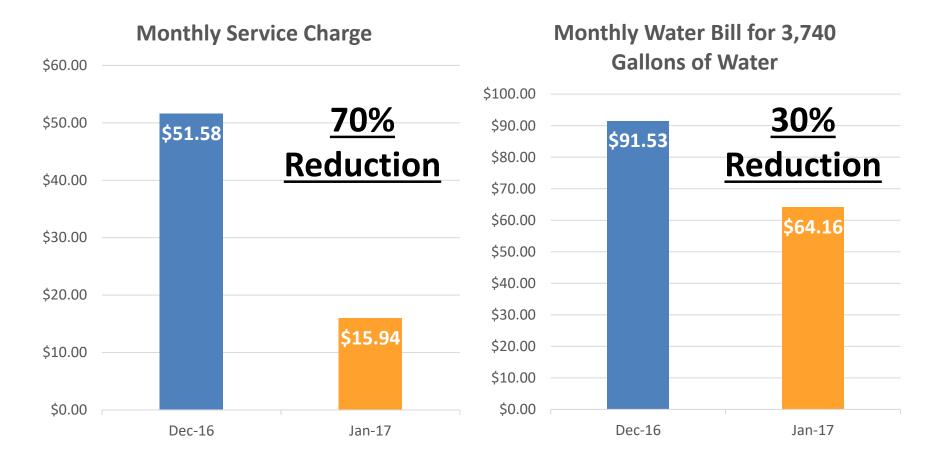
# Total Monthly Water Bill for 3,740 Gallons of Water





- During the CPUC's 2015 review of Cal Water's rates, operations, expenses, and infrastructure projects, Cal Water requested permission to establish regional costsharing – ratemaking consolidation – between the Lucerne service area and the much larger Bayshore service area in the Bay Area.
- The CPUC approved the proposal in late 2016, and it was implemented in January 2017.
- Result was significant rate relief for Cal Water's customers in Lucerne, and extremely modest increases in the Bayshore service area.







## **Key Takeaways**

- Don't wait for a crisis
  - Consolidation of the West Goshen service area was not seriously considered until residents literally did not have water
- Streamline consolidation process (approval & funding)
  - Actual construction of the interconnection with West Goshen only took about one month; approval and funding for the project took about 10 months
- SRF loans are not a panacea
  - Cal Water secured a zero-interest SRF loan to fund construction of a new treatment plant in Lucerne



Repayment of the loan itself is about 0.8% of MHI



# Thank you.

