

Drinking Water Operator Certification Program
November 17, 2025, Advisory Committee Meeting

Statistics

DISTRIBUTION		
	2024 1/1/2024-6/30/2024	2025 1/1/2025-6/30/2025
Applications received (exam, cert, renewals)	6,959	6,752
Certificates issued (new and renewals)	3,569	3,093

TREATMENT		
	2024 1/1/2024-6/30/2024	2025 1/1/2025-6/30/2025
Applications received (exam, cert, renewals)	4,183	4,574
Certificates issued (new and renewals)	2,202	2,351

DISTRIBUTION - NUMBER OF VALID CERTIFICATES						
Grade	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	June 2025
1	4,014	4,013	3,995	3,947	3,925	3,952
2	9,883	9,884	9,846	9,840	9,690	9,751
3	4,278	4,274	4,270	4,283	4,291	4,289
4	1,943	1,928	1,915	1,924	1,916	1,920
5	1,272	1,268	1,263	1,274	1,270	1,274
Total	21,395	21,371	21,293	21,271	21,094	21,188

TREATMENT - NUMBER OF VALID CERTIFICATES						
Grade	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	June 2025
1	2,472	2,447	2,418	2,419	2,404	2,405
2	8,639	8,617	8,584	8,609	8,632	8,573
3	2,000	2,006	2,005	2,019	2,031	2,035
4	1,087	1,086	1,082	1,076	1,079	1,080
5	530	528	527	522	529	529
Total	14,729	14,685	14,617	14,646	14,675	14,622

**Treatment Grade 5 examinations are oral exams administered twice a year
(Not conducted via computer-based testing)**

TREATMENT GRADE 5 ORAL EXAM PASS/FAIL Reporting Period: Winter 2024 2/5/2024 (South) and 2/12/2024 (North)				
Grade	Examinees	Pass Count	Fail Count	Pass Percent
Treat. Grade 5	37	16	21	43%

TREATMENT GRADE 5 ORAL EXAM PASS/FAIL Reporting Period: Winter 2025 2/17/2025 – 2/21/2025 (South) and 2/24/2025 – 2/28/2025 (North)				
Grade	Examinees	Pass Count	Fail Count	Pass Percent
Treat. Grade 5	25	9	16	36%

COMPUTER-BASED TESTING PASS/FAIL Reporting Period 1/1/2024- 6/30/2024				
Grade	Examinees	Pass Count	Fail Count	Pass Percent
Dist. Grade 1	571	350	221	61%
Dist. Grade 2	899	598	301	67%
Dist. Grade 3	343	222	121	65%
Dist. Grade 4	145	88	57	61%
Dist. Grade 5	85	50	35	59%
Treat. Grade 1	291	188	103	65%
Treat. Grade 2	657	416	241	63%
Treat. Grade 3	170	120	50	70%
Treat. Grade 4	62	41	21	66%

COMPUTER-BASED TESTING PASS/FAIL Reporting Period 1/1/2025- 6/30/2025				
Grade	Examinees	Pass Count	Fail Count	Pass Percent
Dist. Grade 1	590	382	208	65%
Dist. Grade 2	928	586	342	63%
Dist. Grade 3	379	232	147	61%
Dist. Grade 4	162	99	63	61%
Dist. Grade 5	73	38	35	52%
Treat. Grade 1	300	170	130	57%
Treat. Grade 2	649	400	249	62%
Treat. Grade 3	179	114	65	64%
Treat. Grade 4	69	32	37	46%

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CUMULATIVE COMPUTER-BASED TESTING PASS/FAIL				
Reporting Period: 2/20/2021 (CBT Inception) – 6/30/2025				
Grade	Examinees	Pass Count	Fail Count	Pass Percent
Dist. Grade 1	4,516	2,917	1,599	65%
Dist. Grade 2	7,556	4,972	2,584	66%
Dist. Grade 3	3,018	1,871	1,147	62%
Dist. Grade 4	1,395	798	597	57%
Dist. Grade 5	644	367	277	57%
Treat. Grade 1	2,257	1,375	882	61%
Treat. Grade 2	5,194	3,324	1,870	64%
Treat. Grade 3	1,487	969	518	65%
Treat. Grade 4	617	369	248	60%