

State Water Resources Control Board
Division of Drinking Water

Division of Drinking Water – Visalia District 12
WATER QUALITY EMERGENCY NOTIFICATION PLAN – Tulare County < 200 connections

Name of Utility: _____ System No.: _____
Physical Location Address: _____

The following persons have been designated to implement the plan upon notification by the Division of Drinking Water that an imminent danger to the health of the water users exists:

| Water Utility: Contact Name & Title | Email Address | Telephone | | |
|--|---------------|-----------|---------|------|
| | | Day | Evening | Cell |
| 1. _____ | | | | |
| 2. _____ | | | | |
| 3. _____ | | | | |

The implementation of the plan will be carried out with the following Division of Drinking Water and County Health personnel:

| Contact Name & Title | Telephone | |
|---|----------------|----------------|
| | Day | Evening |
| 1. Tricia A. Wathen, Visalia District Engineer SWRCB - DDW, Email: tricia.wathen@waterboards.ca.gov | (559) 447-3398 | (559) 696-8506 |
| 2. Carl L. Carlucci, Supervising Sanitary Engineer SWRCB - DDW, Email: carl.carlucci@waterboards.ca.gov | (559) 447-3132 | (559) 280-6363 |
| 3. Nilsa Gonzalez, Director Tulare County Environmental Health Division Manager | (559) 624-7400 | (559) 285-2440 |

4. If the above personnel cannot be reached, contact:

| | |
|---|---|
| Office of Emergency Services Warning Center (24 Hrs.) | (800) 852-7550 or (916) 845-8911 |
| When reporting a water quality emergency to the Warning Center, please ask for the State Water Resources Control Board - <i>Division of Drinking Water Duty Officer.</i> | |

NOTIFICATION PLAN

STANDARD PLAN: Please check minimum of two: Door-to-door delivery, Posted Notification,
Social Media or Email, News Media (TV, Radio), Reverse 911/Telephone.

ALTERNATE PLAN: Please check if you propose to use another method, and **attach** the alternate plan to this form.

ESTIMATED Time to Issue Notice: _____ hours **(Must be completed)**

Report prepared by: _____

Date: _____

Signature and Title

Guidance for Preparation of the Emergency Notification Plan

Good planning means having a thought out process that has sufficient details of the specifics so it can be implemented as quickly as possible. Also, contact with your local county health department, which regulates commercial food service providers (restaurants), and possibly the California Department of Food and Drug, which regulates food processors, will need to be made. Templates (fill in the blank) for the public notices and instructions can be obtained from our Division's website at http://www.swrcb.ca.gov/drinking_water/programs/index.shtml.

We recommend that the following items be addressed in your plan:

- The names, titles, and phone numbers of the water system personnel who are responsible and authorized to implement the plan. A suggestion would be to include board members and civic organizations that may be available to assist.
- The names and phone number of newspapers, radio stations, TV stations, internet and other electronic media. Also, smaller and transient water systems may be able to use community bulletin boards and the post office.
- If a door-to-door method is used, the plan must specify who and how the notification will be carried out. It is important that the people going door-to-door are coordinated and trained so they distribute copies to the designated areas of the water system. Maps of the specific areas that the notices are to be distributed should be provided to the customers.
- Expect to receive follow-up phone calls and anticipate the questions that will be asked and have written responses for the persons answering the calls so consistent information is given. The persons answering the phones should *not* downplay the importance of the notification.
- Key facilities such as schools, hospitals, health/treatment centers, day care centers, convalescence homes, etc., should be directly notified by phone and/or hand notifications. Apartment and business owners/managers will need to be given sufficient copies and asked to distribute it to their tenants and employees. Your plan should list these facilities along with their contact information.