

## Frequently Asked Questions (FAQs) about Paying your Water Right Fees

**Q: When were Fiscal Year 2019-2020 Annual Water Rights Fee notices mailed?**

A: The annual fee notices were mailed on November 5, 2019. The due date for payment is **December 5, 2019**.

**Q: Where can I make an online payment?**

A: CDTFA accepts [payments online](#) at their website: <https://services.cdtfa.ca.gov/boe/login.jsp>. Fee payers will need to use the "Express Login Code and Account Number" found on their bill in order to make a payment online.

**Q: What is the mailing address if I want to submit my payment via check or money order?**

A: Send your check or money order (with your CDTFA account number on the check) to the following address.

**California Department of Tax and Fee Administration  
PO Box 942879  
Sacramento CA 94279-7072**

Do not send water right fee payments to the State Water Resources Control Board, as this will delay the processing of your payment.

**Q: Can I pay for multiple bills with a single check?**

A: CDTFA will accept a single check from a fee payer with multiple water rights bills. To ensure credit is applied to the correct accounts, you must list all the CDTFA account numbers on the check or enclose a sheet of paper that includes a list of all the accounts with your payment.

**Q: What are the penalties and interest if I do not pay on-time?**

A: A 10 percent penalty will be assessed for any bill that is not paid by December 5, 2019. Interest will also accrue on notices that are more than 30 days late. For further information about penalties and interest, refer to [CDTFA Publication 75](#).

**Q: What are the collection fees if I am more than 90 days late in paying my fees?**

A: Fee payers will be assessed a collection cost recovery fee, depending on the amount of the liabilities owed. In general, past due liabilities between \$250-\$2,000 will be assessed a \$190 collection cost recovery fee. See CDTFA's [Collection and Cost Recovery Fee](#) page for full details.

**Q: If I cannot pay the entire bill by the deadline who can I contact to set up a payment arrangement?**

A: Fee payers must contact CDTFA directly to set up a payment arrangement if they are not able to pay their fees in full by the due date. The phone number is: **1-800-400-7115**. You can also set up a [payment plan online](#).

**Q: I have been affected by wildfires or other circumstances that have caused me to receive a penalty or collection fee for not paying on time. How can I request relief from penalties or collection fees?**

A: Fee payers may request a relief of penalty by filling out a "[Request for Relief](#)" form provided on the CDTFA website. The State Water Resources Control Board does not have authority to approve these requests.

**Q: If I have other questions about my water right fees who should I contact for more information?**

A: You can contact the Division of Water Rights Fee Phone Line at: **(916) 341-5431**.