



State Water Resources Control Board

NOTICE OF PUBLIC HEARING

The State Water Resources Control Board's Administrative Hearings Office will hold a Public Hearing on the Temporary Suspension of Environmental Laboratory Accreditation Program (ELAP) Certificate 3092 of the laboratory currently located at 3340 El Cajon Boulevard, San Diego, California, of the

Environmental Laboratory Network, Inc.

The Public Hearing will begin on March 20, 2024, at 9:00 a.m.

unless the laboratory owner of Environmental Laboratory Network, Inc. requests a later date for the hearing. (Health & Saf. Code, § 100915, subd. (a)(2)(A).)

The hearing will be held by Zoom teleconference.

Please access Zoom by using the link:

https://waterboards.zoom.us/j/93841240433?pwd=OGtZcUxJMUs5MkxSRzcvUXpWYk duQT09 with Meeting ID: 938 4124 0433 and Passcode: 589723 Or by calling in at: +16699009128,,93841240433#,,,,*589723# US (San Jose)

If you are an interested person and do not intend to speak at the hearing, you can watch the meeting by live-stream through the Administrative Hearings Office YouTube channel, accessible by clicking on "Watch AHO Hearings" at: https://www.waterboards.ca.gov/water_issues/programs/administrative_hearings_office/

PURPOSE OF HEARING AND HEARING ISSUES

The purpose of this hearing is for the State Water Resources Control Board (State Water Board or Board) to consider whether the February 20, 2024 temporary suspension of ELAP Certificate 3092, issued by ELAP staff of the State Water Board to the laboratory currently located at 3340 El Cajon Boulevard, San Diego, California, of Environmental Laboratory Network, Inc. (ELN), should remain in place pending a hearing under California Health and Safety Code section 100910.

E. JOAQUIN ESQUIVEL, CHAIR | ERIC OPPENHEIMER, EXECUTIVE DIRECTOR

During the hearing on the temporary suspension, a hearing officer from the State Water Board's Administrative Hearings Office will receive evidence and argument relevant to the following hearing issue and sub-issues (the list of sub-issues is not exhaustive):

Is temporary suspension of ELAP Certificate 3092, prior to any hearing on the merits pursuant to Health and Safety Code section 100910, necessary to protect the public under California Health and Safety Code section 100915, subdivision (a)?

- 1. Did ELN violate any applicable provision of the Environmental Laboratory Accreditation Act (ELAA) (Health & Saf. Code, § 100825 et seq.) or implementing regulations (Cal. Code Regs, tit. 22, § 64801.00 et seq.)?
 - a. Did ELN fail to timely submit an amendment application package to ELAP as required under California Code of Regulations, title 22, section 64808.15? If so, has ELN submitted an amendment application package to ELAP or taken any other actions to attempt to comply with California Code of Regulations, title 22, section 64808.15?
 - b. Did ELN violate California Health and Safety Code section 100825 by failing to obtain accreditation prior to analyzing regulatory samples at its new laboratory location at 3340 El Cajon Boulevard?
 - c. Did ELN violate California Code of Regulations, title 22, section 64812.00 by failing to designate a technical manager who meets the regulatory requirements for its laboratory at 3340 El Cajon Boulevard?
 - d. Did ELN's representations to the public, including representations about its accreditation status on its website, violate California Health and Safety Code section 100890, subdivision (c)?
- 2. If ELN violated any of the regulations or Health and Safety Code sections listed in Question 1:
 - a. Did ELN immediately cease all testing of samples for regulatory purposes as of February 20, 2024 (the effective date of the temporary suspension)?
 - b. Do the violation or violations impact the quality and integrity of data produced by ELN? If so, has ELN mitigated this impact?
 - c. Do the violations pose a risk to public health or other risk to the public? If so, has ELN mitigated these risks?

BACKGROUND

On January 18, 2023, ELAP staff issued a Certificate of Environmental Laboratory Accreditation, Certificate 3092, to ELN, then located at 9590 Chesapeake Drive, Suite

300, San Diego.¹ The certificate states that the "[s]cope of the certificate is limited to the 'Fields of Accreditation' which accompany this Certificate" and that it expires January 17, 2025. The certificate also states that "[c]ontinued accredited status depends on compliance with applicable laws and regulations, proficiency testing studies, and payment of applicable fees." (2024-02-20 Notice of Immediate Suspension of ELAP Certification, Appendix 1, p. 2.)

On February 9, 2024, ELAP staff conducted an inspection of ELN, which ELAP staff learned had relocated to 3340 El Cajon Boulevard, San Diego. During this investigation, staff noted "multiple failures" by ELN in complying with the ELAA requirements related to ELN's operational decisions. Specifically, staff noted failures related to the relocation of ELN's laboratory from 9590 Chesapeake Drive, Suite 300, San Diego and to continue testing samples for regulatory purposes at the new laboratory location at 3340 El Cajon Boulevard, San Diego.

On February 20, 2024, ELAP Program Manager Christine Sotelo issued a Notice of Immediate Suspension of ELAP Certification (Notice) to ELN, addressed to Jenny Douglas. The Notice includes a description of "ELN's violations of the ELAA" upon which Ms. Sotelo based her decision to issue a temporary suspension. (Notice, pp.1-3.)

The Notice stated that "ELN shall immediately discontinue the analysis of samples for all Fields of Accreditation" and noted that ELN's decision to test samples for regulatory purposes for six months "without obtaining accreditation or meeting accreditation standards at its new location...constitutes a significant threat to the public." (Notice, p. 1.) The Notice also stated that ELN could request a hearing not later than 20 days from the date on which the Notice was received.

On February 29, 2024, ELN's Jenny Douglas sent an e-mail to ELAP staff, requesting a hearing in this matter.

Relevant Hearing Statutes

The State Water Board may temporarily suspend ELAP certification prior to any hearing when it has determined that this action is necessary to protect the public. (Health & Saf. Code, § 100825, subd. (c)(12) [defining "state board"] and § 100915, subd. (a)(1).) The State Water Board shall provide notice of the temporary suspension, the effective date of the suspension, and provide the owner of the laboratory with information to request a hearing. (Health & Saf. Code, § 100915, subd. (a)(1).) The notice must also include a statement of facts and information to show a basis for the temporary suspension. (*Ibid.*)

¹ Although the February 20, 2024 Notice of Immediate Suspension of ELAP Certificate 3092 identifies the address of the lab as 9560 Chesapeake Drive, Suite 300, San Diego, ELAP Certificate 3092 identifies the address of the lab as 9590 Chesapeake Drive, Suite 300, San Diego (2024-02-20 Notice of Immediate Suspension of ELAP Certification, Appendix 1).

"If the owner submits a timely request for a hearing, the hearing shall begin as soon as possible but no later than 30 calendar days after receipt of the notice or 15 calendar days after the request for a hearing is submitted, whichever is later, unless the owner requests a later date for the hearing. The hearing shall deal only with the issue of whether the temporary suspension shall remain in place pending a hearing under Section 100910." (*Id.* at subd. (a)(2)(A).)²

The hearing on the temporary suspension shall be conducted according to the rules for adjudicative proceedings adopted by the State Water Board under Water Code section 185. (Health & Saf. Code, § 100915, subd. (a)(2)(B).) If the Board determines that the temporary suspension is necessary to protect the public, the temporary suspension shall remain in effect until the hearing under Health and Safety Code section 100910 is completed and the State Water Board has made a final determination on the merits under Health and Safety Code section 100910. (*Id.* at (2)(C).) During the temporary suspension, the laboratory shall discontinue the analysis of samples for the fields of testing specified in the notice. (*Id.* at subd. (b).)

Relevant Accreditation Statutes

Health and Safety Code section 100825, subdivision (b) requires "[l]aboratories that perform analyses on any combination of environmental samples, or raw or processed agricultural products for regulatory purposes" to obtain accreditation.

When a laboratory changes location, the laboratory shall timely submit an amendment application package. (Cal. Code Regs., tit. 22, § 64808.15, subd. (c)(2).) The amendment application package includes written submissions, such as a copy of the laboratory quality manual with updates necessitated by the change of location, revised standard operating procedures, proficiency testing reports with acceptable scores for the fields of accreditation for which the laboratory is requesting accreditation, and a completed on-site assessment report from ELAP or a third-party assessment agency. (*Id.* at subd. (f).)

A laboratory must have a qualified technical manager and the laboratory must also notify ELAP when there is a change of director or other person in charge of a laboratory certified under this article. (Cal. Code Regs., tit. 22, § 64812.00, subds. (a) and (d); Health & Saf. Code, § 100845, subd. (d); Cal. Code Regs., tit. 22, § 64814.05, subd. (a).)

² Health and Safety Code section 100910 states that after notice and an opportunity for hearing before the State Water Board or a member of the State Water Board, the Board may suspend or revoke an ELAP certification. (Health & Saf. Code, § 100910, subd. (a).) Section 100910 continues that "[i]f the certification or accreditation at issue has been temporarily suspended pursuant to Section 100915, notice shall be provided within 15 days of the effective date of the temporary suspension order." (*Id.* at subd. (b).)

A laboratory that holds itself out to the public and its clients as an ELAP-accredited facility without having a valid and current certificate of accreditation may be subject to civil penalties. (Health & Saf. Code, § 100890, subd. (c).)

ASSIGNMENT TO THE ADMINISTRATIVE HEARINGS OFFICE

Water Code section 1110 established the AHO within the State Water Board. Water Code section 1112, subdivision (c)(2), provides that the State Water Board may assign adjudicative hearings to the AHO. On March 4, 2024, the State Water Board's Executive Director assigned the ELN temporary suspension hearing to the AHO for a hearing.

ADMINISTRATIVE RECORD

The AHO hearing officer's recommended decision in this matter will be based upon evidence and arguments in the administrative record. The AHO may add additional documents, in addition to any exhibits the parties submit to the administrative record. The following documents currently are in the AHO administrative record for this matter: (1) February 20, 2024 Notice of Immediate Suspension of ELAP Certification; (2) ELN's February 29, 2024 request for hearing; and (3) the State Water Board's Executive Director's assignment of this proceeding to the AHO. The parties may submit additional evidence and make arguments based on the evidence during the hearing concerning the hearing issues outlined above.

HEARING OFFICER AND HEARING TEAM

Hearing Officer Megan Knize will be the hearing officer for this proceeding and will prepare a written recommended decision. She may be assisted in an advisory capacity by other AHO staff, by Emily Roberts and Kim Niemeyer from the Board's Office of Chief Counsel, and by Chris Hand from the State Water Board's Environmental Laboratory Accreditation Program. These Board staff, and Hearing Officer Knize are part of the hearing team in this proceeding.

PROSECUTION TEAM

A State Water Board staff Prosecution Team will be a party to this hearing. The Prosecution Team will be comprised of attorneys from the State Water Board's Office of Enforcement and Office of Chief Counsel, and staff from the State Water Board's Environmental Laboratory Accreditation Program, excluding Mr. Hand. The Prosecution Team attorneys include Laura Mooney with the Office of Enforcement, and Matt Carr and Nicole DiCamillo with the Office of Chief Counsel. The hearing officer requests that the Prosecution Team identify any other members of the Prosecution Team, including staff from the State Water Board's Environmental Laboratory Accreditation Program, by submitting an e-mail to the AHO with a copy to the service list by the end of the day on Tuesday, March 12, 2024.

SUBMITTALS OF DOCUMENTS TO AHO AND OTHER PARTIES

The AHO has added (1) the February 20, 2024 Notice of Immediate Suspension of ELAP Certification, ELAP Certificate 3092; (2) the February 29, 2024 request for hearing, and (3) the March 4, 2024 Assignment of Environmental Laboratory Network, Inc.'s Certificate Suspension Hearing to the Administrative Hearings Office File Transfer Protocol (FTP) site. The AHO has included these documents in the initial administrative record for this proceeding.

The AHO has posted files of these documents on the FTP site in the folder for this hearing. Instructions on how to access the FTP site are listed in Section 8 below.

PROHIBITION ON EX PARTE COMMUNICATIONS; SEPARATION OF FUNCTIONS

While this proceeding is pending, *ex parte* communications between parties and members of the AHO hearing team are prohibited. *Ex parte* communications are any type of communication that occurs between a party or interested person and the hearing officer or a member of the hearing team without notice and an opportunity for all parties to participate.

Please do not attempt to communicate by telephone with any AHO hearing officer or staff member regarding this hearing, because other parties would not be able to participate in such communications. If any party wishes to communicate with the AHO at any time regarding any issue related to this proceeding, including any issue regarding hearing procedures or filing of documents, please communicate by e-mail to adminhrgoffice@waterboards.ca.gov or by letter to the AHO and serve all other parties with copies of the communication.³ The party shall include a proof of service through a formal proof of service or by other verification.⁴

The Prosecution Team is separated from the AHO hearing team. Like all other parties, the Prosecution Team is prohibited from having any *ex parte* communications with any members of the AHO hearing team. (See Wat. Code, § 1110, subd. (c); Gov. Code, §§ 11430.10-11430.80.)⁵ These rules regarding *ex parte* communications apply to all members of the AHO hearing team.

AHO WEBPAGE AND NOTICES

Subject to legal limitations, including the requirements for Internet website accessibility in Government Code section 11546.7, the AHO will post all notices and other

³ The AHO's mailing addresses are provided in Item 6, below.

⁴ All references to "proof of service" in this document refer to either a formal proof of service or a list of the parties and the addresses of them or their representatives in an e-mail "cc" (carbon copy) list or the cc portion of a letter.

⁵ For a discussion of *ex parte* communications regarding State Water Board members, see "Ex Parte Questions and Answers," available on the State Water Board's website at: http://www.waterboards.ca.gov/laws_regulations/docs/exparte.pdf.

documents regarding these proceedings on the AHO's Internet webpage: https://www.waterboards.ca.gov/water_issues/ programs/administrative hearings office/

The AHO webpage has information about accessing the AHO's YouTube channel to watch live broadcasts or past recordings of hearings.

For general information about AHO proceedings, an AHO Procedures and Frequently Asked Questions (FAQs) page is available, with links to an Attorney List for Pro Bono Representation, a guide to Preparing for Your Hearing, and FAQs at https://www.waterboards.ca.gov/water_issues/programs/ administrative_hearings_office/procedures.html.

DEADLINES FOR HEARING PARTICIPATION

Deadline for filing and service of any submittals of proposed testimony or exhibits before the hearing (optional)	March 18, 2024, at 1:00 p.m.
Hearing date and time	March 20, 2024, at 9:00 a.m.

If the laboratory owner requests a later date for the hearing, under Health and Safety Code section 100915, subdivision (a)(2)(A), the AHO will issue a new Notice of Hearing with adjusted deadlines for hearing participation.

LIVE-STREAM AND RECORDINGS

The hearing will be live streamed through the Administrative Hearings Office YouTube channel, accessible by clicking on the link provided below. YouTube live-stream sessions will be available on the Administrative Hearings Office YouTube channel. These recordings will include automatic captions for accessibility. The live-stream and recordings may be accessed at the following link: https://www.youtube.com/channel/UCM-gmipRyd7Nw-g8l-C7Nig/videos?view=57

PROCEDURES FOR THIS TEMPORARY SUSPENSION HEARING

The following procedures apply to this hearing. The hearing officer may amend these procedures before, during or after the hearing as she deems appropriate.

1. HEARING PROCEDURES: The AHO will conduct this hearing according to the procedures for hearings set forth in California Code of Regulations, title 23, sections 648 to 648.8, and 649.6. If there is any conflict between any provision of this notice and any provision of these regulations or any applicable statute, then the provision of the regulation or statute shall apply to this proceeding.

2. SETTLEMENTS: The Prosecution Team and ELN may engage in private settlement discussions, and may, or may not, include any other persons in those

discussions. No representative of the AHO will participate in such settlement discussions.

3. POLICY STATEMENTS BY INTERESTED PERSONS: As provided in California Code of Regulations, title 23, section 648.1, subdivision (d), the hearing officer normally will allow interested persons who are not designated as parties to present non-evidentiary policy statements during the hearing.

4. TESTIMONY AND OTHER EXHIBITS: Exhibits include all written testimony and other documents to be submitted as evidence. There is no requirement for any party to submit any proposed testimony or exhibits before the hearing, but a party may do so. Any party that wants to submit proposed testimony or exhibits before the exhibit filing deadline listed above may do so by following the procedures described in Item 6. Any party submitting written proposed testimony before the hearing still must produce the actual witness or witnesses to verify the written proposed testimony, provide a summary of it, and be available for cross-examination, during the hearing.

5. EXHIBIT FORMATTING AND ORGANIZATION: A party submitting evidence must file with the AHO both the exhibits and an Exhibit Identification Index, which is a list of exhibits in Word or Excel format. A sample is attached to the end of this document.

Each party should label exhibits with a short version of the party's name and sequential numbers. For example, the Prosecution Team's exhibits should be numbered PT-1, PT-2, etc., and ELN's exhibits should be numbered ELN-1, ELN-2, etc.

6. SUBMISSIONS OF DOCUMENTS: If a party chooses to submit exhibits before the hearing, that party shall upload those exhibits to the State Water Board's FTP site in electronic form unless the hearing officer authorizes submission of exhibits in different formats.

The State Water Board's FTP site may be accessed at

https://ftp.waterboards.ca.gov/. All parties may use the shared account on this site to access and download documents in the administrative record for this hearing. This shared account is referred to in this notice as the "AHO-FTP Download Folders". The AHO will provide each party a unique account to upload the party's documents for this hearing. These accounts are referred to in this hearing notice as the "Parties' Upload Folders".

a. AHO-FTP Download Folders:

The AHO will create a folder for this proceeding on the State Water Board's FTP site. The folder for this proceeding will contain all administrative record documents related to this proceeding and may contain various subfolders, including subfolders for background documents and hearing documents. This folder is referred to in this notice as the "AHO-FTP folder for this proceeding." Only AHO personnel may upload files to this folder. The AHO will post each

party's hearing exhibits, exhibit identification indices and closing briefs to this folder promptly after each filing deadline. The AHO may add other administrative record documents to this folder during this proceeding (including recordings of hearings, correspondence, and the AHO's proposed order). The documents in this folder will be the AHO's administrative record for this proceeding. Anyone may download documents from the AHO-FTP Download Folder for any proceeding, including this proceeding, at any time.

If any party believes that the AHO should add documents to, or remove any documents from, this folder for this proceeding, then the party may file a request to the hearing officer for such action (by e-mailing the request to the AHO e-mail inbox), and shall transmit copies of the request to all other parties on the service list. The hearing officer will issue rulings or take other actions on such requests as the hearing officer deems appropriate.

b. Parties' Upload Folders:

The AHO will create a separate upload account for each party that files an NOI as a party for this hearing, so that the party may upload the party's exhibits and other documents to the folder for that account. In most cases, these accounts will be specific for each party and each hearing and the AHO will close the accounts for each hearing after the hearing and related proceedings have been completed.

Any party to this proceeding may upload documents for this proceeding (primarily exhibits and exhibit identification indices and closing briefs) using the party's upload account. Only the party may upload files to the party's folder, and only the AHO may view, transfer and download files from this folder. After the applicable filing deadline, AHO staff will move documents uploaded by each party to the administrative record in the AHO-FTP Download Folder for the proceeding, so all other parties may view and download the documents.

Each party shall upload its exhibits and Exhibit Identification Index to the party's folder on the State Water Board's FTP site before the exhibit filing deadline specified in this notice. A party that uploads hearing documents to the FTP site does not need to serve copies of the documents on the other parties, except that, if another party has not agreed to accept electronic service of documents, then the party uploading hearing documents to the Board's FTP site also shall serve paper copies of all such documents on that other party and shall file a proof of this service with the AHO. When a party has uploaded all of the party's exhibits to the Board's FTP site, the party or party's representative shall send an email the AHO at AdminHrgOffice@Waterboards.ca.gov, with copies to the other parties on the service list, notifying the AHO and the other parties that the party has uploaded the documents.

After the exhibit filing deadline, the AHO will move all filed exhibits and Exhibit Identification Indices from the parties' Upload Folders to the administrative record folder and advise the parties that these documents are available for downloading from that folder. The AHO may rename or renumber exhibits that do not have proper exhibit names or numbers. If the AHO does this, then the AHO may create an electronic folder of documents that the party has submitted and a separate electronic folder of any documents the AHO has renamed or renumbered, in the administrative record folder.

If a party cannot upload exhibits to the FTP site, then the party may mail two paper copies of all its exhibits to the AHO at:

State Water Resources Control Board Administrative Hearings Office P. O. Box 100 Sacramento, CA 95812-0100

Alternatively, a party may send paper copies of its exhibits to the AHO by overnight delivery to:

Joe Serna Jr. CalEPA Building State Water Resources Control Board Administrative Hearings Office 1001 I Street Sacramento, CA 95814

If a party uses either of these alternative means of filing paper copies of its exhibits with the AHO in lieu of electronically filing the exhibits, then the party shall complete the filing of the paper copies by the exhibit filing deadline specified in this notice.

7. ORDER OF PROCEEDING: The hearing officer will follow the order of proceedings specified in California Code of Regulations, title 23, section 648.5, unless the hearing officer decides to modify the order of proceeding before or during the hearing.

- a. **Policy Statements:** The hearing officer will allow interested persons to present policy statements at the start of the hearing before the presentations of cases-in-chief. **Oral policy statements and oral summaries of written policy statements will be limited to 5 minutes**.
- b. **Presentation of Cases-In-Chief:** Each party may present a case-in-chief addressing the issues in the hearing notice. The hearing will proceed in the following order:
 - Party's opening statement (5 minutes per party)

- Summaries of the party's witnesses' written proposed testimony or presentation of the party's oral testimony (no more than 30 minutes total for all witnesses for each party).
- Cross-examination of the party's witnesses (**30 minutes total for all of the other party's witnesses**).
- Re-direct examination and re-cross examination of the party's witnesses, if allowed by the hearing officer.
- Questions from the hearing officer. (These questions may occur at any time, but normally will be after all other parties have completed their cross-examinations of a party's witnesses.)
- Submitting exhibits into evidence, with opportunities for objections by other parties.

c. **Presentations of Parties' Rebuttal Evidence:** After all parties have presented their cases-in-chief, the hearing officer may allow parties to submit rebuttal exhibits and testimony. Rebuttal evidence is new evidence used to rebut evidence another party has presented in its case-in-chief.

d. Closing Statements (5 minutes per party)

8. **HEARING LOGISTICS:** The hearing officer prefers that parties participate in the hearing by both audio and video through the Zoom meeting link. If this is not possible, then the hearing officer will accept audio-only participations. New users of Zoom may want to review Zoom's support guide: https://support.zoom.us/hc/en-us/categories/200101697.

The AHO will not order a court reporter for the hearing. Any interested party may order a court reporter at the party's own expense. The AHO will record the hearing and post audio-plus-video files of the hearing on the AHO-FTP site as part of the administrative record for this matter. Parties should test their devices' video and audio functions before the start of the hearing or pre-hearing conference.

Parties should plan to call into the hearing at least 10 minutes before the scheduled hearing time to ensure the party can resolve any technical issues before the hearing begins. Parties will initially be in a virtual waiting room and will be admitted to the hearing by a member of the AHO office. When speaking, please turn the video on and unmute the microphone by clicking on the symbols in the lower left-hand side of the Zoom window.

During the hearing, please be respectful and patient. Parties should raise a hand onscreen to get the hearing officer's attention. To reduce acoustic background noise, please remain muted unless speaking. If other devices are tuned into the meeting, please turn off the speaker volume of those devices. Other participants will be able to see each party's name, depending on the party's Zoom account settings. Other participants may also see the last three digits of a party's phone number unless the party has called in anonymously. During the hearing, AHO staff may add designations of participants' names to the Zoom display.

If a party's device freezes, please notify staff at adminhrgoffice@waterboards.ca.gov or by calling (916) 341-6940 and leaving a voicemail message, and then restart the device. AHO staff will be monitoring the e-mail inbox and voicemail and will notify the hearing officer. If restarting the device does not work, try calling into the hearing using the phone number provided with the Zoom meeting information on the first page.

March 8, 2024 Date <u>/s/ Megan S. Knize</u> Megan S. Knize Hearing Officer

EXHIBIT IDENTIFICATION INDEX

Hearing on Temporary Suspension of ELAP Accreditation of Environmental Laboratory Network, Inc.

Hearing Date: March 20, 2024

PARTICIPANT: _____

Exhibit Identification Exhibit Desc Number		Status of Evidence (for Hearing Team use only)		
	Exhibit Description	Introduced	Accepted	By Official Notice

SERVICE LIST

By U.S. Mail:

Jenny Douglas Environmental Laboratory Network, Inc. 3440 El Cajon Blvd. San Diego, CA 92104

By e-mail only

Jenny Douglas Environmental Laboratory Network, Inc. jenny@envirolabnetwork.com

Christine Sotelo Program Manager, ELAP Christine.Sotelo@waterboards.ca.gov

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