



SWAMP Help Desk

What is it?

The SWAMP Help Desk is an information resource for participants and projects that are interested in achieving SWAMP comparability. The Help Desk is staffed by the SWAMP Data Management and Quality Assurance Team members. The Help Desk is set up to provide phone consultation in preparation of Quality Assurance Project Plans (QAPP) and is able to perform a SWAMP-comparable QAPP review in order to assist agencies in approval of QAPPs. Help Desk staff also provide assistance and guidance with the use of comparability resources and tools such as the Online Data Checker, the SWAMP Advisor, and Quality Assurance Project Plan (QAPP) Templates, among others.

Why is it important to the State?

SWAMP develops guidance for monitoring design, environmental indicators, assessment methods, quality assurance, and data management so that data from many sources can be shared, compared, and used effectively in integrated assessments that get the most out of the data collected. The assistance of the Help Desk's highly knowledgeable staff results in timely preparation of monitoring documents and submittal of SWAMP comparable data.

Why is it important to me?

Many grants now require that monitoring data be SWAMP comparable. The SWAMP Help Desk exists to assist monitors when the process gets confusing. The Help Desk can assist with directing callers to available resources, addressing questions regarding SWAMP database comparability and SWAMP quality assurance and quality control requirements, and providing advice on how to address elements of a quality assurance project plan.

How will it be used?

The purpose of the SWAMP Help desk is to assist those interested in becoming SWAMP comparable.

To learn more about the SWAMP Help Desk click here.

