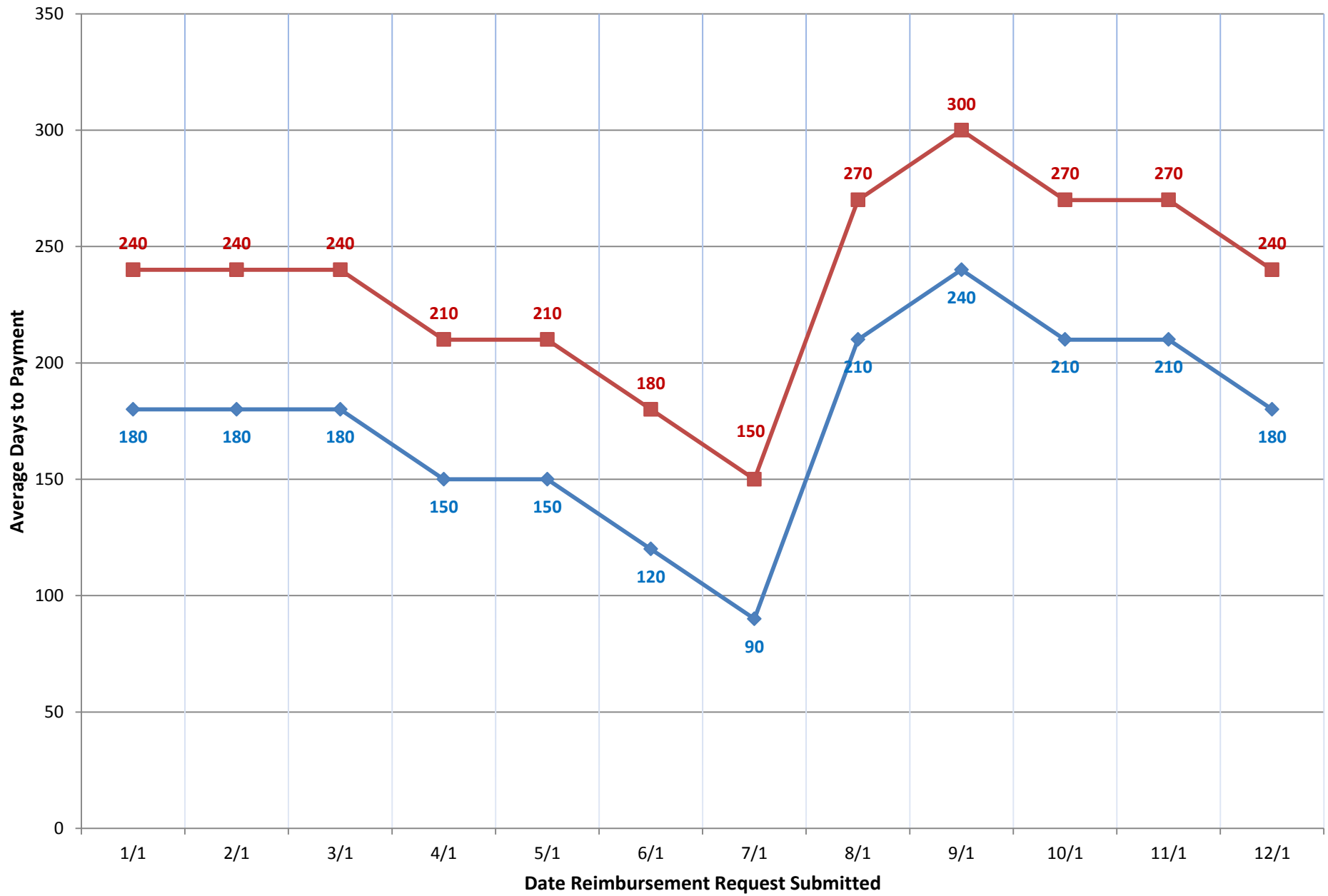


Average Reimbursement Times



—■— Paper Reimbursement Request —◆— Electronic Reimbursement Request

Assumes no audit review (e.g., settlements, extraordinary costs)

Data as of 04/22/16