Thank you for the opportunity to comment on the Emergency Regulations for Statewide Urban Water Conservation. It is critical that drought-resistant and sustainable water supplies ratepayers have invested in deliver their water reliability benefits during drought conditions to support California’s economy and quality of life. I urge the State Board to adopt the modifications to the existing emergency regulation to allow water agencies to achieve state water-use targets through a combination of conservation and sustainable drinking water supplies, such as desalination, potable reuse, and long-term transfers of conserved water. The State Board has a unique opportunity to incentivize the development of sustainable water supplies -- not only for this drought -- but to better prepare California for future droughts.

The cutbacks have led to unforeseen and unplanned water rate increases, as water agencies have had to increase the unit-price of water to pay their fixed expenses. These increases have hurt low-income customers, many of whom are already some of the most water-efficient customers. We hear the refrain: “I’m using less, but am paying more!” There is little water agencies can say or do to assuage their concerns.

I would like to see some sort of help for low income people who can not afford the constant increases in water and sewer charges. We have saved enough water here in San Diego that now the water agency is going to charge us more because they do not have the money they say to make repairs to the system because of the water saved. So saving water is costing us double. There should be some local incentive for rate payers to save water and not have their bill increased because they do just that.

Thank you,

Thomas Kistler